# Hoopers

## The international probate genealogists Trusted for generations

Established in 1923

## How genealogy services can help local authorities trace next of kin

#### A free service for Local Authorities.

#### **Hoopers Overview**

• 95 years of experience in tracing next of kin - the longest established firm of probate genealogists in the UK

- Sectors we work with
  - Private Legal/Solicitors
  - Individual Beneficiaries
  - Public Sector Local Authorities. NHS Trusts. Coroners office

• 25 members of staff based in our London head office

## Benefits to the public sector

Reduce the administration for "front line" staff in tracing Next of Kin

Ease pressure from coroners office - storage

Recover Public Health Funeral expenses quickly

Contact Next Of Kin to arrange the funeral

End of life care - Inform family

Empty property - Reduce complaints from neighbours

Reducing delay in making properties made available for re-letting

#### Local Authority Departments using the service.

- Cemeteries + Crematoria
- Coroners
- Bereavement Services
- Environmental Health
- Client Finance
  - Court of Protection
  - Deputyship
  - Client Affairs
- Adult Social Services
- Housing

## **Tracing next of kin process**

- Email or phone Hoopers with details
- Hoopers will acknowledge the referral and commence research
- We will accept all referrals regardless of the estate value
- Locate at least one family member and report back with details
- Independent and impartial solicitors deal with estate administration



- Probate related genealogy is an <u>unregulated industry</u> Anyone can establish their own genealogy company
- To address this Hoopers has taken advice from the Public Sector to satisfy Legal and Procurement standards

#### Membership, Standards and Accreditations











**Approved Partner Status** 

### Case Study. Carlisle Council

Council via the Coroner were informed of a death in a Carlisle city centre hotel

Deceased gentleman was believed to be a visitor to the city from Dundee

Coroners office had knowledge of wife living in Tunisia

Hoopers located and contacted the deceased's wife. Further research identified his children living in the Blackpool area

Hoopers provided the council with a family tree and the contact details for the children

Estimated estate value - £6,000. Hoopers did not invoice the estate for any research undertaken

| Slide 9 |  |
|---------|--|
| 1       | With this one, should it be owner instead of tenant on 3rd line? |
|         | -Johnathan Wright  |
|         | , 13/11/2018   |

We are keen to adapt our services according to your needs, whilst maintaining high standards.

- We do <u>not</u> send FOI requests
- No commercial contracts necessary
  - A Service Level Agreement is available upon request
- NO COST WHATSOEVER to the Public Sector GUARANTEED