



Traffic Commissioners
for Great Britain

Responsibilities of transport managers and latest issues

APSE Transport & Vehicle Maintenance Seminar 2025, Crewe, 19 June 2025

David Mullan,

Traffic Commissioner for North-West England

Regulating transport for safer roads

Agenda

- Changes to the Traffic Commissioners and their services
- Transport management and maintenance
- Keeping up to date



Changes to the Traffic Commissioner team

New Senior Traffic Commissioner appointed

- Kevin Rooney, Traffic Commissioner for the West of England began his new role on 1 June 2025
- He continues his role as Traffic Commissioner for the West of England
- Richard Turfitt remains as Traffic Commissioner for the East of England following the natural conclusion of his second 4-year term as Senior Traffic Commissioner



Traffic Commissioner for Scotland

- Recruitment campaign for Scotland is ongoing
- Richard Turfitt has been appointed as acting Traffic Commissioner for Scotland until the post is filled



Peter Hearn, Chief Operating Officer for the Office of the Traffic Commissioner

- Peter was previously the Director of Driver Services at the Driver and Vehicle Standards Agency (DVSA).
- Also held positions at the Vehicle and Operator Services Agency, including:
 - Scheme Management and External Relations Director
 - Head of Planning and Policy in operational management



Performance Update – 2024/25

- Average applications: 31 working days for Goods, 33 for PSV
- Pls: 1279 (82% within 12 weeks) in GB
- Goods Licences: 66k GB
- Goods Vehicles: 608k
- PSV Licences: 5.3k
- PSV Vehicles: 88k GB



Vehicle Maintenance

- Availability
- Suitably Qualified
- Brake Testing
- Updated Guide to Maintaining Roadworthiness



Keeping Up to Date

- Regular updates from the Senior Traffic Commissioner
- Key Resources publication
- LGV International requires TM by today, 20th May 2025



27 February 2024 — Collection
[Key Traffic Commissioner Resources](#)



Office of the
Traffic Commissioner

Helpful links to guidance from and publications by the Traffic Commissioners.

URGENT ACTION REQUIRED REGARDING YOUR OPERATOR'S LICENCE

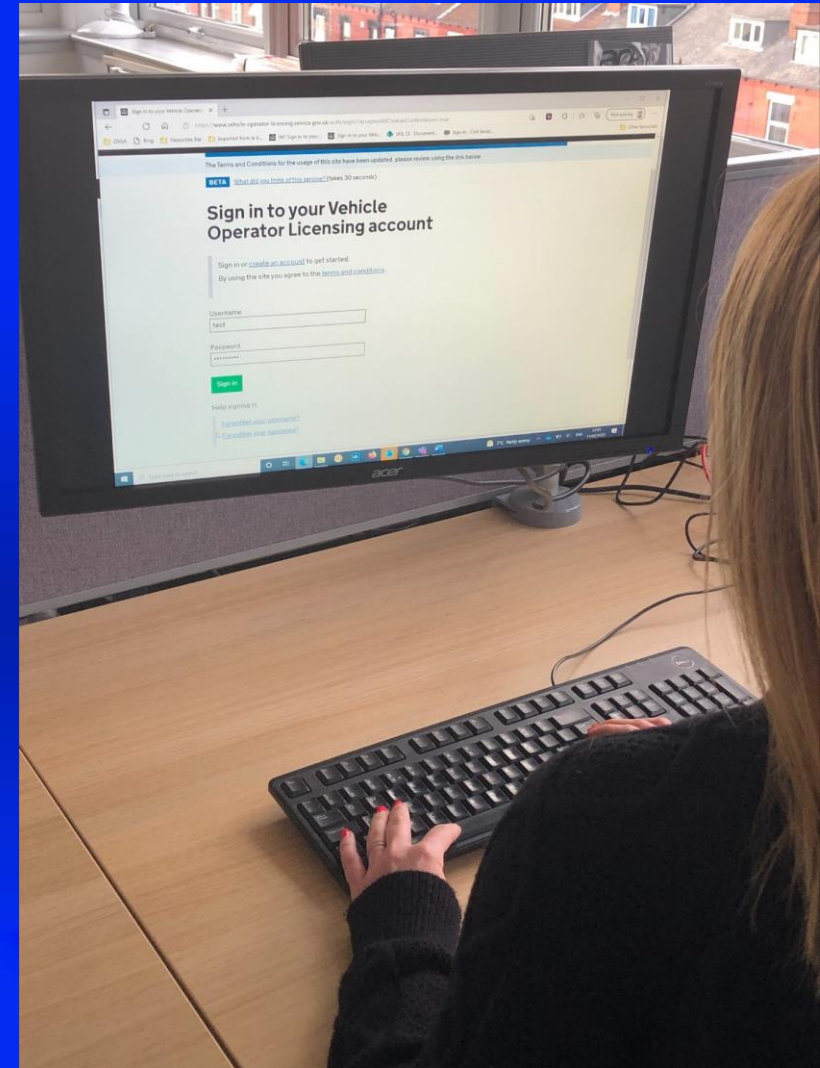
To operator

We are sending you this email as our records show that your transport manager is the holder of an **Acquired Rights Certificate of Professional Competence (CPC)** for light goods vehicles (LGVs).

You may remember that we have sent previous messages reminding you that this certificate can only be used to satisfy the professional competence requirements on an operator's licence **until 20 May 2025**.

Improving Our Services

- Licencing system moving to digital-only as standard
- Digital Continuations
- Keep your contact details up to date -
Do you need the Transport Consultant to still be there?



VOL Direct Messaging

- Introduced at the end of 2024
- Allows operators to directly message staff at the Office of the Traffic Commissioner
- The service helps to –
- simplify processes
- reduce correspondence going to individual email accounts
- prevents emails from being missed
- protect data and reduce call volumes.
- Documents can be quickly uploaded through direct messaging.
- A clear audit trail of message conversations will be held on the VOL record.



Transport Manager v Responsible Person

- Exercise effective and continuous management of a transport operation
- Assessing risks to business and identifying mitigation
- Balancing business and safety



Proportionate Regulatory Action

- The TCs take serious action where warranted.
- Regulatory action taken by TCs
- Great Britain 1283 PIs, 15k Driver conduct cases
- Periods of Grace
- Relevant cases



Pay attention to deadlines!

- Periods of Grace
- Blog from Senior Traffic Commissioner
- Understanding the purpose is very important
- Staying in touch is vital

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Bin collections off as council licence revoked



PA MEDIA

Uttlesford District Council said it was working to re

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Uttlesford bin collection error will cost 'thousands'

5 days ago



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Waste collections resume after week in limbo



STUART WOODWARD/BBC

Uttlesford District Council said an "administrative issue" saw its operator's licence revoked last week



Uttlesford District Council, asked residents to "bear with us"

logised for an ongoing delay to waste collections would cost "several thousands of pounds" to rectify.

il's operator's licence was revoked due to what it trative issue" that emerged a week ago.

orrowed refuse lorries from a neighbouring district.

Any questions?

- Over to you...
- What challenges do you face in compliance?

