



Association for Public Service Excellence

# **Dave Henrys – APSE Associate**



## Challenges (cont'd)

- How will a seamless transfer be achieved on ‘vesting day’?
- “Get stuff done early”
- Prioritise on the right things
- What is going to change on that day ... for the new council and for the public?
- What will take longer to achieve?
- Diagnostic approach required



# Factors to consider in merging Streetscene services for LGR

- Political
- Financial
- Service delivery models
- Standards – current & future
- Economies of scale
- Management structure
- Back-office support
- Systems



## Factors (cont'd)

- Service demands
- Assets
  - staff resources / depot provision / vehicles, machinery, equipment / technology
- Role of town & parish councils
- Role of other volunteers
- Private contracts

