Catering Services

Performance indicators 2022-23

| Uptake | performance | indicators |
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- PI 04c Primary schools free meal uptake (all authorities)
- PI 04d Primary schools free meal uptake absence adjusted (all authorities)
- PI 05c Special schools free meal uptake (all authorities)
- PI 05d Special schools free meal uptake absence adjusted (all authorities)
- PI 06c Secondary schools free meal uptake (all authorities)
- PI 06d Secondary schools free meal uptake absence adjusted (all authorities)
- PI 08c Primary schools paid meal uptake (all authorities)
- PI 08d Primary schools paid meal uptake absence adjusted (all authorities)
- PI 09c Special schools paid meal uptake (all authorities)
- PI 09d Special schools paid meal uptake absence adjusted (all authorities)
- PI 10c Secondary schools paid meal uptake (all authorities)
- PI 10d Secondary schools paid meal uptake absence adjusted (all authorities)
- PI 36d All meal uptake (secondary schools)
- PI 66d All meal uptake absence adjusted (secondary schools)
- PI 36e All meal uptake (primary and special schools)
- PI 66e All meal uptake absence adjusted (primary and special schools)
- PI 36f All free meal uptake infants (KS1 / P1 P3) (primary schools only)
- PI 66f All free meal uptake infants absence adjusted (KS1 / P1 P3) (primary schools only)
- PI 36g All free meal uptake juniors (KS2 / P4 P7) (primary schools only)
- PI 66g All free meal uptake juniors absence adjusted (KS2 / P4 P7) (primary schools only)
- PI 36I All meal uptake (dedicated all age schools)
- PI 661 All meal uptake absence adjusted (dedicated all age schools)
- PI 36h All paid meal uptake juniors (KS2 / P4 P7) (primary schools only)
- PI 66h All paid meal uptake juniors absence adjusted (KS2 / P4 P7) (primary schools only)
- PI 41 Percentage uptake breakfast meals

Key cost performance indicators

- PI 11a Total cost per lunchtime meal (excluding CEC)
- PI 11b Total cost per lunchtime meal (excluding premises costs and CEC)
- PI 11c Total cost per lunchtime meal primary and special schools (excluding CEC)
- PI 11d Total cost per lunchtime meal primary and special schools (excluding premises costs and CEC)
- PI 11e Total cost per lunchtime meal secondary schools (excluding CEC)
- PI 11f Total cost per lunchtime meal secondary schools (excluding premises costs and CEC)
- PI 11g Total cost per lunchtime meal primary schools (excluding CEC)
- PI 11h Total cost per lunchtime meal primary schools (excluding premises costs and CEC)
- PI 43 Total cost per breakfast meal
- PI 17a Food only cost per lunchtime meal (primary and special schools)
- PI 45 Food only cost per breakfast meal (excluding drinking milk)
- PI 18 Direct costs per lunchtime meal (primary and special schools)
- PI 31a Subsidy per lunchtime meal (all meals)
- PI 31b Subsidy per lunchtime meal (excluding free meals)
- PI 31c Subsidy per lunchtime meal (excluding premises cost)
- PI 31d Subsidy per lunchtime meal (excluding free meals and premises cost)

