

New standards of sustainability: changing times, new approaches

APSE National Building and Housing Seminar 2025



6 and 7 March 2025
Hilton, Glasgow

With thanks to our sponsor



Programme

Day One - Thursday 6 March 2025

09:00 - 10:15 Registration

10:15 - 11:30 **Session 1: Keynote session Social Housing Regulation and Standards**

Achieving net zero in social housing: An update on Scottish Government's Social Housing Net Zero Standard (SHNZS)

- Overview of the SHNZS consultation
- Key differences between EESSH2 and SHNZS
- New steps including pathways to implementation and support available

Speaker: David Sim, SHNZS, Scottish Government

Navigating change: understanding the new Scottish Housing Regulator ARC indicators and technical guidance

- What did the consultation responses and engagement tell us?
- Key indicators changes/ additions and technical guidance
- What does this mean for local authorities?

Speaker: Helen Shaw, Director of Regulation, Scottish Housing Regulator

Supporting local authorities to achieve net zero

- What we do
- Supporting the decarbonisation journey
- Supporting local authorities

Robbie McQuarrie, Senior Energy System Specialist, SP Energy Networks

Audience question and answer session

11:30 - 12:00 Tea, coffee and networking opportunity

12:00 - 13:00 **Session 2: Building tomorrow: The state of the market in maintenance and community focused housing**

State of the Market Building Maintenance – local authority building maintenance

- The policy and contextual landscape
- What you said – key findings from the APSE state of the market
- Where to next? Barriers, challenges and opportunities

Speaker: Louise Melville, Principal Advisor, APSE

Embedding climate change in the services

- Hows your data?
- Defining an asset
- Help! I need somebody!

Speaker: Phil Brennan, Head of APSE Energy

Rebuilding Community: Revitalising the Hilltown through an innovative housing development

- Revitalising urban patterns which foster a sense of community and connectivity by blending modern living into a historic area

- Residents' consultation: ensuring the project aligned with the vision of the community
- Fostering sustainable growth and breathing new life into a much-loved part of town

Speaker: Louise Burchart, Head of Housing and Construction Services, Dundee City Council

Audience question and answer session

13:00 - 14:00 Lunch and networking opportunity

14:00 - 15:15 **Session 3: Local authority strategies for enhancing performance and efficiency**

Transforming our voids: A journey of performance improvement

- Streamlining processes – 'every day counts'
- Key improvement and efficiencies realised
- Our collaboration with British Gas and the Voidcare initiative

Speaker: Mike Rollo, Building Services Manager, and Caroline Petyt, Acting Voids Manager, Moray Council

Advancing building maintenance: Progress through performance

- Assessing current performance and identifying areas of improvement
- Implementing strategies for continuous improvement
- Measuring success and sustaining long-term performance gains

Speaker: Leigh-Ann Mitchell, Senior Manager (Operations) and Andrea Curley, Team Manager (Finance & Quality), North Ayrshire Council

Bridging the gap: Innovative recruitment solutions for local authorities

- Addressing recruitment challenges
- Private sector support: A strategic solution
- Long-term retention and workforce development

Speaker: Gillies MacDonald, Morgan Hunt

Audience question and answer session

15:15 - 15:45 Tea, coffee and networking opportunity

15:45 - 16:30 **Session 4: The RAAC challenge: Managing Local Authority Assets in a changing landscape**

Update on the impact of RAAC across local authority assets

- What are the ongoing challenges?
- How are local authorities continuing to deal with the impact?
- What other support is needed?

Speaker: Marjory Mackie, Housing Strategy and Development Manager, West Lothian Council

Evening programme

19:00 Evening Welcome Reception

19:30 Annual dinner and Overall apprentice of the year

Day Two - Friday 7 March 2025

09:30 - 11:30 **Session 5: Building & Housing Clinic and Officers Process Mapping**

Topics will include:-

- Living wage in terms of Government looking for contractors to pay the living wage on projects that are receiving funding and how this may impact on local authority apprenticeships
- Continued discussions on the new ARC indicators

Chaired by: Colin McInnes, APSE Associate

11:30 Seminar close

With thanks to our sponsors:-

Morgan Hunt – Overall conference sponsor



The venue

Hilton Glasgow
1 William Street
Glasgow
G3 8HT

Directions

Parking

There are 170 car parking spaces at the Hilton Glasgow with 10 designed Blue Badge spaces.

