





APSE facilities, catering and cleaning management online seminar

A fresh approach – Developing a service fit for the future



Thursday 28 January 2021

Microsoft Teams

Programme

10:30 Welcome by the chair

Session One

Chaired by Councillor Shelley Powell

APSE State of the Market

- Overview of the state of the Market Surveys for catering and building cleaning 2021
- Key findings negatives and positives
- Facing the future

Paul O'Brien, Chief Executive, APSE

The impact of Universal Infant Free School Meal Policy

- Options prior to UIFSM
- Overview and key findings of the project
- Main policy messages

Dr Birgitta Rabe, Co-Investigator ESRC Research Centre on Micro-Social Change (MiSoC) and Understanding Society, University of Essex

Are you contracts fit for purpose in the post COVID-19 era

- Revisiting risk assessment and management
- Force majeure provisions curse or blessing?
- Scope for variations

Andrew Uprichard, APSE Associate

Adding Value to Local Authority Education Catering

- Industry/Legislation Developments
- Menu and Nutritional Support: Allergens, New Product Development
- Pandemic Support to Local Authorities

Dr Andrew Kemp MBE, Group Sales and Marketing Director: Bidfood

Audience question and answer session

12:15 Virtual Break

12:30 **Session Two**

Chaired by Councillor Julie Simpson

Parliamentary Briefing – A view from Westminster

Sharon Hodgson MP, Chair of the All-Party Parliamentary Group on School Food

Front liners are now the last defence!

- An overview of critical compliance factors
- Supporting the wellbeing of our cleaning and caretaking staff
- Taking care of our environment

Delia Cannings, Director, Environmental Excellence

The impact of climate change on pests

- Where we are now?
- How does climate change impact pests?
- The impact on Soft FM services

Dr Cyril Caminade, Tenure Track Fellow, Epidemiology and Population Health, University of Liverpool

The Redwood School partnership - Intern cleaning work placement programme

- Collaborative working with the school
- Ensuring your staff are happy to accept the students
- Benefits to the school and Council

Peter Gurney, Facilities Manager, Rochdale Borough Council

Audience question and answer session

14:15 Seminar Close

This event is kindly sponsored by



Bidfood is one of the largest food wholesalers in the UK, offering variety and quality for over 20 years.

Seminar Objectives

About the Seminar

Service heads have demonstrated remarkable energy and tenacity in making their services efficient, cost effective and have risen to the considerable challenges presented by the COVID-19 pandemic. It's now time to ensure that local authority services in catering, cleaning and FM services, are resilient and in the position to lead the way in providing high quality services to existing and new customers whilst retaining the wider community service

The future challenges lay ahead, from continued budget pressures and wider austerity to climate change. This seminar brings together expert speakers from facilities management, catering and cleaning and the organisations that impact on them to chart the future and case study examples of how local authorities taking a fresh approach and adapting their services to meet future challenges.

Who should attend?

This unique seminar is designed to give service directors, managers, elected members and trade union representatives in the service areas of catering, cleaning, facilities management the opportunity to gain knowledge from experts in the sectors and to discuss strategic and policy issues with colleagues.

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, and documentation including a video showreel following the event.

APSE member delegate fee: £99 + VAT

Non member delegates fee: £149 + VAT

Commercial delegates: £249 + VAT

Click here to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to **SCull@apse.org.uk**. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.

