Changes, challenges and solutions



A major two-day seminar at Peebles Hydro Hotel

Thursday 21 and Friday 22 February 2013



Programme: day one

Thursday 21 February 2013

0900 Registration and Exhibition Viewing

1000 - Session 1: The Policy Context for Building and Housing in Scotland in the 21st Century

Welcome: Cllr Les Sharp, Chair of the APSE Scotland Building and Housing Group

National policy - current party political positions and thinking Speakers:

- Richard Lyle MSP (Scottish National Party)
- Elaine Murray MSP, Shadow Minister for Housing and Transport (Scottish Labour Party)
- Jim Hume MSP, Spokesperson on Rural Affairs, the Environment, Housing and Transport (Scottish Liberal Democrats)
- Alex Johnstone MSP, Spokesperson on Infrastructure, Capital Investment, Housing and Transport (Scottish Conservative and Unionist Party)

Followed by Panel Discussion and Debate

1115 - Tea/Coffee and Exhibition Viewing

1140 – Session 2: Strategic Developments Explained

Greening the Housing Stock

- Green sustainable housing relevant or not?
- What is the green deal?
- How will it work?
- Implications for local authority building/housing services

Speaker: Stephen Cirell, Consultant with APSE Solutions

Winning external work

- Growing your income
- Business opportunities
- Marketing and promotion

Speaker: Lesley Quinn, Head of Client Management & Communications, City Building (Glasgow) LLP

1240 – Lunch and Exhibition Viewing

1340 – Session 2: Strategic Developments Explained (cont'd)

How Councils are Preparing to Meet the New Challenges and Demands Posed by the New Regulatory Framework

- Delivering the outcomes from a reduced housing revenue account
- Delivering on the indicators
 implications for current performance measurement/management systems

 Speaker: John Gillespie, Head of Service,

Clackmannanshire Council

Improving Social Outcomes

- Overview of Improving Social Outcomes report
- Outcomes post devolution
- Supporting improved Social Outcomes
 Speaker: Jeremy Purvis, Leader, Devo Plus
 Group, Previously Liberal Democrat MSP /
 Spokesperson for Finance/Economy

Converting a loss to a surplus

- Financial problems
- Bringing services together
- Addressing future challenges

Speaker: Paul Burr, Building and Facilities Maintenance Manager, Durham County Council

1455 – Tea/Coffee and Exhibition Viewing

1515 - Workshops

Case Study 1: Project Hermes

- January 2012 The need for change
- Beginning the transformation
- The future

Speakers: Willie Docherty, Managing Director & Stephen Kelly, Business Development Director, Morrison Scotland

Case Study 2: The appliance of science

- Reviewing the building maintenance service
- Lessons from Scotland and England
- Implementing a review

Speaker: Peter Moffat, Consultant, APSE Solutions

1600 - Exhibition Viewing

Evening programme

1900 – Pre-Dinner Reception

1930 – APSE Scotland Building and Housing Annual Dinner and Apprentice of the Year Awards



Programme: day two

Friday 22 February 2013

1000 - Session 3: Green Deal and **Energy Efficiency/ Renewables Issues**

The basic question - renewables versus energy efficiency

- The key issues for local authorities
- The financial incentives
- Other key elements of the green agenda Speaker: Stephen Cirell, Consultant, APSE Solutions

What about the law?

- Legal issues
- · Who has the risk?
- Problems and pitfalls

Speaker: David Kilduff, Partner, Walker **Morris Solicitors**

The solutions - Solar PV

- The basics of solar power
- Its relevance to local authorities
- Developments over the last 18 months
- The business case

Speaker: Stephen Cirell, Consultant APSE Solutions

1130 – Tea/Coffee and Exhibition Viewing

1150 - Session 3: Green Deal and **Energy Efficiency/ Renewables Issues** (cont'd)

The solutions - Biomass

- The basics of biomass and boilers
- Its relevance to local authorities
- The sweet spot for boilers up to 1 MW
- The business case

Speaker: Steve Luker, Consultant

New Energy Efficient Family Housing and cladding example for flats

- Fuel poverty
- Working on houses and flats
- Outcomes short term and long term

Speaker: John Quinn, Head of Regeneration & Housing Investment, Aberdeen City Council

1300 – Seminar Close, Lunch in Exhibition Area and Depart

The venue

Peebles Hydro

Innerleithen Road **Peebles Scottish Borders EH45 8LX**

Seminar objectives

Just as the local government landscape is changing, the context for housing is rapidly developing. The squeeze on financial resources will continue to impact on all areas of housing provision. Ensuring effective use of resources is vital if new requirements around regulation are to be met, increasing demand for council housing addressed and housing continues to have a positive role in terms of wider social impacts.

