

APSE performance networks seminar and awards 2015

Best and Most Improved Performer winners announced!

BBC presenter and journalist Annabel Tiffin has announced the winners of this year's APSE Performance Networks awards, which recognise the best and most improved councils in frontline service delivery.

Speaking at the awards, APSE chief executive Paul O'Brien said *"These awards are a timely way to recognise the huge contribution that local council frontline services make to local communities. They show a genuine commitment to deliver the very best in public services, reflecting hard evidence from councils that they take cost, quality and improving local services seriously"*

The awards are designed to recognise councils that have taken part in sharing data through benchmarking, to ensure that they are delivering good local services using performance information on cost, quality and productivity.

The data benchmarking is supported by working groups which allow councils to share information on how they have improved local services whilst maintaining service quality and best value costs. The data can demonstrate everything from the cost of emptying a household bin to changing a street light or the price of providing a school meal.

Commenting on the award winners Debbie Johns, APSE Head of Performance Networks said *"In recent years councils have been encouraged by Government to assess their own performance and demonstrate to local council taxpayers that they are providing value for money. What better incentive is there for councils to prove their worth than to benchmark with others? We seek to continuously improve the local services they provide. These are all deserving winners."*

The Best Performer and Most Improved Performer across the different services are:

Building Cleaning - Kindly Sponsored by Greenworld Innovations

Winner: Best Performer - Midlothian Council

Winner: Most Improved Performer – North Ayrshire Council



Best performer finalists:

Caerphilly County Borough Council
Doncaster Metropolitan Borough Council
Enfield London Borough Council
Gateshead Metropolitan Borough Council
Midlothian Council
North Lincolnshire Council
Redcar & Cleveland Borough Council
South Lanarkshire Council

Most improved performer finalists:

Bradford Metropolitan District Council
East Renfrewshire Council
North Ayrshire Council
Oldham Metropolitan Borough Council
Preston City Council
Stirling Council
West Dunbartonshire Council

Building Maintenance

Winner: Best Performer – Falkirk Council

Winner: Most Improved Performer – A1 Housing Bassetlaw Ltd

Best performer finalists:

A1 Housing Ltd, Bassetlaw District Council
Caerphilly County Borough Council
Falkirk Council
Nottingham City Council - Nottingham City Homes
Oxford City Council
Redcar & Cleveland Borough Council
Slough Borough Council
Swansea City & County
Waveney District Council
West Lothian Council

Most improved performer finalists:

A1 Housing Ltd, Bassetlaw District Council
Broxtowe Borough Council
Kirklees Council
North Ayrshire Council
Renfrewshire Council
South Ayrshire Council
Waveney District Council

Cemeteries and Crematorium Services - Kindly Sponsored by Fibrous

Winner: Best Performer – Wigan Metropolitan Borough Council

Best performer finalists:

City of York Council
Conwy County Borough Council
Darlington Borough Council
Doncaster Metropolitan Borough Council
Halton Borough Council
Knowsley Metropolitan Borough Council
Oxford City Council
Stafford Borough Council
Wigan Metropolitan Borough Council



Education Catering – Kindly Sponsored by CRB Cunninghams

Winner: Best Performer – Manchester City Council

Winner: Most Improved Performer – Doncaster Metropolitan Borough Council

Best performer finalists:

Bolton Metropolitan Borough Council
Denbighshire County Council
Derbyshire County Council
Doncaster Metropolitan Borough Council
Hartlepool Borough Council
Manchester City Council
South Lanarkshire Council
Sunderland City Council

Most improved performer finalists:

Conwy County Borough Council
Derbyshire County Council
Doncaster Metropolitan Borough Council
Dumfries & Galloway Council
Inverclyde Council
North Ayrshire Council
Renfrewshire Council
Stoke-on-Trent City Council
Tayside Contracts



Environmental Health - Kindly Sponsored by Toltec

Winner: Best performer - North Lanarkshire Council



Best performer:

Bedford Borough Council
Dumfries & Galloway Council
East Ayrshire Council
North Ayrshire Council
North Lanarkshire Council
South Derbyshire District Council
West Dunbartonshire Council

Parks, Open Spaces and Horticultural Services

Winner: Best Performer – Conwy Borough Council

Winner: Most Improved Performer – Broxtowe Borough Council

Best performer finalists:

Conwy County Borough Council
Eastleigh Borough Council
Fife Council
Halton Borough Council
Hinckley and Bosworth Borough Council
Ipswich Borough Council
Wakefield Metropolitan District Council
West Dunbartonshire Council

Most improved performer finalists:

Aberdeenshire Council
Broxtowe Borough Council
Glasgow City Council
Neath Port Talbot County Borough Council
North Tyneside Metropolitan Borough Council
Renfrewshire Council
South Lanarkshire Council
West Dunbartonshire Council

