



# Stockton Borough Council

Crem of the Crop' APSE'S Cemeteries  
and Crematoria Best Service Award  
Winner 2021

# Stockton-on-Tees Borough Council



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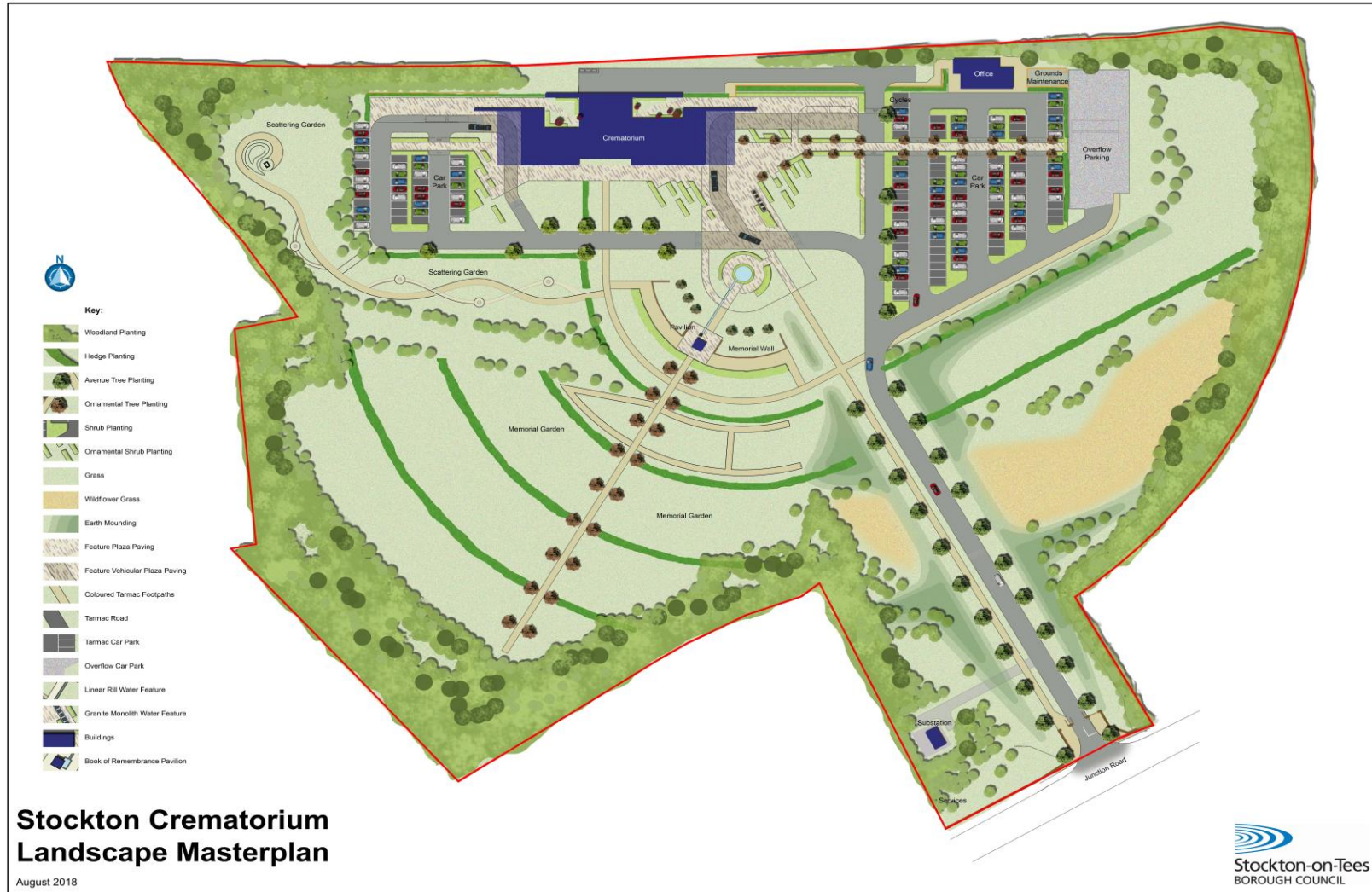


# If you build it, they will come.

## Background/ Feasibility

- Initial discussions in 2009
- Independent reports on viability
- Large consultation exercise
- Residents offered a local provision
- 93% agreement from residents
- Land identification

# Full Site Design



# Crematorium Design



- £6.35m investment
- Cabinet Approval Apr 2017
- Modern single story building
- Initially 1 Chapel
- 2 Cremators
- Up-to-date Abatement system
- Attractive landscape

# Crematorium Design



- 2<sup>nd</sup> Chapel decision
- Cabinet Approval Nov 2017
- Additional £1m investment
- Future proof facility
- Build starting early 2018

# Crem of the Crop



- Coronavirus Pandemic
- Isolation
- Increase Demand
- Supporting Community Testing

- New Leadership / New Facility / New Service
- New Management





# Improvements

- New partnership with local NHS service
- Resilience provided through training of staff in other roles
- Online bookings for FD's
- Electronic forms introduced



# Redesigning Infrastructure

- Introduction of wildflower area for ashes scattering
- Significant increase in wildlife
- Additional car parking in response to number of mourners
- Review of memorial offer and floral tribute areas

Redesigning infrastructure for both families and wildlife



# Thank you for your time

Any Questions?

