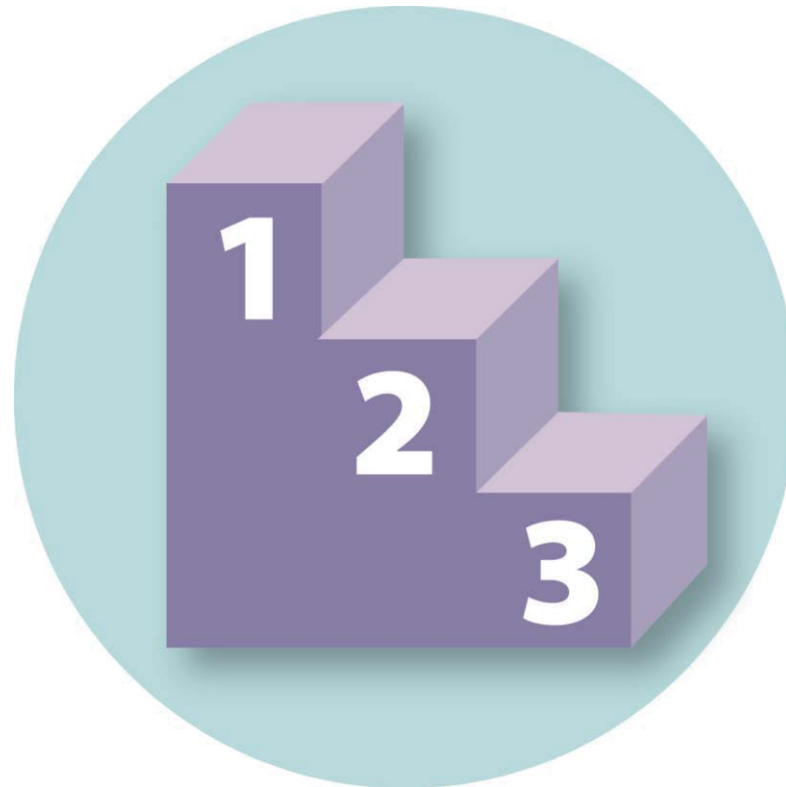


Catering services

Sample report

Performance indicator standings



Family group comparison

Catering services performance indicator standings

Name of authority

PIN

Family group

Sample authority

7999

C3

Performance indicator

Uptake performance indicators

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 04c - Primary schools free meal uptake (all authorities)	8	85.44%	78.93%	70.86%	70.86%	8	85.22%	4	85.28%	H
PI 04d - Primary schools free meal uptake absence adjusted (all authorities)	3	89.08%	79.13%	72.24%			-		86.48%	H
PI 05c - Special schools free meal uptake (all authorities)	5	100.00%	85.59%	80.25%	80.94%	4	-	-	94.23%	H
PI 05d - Special schools free meal uptake absence adjusted (all authorities)	1	90.13%	90.13%	90.13%			-		90.13%	H
PI 06c - Secondary schools free meal uptake (all authorities)	9	79.22%	66.26%	51.42%	63.40%	7	69.21%	3	74.56%	H
PI 06d - Secondary schools free meal uptake absence adjusted (all authorities)	3	73.30%	68.80%	64.63%			-		72.33%	H
PI 08c - Primary schools paid meal uptake (all authorities)	9	50.81%	42.81%	34.82%	41.50%	6	46.48%	3	49.39%	H
PI 08d - Primary schools paid meal uptake absence adjusted (all authorities)	3	44.25%	39.01%	36.33%			-		42.69%	H
PI 09c - Special schools paid meal uptake (all authorities)	4	64.16%	49.36%	33.54%	41.59%	3	-	-	62.36%	H
PI 09d - Special schools paid meal uptake absence adjusted (all authorities)	1	37.22%	37.22%	37.22%			-		37.22%	H
PI 10c - Secondary schools paid meal uptake (all authorities)	9	76.48%	51.48%	32.59%	32.59%	9	57.61%	4	76.33%	H
PI 10d - Secondary schools paid meal uptake absence adjusted (all authorities)	3	48.28%	45.60%	42.54%			-		47.82%	H
PI 36d - All meal uptake (secondary schools) NI 52	9	74.83%	54.33%	38.18%	38.18%	9	62.07%	4	71.99%	H
PI 36e - All meal uptake (primary and special schools) NI 52	9	68.35%	57.49%	41.68%	59.35%	5	65.41%	2	67.77%	H
PI 36f - All free meal uptake infants (KS1 / P1 – P3) (primary schools only)	10	87.51%	38.78%	0.00%	66.88%	5	74.40%	2	86.14%	H
PI 36g - All free meal uptake juniors (KS2 / P4 – P7) (primary schools only)	10	90.37%	39.91%	0.00%	90.37%	1	80.93%	1	83.93%	H
PI 36h - All paid meal uptake juniors (KS2 / P4 – P7) (primary schools only)	10	51.77%	31.69%	0.00%	41.50%	6	46.48%	3	50.90%	H

