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# Efficient Fleet Maintenance Operations

Maximising Workshop Performance

Where can Technology bring Benefit

Recruiting and Retaining Talented Fitters

# Maximising Workshop Performance

Understand your Business (Review)

What do your Customers want

What services can you provide

Can the layout of the Workshop be improved (Image)

# Staffing

Staff Skill Levels

Training Plan and Budget

Pay Structure/Career Progression/T&C's

Communication and Involvement

# Equipment

Well Equipped Workshop

Investment in tools and equipment

Workshop Housekeeping

Parts Store

Processes and Procedures

Are These Correct and Working

Maintenance Schedules

Performance Monitoring and Reporting

Account Structure

# Business Plan/Expansion

Work to Your Strengths

Contract Work to other Local Authorities and/or Private Sector

Is there Scope to Expand the Business

Market Research

Good Reputation

# Where Can Technology Bring Benefit

Do not be Afraid of New Technology

Weigh up the Benefits

Training

Service Support



# Fleet Management System

Essential to all Fleet Sizes

Manage Fleet, Workshop and Stores

Accurate? Information at your finger tips

Produces Alerts, Reports and endless Amounts of Data

# Diagnostic Equipment

Can be a Big Investment

Ensure You Get What You Need

Training/Ease of Use

Back up and Support

# Vehicle Telematics

Big Investment with Ongoing Costs

Choice is Critical

Can Help to Identify Potential Vehicle Problems

Driver Behaviour

# Workshop Equipment

Upgrade/Update Equipment

Look for new Innovations

Right Tools for the Right Jobs

# Recruiting and Retaining Talented Fitters

Council Reputation/Dead End Job

Working Conditions

Wide and Varied Fleet

Rate's of Pay

# What Can We Do

Pay Structure to Reflect the work.

Career Development Opportunities/Apprentices

Sell the Terms and Conditions

Good Morale

Thank you for Listening

I am Happy to take any Questions

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