

# Gedling: The Caring Council

Caroline McKenzie – Waste Services  
Manager

# Hard to get a photo!



# DV message



# What we do

- Dementia Awareness
- Safeguarding Training
- Domestic Violence Awareness

Crews are vigilant and pass things on to those who need to know, try to be a helpful and part of the community

# What the crews have done

- Came up with the idea for hi-vis vest message on Domestic Violence
- Helped an 90 year man wandering the streets in his nightwear
- Found and returned a lone toddler early morning on the road, also highlighted in case of safeguarding issue
- Tried to rescue someone from a house fire
- Help those who take a tumble or need help

- Push lots of motorists when they get stuck in snow!
- As well as providing assisted pull outs for those in need, they drink a lot tea and eat biscuits sometimes.
- The crews instinctively know if something is not right, if the bin isn't in the right place or the curtains are still closed when they get there.
- Look for lost cats
- Change lightbulbs
- Give children a friendly wave

- Called the police when someone looked unconscious (just had hearing aid turned off)
- Found illicit vodka when emptying a bin which would have been dangerous to drink.
- Looked through rubbish when someone's thrown stuff away by mistake

The public, occasionally moan about “the council”, but also do say thank you for providing the service in all weathers, pushing a car out of the snow and changing that light bulb!

“The team who empty the garden waste bins on Worcester road found a plastic bag on top of my garden bin which someone accidentally left there. They tried to return it to me but I was away- they didn't give up but continued trying to return it until, a month later, they succeeded! I appreciate their efforts and their honesty as there was some money in the bag and I didn't even know it had been left there. Thank you to the team”

“The crew that collected the bulky waste were fantastic, would commend them, their manner was fantastic, they were a breath of fresh air, work well together, enjoy the job together, they were the light to the whole day. Well worth the £25 for the removal of bulky items, excellent service. “

“Would like to thank Romeo 9 for being polite in collecting and return bin as Mr Miller had not been out of hospital very long. He thinks the service we provide is very good. “

“Neighbour for the old lady living at the above rang to thank the bin man who helped pick her up today she had fallen over. They did not get a chance to thank him but would like the message passed on”

“saw the resident and it looked like she was unconscious when he went to collect her bin, called the police as they was unable to raise the lady. The police attended and have called back and thanked our staff. The lady was in a deep sleep and is deaf so didn't hear them knocking. She is thankful for their concern though and will be contacting the Council”

“would just like to say how wonderful the chaps were this morning who kindly helped a man who had come off his motorbike whom was having a asthma attack. “