

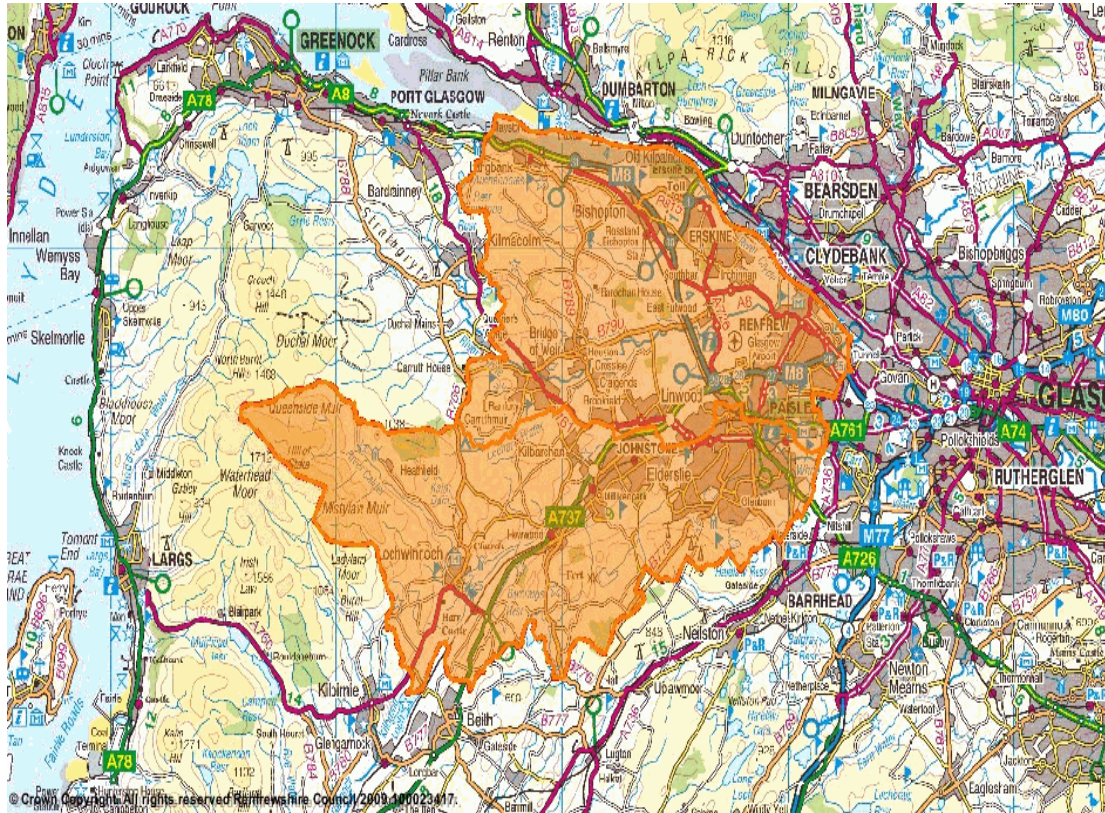
Nominee - Most Improved Performer 2012

APSE Transport Advisory Group
Hamilton 13th March 2013

David Burnie
Transport Manager

Demographical information

About Renfrewshire



Population 169,000

Households 78,000



Renfrewshire
Council

A little more information about Renfrewshire

We have the M8 and several other major A roads passing through our Authority

There are 3 principal towns in the area Paisley the Administrative centre and Renfrew and Johnstone

Our Fleet

The Renfrewshire fleet consists of approx 500 vehicles consisting of

120 'O' Licensed vehicles (30 RCV's)

