



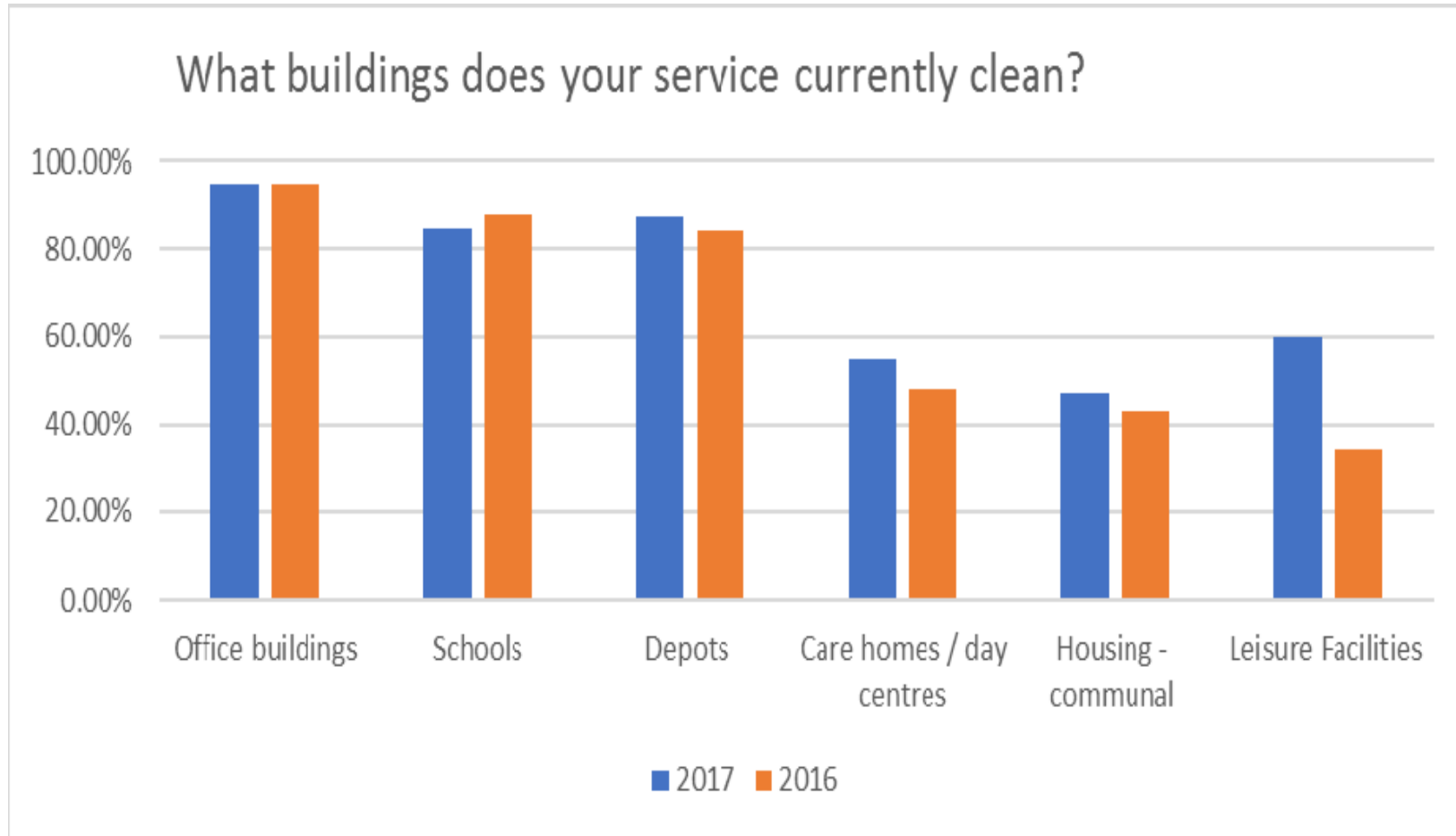
# **Building Cleaning Update**

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- Analysis and predictions for future service delivery
- Performance Networks trend analysis
- Key Findings