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| PI 47 | Subsidy per breakfast meal |
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| PI 48 | Cost to service provider per breakfast meal |
| Cost p | erformance indicators |
| PI 16a | Direct costs as a percentage of total cost |
| PI 16e | Direct costs as a percentage of total cost (primary and special schools) |
| PI 16f | Direct costs as a percentage of total cost (secondary schools) |
| PI 16b | Overhead percentage |
| PI 16g | Overhead percentage (primary and special schools) |
| PI 16h | Overhead percentage (secondary schools) |
| PI 16c | Direct costs as a percentage of total cost (excluding client costs) |
| PI 16d | Overhead percentage (excluding client costs) |
| PI 20 | Unit staff cost percentage (secondary schools) |
| PI 21 | Food only cost percentage (secondary schools) |
| PI 22 | Management costs as a percentage of total staff costs |
| PI 26 | Unit cost percentage (dedicated all age schools) |
| PI 27 | Food only cost percentage (dedicated all age schools) |
| PI 60a | Primary / special schools market share - Table |
| PI 60b | Secondary schools market share – Table |
| PI 63a | Trading deficit for year (Expenditure - Income) |
| PI 64a | Free Meal Entitlement from Day of Count (% change) |
| Price p | performance indicators |
| PI 19 | Average spend per paying pupil (secondary schools) |
| PI 01 | All prices - Table |
| Produ | ctivity performance indicators |
| PI 13 | Primary school lunchtime meals served per staff hour |
| PI 14 | Special school lunchtime meals served per staff hour |
| PI 15a | Primary and special school lunchtime meals served per staff hour |
| PI 15b | Dedicated all age school lunchtime meals served per staff hour |
| PI 29a | Staff absence (front line staff) |
| PI 29b | Staff absence - days lost per front line FTE (Scotland only) |
| PI 30a | Staff absence (all staff) |
| PI 30b | Staff absence - days lost per FTE (Scotland only) |
| PI 30c | Staff absence excluding long term (front line staff) |
| PI 30d | Staff absence - days lost per front line FTE excluding long term (Scotland only |
| Qualit | y and personnel performance indicators |
| PI 23 | Quality assurance and stakeholder consultation process |
| PI 24 | Human resources and people management |
| PI 33 | Stakeholder consultation surveys |
| PI 61 | Customer perception and satisfaction |
| Nutrit | ion and healthy eating performance indicators |
| PI 35 | Percentage of front line staff trained in food nutrition and health |
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Percentage of schools offering a breakfast service

PI 54

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Sustainable procurement and the environment performance indicators

- PI 37 Percentage of food sourced from local suppliers
- PI 39 Percentage of all staff trained in environmental issues
- PI 40 Percentage of schools that do not use any disposable cutlery / crockery
- PI 56 Percentage of schools that have set targets for reductions in energy consumption

Optional (on request) uptake performance indicators

- PI 01c Average price of a breakfast meal (all schools)
- PI 25 Average spend per paying pupil (dedicated all age schools)
- PI 03c All free meal uptake (all authorities)
- PI 03d All free meal uptake absence adjusted (all authorities)
- PI 07c All paid meal uptake (all authorities)
- PI 07d All paid meal uptake absence adjusted (all authorities)
- PI 36a All meal uptake (all schools)
- PI 66a All meal uptake absence adjusted (all schools)
- PI 36b All meal uptake (primary schools)
- PI 66b All meal uptake absence adjusted (primary schools)
- PI 36c All meal uptake (special schools)
- PI 66c All meal uptake absence adjusted (special schools)
- PI 53 Primary and special school breakfast meals served per staff hour
- PI 57a Dedicated all age schools free meal uptake (all authorities)
- PI 57b Dedicated all age schools free meal uptake absence adjusted (all authorities)
- PI 58a Dedicated all age schools paid meal uptake (all authorities)
- PI 58b Dedicated all age schools paid meal uptake absence adjusted (all authorities)
- PI 36i All free meal uptake infants (KS1 / P1 P3) (primary, special and DAA schools)
- PI 66i All free meal uptake infants absence adjusted (KS1 / P1 P3) (primary, special and DAA schools)
- PI 36j All free meal uptake juniors (KS2 / P4 P7) (primary, special and DAA schools)
- PI 66j All free meal uptake juniors absence adjusted (KS2 / P4 P7) (primary, special and DAA schools)
- PI 36k All paid meal uptake juniors (KS2 / P4 P7) (primary, special and DAA schools)
- PI 66k All paid meal uptake juniors absence adjusted (KS2 / P4 P7) (primary, and special schools)