

# North Lanarkshire Council

## dBin Trial

### Glass Collections

To dbin or not to dbin?

## Glass Collections

- Over 140 mixed glass collection points at high rise properties
- Over 100 Bring sites for source separated glass locations also in use.
- Mixed Glass bank used along with Taylor Node
- Collected on a 3 weekly cycle
- Service can vary due to demand and usage

## Background

- Complaint originally received about regular excess glass at location
- Bin is full, excess surrounding
- Increase collection frequency from 3 weekly to fortnightly, continue to monitor.
- Bin full excess still at location
- Increase collection to weekly
- No excess and bin  $\frac{3}{4}$  to full

## Background (cont'd)

- Bin serviced weekly
- No excess at location
- Bin always available now to accept glass
- As a result of bin being emptied more often, any glass being deposited makes a noise and it echo's around the empty bin
- Also noise increased as collection frequency increased

## Developing Situation

- Complaint then received about noise issues
- The noise from people using bank disturbing/annoying residents who live close by
- Complaint went from untidy area due to excess, to excessive noise complaint

## Possible Solutions

- Remove bin – not the best idea but would solve issue.
- Contact Taylors about recent marketing email received about noise reduction bins (dbin)
- Agree to take one on trial, sale or return
- Also agreed to take a set of Green, Brown Clear on trial, sale or return

## Trial area



# 1 month usage





## 3 months usage



## 3 month on cont'd



## 6 months on



## 6 Months on (cont'd)



# Trade issue



## Trade Issue (cont'd)



## Trade Issue (cont'd)

- Dbins in place
- Resident is happy for bins to remain in place
- He is unable to hear when the hall staff use the bins
- Hall Staff have also reported back that noise has been reduced when tipping items into bin

## Outcome / Verdict

- Noise complaints eradicated at both locations
- Simple easy fix
- Long term solution? Time will tell if bin is resilient enough
- Initial findings are positive
- NLC Plans? Initially target introducing them
- Further information also available as Kevin & Mark from Taylors are attending also.



## Any Questions?

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