# Scope of Cleaning Services



# Comments on the future



- External contracting / more work for other services e.g housing voids, road sign cleaning, carpet cleaning, infection control cleaning
- New opportunities on behalf of adult social care
- Bringing existing work in –house e.g window cleaning
- In the private sector
- Work in other authorities
- Increased use of primary secondary school – eg breakfast / holiday clubs
- Forensic cleaning

# Comments on the future

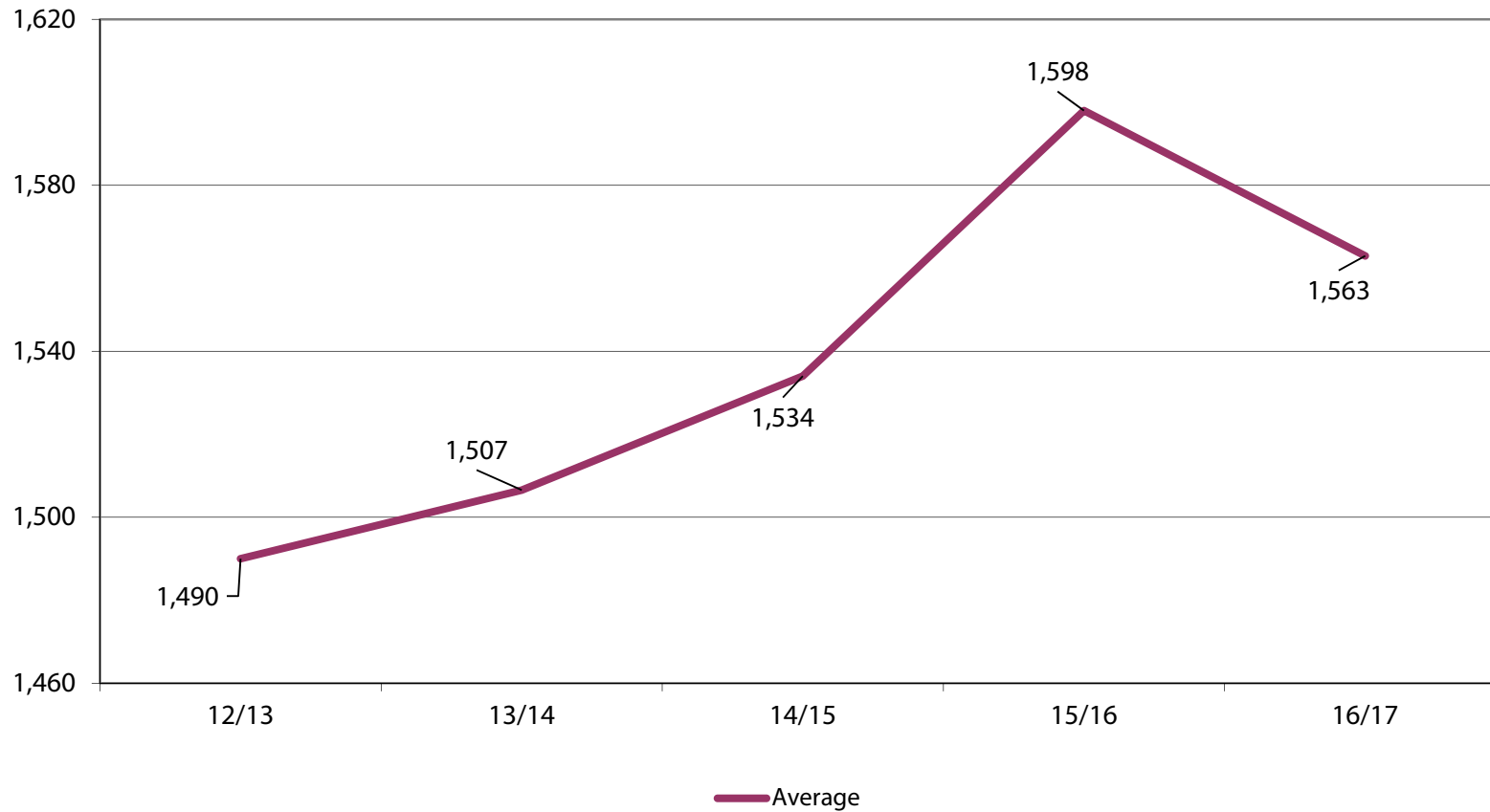


- Work lost as a result of council building and office closures
- Schools opting for private contractors or taking the service in-house
- Across the board decreases as a result of budget cuts
- Reductions in specification / frequency / Service Level Agreements
- Reductions in staff