Notes:

- The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.
- Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.
- Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Family group comparison

Catering services performance indicator standings

Name of authority

PIN

Family group

Sample authority

7999

C3

Performance indicator

Key cost performance indicators

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 11a - Total cost per lunchtime meal (excluding CEC)	7	£2.94	£2.64	£2.28		-	-	-	-	N
PI 11b - Total cost per lunchtime meal (excluding premises costs and CEC)	9	£3.55	£2.56	£2.13	£2.13	-	-	-	-	N
PI 11c - Total cost per lunchtime meal - primary and special schools (excluding CEC)	8	£3.07	£2.53	£2.16	£2.16	-	-	-	-	N
PI 11d - Total cost per lunchtime meal - primary and special schools (excluding premises costs and CEC)	8	£3.07	£2.52	£2.13	£2.13	-	-	-	-	N
PI 11e - Total cost per lunchtime meal - secondary schools (excluding CEC)	9	£3.51	£2.71	£2.22	£2.22	-	-	-	-	N
PI 11f - Total cost per lunchtime meal - secondary schools (excluding premises costs and CEC)	9	£3.51	£2.69	£2.17	£2.17	-	-	-	-	N
PI 11g - Total cost per lunchtime meal - primary schools (excluding CEC)	8	£3.07	£2.50	£2.15	£2.15	-	-	-	-	N
PI 11h - Total cost per lunchtime meal - primary schools (excluding premises costs and CEC)	8	£3.07	£2.49	£2.12	£2.12	-	-	-	-	N
PI 12a - Total cost per lunchtime meal (including CEC)	8	£4.17	£2.80	£2.27	£2.27	-	-	-	-	N
PI 12b - Total cost per lunchtime meal (excluding premises costs but including CEC)	8	£3.73	£2.65	£2.24	£2.24	-	-	-	-	N
PI 12c - Total cost per lunchtime meal - primary and special schools (including CEC)	7	£3.12	£2.58	£2.26	£2.26	-	-	-	-	N
PI 12d - Total cost per lunchtime meal - primary and special schools (excluding premises costs but including CEC)	7	£3.12	£2.57	£2.23	£2.23	-	-	-	-	N
PI 12e - Total cost per lunchtime meal - secondary schools (including CEC)	8	£3.66	£2.76	£2.29	£2.38	-	-	-	-	N
PI 12f - Total cost per lunchtime meal – secondary schools (excluding premises costs but including CEC)	8	£3.66	£2.75	£2.29	£2.33	-	-	-	-	N
PI 12g - Total cost per lunchtime meal - primary schools (including CEC)	7	£3.12	£2.57	£2.25	£2.25	-	-	-	-	N
PI 12h - Total cost per lunchtime meal - primary schools (excluding premises costs but including CEC)	7	£3.12	£2.55	£2.22	£2.22	-	-	-	-	N
PI 43 - Total cost per breakfast meal	2	£1.49	£1.14	£0.78		-	-	-	-	N
PI 17a - Food only cost per lunchtime meal (primary and special schools)	8	£1.01	£0.80	£0.71	£0.74	-	-	-	-	N
PI 45 - Food only cost per breakfast meal (excluding drinking milk)	2	£0.45	£0.30	£0.16		-	-	-	-	N
PI 18 - Direct costs per lunchtime meal (primary and special schools)	8	£2.55	£2.26	£2.02	£2.02	-	-	-	-	N
PI 31a - Subsidy per lunchtime meal (all meals)	8	£2.48	£1.68	£1.38	£1.38	-	-	-	-	N
PI 31b - Subsidy per lunchtime meal (excluding free meals)	8	£1.92	£0.93	£0.06	£0.06	-	-	-	-	N
PI 31c - Subsidy per lunchtime meal (excluding premises cost)	8	£2.48	£1.54	£1.11	£1.35	-	-	-	-	N
PI 31d - Subsidy per lunchtime meal (excluding free meals and premises cost)	7	£2.07	£0.71	£0.19		-	-	-	-	N
PI 47 - Subsidy per breakfast meal	1	£1.49	£1.49	£1.49		-	-	-	-	N
PI 48 - Cost to service provider per breakfast meal	1	£1.49	£1.49	£1.49		-	-	-	-	N

