



British Cleaning Council

2024 Update

Delia Cannings Chair
Simon Hollingbery Company Secretary

What Have We Been Doing ?



- APPG Enquiry report findings and Ongoing plans
- The Letter Writing Campaign
- Communications with Rishi our man in No 10
- Research Report

APPG Report Findings



Summary of Recommendations

1: Preparedness and Resilience Issues

2: People Issues

3: Communications

4: Ongoing

The Letter Writing Campaign



**WE CLEAN BUT
HOW MUCH
DO WE CARE?**



**PLEASE
SCAN THIS
QR CODE TO
DOWNLOAD A
PRE-WRITTEN
LETTER TO
SEND TO YOUR
LOCAL MP.**

Writing to Rishi Sunak



2024 Research Report



Electronic Copies will be available from

admin@britishcleaningcouncil.org

From Monday 18th March 2024

Cleaning Hygiene Operative Apprenticeship Advice and Guidance (AAG)



It's Only Cleaning?

- Compliance requirements
- Materials and equipment
- Preparation to clean
- Dilutions
- Classification of soil types
- Disinfect or clean?



It's Only Cleaning



- Chemical competence
- Compatibility of product – surface
- Cleaning techniques / waste / chutes
- Safe disposal
- Safe storage
- Auditing the outcomes



Education and Training



- Embedding effective hygiene is crucial for a resilient UK
- A skilled trained workforce will contribute to best practice in service delivery whilst providing reassurance to end users
- Opportunities exist
- AEB and Levy Funds



Adult Education Budget (AEB)

- Designed to support workforce development
- Local colleges and education authorities hold funding
- A range of funded opportunities exist for operators, supervisors and managers
- Access criteria may vary – UK resident for 2 years
- Contact your local college or provider

AEB

Apprenticeship Position

- In recent years there was the Cleaning & Support Services Apprenticeship
- First attempt to launch a fully cleaning related apprenticeship was declined
- In 2021, the Healthcare Cleaning Apprenticeship was launched
- August 2023, the Cleaning Hygiene Operative Apprenticeship was approved
- January 2024 the launch
- The apprenticeship tariff is now proportionate to the quantity and quality of the work involved



How to Access the Opportunity



Apprenticeship Levy is 0.5% of an employer's annual pay bill (exceeding £3 million). Those not contributing may seek support via Levy gifting.

- Select a training provider, agree the delivery plan and commence the onboarding process.
- Delivery format – may include a number of study mediums comprising toolbox talks, face-to-face, group sessions, blended learning, observations and assessments.
- Functional Skills (Maths and English) is a compulsory requirement preferably contextualised and embedded throughout the delivery as opposed to end-loaded.



Apprenticeship Provider Selection



Selection of apprenticeship providers should include credibility checks, cleaning credentials and industry experience. Evidence of success to substantiate provider suitability is crucial to ensure positive outcomes.

Provider location must be considered as geographical planning is a factor.

Apprenticeship providers for cleaning related qualifications may be found at:

[Apprenticeshiptrainingproviders.org.uk](https://www.apprenticeshiptrainingproviders.org.uk)



Levy Funding



“Use it or you lose it!”

- Levy gifting is an option available – not widely used

<https://www.gov.uk/guidance/transferring-your-apprenticeship-levy-to-another-business>

- £20 billion of unused Levy funding sitting in the Treasury pot.



**Have you
spent your
Apprenticeship
Levy?**

End Point Assessment



- 3 months window post gateway
- Assessment – 3 methods
- **Knowledge test:** 24 questions, 60 mins, invigilated, closed book, pass mark circa 16 pass/fail
- **Observations with questioning:** 2 hours. Questions on performance. 5 questions minimum at the end - fail, pass, distinction.
- **Interview:** 30 minutes. One to one with 5 questions minimum grades – fail, pass, distinction.



Top tips for a successful EPA



- Practice and prepare for all assessments
- Know the facts – key policy and legislation
- Know your cleaning equipment methods and sequencing
- Ensure PPE, colour coding etc. appropriate to the task
- Know your cleaning agents and COSHH
- Dilution ratios and correct measuring equipment



Top tips for a successful EPA



- Talk your way through it
- Make your actions clear and obvious
- Don't panic – remain calm
- Rectify mistakes and errors, re-do if required
- WC/bathroom is commonly assessed
- Bedrooms/waiting areas commonly assessed – will vary dependent on employers' site requirements
- Assessor will guide and support



Next steps



- Talk to an approved apprenticeship training provider, make sure they are aware of the new standard and talk to them about delivering it.
- Many clients like to see cleaning service providers commit to apprenticeships – think about how your company will be able to use the new standard to meet this requirement.
- If your company does not already have a strategy for getting frontline employees onto apprenticeships, consider putting one together.



Next Steps

- Share the news with industry colleagues!
- Email admin@britishcleaningcouncil.org with any questions you may have.
- Look out for further information about the apprenticeship via the BCC website <https://britishcleaningcouncil.org> and social media – and get learners signed up!



Over to You



Email admin@britishcleaningcouncil.org with any questions you may have