



APSE, Fleet, Waste and Grounds Seminar

Hilton Coylumbridge, Aviemore

Charging for Garden Waste

Speaker: Bruce Reekie, Waste Services and
Community Greenspace Manager



**PERTH &
KINROSS
COUNCIL**

Securing the future... • *Improving services*
• *Enhancing quality of life* • *Making the best use of public resources*

Introduction

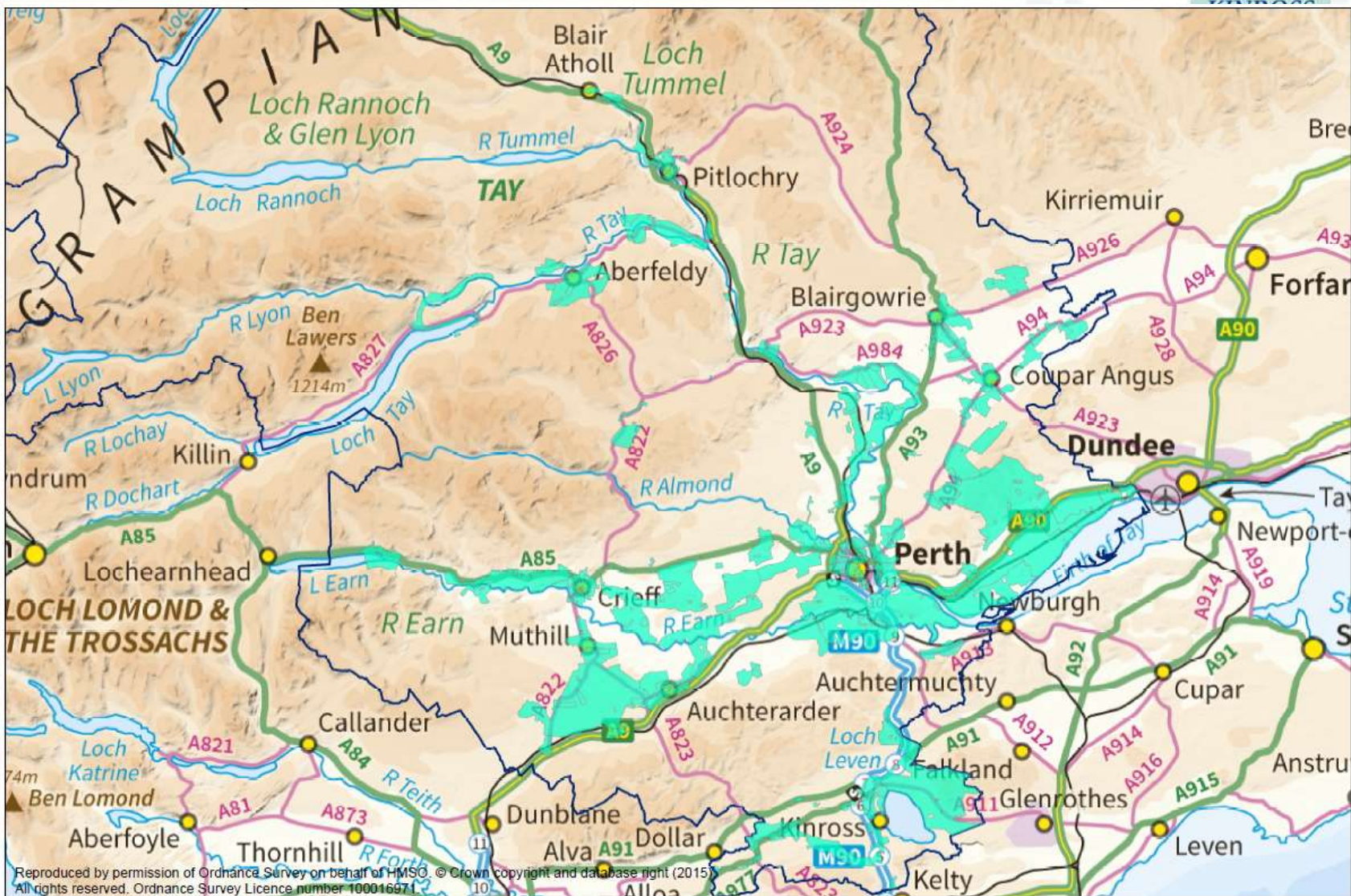
- Background
- Decision making
- Implementation
- Performance
- Next steps