Family group comparison

Catering services performance indicator standings

Name of authority

PIN

Family group

Sample authority

7999

C3

Performance indicator

Price performance indicators

PI 19 - Average spend per paying pupil (secondary schools)

Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
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9	£1.54	£1.12	£0.68	£0.84	8	£1.34	4	£1.53	H
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Other cost & ratio performance indicators

PI 16a - Direct costs as a percentage of total cost

8	89.11%	83.91%	79.22%	79.54%	-	-	-	-	N
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PI 16e - Direct costs as a percentage of total cost (primary and secondary schools)

8	89.06%	83.48%	78.21%	79.72%	-	-	-	-	N
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PI 16f - Direct costs as a percentage of total cost (secondary schools)

8	92.57%	84.67%	77.81%	77.81%	-	-	-	-	N
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PI 16b - Overhead ratio

8	20.78%	16.09%	10.89%	20.46%	-	-	-	-	N
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PI 16g - Overhead ratio (primary and special schools)

8	21.79%	16.52%	10.94%	20.28%	-	-	-	-	N
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PI 16h - Overhead ratio (secondary schools)

8	22.19%	15.33%	7.43%	22.19%	-	-	-	-	N
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PI 16c - Direct costs as a percentage of total cost (excluding client costs)

8	89.11%	84.95%	79.22%	84.49%	-	-	-	-	N
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PI 16d - Overhead ratio (excluding client costs)

8	20.78%	15.05%	10.89%	15.51%	-	-	-	-	N
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PI 20 - Unit staff cost ratio (secondary schools)

8	57.67%	51.30%	42.85%	42.85%	-	-	-	-	N
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PI 21 - Food only cost ratio (secondary schools)

7	40.79%	37.31%	31.77%	40.76%	-	-	-	-	N
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PI 22 - Management costs as a percentage of total staff costs

8	16.92%	7.33%	3.22%	16.92%	-	-	-	-	N
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PI 26 - Unit cost ratio (dedicated all age schools)

1	62.12%	62.12%	62.12%		-	-	-	-	N
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PI 27 - Food only cost ratio (dedicated all age schools)

-	-	-	-		-	-	-	-	N
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PI 32 - Percentage mark-up for distribution of products where price is directly negotiated with the primary producer

-	-	-	-		-	-	-	-	N
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PI 59 - CEC as a percentage of total cost

7	4.56%	2.54%	1.17%	4.56%	-	-	-	-	N
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Productivity performance indicators

PI 13 - Primary school lunchtime meals served per staff hour

7	12.43	10.06	7.82	11.10	2	-	-	11.63	H
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PI 14 - Special school lunchtime meals served per staff hour

3	9.88	8.76	7.21	9.88	1	-	-	9.74	H
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PI 15a - Primary and special school lunchtime meals served per staff hour

7	12.51	10.09	7.82	11.05	2	-	-	11.64	H
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PI 15b - Dedicated all age school lunchtime meals served per staff hour

-	-	-	-			-	-	-	H
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PI 29a - Staff absence (front line staff)

7	6.75%	4.46%	1.24%	1.24%	1	-	-	2.84%	L
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PI 29b - Staff absence - days lost per front line FTE (Scotland only)