Train

Glasgow Central train station is 0.6 miles from the venue.

Glasgow Queen Street station is 0.8 miles away.

Anderston station is 0.2 miles away.

About the seminar

Climate change, energy, and sustainability continue to be critical policy priorities across the UK, alongside the ongoing challenges of heating homes and the cost-of-living crisis. Housing and building maintenance services play a vital role in addressing these priorities, particularly in decarbonising housing stock. However, with mounting budget pressures, local authorities are increasingly confronted with the challenges of supporting national government in achieving these ambitious policy goals.

This seminar brings together expert speakers who will explore key topics, including social housing regulation and standards, such as the Scottish Government's Social Housing Net Zero Standard (SHNZS), along with the Scottish Housing Regulator's updated ARC indicators and technical guidance. We will also examine the current state of the building maintenance market and discuss how local authorities are revitalising their communities through innovative housing developments. Additionally, delegates will hear from case studies on local authority strategies for enhancing performance and efficiency.

A major focus of the event will be the RAAC challenge, with an opportunity for delegates to debate and discuss ways local authorities can effectively manage assets in an evolving landscape. On the second day, we will host an interactive session that takes a deeper dive into the living wage and its impact on local authority apprentices, while also continuing discussions on navigating the new standards introduced on day one.

This event provides a valuable platform for delegates to exchange best practices, network with peers, and gain insights into how others across the UK are tackling the challenges at hand. To close day one, we will celebrate the success of apprentices and councils at the National Apprentice of the Year Awards, following the annual dinner, honouring their outstanding contributions over the past year.

Who should attend?

- Leaders, Executive Members and Cabinet officeholders for housing and the environment portfolios alongside scrutiny members
- Service Directors
- Maintenance and Repairs Managers
- Housing and Building Services Officers
- Asset Management Officers
- Contractors and Suppliers
- Renewables and Energy Officers
- Commercialisation and transformation teams
- All those with an interest in developing or improving innovative solutions to address housing, building and environmental needs

Reserve your place now by completing the booking form and emailing it back to lmcnab@apse.org.uk or by completing the online booking form at www.apse.org.uk

Contact details

Contact name	Authority
Address	
	Postcode
Email	Telephone

Please detail any special dietary or access requirements for the delegates listed below (including vegetarian/vegan)

Delegate Packages Exclusive of accommodation costs

What's included: The delegate fee covers seminar attendance, delegates' documentation, lunches and light refreshments and dinner on the evening of 6 March. Accommodation is not included.

Full seminar attendance including evening function

APSE members: **£219 +VAT**

APSE members special offer: **£50 for one morning or afternoon only seminar place for every two full paying delegates**

Non member LAs / Commercial organisations: **Please contact us at 01698 459051 for prices**

Accommodation Bookings allocated on 'first come' basis

Option A: 1 night accommodation

Date: Thursday 6 March 2025 **Cost (B&B) £109***

Option B: 1 night accommodation (sharing)

Date: 6 March 2025 **Cost (B&B) £85 per person ***

(*) APSE will invoice delegates for the accommodation cost at the appropriate rate. All the above rates are exclusive of VAT. All extras must be paid direct to the hotel on departure.

Payment details

- Please find enclosed cheque made payable to APSE
- Please invoice me (if required please include purchase order number) _____
- VAT registration number 671 447 720

Delegate details

Delegate name	Position	Email	Accommodation	Offer Place
			Yes / No / Sharing	Yes / No
			Yes / No / Sharing	Yes / No
			Yes / No / Sharing	Yes / No
			Yes / No / Sharing	Yes / No

- Please confirm that you are happy for APSE to retain your details so that we can send you information relevant to your area of interest. Your data will be used for sign in sheets, delegate lists and hotel lists (where relevant). If you are making a booking on behalf of other delegates please confirm that you have their permission to be included on our database. Our GDPR policy is available on our website: www.apse.org.uk.**

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to Imcnab@apse.org.uk or fax to 01698 200316. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

Register for the seminar:

1

Online form:
www.apse.org.uk

2

Email this form to:
Imcnab@apse.org.uk