



# *From Black to Green- Implementing 4 Weekly Residual Waste Collections*

Ailgylchwch Fwy   
Recycle More



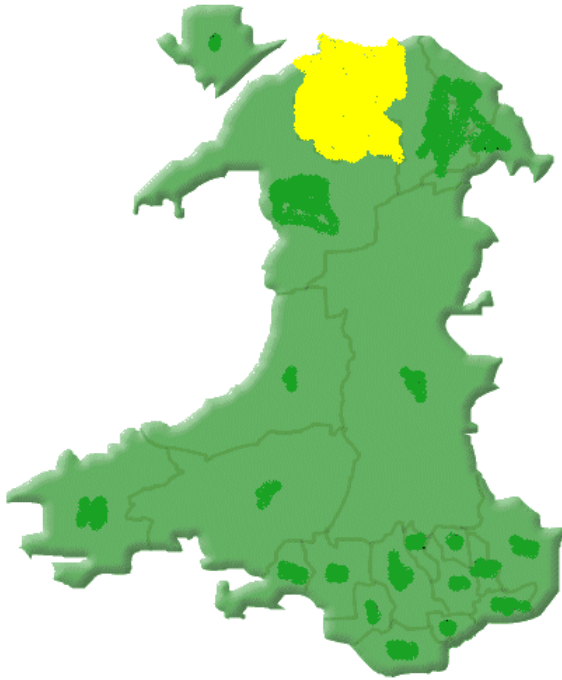
[www.conwy.gov.uk](http://www.conwy.gov.uk)

  
**CONWY**  
CYNGOR BWRDEISTREF SIROL  
COUNTY BOROUGH COUNCIL

  
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yr amgylchedd iawn i ailgylchu  
the right environment to recycle

# Conwy County



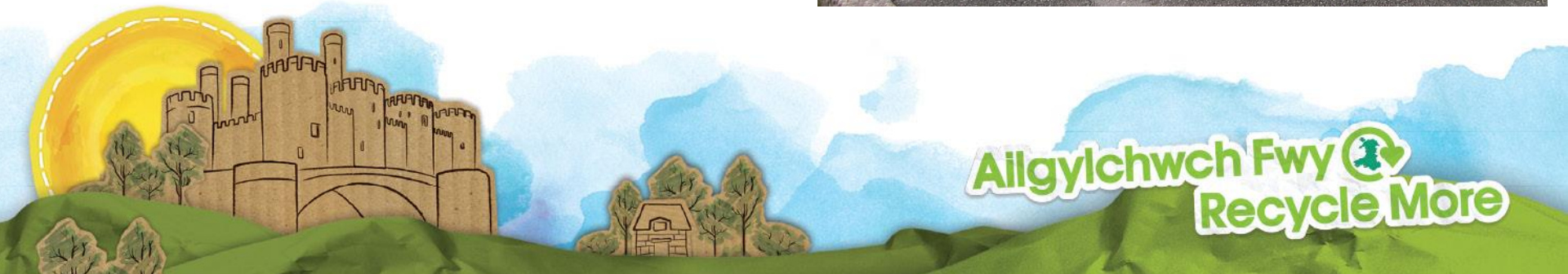
- Population 116,000
- 57,000 households
- Towns - Llandudno, Colwyn Bay, Conwy
- 80% of dwellings in coastal strip
- 20% mainly rural
- 27% of residents Welsh speaking



**Allgylchwch Fwy**   
**Recycle More**

# Fifteen Years Ago

- 69,802 tonnes landfilled
- 18.9% municipal recycling rate
- Weekly refuse collection
- No Kerbside recycling
- Waste collection and disposal



**Allgylchwch Fwy**   
**Recycle More**

# Six Years Ago

- **Weekly source segregated recycling:**  
Food waste / Cardboard / Plastics / Cartons/ Glass / Cans / Paper
- **Fortnightly collections:**  
Residual waste and Garden waste
- **Waste Textiles & Small Electricals, collected via local Social Enterprise**



# Standard Vehicle Configuration



33m<sup>3</sup> usable body volume on DAF LF45 5000mm wheelbase, 12 tonne GVW, 3.7 tonnes payload

# 2016 - 3 & 4 Weekly Residual Waste Collection Pilot



## New Recycling rounds – Aug 2016

(behind the scenes change – but, vehicles may visit at different times of day!)