1	8.37	8.37	8.37			-	-	8.37	L
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PI 30a - Staff absence (all staff)

7	5.14%	3.86%	1.23%	1.23%	1	-	-	2.44%	L
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PI 30b - Staff absence - days lost per FTE (Scotland only)

1	8.32	8.32	8.32			-	-	8.32	L
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PI 30c - Staff absence excluding long term (front line staff)

3	1.99%	0.78%	0.00%	0.34%	2	-	-	0.07%	L
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PI 30d - Staff absence - days lost per front line FTE excluding long term (Scotland only)

4	3.63	3.63	3.63			-	-	3.63	L
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Family group comparison

Catering services performance indicator standings

Name of authority

PIN

Family group

Sample authority

7999

C3

Performance indicator

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Quality and personnel performance indicators										
PI 23 - Quality assurance and stakeholder consultation process	10	90.00	54.70	15.00	53.00	7	77.00	3	81.00	H
PI 24 - Human resources and people management	9	85.40	61.21	25.00	60.75	5	74.75	2	81.08	H
PI 33 - Stakeholder consultation surveys	1	66.82%	66.82%	66.82%			-		66.82%	H
PI 61 - Customer perception and satisfaction	4	99.30%	86.93%	67.40%			-		97.11%	H
Nutrition and healthy eating performance indicators										
PI 35 - Percentage of front line staff trained in food nutrition and health	8	100.00%	65.41%	0.50%	100.00%	1	100.00%	1	100.00%	H
PI 54 - Percentage of schools offering a breakfast service	8	81.61%	25.98%	0.00%	26.47%	3	40.94%	2	53.14%	H
Sustainable procurement and the environment performance indicators										
PI 37 - Percentage of food sourced from local suppliers	8	100.00%	43.79%	1.00%	30.00%	5	80.00%	3	86.00%	H
PI 39 - Percentage of all staff trained in environmental issues	6	100.00%	33.33%	0.00%			-		100.00%	H
PI 40 - Percentage of schools that do not use any disposable cutlery / crockery	6	100.00%	94.12%	79.31%			-		100.00%	H
PI 56 - Percentage of schools that have set targets for reductions in energy consumption	5	100.00%	37.93%	0.00%			-		95.86%	H
Optional (on request) uptake performance indicators										
PI 01c - Average price of a breakfast meal (all schools)	5	£1.98	£1.17	£0.80	£0.80	-	-	-	-	N
PI 25 - Average spend per paying pupil (dedicated all age schools)	1	£1.16	£1.16	£1.16			-		£1.16	H
PI 03c - All free meal uptake (all authorities)	8	85.96%	77.42%	69.62%	70.80%	7	84.83%	4	85.17%	H
PI 07c - All paid meal uptake (all authorities)	9	55.53%	45.89%	36.23%	39.23%	8	51.94%	4	52.72%	H
PI 07d - All paid meal uptake absence adjusted (all authorities)	9	55.53%	45.71%	35.30%	39.23%	8	51.94%	4	52.72%	H
PI 36a - All meal uptake (all schools)	9	67.75%	56.89%	40.95%	56.31%	5	65.03%	2	67.12%	H
PI 36b - All meal uptake (primary schools)	9	68.28%	56.97%	40.04%	59.22%	5	63.70%	2	67.75%	H
PI 36c - All meal uptake (special schools)	5	100.00%	74.01%	58.05%	62.91%	4	-	-	91.37%	H
PI 53 - Primary and special school breakfast meals served per staff hour	1	9.11	9.11	9.11			-		9.11	H
PI 57a - Dedicated all age schools free meal uptake (all authorities)	2	68.80%	61.69%	54.58%			-		67.38%	H
PI 57b - Dedicated all age schools free meal uptake absence adjusted (all authorities)	-	-	-	-			-		-	H
PI 58a - Dedicated all age schools paid meal uptake (all authorities)	2	56.18%	47.95%	39.73%			-		54.53%	H
PI 58b - Dedicated all age schools paid meal uptake absence adjusted (all authorities)	-	-	-	-			-		-	H
PI 36i - All free meal uptake infants (KS1 / P1 – P3) (primary, special and DAA schools)	5	87.44%	77.54%	66.97%	66.97%	5	-	-	86.86%	H
PI 36j - All free meal uptake juniors (KS2 / P4 – P7) (primary, special and DAA schools)	5	90.03%	81.03%	66.20%	89.47%	2	-	-	89.81%	H
PI 36k - All paid meal uptake juniors (KS2 / P4 – P7) (primary, special and DAA schools)	7	51.90%	45.53%	40.57%	41.51%	6	-	-	51.24%	H

