

Striving for the 3 E's when locating next-of-kin



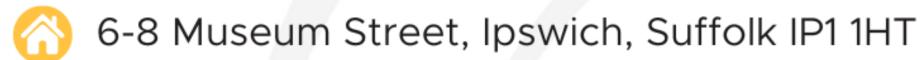


Cloë Height

PUBLIC SECTOR RELATIONSHIP OFFICER







www.angliaresearch.co.uk





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Anglia Research offers a no-hassle, no cost next-of-kin finding service on global scale

Founded in 1979, we are a well-established, probate genealogy company, supporting the needs of Local Authorities, care homes, Coroners, the NHS, housing associations, and other public sector bodies

Family-owned business

High levels of staff expertise & experience

Local and Global network for wide reach

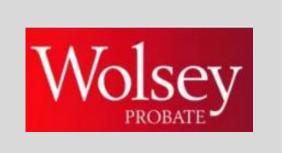
In-house administration company



Accredited Genealogists

More accredited genealogists* and independently regulated staff than any other UK probate research company.

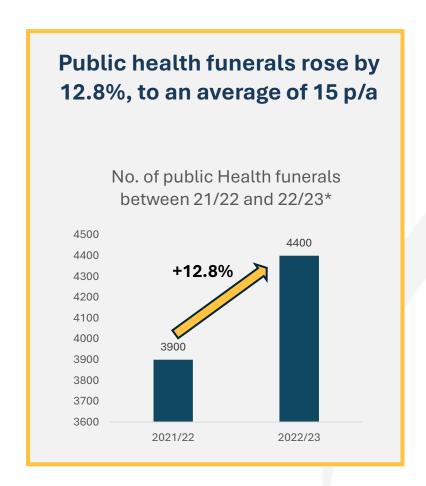




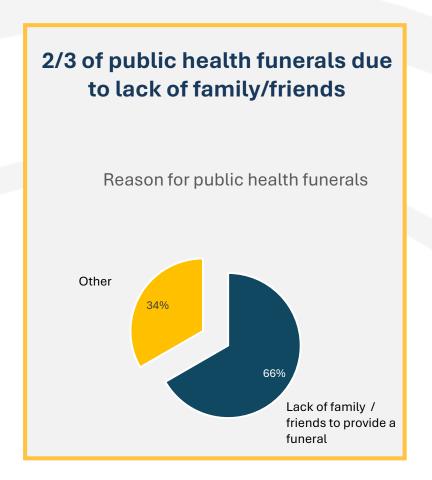




There was a significant increase in public health funerals between 2021/22 and 2022/23









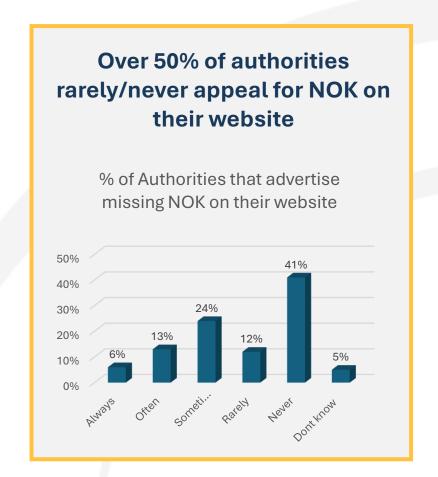
^{*} Local Government Association (LGA) survey of district and single tier councils March 2024. Sample size of 109 (37% of councils)

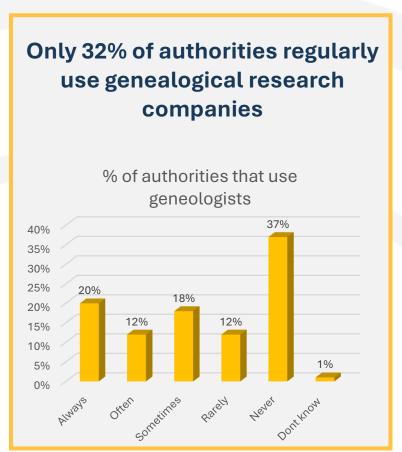
Whilst there is good knowledge of s.46 (Public Health Act) there are opportunities to improve efficiencies

Over 4/5 of staff familiar with Government good practice to a great/moderate extent

84%

Flexible guidance which includes that wherever possible, steps should be taken to locate the next of kin







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Local Authorities work in a variety of ways when there is no known next of kin - and for a variety of reasons













Policy of specific authority

Dept. dealing with matter

Historical ways of working

Existing relationships

Personal preference

Understanding of process





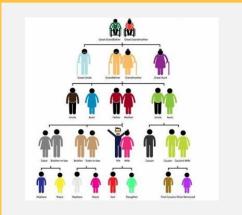
The GLD will only deal with certain estates in England & Wales