## Info packs & calendars – Aug 2016

(be prepared for complaints about change and surge in recycling box requests)

## Separate nappy collection launched – Sep 2016

(the great unknown. How many households will register)



## New refuse collection schedule - Sept-Oct 2016



# 4 Weekly Pilot Area

	# Properties	Presented	Raised Lid	Side waste	Raised Lid & Side waste at same time
<b>Towyn</b>	690	653	10		1
<b>Penmaenmawr</b>	855	762	12	1	1
<b>Llanfairfechan</b>	1252	1099	40	2	2
<b>Kinmel Bay</b>	2668	2475	42	12	0
<b>Eglwysbach</b>	439	407	8		2
<b>Dwygyfylchi</b>	483	419	14		
<b>Rural (Penmachno/BYC)</b>	331	295	14	1	
<b>Conwy Morfa</b>	516	470	8		

# 2016 Findings...



**Recycling Centres  
+5% visitors**

**- 3% drop in HRC recycling  
rate (80% to 77%)**

**+ 300 tonnes net increase  
in residual waste**



**No significant increase in  
litter bin usage,  
household waste type fly  
tipping or street litter**

**Inbox (28)**



Very few service issues  
following implementation –  
the difficult period prior to  
change!



**Side Waste (4 weekly)  
0.2% of properties**

**Raised Lids (4 Weekly)  
2.3% of properties**



**Nappy Collection Service –  
oversubscribed!  
3,500 registrations!**

**Original plan = 1 driver and van**

**Reality = 2 drivers, 2 vans**

**Flexibility  
with flats**



**Assisted Collections**

**Refuse: 1% reduction  
Recycling: 15% increase**



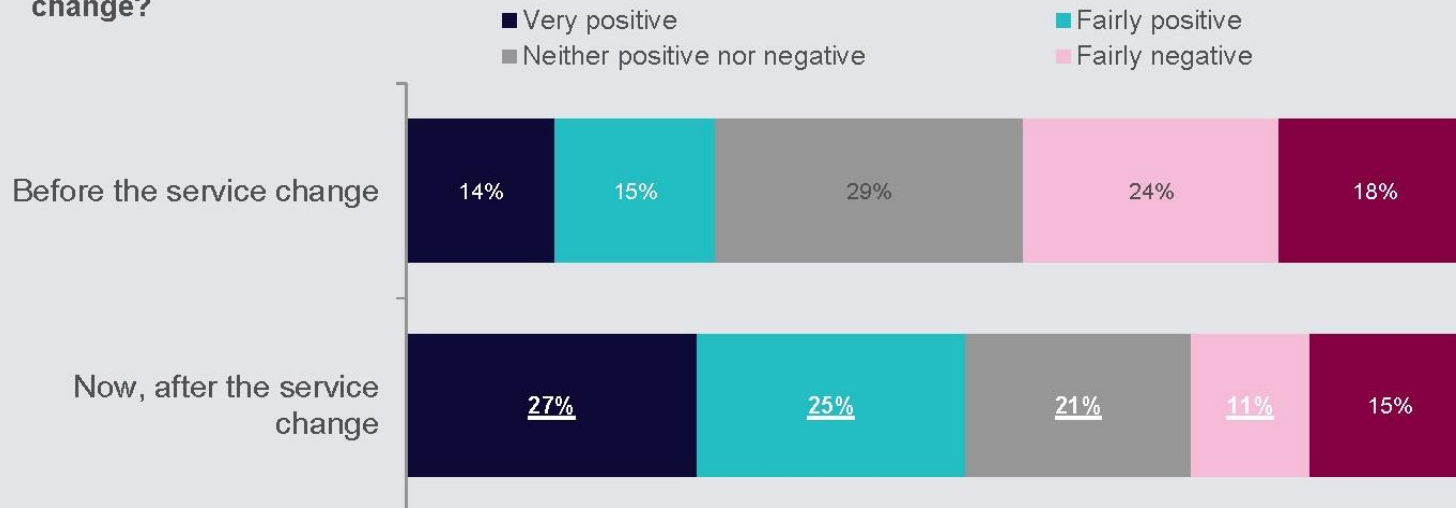


# Acceptance

## Views of the service change – then and now

Q9. Thinking back to when you found out that the service was going to change, were you positive, negative or ambivalent about this?

Q12. Thinking about how you feel about the service now, after six months or so with the new system, would you say you are positive, negative or ambivalent towards the service change?