Whole service comparison

Catering services performance indicator standings

Name of authority
PIN

Sample authority
7999

Performance indicator

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Uptake performance indicators										
PI 04c - Primary schools free meal uptake (all authorities)	33	94.42%	77.30%	61.48%	70.86%	30	82.67%	4	85.19%	H
PI 04d - Primary schools free meal uptake absence adjusted (all authorities)	21	94.42%	81.71%	72.24%			87.16%		89.74%	H
PI 05c - Special schools free meal uptake (all authorities)	22	100.00%	76.73%	52.53%	80.94%	8	83.24%	2	93.18%	H
PI 05d - Special schools free meal uptake absence adjusted (all authorities)	14	100.00%	78.97%	58.65%			88.90%		92.09%	H
PI 06c - Secondary schools free meal uptake (all authorities)	30	88.67%	64.97%	49.73%	63.40%	17	70.97%	3	78.40%	H
PI 06d - Secondary schools free meal uptake absence adjusted (all authorities)	21	93.77%	66.02%	40.90%			73.30%		78.01%	H
PI 08c - Primary schools paid meal uptake (all authorities)	35	55.95%	42.65%	24.05%	41.50%	18	49.03%	2	54.19%	H
PI 08d - Primary schools paid meal uptake absence adjusted (all authorities)	23	58.84%	44.30%	31.12%			49.00%		56.76%	H
PI 09c - Special schools paid meal uptake (all authorities)	16	76.76%	50.04%	33.09%	41.59%	13	58.15%	4	64.58%	H
PI 09d - Special schools paid meal uptake absence adjusted (all authorities)	9	84.13%	51.29%	36.76%			54.07%		60.61%	H
PI 10c - Secondary schools paid meal uptake (all authorities)	32	76.48%	45.56%	25.66%	32.59%	28	54.15%	4	70.72%	H
PI 10d - Secondary schools paid meal uptake absence adjusted (all authorities)	21	75.20%	44.81%	26.30%			48.28%		52.74%	H
PI 36d - All meal uptake (secondary schools) NI 52	32	75.47%	48.32%	29.49%	38.18%	24	56.79%	3	70.96%	H
PI 36e - All meal uptake (primary and special schools) NI 52	34	70.39%	58.87%	39.62%	59.35%	19	65.38%	3	68.94%	H
PI 36f - All free meal uptake infants (KS1 / P1 – P3) (primary schools only)	40	92.46%	44.21%	0.00%	66.88%	22	78.39%	3	82.18%	H
PI 36g - All free meal uptake juniors (KS2 / P4 – P7) (primary schools only)	40	90.42%	37.32%	0.00%	90.37%	2	78.88%	1	83.32%	H
PI 36h - All paid meal uptake juniors (KS2 / P4 – P7) (primary schools only)	40	55.95%	32.16%	0.00%	41.50%	17	48.34%	2	54.07%	H