Background

- **Garden Only Service** – late 90's
Chargeable Service (£10 per annum)
7,500 householders
Seasonal
- **Garden Waste Kerbside Collection Service** – 2004
Funded through Strategic Waste Fund
46,750 householders
Fortnightly April to Oct, monthly Nov to March
- **Kerbside Recycling Service** - 2008
Mixed Garden & Food Waste Service
57,000 householders (80% of hh'ers)
Fortnightly



Garden & Food Waste Areas



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Title: Garden & Food Routes
 Contact: Colin Stewart
 Date: August 2015

Scale: 1:286,178

Kerbside Collection Service



Legal Basis

- Local authorities can apply a charge for garden waste
- Food waste must be collected free of charge
- Mixed food and garden waste collections are permissible
- Legislation competently allows us to adopt a policy of charging for the garden waste (combined with the food waste)
- Initial letter serves as notice re-designating the brown bin as food only
- Application for a permit acts as the request to collect the garden waste

Benchmarking

- Information from other Local Authorities is the most valuable resource:
 - *Policy*
 - *Procedures*
 - *Pricing*
 - *Procurement*
 - *Promotion*
 - *Permits*
 - *Policing*
 - *Penalties*
 - *Performance*

£25.00 = £840,000.00

Collection and Disposal costs	£1,800,000
Net income	£840,000
Number of bins	71,151
Number of households	56,921
Projected permit sales	35,000
Permit cost	£25

PESTLE



THE ENVIRONMENT SERVICE

		Net Saving		Staffing Implications	
		17/18 £'000	18/19 £'000	17/18 FTE	18/19 FTE
2	<p>Reinstatement of charging for domestic Garden Waste service.</p> <p>Reinstate an annual charge of £25 per bin for the collection of household garden waste (brown lidded bins) through a permit system for the existing collection areas. Food waste will continue to be collected from householders through the uplift of brown lidded bins but garden waste will only be collected from those households with a permit. The reinstatement of charges would be timed to coincide with the completion of the rollout of 140 litre general waste bins.</p> <p>Prior to 2004, the Council levied an annual charge of £10 for the up-lift of garden waste. The proposed charge of £25 is the same as that introduced by Angus Council in 2016. This is based upon an assumed uptake of the service by 50% of households, which reflects the current experience in Angus. Equivalent charges by English local authorities average £48. Perth & Kinross Council has 56,921 households with one brown lidded bin and 14,230 with a second brown lidded bin (71,151 bins in total). As is presently the case with Council charges for special uplifts, this charge would not be subject to means testing.</p> <p><u>Impact Analysis and Risk Assessment</u></p> <p>Workforce: Additional admin/finance staff required to administer the scheme. Collection Service Development team cannot implement until roll out of 140 litre containers complete.</p> <p>Customer: Impact on all existing customers within the brown bin collection area, impact people with larger gardens as each customer would be charged per bin. Any extension to the existing service would require additional crews and vehicles if this was rolled out to rural properties.</p> <p>Equalities/Diversity: Potential impact if some households have to travel to Recycling centres to dispose of additional green waste.</p> <p>Outcome and Performance: Potential loss of recyclates due to public not agreeing with the charge. Risk of not meeting recycling targets. This is not being experienced in another Council.</p>	0	840	0.0	0.0

You can't do it alone

- Established a cross service working group:
- Waste Services
- Customer Service Centre
- ICT
- Finance
- Communications
- Design and Print
- Procurement



Principles

Your brown bin collections are changing.



Please remember from 1 April 2018, households wishing to dispose of garden waste in their brown bin will be required to purchase and display a valid garden waste permit. To ensure you don't miss any collections, apply for your permit online before 5 March 2018 at www.pkc.gov.uk/gardenwaste



Promotional Material



Important changes to your brown bin collections.



From 1 April 2018, all householders wishing to dispose of garden waste in their brown bin will require a permit for collection. Buy your permit online at www.pkc.gov.uk/gardenwaste. Please continue to use your brown bin to dispose of all of your cooked and uncooked food waste at no additional charge.

Recycle for Perth and Kinross
 01753 474476 • recycle@pkc.gov.uk
www.pkc.gov.uk/gardenwaste

Important changes to your brown bin collections



From 1 April 2018, all householders wishing to recycle garden waste in their brown bin will require a permit for collection. Buy your garden waste permit online before 5 March 2018 at www.pkc.gov.uk/gardenwaste. Permits cost £25 for the year. Please continue to use your brown bin to recycle all of your cooked and uncooked food waste at no additional charge.