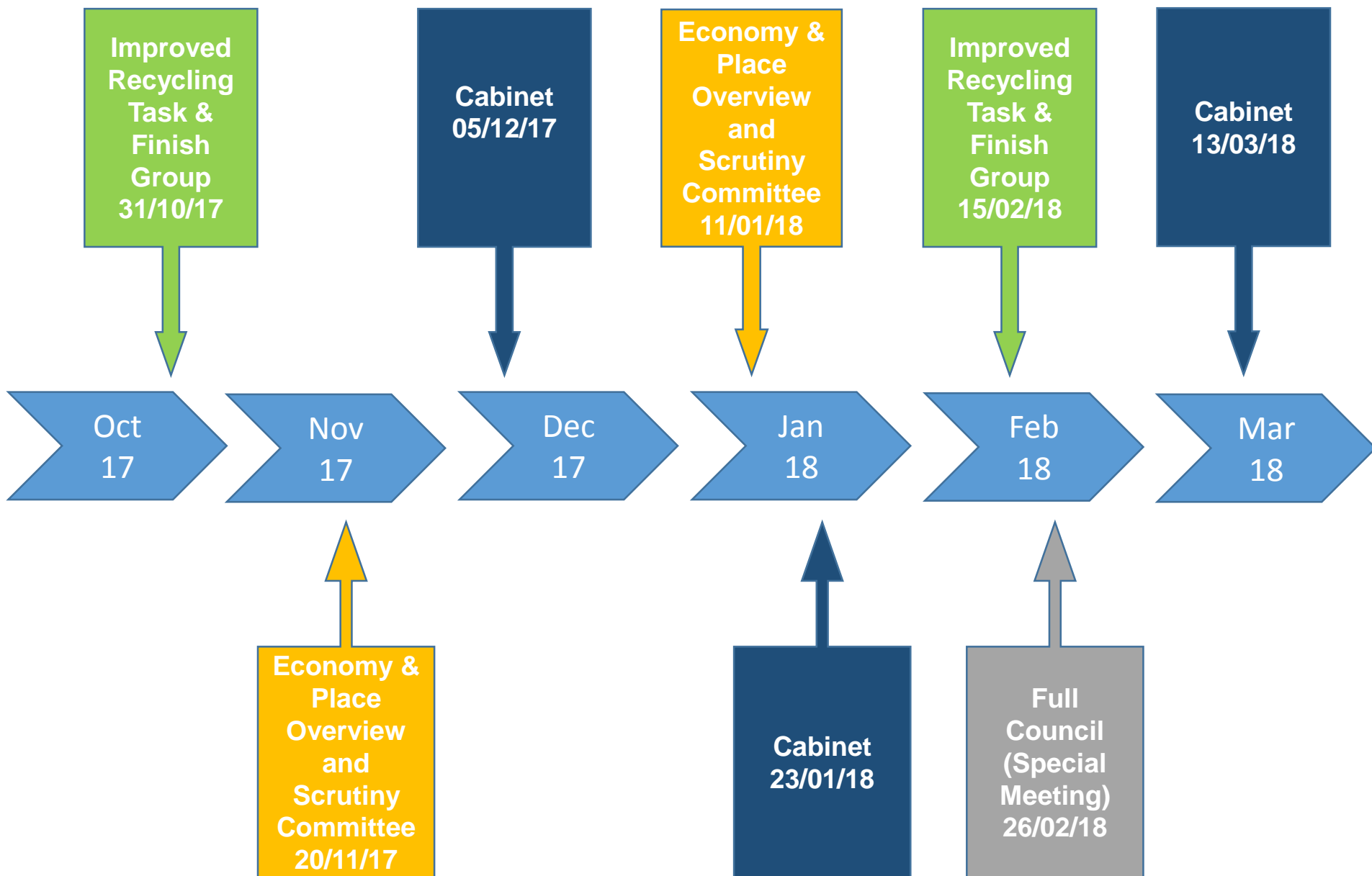


# Moving Forward

- **Analysed resident telephone survey conducted by WRAP Cymru**
- **Collated and analysed 12 month findings of 3 and 4 weekly collection impact**
- **Discussed findings and results with Members to take through democratic process**



# Democracy is a process, not an event



# Democracy is a process, not an event



- 31/10/17 - Improved Recycling Task & Finish Group**  
**Pilot Results presented / Report to be submitted to Scrutiny**
- 20/11/17 - Economy & Place Overview and Scrutiny Committee**  
**That the Economy and Place Overview and Scrutiny Committee recommend Cabinet support 3 weekly refuse collections.**
- 05/12/17 - Cabinet**  
**RESOLVED-**  
**That the status quo remains i.e. continue with the pilot (3 & 4 weekly areas) to allow Officers to relook at issues/areas of concern, test the evidence and undertake a further survey of the households in the pilot area.**

# Democracy is a process, not an event ctd...



11/01/18 -

## **Economy & Place Overview and Scrutiny Committee**

**Call in of cabinet decision. That the Economy and Place Overview and Scrutiny Committee reaffirm their previous recommendation (20.11.17) and recommend that Cabinet support 3 weekly refuse collections, subject to an accompanied programme of education and engagement with the people of Conwy County.**

23/01/18-

## **Cabinet (the Big one)**

**That four weekly residual bin collections be implemented throughout the county in a phased approach and be completed by the end of 2019**

15/02/18 -