Challenging carbon emission reduction targets are not going away and the building and housing services have key roles to play in helping achieve these. Rather than seeing energy efficiency and green issues as a desirable, they are now viewed as a route to income, jobs, training, lower fuel bills and a better local environment. Old approaches are no longer sustainable as carbon reduction and energy efficiency is now a core element of what Councils are expected to deliver and tenants expect. Scottish Government strategy seeks to:

- Deliver a sep-change in energy efficient homes by 2030
- Ensure no-one in Scotland lives in fuel poverty
- Make a full contribution to the Climate Change requirements

This was very much reflected in the most recent Scottish Government consultation "Homes that do not cost the Earth". The consultation set out policy for warm, high quality affordable, low carbon homes together with a housing sector that helps establish a successful low carbon economy across Scotland.

In terms of delivering upon the new housing requirement, the Scottish Housing Regulator has produced the housing regulatory framework which places an emphasis on a Social Housing Charter and in particular the delivery of key outcomes. It is vital that building and housing services have the appropriate arrangements in place to record not only their performance in relation to the outcomes reflected Social Housing Charter but also the wider outcomes contained in the Single Outcome Agreements which are currently being refreshed. The role of contribution analysis and evidencing outcomes cannot be underestimated.

The seminar will also contain a number of workshops which will be interactive case studies which highlight latest practices within the sector across a range of topics, which are highlighted in the programme. As such the seminar will bring together key players from the sector to examine in detail a range of contemporary strategic and operational issues facing the service.

In addition APSE Scotland is once again hosting it's Annual Apprentice of the Year Awards which brings together apprentices from across the Scotland local government building sector in order to celebrate success and reward achievement.

Who should attend?

- **Elected members**
- **Service Directors**
- Maintenance and Repairs Managers
- Housing and Building Services Officers
- **Asset Management Officers**
- **Trade Union Representatives**
- **Contractors and Suppliers**

Delegates are also welcome from across relevant public, private and related community organisations. Reserve your place now by completing the booking form overleaf and faxing it to:

Andrea Coakley, Administration Officer at APSE Scotland on 01698 200316











Booking form

APSE Scotlandbuilding and housing seminar, 21 and 22 February 2013

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| main contact name: | | authority: | Acc |
| address: | | | A00 |
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| telephone: | fax: | email: | |
| Please detail here any sp | ecial dietary/access requ | irements for the delegates listed below: | |

Office use

Db:....

APSE issues a written confirmation and joining instructions for all delegate bookings received. This is sent out 2 weeks before the event. If you do not receive this, then please contact APSE on 01698 459 051.

Payment information

What's included: the delegate fee covers attendance on both days, delegates' documentation, lunches and light refreshments. Dinner is also included within the accommodation package. <u>Accommodation is not included in delegate fee - please see below.</u>

APSE members delegate fee:- £180 + VAT

Day delegate fee (Thurs):- £110 + VAT

Day delegate fee (Fri):- £90 + VAT

Non-members delegates please contact APSE office on 01698 459 051

Accommodation rates (*please indicate requirements below)

Single £65, Sharing £45 per person

Based upon 1 Night Full Board on Thursday 21 February 2013

Please indicate preferred method of payment (tick):-

VAT registration number 671 4477 20

- Please find enclosed cheque (made payable to APSE)
- O Please invoice me, my purchase order number is:.....

PLEASE NOTE: All hotel bookings must be reserved via APSE as the hotel will not accept any bookings direct. All personal charges incurred at the hotel are payable upon departure. If you wish to pay accommodation direct on departure please contact the APSE office. Please note that cancellations received prior to the 7 February 2013 will incur a 20% administration fee, any cancellations after this period will require to be paid in full.

Cancellation and refund policy: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to acoakley@apse.org.uk or fax to 01698 200 316. Cancellations must be made in writing at least 10 working days before the event and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

| Delegate name | Delegate position | Delegate email address (for confirmation) | *Accommodation required (please delete as neccessary) | |
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