<£500





"if there are known or likely to be entitled relatives who survived the deceased, even if these have subsequently died, cannot be traced or do not wish to deal with the estate"



NOK is located in 95% of cases - although the process can be lengthy and take unnecessary time and resource



CASE REFERRAL FORM

Before we can accept your referral, you must answer the following statements

I confirm that the deceased did not leave a valid Will
 YES / NO
 I have checked https://www.gov.uk/search-will-probate - no grant has been issued for this estate YES / NO
 I confirm that the deceased lived in England or Wales (not including the Duchies of Comwall or Lancaster)
 YES / NO
 I confirm that I know of no known or likely to be entitled relatives who survived the deceased (even if these have subsequently died, cannot be traced or do not wish to deal with the estate)

Case referred



Genealogy company locates family

GLD accept claim Genealogy firm given details of referrer

Contact made and case resolved

Case referred directly to genealogy company



Family located quicker

NOK opportunity for involvement



Case resolved faster and with less resource required by the authority





Using a genealogy company is more efficient and often allows for families to have greater involvement

- ✓ Efficient resolution with rapid results and saving time & resource
- ✓ Comprehensive search utilising advanced databases, worldwide records & specialised knowledge
- Detailed family tree
- ✓ Rightful heirs able to claim their inheritance
- ✓ Funeral funds recouped more quickly
- ✓ Thorough understanding of challenges faced, legal requirements for risk mitigation & reduced risk of errors and overlooked heirs
- ✓ Cost-effective solution for all involved inc. escalating costs associated with prolonged searches & potential legal issues



There are other benefits to having a direct relationship





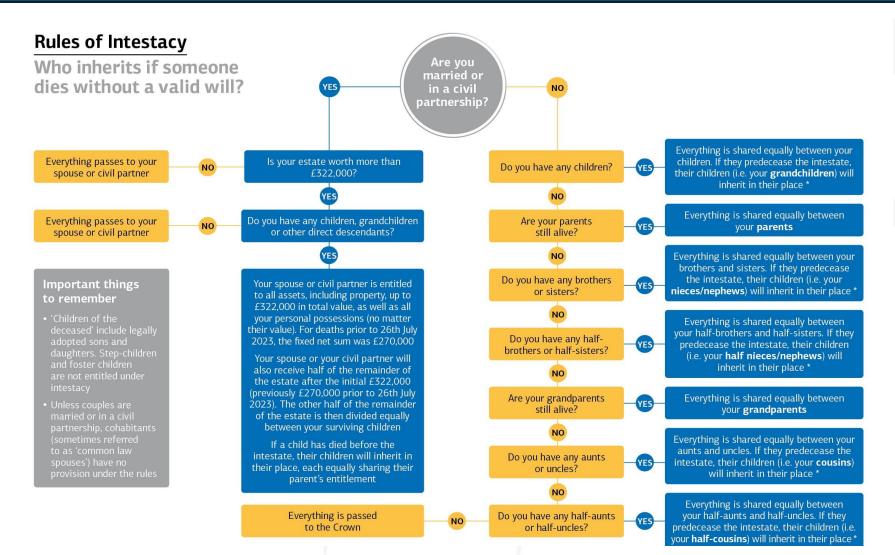




- ✓ Agreed & consistent way of working
- ✓ Solid relationships built on transparency & mutual trust



Even when NOK are believed to be known, caution is required



Mrs 'A's' 'daughter' recorded as present at death on the death certificate, found not to be biological next-of-kin but step-daughter

Mr 'B's' aunt was actually his mother, having given him to her married sister to raise when he was born out of wedlock

Unofficial 'adoption' of Ms C's child resulted in her being sole beneficiary of her estate





Real life death examples

2020 Public health funeral

2022 Relative of his late wife visited home

2024 NOK located & estate being administered 2021 Public heath funeral

2024 Residents Association debt recovery

2024
Nieces / nephews
located & estate being
administered

2021 Public heath funeral

2024 Sister located although post-deceased

2024
Estate being
administered to sister's
widower

Died May 2023

2024
Relatives contacted
September and were
very sad to have not
attended the funeral

Deceased cremated and scattered in an unmarked garden of remembrance.

Her son and daughter
were upset when
contacted, particularly
given there's a family
plot in a cemetery that
she was destined for





Moments of privilege

Unforgotten Pilot of the Caribbean





To be unveiled...







Anglia Research's public sector services are fast, free and failsafe





PUBLIC HEALTH FUNERAL ASSISTANCE







ASSET SEARCHES







WILL SEARCHES & INSURANCE



We protect your reputation as carefully as we protect our own:

- ✓ Act with transparency & integrity
- Strive for excellence and efficiency
- Empathetic approach















Research you can rely on

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