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Whole service comparison

Catering services performance indicator standings

Name of authority
PIN

Sample authority
7999

Performance indicator

Key cost performance indicators

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 11a - Total cost per lunchtime meal (excluding CEC)	28	£3.75	£2.76	£2.24		-	-	-	-	N
PI 11b - Total cost per lunchtime meal (excluding premises costs and CEC)	30	£3.71	£2.70	£2.07	£2.13	-	-	-	-	N
PI 11c - Total cost per lunchtime meal - primary and special schools (excluding CEC)	30	£3.41	£2.67	£2.15	£2.16	-	-	-	-	N
PI 11d - Total cost per lunchtime meal - primary and special schools (excluding premises costs and CEC)	30	£3.41	£2.66	£2.13	£2.13	-	-	-	-	N
PI 11e - Total cost per lunchtime meal - secondary schools (excluding CEC)	31	£4.46	£2.91	£2.05	£2.22	-	-	-	-	N
PI 11f - Total cost per lunchtime meal - secondary schools (excluding premises costs and CEC)	31	£4.46	£2.90	£2.05	£2.17	-	-	-	-	N
PI 11g - Total cost per lunchtime meal - primary schools (excluding CEC)	30	£3.41	£2.65	£2.15	£2.15	-	-	-	-	N
PI 11h - Total cost per lunchtime meal - primary schools (excluding premises costs and CEC)	30	£3.41	£2.64	£2.12	£2.12	-	-	-	-	N
PI 12a - Total cost per lunchtime meal (including CEC)	21	£4.40	£2.94	£2.27	£2.27	-	-	-	-	N
PI 12b - Total cost per lunchtime meal (excluding premises costs but including CEC)	21	£4.35	£2.85	£2.17	£2.24	-	-	-	-	N
PI 12c - Total cost per lunchtime meal - primary and special schools (including CEC)	19	£3.31	£2.72	£2.26	£2.26	-	-	-	-	N
PI 12d - Total cost per lunchtime meal - primary and special schools (excluding premises costs but including CEC)	19	£3.31	£2.71	£2.23	£2.23	-	-	-	-	N
PI 12e - Total cost per lunchtime meal - secondary schools (including CEC)	21	£4.61	£3.05	£2.18	£2.38	-	-	-	-	N
PI 12f - Total cost per lunchtime meal – secondary schools (excluding premises costs but including CEC)	20	£4.04	£2.96	£2.18	£2.33	-	-	-	-	N
PI 12g - Total cost per lunchtime meal - primary schools (including CEC)	19	£3.30	£2.70	£2.25	£2.25	-	-	-	-	N
PI 12h - Total cost per lunchtime meal - primary schools (excluding premises costs but including CEC)	19	£3.30	£2.69	£2.22	£2.22	-	-	-	-	N
PI 43 - Total cost per breakfast meal	6	£2.45	£1.69	£0.78		-	-	-	-	N
PI 17a - Food only cost per lunchtime meal (primary and special schools)	30	£1.09	£0.81	£0.66	£0.74	-	-	-	-	N
PI 45 - Food only cost per breakfast meal (excluding drinking milk)	6	£0.79	£0.50	£0.16		-	-	-	-	N
PI 18 - Direct costs per lunchtime meal (primary and special schools)	30	£3.07	£2.43	£1.97	£2.02	-	-	-	-	N
PI 31a - Subsidy per lunchtime meal (all meals)	29	£2.49	£1.75	£0.59	£1.38	-	-	-	-	N
PI 31b - Subsidy per lunchtime meal (excluding free meals)	25	£2.29	£0.89	£0.04	£0.06	-	-	-	-	N
PI 31c - Subsidy per lunchtime meal (excluding premises cost)	29	£2.48	£1.68	£0.56	£1.35	-	-	-	-	N
PI 31d - Subsidy per lunchtime meal (excluding free meals and premises cost)	23	£2.12	£0.82	£0.08		-	-	-	-	N
PI 47 - Subsidy per breakfast meal	5	£2.31	£1.49	£0.38		-	-	-	-	N
PI 48 - Cost to service provider per breakfast meal	5	£2.31	£1.49	£0.38		-	-	-	-	N

Whole service comparison

Catering services performance indicator standings

Name of authority
PIN

Sample authority
7999

Performance indicator

Price performance indicators

PI 19 - Average spend per paying pupil (secondary schools)

Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
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31	£1.73	£1.05	£0.56	£0.84	22	£1.34	3	£1.54	H
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Other cost & ratio performance indicators

PI 16a - Direct costs as a percentage of total cost

31	91.71%	84.04%	70.01%	79.54%	-	-	-	-	N
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PI 16e - Direct costs as a percentage of total cost (primary and secondary schools)

