

DUNDEE CITY COUNCIL – CORPORATE FLEET

THE ROAD TO IMPROVEMENT

Gary McRae

Corporate Fleet Manager

Dundee City Council

THE ROAD TO IMPROVEMENT

- Centralisation of Fleet
- Harmonisation of staff
- Fleet Management System
- KPI's
- Central Hire Desk
- Future Steps / Lessons



Waste Services
& Street
Cleansing
Workshop

Social Work
leasing

Construction &
Taxi Testing
Workshop

Ad Hoc
Hiring

Agricultural
Workshop

Personal
Car
Leasing

STARTING POINT - 2011

Business
Leasing



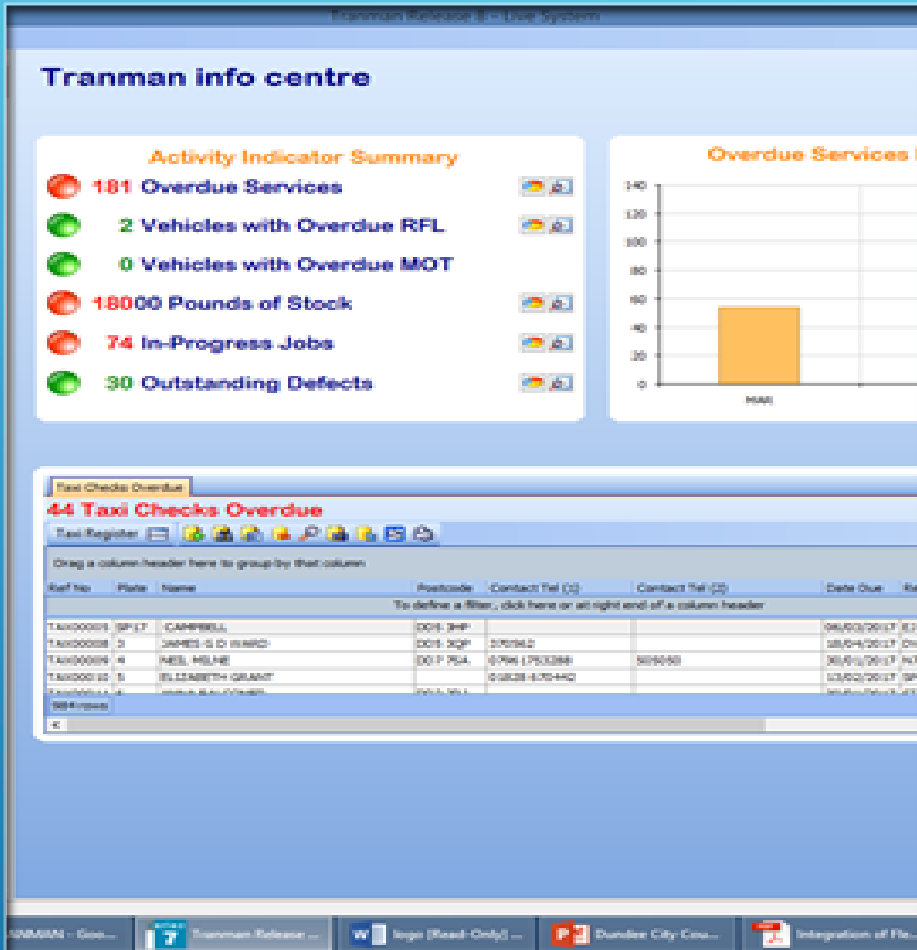
AIM OF CORPORATE FLEET

“TO PROVIDE A CONSISTENT APPROACH TO FLEET MANAGEMENT ACROSS THE COUNCIL AND OFFER A ONE STOP SHOP ON ALL FLEET MATTERS”



HARMONISATION OF STAFF

- 3 SETS OF MECHANICS / CHARGEHANDS / WORKSHOP OPERATIVES
- 9 MONTHS OF NEGOTIATIONS
- CHANGES FUNDED THROUGH STAFF REDUCTIONS
 - PAINTER / BLACKSMITH / CHARGEHAND



FLEET MANAGEMENT SYSTEM

- DETAILED REQUIRMENTS
- VISITED NEIGHBOURING AUTHORITIES
- LARGE INVESTMENT – WHOLLY COMMITTED
- WHAT TO DO WITH OLD DATA
- ENSURE ACCURATE DATA GOES IN – LONG TERM INFORMATION





KPI'S – INTERNAL AND EXTERNAL

- INTERNAL

- SERVICES OVERDUE
- INVOICES IN QUERY
- WORK IN PROGRESS
- TOTAL NUMBER OF PLANT AND VEHICLES
- STOCK LEVELS
- TAXIS OVERDUE TEST

- EXTERNAL

- OCRS SCORE
- MOT STATISTICS
- TACHOGRAPH INFRINGEMENTS



CENTRAL HIRE DESK

- FLEET SECTION OWN / LEASE / HIRE ALL VEHICLES
- BLENDED FUNDING MODEL
- SINGLE RATE TO END USER
- KEEP IT SIMPLE
- BEST VALUE



ADDITIONAL TASKS

- PERSONAL LEASING
- LICENCE CHECKING
- TAXI DOCUMENTATION
- MINIBUS TESTING
- CORPORATE CAR POOL
- ALL SHORT TERM HIRES



Future Plans / Lessons Learned

- Shared Services
- Link to Transportation Team
- Grey Fleet Management
- 5-10 year project
- Change of Culture – Communication & Direction
- Continue to learn