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Perth & Kinross Council

Chargeable garden waste collection service

From 1 April 2018, householders who wish to recycle their garden waste in their brown bins will require a Garden Waste Permit.

The Council will be introducing an annual charge of £25 per bin for the collection of household garden waste from brown bins. **Food waste will continue to be collected from households through the brown bins free of charge.**

What happens next?

All householders currently on the brown bin service will be written to in January 2018. The letter will include information on how to arrange for a Garden Waste Permit.

Why is the Council introducing a charge?

When the Garden Waste Service was first introduced to householders in the late 1990s it was a chargeable service, it was not until 2004 (due to funding through the Scottish Executive Strategic Waste Fund) that the service was able to be expanded and be offered free of charge to the majority of Perth and Kinross residents. In the current economic climate Councils must make difficult financial decisions. It was agreed through the

Related pages

- Waste duty
- Chargeable garden waste collection service

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Perth & Kinross Council

Online Orders

Perth & Kinross Council



MyPKC Home

Services

Order garden waste permits 2018-2019

Information

Customer details

Order details

This form can be used to apply for one of the services below:

- Apply for garden waste permits
- Request replacement permits
- Request a refund (within 14 days of purchase)

There is an annual charge of £25.00 per bin for the collection of garden waste from your brown bin (maximum of two bins per property).

To apply

To apply for a permit online, we will require your name, address and an email address. Payment can be made by debit or credit card.

Eligibility

Only properties currently assigned to a domestic brown bin collection route are eligible to apply. Check eligibility by visiting www.pkc.gov.uk/tandates.

If you do not currently have a brown bin but are eligible and wish to participate in the service or require a second bin, you can request a bin by emailing recycle@pkc.gov.uk.

[View terms and conditions](#)

Example Permit

www.pkc.gov.uk/gardenwaste

Customer UPRN

123400000000000000

Service Address

12 Street Name
Town
City
AB1 2CD



12345678

REPLACEMENT n



Chargeable Garden Waste Collection Service

2018/19

First line of address

Valid until 31st March 2019

Reverse of Permit – Application Instructions



This sticker should be attached to your brown bin on the back of your bin (handle side) as shown in the picture.

The surface of the bin must be clean and dry before applying the sticker.

If a brown bin is presented containing garden waste after 1 April 2018 without a valid permit, it will not be emptied.

This service is provided subject to the Council's Terms and Conditions which are available on the Council's website along with further information about the Garden Waste Collection Service: www.pkc.gov.uk/gardenwaste

Permit Portal



The screenshot shows the Perth & Kinross Council Permit Cloud Portal. The header includes the council name, a welcome message, the email address breekie@pkc.gov.uk, and navigation links for PERMIT SEARCH, ADD PERMIT(S) +, PRINT QUEUE, ANALYSIS, and CONTACT. The main content area is titled "HOME" and "WELCOME TO THE GARDEN WASTE MANAGEMENT PORTAL". It features a "Quick Links" section with buttons for "UPLOAD YOUR DATA", "MANUALLY ADD PERMITS", "SEARCH PERMITS", and "ANALYSIS". A green recycling bin icon is displayed on the right. The footer contains the text "Provided by Euro Label Printers".

Terms & Conditions

- Only properties currently assigned to a domestic brown bin collection route are eligible to apply.
- 2018/19 Permits are valid from 1 April 2018 to 31 March 2019. Brown bins are serviced every two weeks, except over the Christmas and New Year period where 1 collection is suspended. Details of the uplift schedule is available by visiting www.pkc.gov.uk/bindates
- The £25 per bin permit price is charged regardless of when in the year the permit is purchased.
- The permit details the address for which it is purchased; it is **not transferrable** and only valid when presented at the property for which it was purchased.
- Household Waste & Bin policy applies. (Bin Presentation detailed on the reverse of the permit mailing)

Crew Reporting

- New Tags
- Tag and Report
 - ✓ Contamination
 - ✓ Bins containing Garden Waste with no permit
 - ✓ Incorrect presentation
 - ✓ Bin Presented at wrong property (empty and report)



Online vs Offline



MyPKC Reports - Case Reporting

Start date (≥) 10/01/2016 End date (≤) 10/05/2016 Channel Online, Offline Process Order garden waste permits 2018-2015