40 Welfare buses

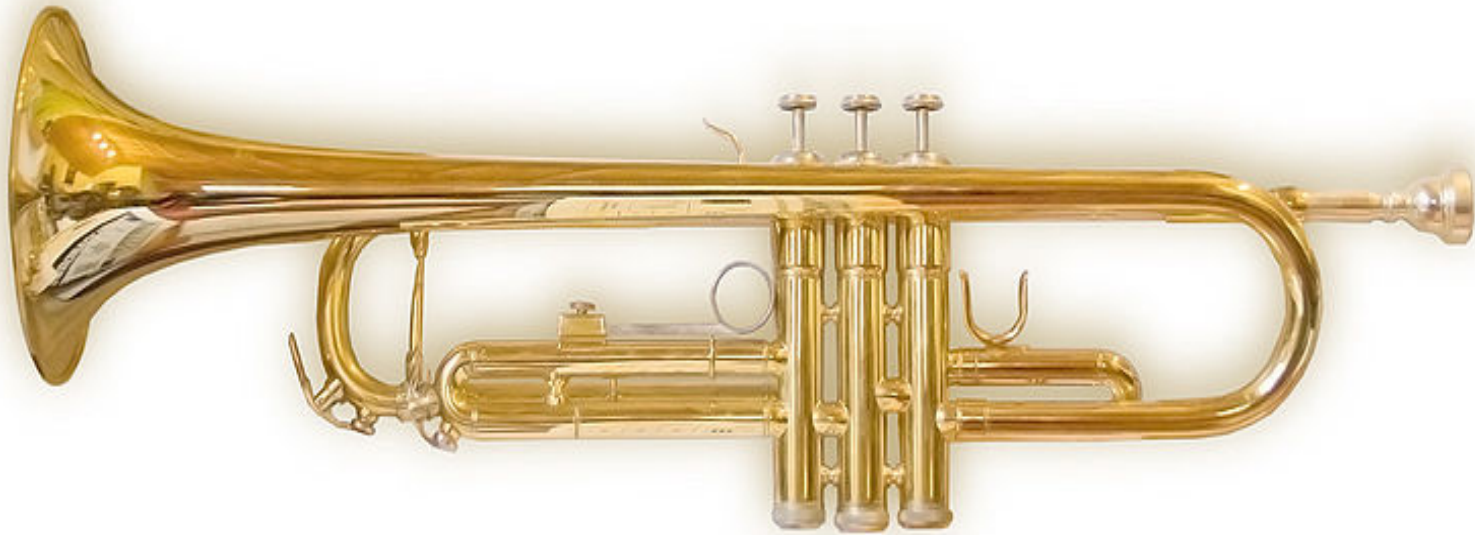
30 Cars

160 Light goods vehicles

150 Light goods contract hire



Most Improved Performer



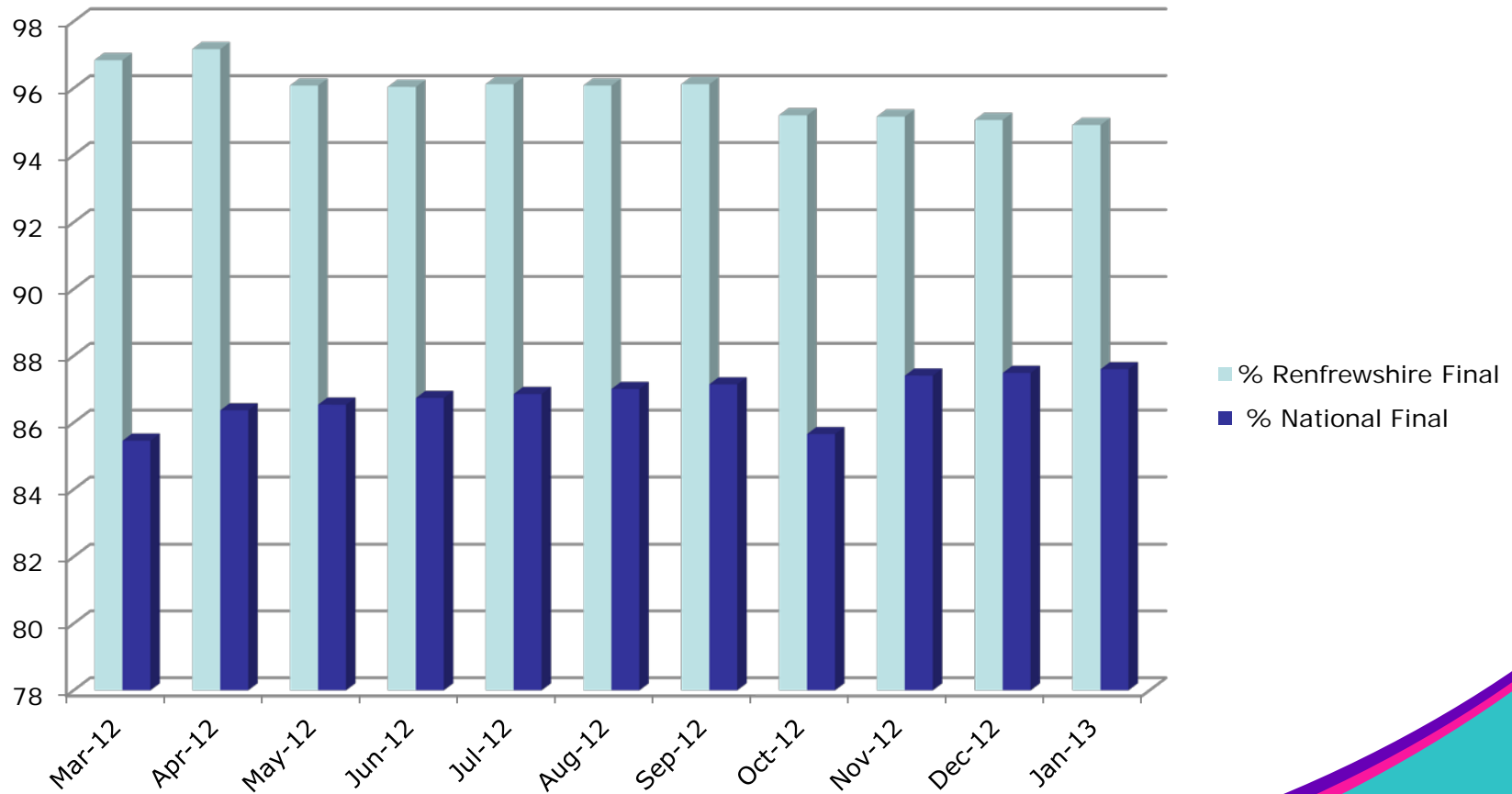
Winner 2010 – Nominee 2012

Most Improved Performer

- O'Licence MOT.
- Main focus of workshop standard
- Achieve high standard of repair
- Produce check sheet
- Investigate any failure
- Installed under chassis wash



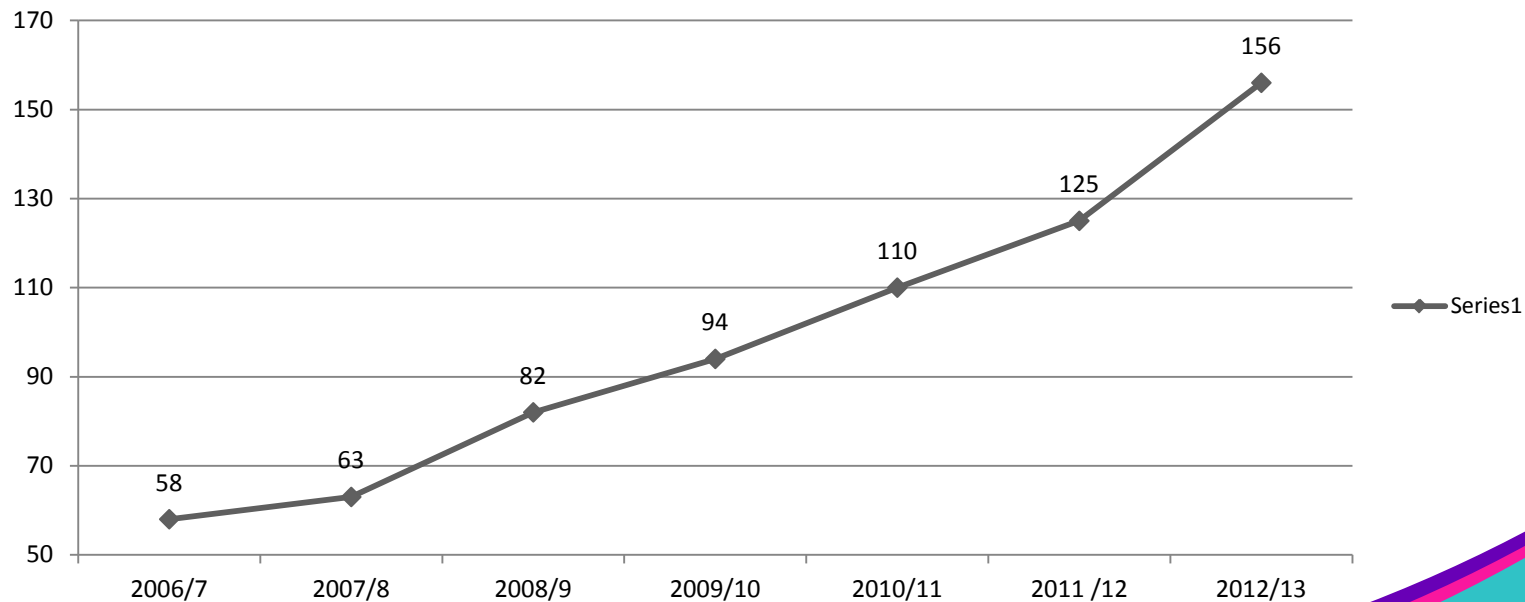
Most Improved Performer



Most Improved Performer

- Weighted Units maintained by fitter

Fitter to weight factor



Most Improved Performer

Investigation of Accidents / Incidents

1. Carry out a full investigation
2. Interview driver
3. Outcome discussed with Department involved
4. Driver re-assessment & training if required
5. Invoke disciplinary procedure if appropriate



Most Improved Performer

- **Communication**
- Improved VOR information
- Scheduling
- Monthly forums
- Fit Tracker to all fleet
- Fleet management system
- Remind Services of appointments
- Absence management



Most Improved Performer

- **Summary**
- **MOT pass rate**
- **Weight factor by fitter**
- **Quality Assurance**
- **Improved Working procedures**
- **Communication**



Moving Forward /New Challenges

- **Centralising Transport**
- **Vehicle Utilisation**
- **Business Mileage**
- **Compliance**
- **Taxi Specifications /inspection clarification**

