

**March 2017**

Dear Colleague,

## **APSE national FM & building cleaning advisory group**

I am writing to inform you that the next meeting of the national building cleaning advisory group and performance networks benchmarking group meeting will be held as follows:

**Date:** **Thursday 30 March 2017**

**Time:** 10:00am Tea, coffee and arrival

10:30am Advisory group commences

Including Performance networks benchmarking group

1:00pm Buffet lunch

**Venue:** Meeting Room 1, Manchester Central Library, St Peter's Square, Manchester, M2 5PD

The agendas for both meetings are enclosed.

The advisory group is open to elected members, all officers with an interest in building cleaning, policy officers and trade union representatives of associate member trade unions.

There are a number of ways to book:

**Online:** [CLICK HERE](#)

**Telephone:** Contact 0161 772 1810

**Email/Post:** Please complete the booking form on page 3 and return to [vstarmer@apse.org.uk](mailto:vstarmer@apse.org.uk) or by post to the below address.

If you have any dietary requirements, please tell us when booking so that the necessary arrangements can be made.

I look forward to welcoming you to Manchester Central Library on Thursday 30 March 2017.

Yours faithfully

**Vickie Hacking**  
Principal Advisor



## APSE FM & building cleaning advisory group

Thursday 30 March 2017

Meeting Room 1, Manchester Central Library, St Peter's Square, Manchester, M2 5PD

### Agenda

1. Welcome from the Chair of Group

2. **DSO to ALMO – update 8 Months on**

- Brief Background
- Experiences, challenges and benefits since the transition
- Future plans

**Max Baxendale, Stockport Homes**

3. **Communicating with your workforce**

- Enthusing staff and the wider workforce in times of change
- The impact of communication on staff satisfaction
- The benefits to FM of positive staff engagement and feedback Speaker

**Dr Mel Bull, Principal Lecturer, MBA Programme Lead at Sheffield Hallam University**

4. **Challenges facing Local Authority FM and Building Cleaning**

- Staff recruitment, retention and the national living wage
- Brexit and the impact on local authorities

**Workshop session – Vickie Hacking – Principal Advisor**

#### Association for Public Service Excellence

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GB 11409



GB 11132



GB 14074



INVESTOR IN PEOPLE

5. APSE Update, Briefings, e-mail queries, publications etc – Vickie Hacking - Principal Advisor, APSE
6. Future topics/areas of work for the group
7. Future topics/areas of work for the groups
8. Dates for future meetings  
22 June 2017

**APSE FM & building cleaning advisory group.  
Thursday 30 March 2017**

Meeting Room 1, Manchester Central Library, St Peter's Square, Manchester, M2 5PD

Please complete this form and return it to APSE before **Thursday 30 March 2017** via fax to Vicky Starmer, on 0161 772 1811 or email to [vstarmer@apse.org.uk](mailto:vstarmer@apse.org.uk)

**Authority**.....

**Address**.....

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**Post Code**.....

Name	Position	Email	To attend Advisory Group	Apologies for Advisory Group
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

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**Title**                      **First Name**                      **Surname**

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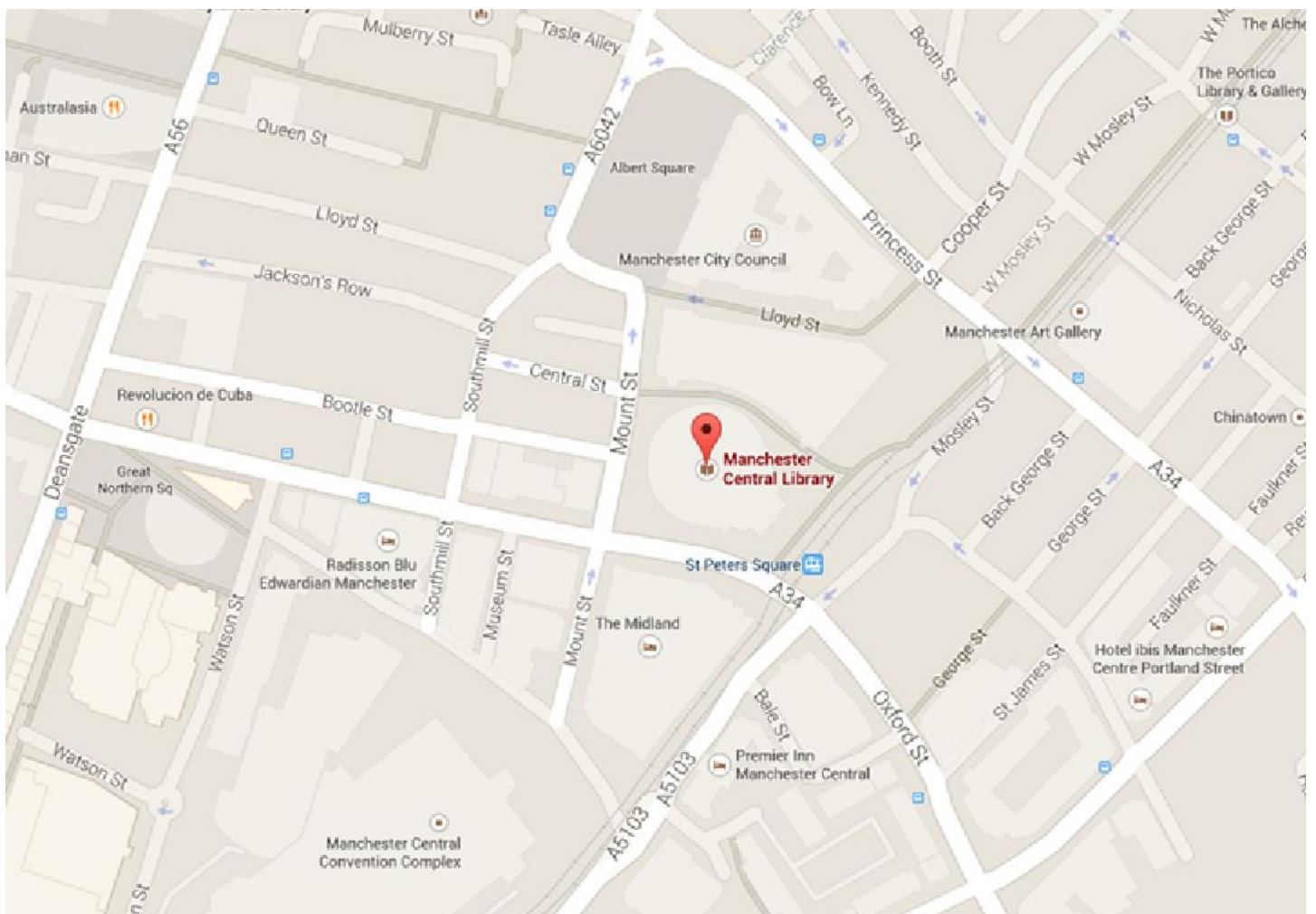
Email

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**APSE FM & building cleaning advisory group  
Thursday 30 March 2017**

**Meeting Room 1, Manchester Central Library, St Peter's Square, Manchester, M2  
5PD**



By Tram – there is a tram stop at St Peter's Square just outside the Library.

By Train – Piccadilly station is a 12 minute walk from the Central Library or 5 minutes in a taxi.

By road – the postcode is M2 5PD with parking at Chepstow Street or Great Bridgewater Street (both off Oxford Street) or at Manchester Convention Centre (via the A5103