# Key costs and productivity



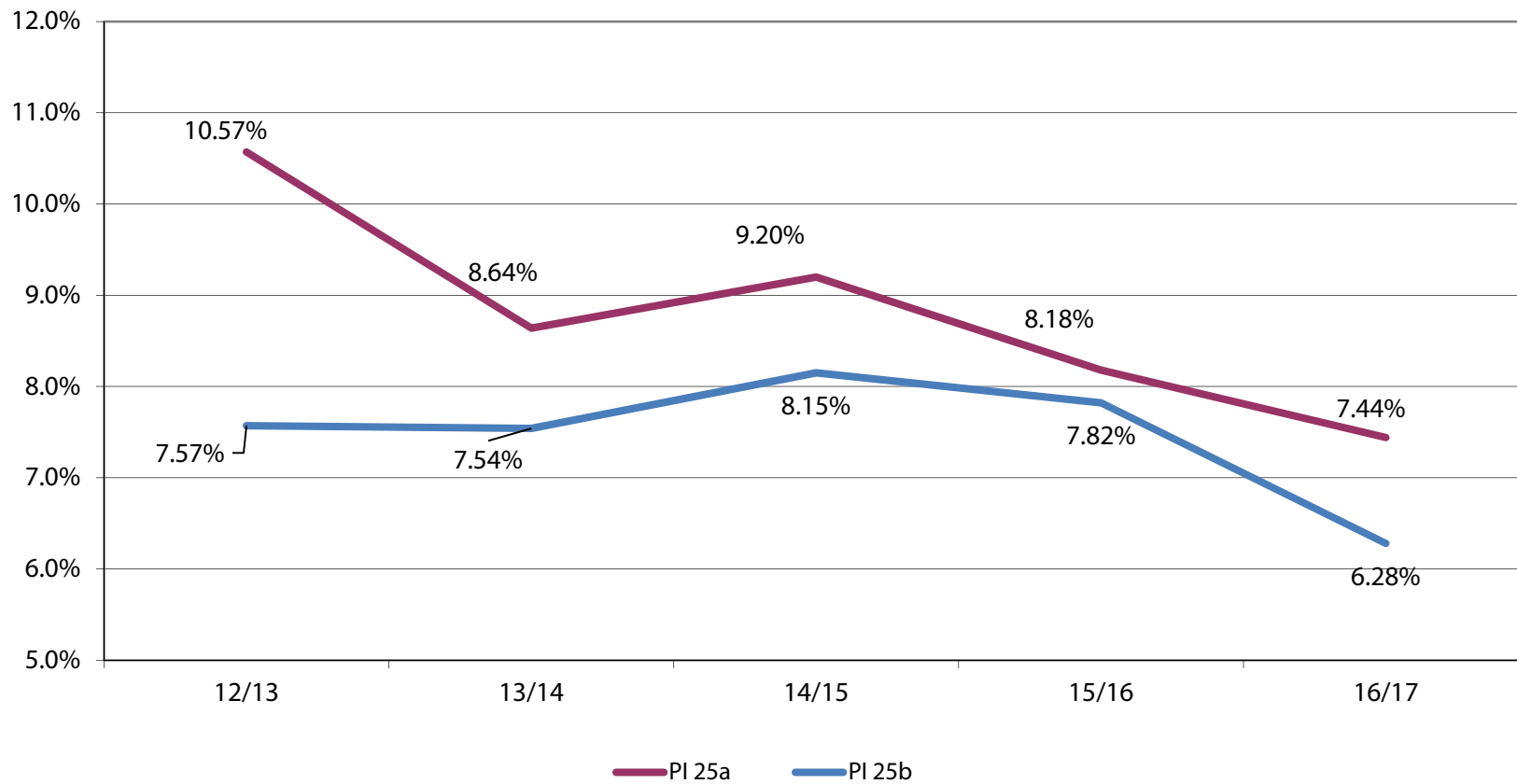
**PI 16 - Total square metres (excluding outdoor areas) cleaned per FTE employee**