## **Improved Recycling Task & Finish Group**

**4 weekly mitigations. Mitigations to start as soon as practical and four weekly implemented in a single phased roll out with consideration of a delayed start until after the summer holidays**

# Democracy is a process, not an event ctd...



26/02/18 -

**Full Council (Special Meeting)**

**Resolved to ask cabinet to reconsider its decision in relation to 4 weekly refuse collections, until it was satisfied that all mitigation measures were in place.**

13/03/18 -

**Cabinet**

**RESOLVED**

**PHEW!!!**

**(a) That 4 weekly refuse collections are rolled out across the County, starting in September 2018, together with a comprehensive programme of education and engagement and the specified mitigations to enable residents to recycle more and waste less.**

**(b) That Cabinet is satisfied that the proposed arrangements would meet the concerns relating to education, communication and mitigation measures raised at Council on 26 February 2018.**



# Mitigating solutions:

- Free bulky waste collection
- Mobile recycling centres
- Second bins
- Additional recycling capacity
- Special assistance
- Communications and education





# 4 Weekly residual Waste Collections Introduced September 2018



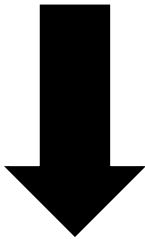




# Results (compared to fortnightly residual waste collections)

  
**+5%**



  
**-31%**



  
**+31%**



**AHP-850  
tonnes**



# How do things really look when you go 4 weekly?

4 weekly areas are looking tidy

... even in the more difficult of areas and also in back alley-ways.

People who were once not recycling are now recycling

People who were recycling some are now recycling more

People look after their containers!



# Diolch! Thank you!



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