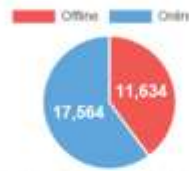
Update

Dashboard Map Cases 29158 Case Summary

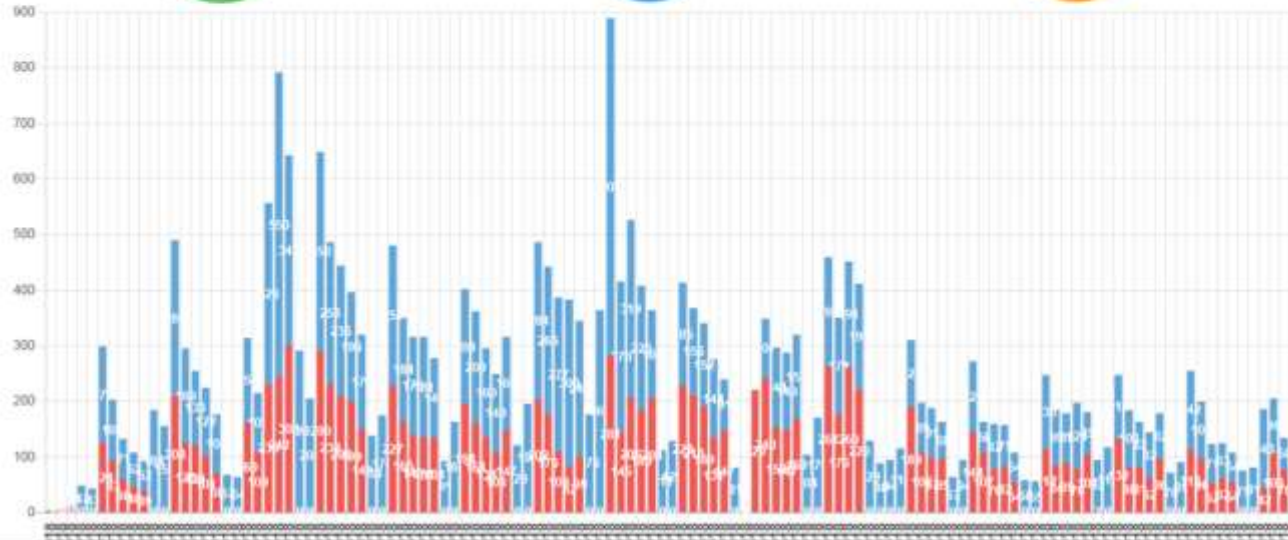
Total number of cases



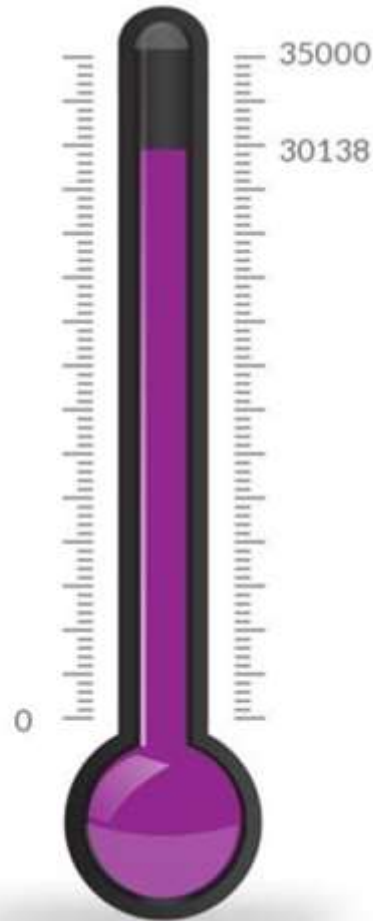
By channel



By service



Permit-o-meter



Tonnage

- Mixed food and garden waste has decreased by 12%
- Garden waste has increased by 120%



Next Steps

- Council have budgeted for a £5.00 increase over the next two years
- Close monitoring of tonnages
- Route review
- Further promotion of online service for permit orders
- Email of initial mailing
- Consideration of use of Direct Debit
- Online orders sent directly to printers

Summary



Your brown bin collections are changing

From 1 April 2018



Your collections will still be free for food waste



With a permit you can also add garden items to your brown bin



Apply for your £25 permit



www.pkrc.gov.uk/gardenwaste

You can also home compost your garden waste



or take your garden waste to a Recycling Centre free of charge