# Starters and Leavers

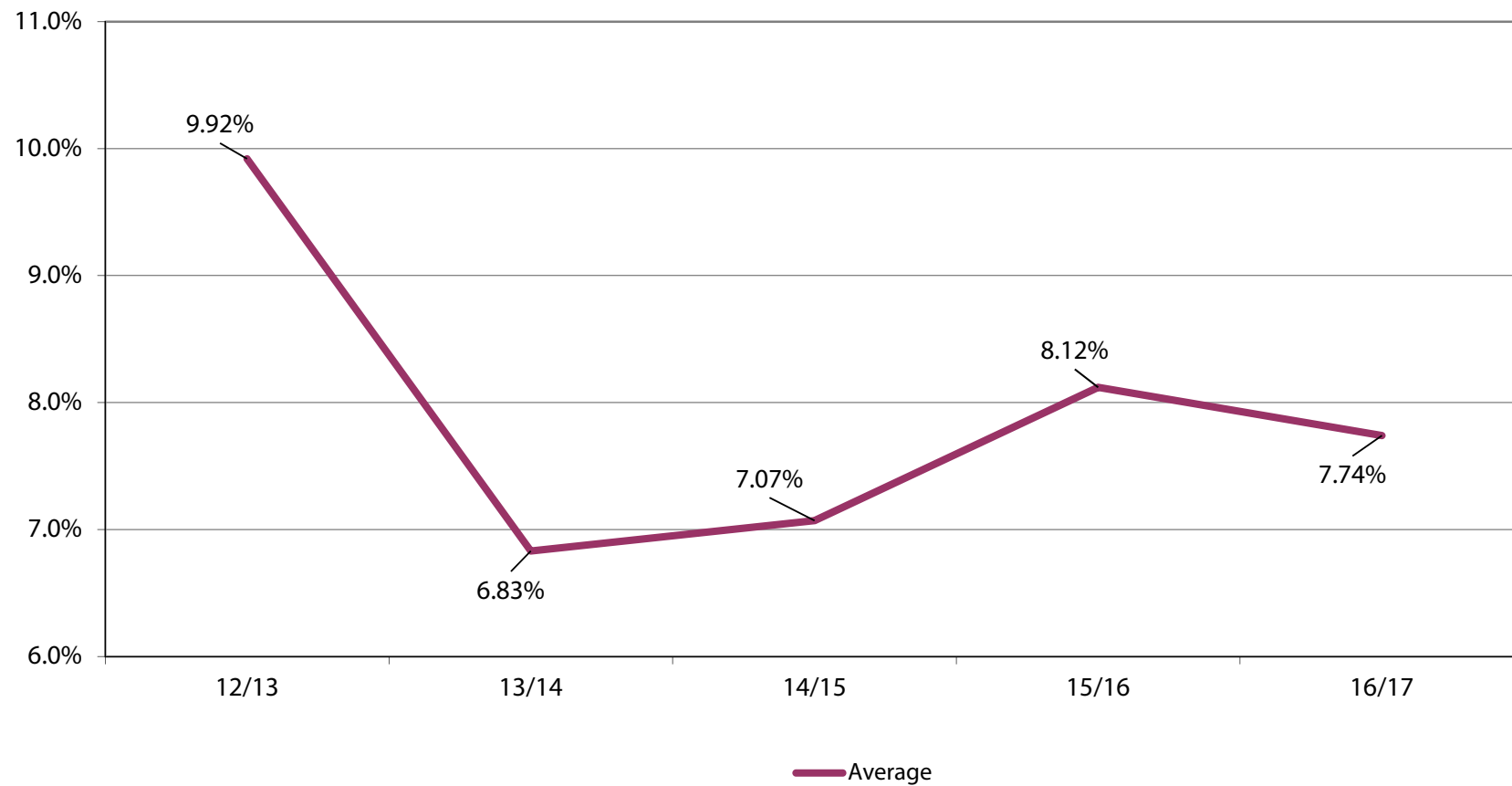
PI 25a - Number of leavers per annum as percentage of workforce