Refuse Collection - Kindly Sponsored by Vision Techniques

Winner: Best Performer – Kettering Borough Council

Winner: Most Improved Performer – Oxford City Council



Best performer finalists:

Cardiff Council
East Renfrewshire Council
East Riding of Yorkshire Council
Kettering Borough Council
North Warwickshire Borough Council
Oxford City Council
South Gloucestershire Council
West Lindsey District Council
Wyre Borough Council

Most improved performer finalists:

Darlington Borough Council
Gedling Borough Council
Kettering Borough Council
Knowsley Metropolitan Borough Council
Oxford City Council
South Lanarkshire Council
Stockton-on-Tees Borough Council
Wyre Borough Council

Roads, Highways and Winter Maintenance – Kindly Sponsored by Stirling Lloyd

Winner: Best Performer – Slough Borough Council

Winner: Most Improved Performer – Inverclyde Council



Best performer finalists :

Angus Council
Dundee City Council
East Dunbartonshire Council
East Riding of Yorkshire Council
Midlothian Council
North Ayrshire Council
Redcar & Cleveland Borough Council
Shetland Islands Council
Slough Borough Council
South Gloucestershire Council

Most improved performer finalists:

Aberdeen City Council
East Ayrshire Council
East Dunbartonshire Council
Falkirk Council
Inverclyde Council
North Lanarkshire Council
Rotherham Metropolitan Borough Council
South Lanarkshire Council
Wrexham County Borough Council

Sports and Leisure Facility Management

Winner: Best Performer – East Riding of Yorkshire Council – Goole Leisure Centre

Winner: Most Improved Performer – Nottingham City Council – Victoria Leisure Centre

Best performer finalists :

Dorchester Sports Centre - 1610 Limited
Lammas Leisure Centre - Ashfield District Council
Rugeley Leisure Centre - Cannock Chase Council
Riverside Ice and Leisure - Chelmsford City Council
Goole Leisure Centre - East Riding of Yorkshire Council
Clissold Leisure Centre - Hackney London Borough Council
Hermitage Leisure Centre - North West Leicestershire District Council
Loddon Valley Leisure Centre - Wokingham Borough Council

Most improved performer finalists:

Edgewood Drive Leisure Centre - Ashfield District Council
Kimberley Leisure Centre - Broxtowe Borough Council
Chelmsford Sport & Athletics Centre - Chelmsford City Council
Francis Scaife Sports Centre - East Riding of Yorkshire Council
Queensbridge Sports and Community Centre - Hackney London Borough Council
Evington Pool - Leicester City Council
The Parks Sports Centre - North Tyneside Metropolitan Borough Council
Victoria Leisure Centre - Nottingham City Council

Street Cleansing

Winner: Best Performer – Eastleigh Borough Council

Winner: Most Improved Performer – Darlington Borough Council



Best performer finalists: kindly sponsored by Stock Sweepers

Belfast City Council
Dudley Metropolitan Borough Council
Eastleigh Borough Council
Oxford City Council
Stafford Borough Council
Wakefield Metropolitan District Council
West Dunbartonshire Council
Wyre Borough Council

Most improved performer finalists: kindly sponsored by Overton

Darlington Borough Council
East Riding of Yorkshire Council
Eastleigh Borough Council
Newcastle Under Lyme Borough Council
North East Lincolnshire Council
North Tyneside Metropolitan Borough Council
Renfrewshire Council
West Dunbartonshire Council

Street Lighting - Kindly Sponsored by Walker Morris

Winner: Best Performer – Denbighshire County Council

Winner: Most Improved Performer – East Riding of Yorkshire

WALKER
MORRIS



Best performer finalists:

Ceredigion County Council
Denbighshire County Council
Dumfries and Galloway Council
East Lothian Council
Isle of Anglesey County Council
Midlothian Council
Neath Port Talbot County Borough Council
Redcar and Cleveland Borough Council
Rotherham Metropolitan Borough Council

Most improved performer finalists:

Angus Council
East Ayrshire Council
East Riding of Yorkshire Council
Falkirk Council
Fife Council
Neath Port Talbot County Borough Council
West Lothian Council

Transport Operations and Vehicle Maintenance – Kindly Sponsored by Johnston Sweepers

Winner: Best Performer – North East Lincolnshire Council

Winner: Most Improved Performer – Fife Council



Best performer finalists:

East Dunbartonshire Council
East Renfrewshire Council
North Ayrshire Council
North East Derbyshire District Council
North East Lincolnshire Council
Nottinghamshire County Council
Oxford City Council
Sheffield City Council
Wakefield Metropolitan District Council

Most improved performer finalists:

Aberdeenshire Council
Bolsover District Council
Clackmannanshire Council
East Dunbartonshire Council
Fife Council
Midlothian Council
North East Derbyshire District Council
Stockton-on-Tees Borough Council