

People Make Places

Director of engagement, Socitm

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What is Socitm?

The UK professional network
for leaders engaged in the innovation
and modernisation of public services



Over 2,500 members - CIOs, CDOs,
CTOs, directors, heads of ICT and
digital leaders





Why digital?



Remove silos and
bureaucracy



Empower the
workforce with
digital tools



Integrate insights
for proactive and
evidence-based
decision making



Innovate to
improve
accountability
and trust

Understanding the wider context



Transformative technologies



The cloud



Internet of Things



Big data and analytics



Cyber security



Digital identity



AI and cognitive services



Mobility and connectivity



Gaming, mixed and virtual reality



Low/no code platforms



Blockchain



Quantum computing



Platform capabilities

Technology trends

AI applications

- Building foundations of policy and compliance
- Early experimentation with controls
- Applications in data organisation and customer service

Cyber protection

- Keeping pace with changing external threats
- Observability of risk across distributed systems
- Workforce awareness and accountability

Harnessing data

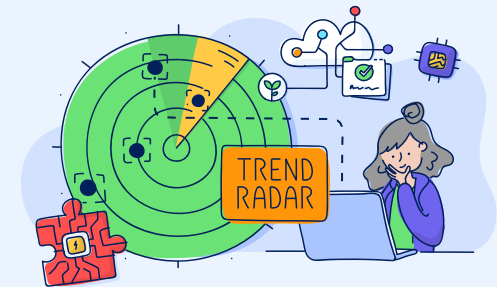
- Data, quality, standards and matching
- Data analytics and distributed data models
- Data governance, skills and sharing

Infrastructure and cloud

- Reviewing capacity and vulnerabilities
- Investment, reconfiguration and upgrades
- Updated relationship with 'cloud'

Spatial technologies

- Tracking and connecting resources
- VR, AR and XR in design and planning
- Using 'digital twins' to design virtual services



The data 'connection'



Data
harnessing



Big data
and analytics



Data
handling



Supporting
social progress
and wellbeing



Read more: **Our Harnessing Data collection** offers practical insights and inspiration for achieving better public service outcomes. Data lies at the heart of what we do; this collection seeks to help local public service organisations unlock the potential of data, whilst protecting the people and communities that they are there to serve. Available at www.socitm.net



AI@Socitm

Unlock AI excellence and explore latest research, policy guidance, skill development and responsible practices



Available at
www.socitm.net