# Starters and Leavers

PI 21a - Number of starters per annum as percentage of workforce

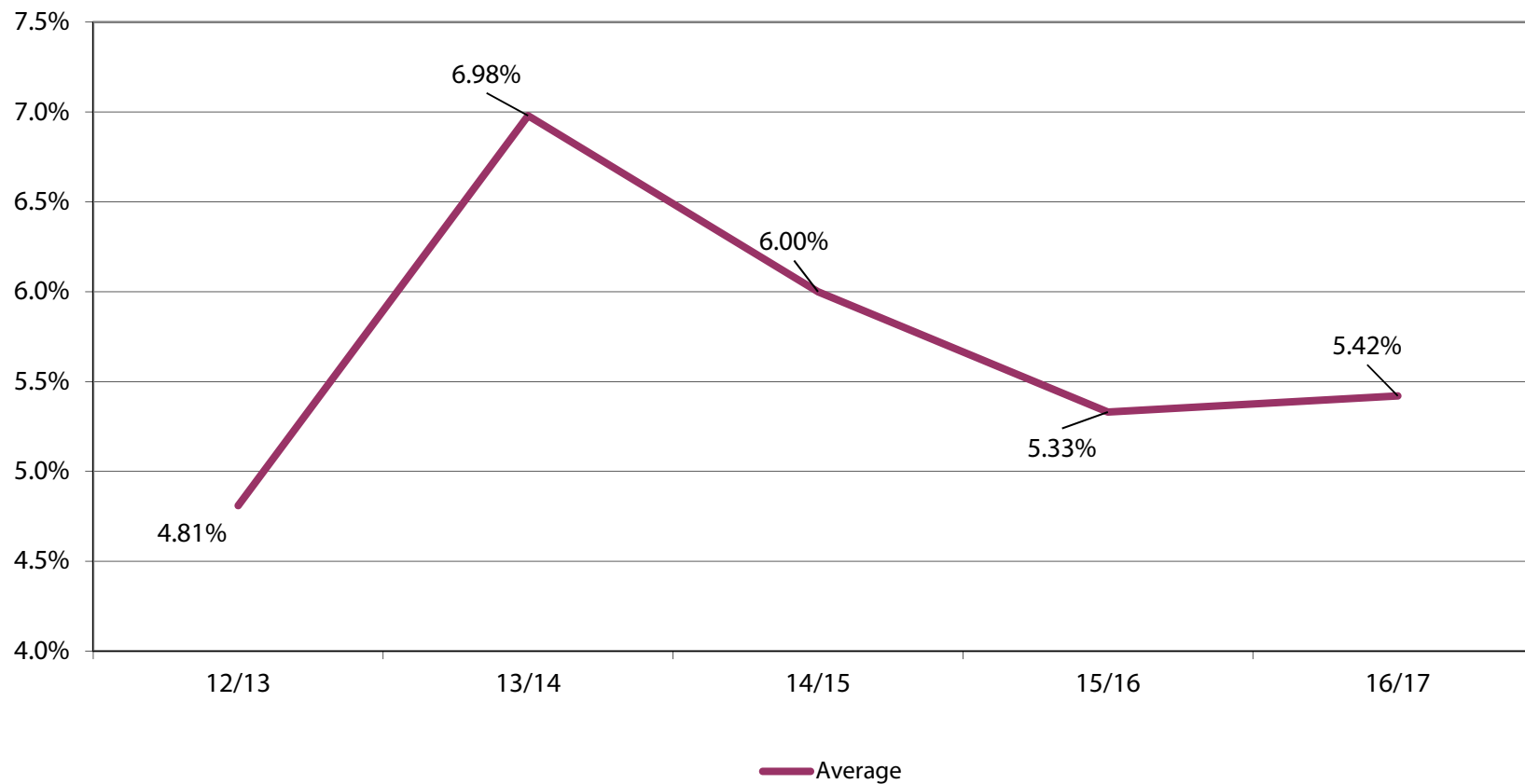






# Other cost and ratio indicators

**PI 31 - Central establishment charges as a percentage of total cost**





# Key Findings

- Drive towards re-negotiating SLAs/contracts
- Move towards 'output' specifications
- Underlying trend remains positive
- Labour costs remain a key driver in the delivery of services



# Other key findings

- Cost per square metre cleaned has continued to climb:-

|         |        |
|---------|--------|
| 2012-12 | £12.36 |
| 2016-17 | £15.05 |

- Increase of 3.6% in areas cleaned
- Staff absence marginally up on last year by 1.67%

**LOCAL SERVICES**

**LOCAL SOLUTIONS**

## Contact details

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