31	91.62%	83.56%	68.56%	79.72%	-	-	-	-	N
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PI 16f - Direct costs as a percentage of total cost (secondary schools)

30	92.57%	85.08%	73.33%	77.81%	-	-	-	-	N
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PI 16b - Overhead ratio

31	29.99%	15.96%	8.29%	20.46%	-	-	-	-	N
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PI 16g - Overhead ratio (primary and special schools)

31	31.44%	16.44%	8.38%	20.28%	-	-	-	-	N
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PI 16h - Overhead ratio (secondary schools)

30	26.67%	14.92%	7.43%	22.19%	-	-	-	-	N
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PI 16c - Direct costs as a percentage of total cost (excluding client costs)

31	91.71%	84.34%	70.01%	84.49%	-	-	-	-	N
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PI 16d - Overhead ratio (excluding client costs)

31	29.99%	15.66%	8.29%	15.51%	-	-	-	-	N
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PI 20 - Unit staff cost ratio (secondary schools)

30	59.79%	50.74%	34.02%	42.85%	-	-	-	-	N
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PI 21 - Food only cost ratio (secondary schools)

30	51.18%	37.35%	25.15%	40.76%	-	-	-	-	N
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PI 22 - Management costs as a percentage of total staff costs

29	18.47%	7.71%	0.47%	16.92%	-	-	-	-	N
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PI 26 - Unit cost ratio (dedicated all age schools)

5	62.12%	55.40%	41.21%	-	-	-	-	-	N
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PI 27 - Food only cost ratio (dedicated all age schools)

3	34.59%	33.39%	32.46%	-	-	-	-	-	N
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PI 32 - Percentage mark-up for distribution of products where price is directly negotiated with the primary producer

-	-	-	-	-	-	-	-	-	N
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PI 59 - CEC as a percentage of total cost

20	13.57%	4.68%	0.69%	4.56%	-	-	-	-	N
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Productivity performance indicators

PI 13 - Primary school lunchtime meals served per staff hour

28	15.09	9.15	5.68	11.10	5	10.70	1	11.23	H
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PI 14 - Special school lunchtime meals served per staff hour

13	10.18	6.63	3.01	9.88	2	7.68	1	9.74	H
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PI 15a - Primary and special school lunchtime meals served per staff hour

25	12.51	8.83	5.00	11.05	3	10.63	1	11.05	H
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PI 15b - Dedicated all age school lunchtime meals served per staff hour

4	14.74	9.84	5.64	-	-	14.74	-	13.77	H
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PI 29a - Staff absence (front line staff)

24	7.50%	4.05%	0.00%	1.24%	3	3.18%	1	1.50%	L
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PI 29b - Staff absence - days lost per front line FTE (Scotland only)

13	12.23	8.53	1.46	-	-	7.30	-	4.41	L
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PI 30a - Staff absence (all staff)

21	7.50%	4.00%	0.00%	1.23%	3	3.13%	1	1.23%	L
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PI 30b - Staff absence - days lost per FTE (Scotland only)

8	14.32	9.40	1.48	-	-	8.32	-	4.84	L
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PI 30c - Staff absence excluding long term (front line staff)

16	4.96%	1.48%	0.00	0.34%	4	0.61%	1	0.01%	L
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PI 30d - Staff absence - days lost per front line FTE excluding long term (Scotland only)

11	1.00	3.37	0.52	-	-	2.90	-	0.68	L
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Whole service comparison

Catering services performance indicator standings

Name of authority
PIN

Sample authority
7999

Performance indicator

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Quality and personnel performance indicators										
PI 23 - Quality assurance and stakeholder consultation process	37	94.00	57.54	15.00	53.00	23	72.00	3	82.40	H
PI 24 - Human resources and people management	36	85.40	57.90	25.00	60.75	18	68.75	2	79.77	H
PI 33 - Stakeholder consultation surveys	1	66.82%	66.82%	66.82%			66.82%		66.82%	H
PI 61 - Customer perception and satisfaction	20	100.00%	89.92%	67.40%			99.30%		100.00%	H
Nutrition and healthy eating performance indicators										
PI 35 - Percentage of front line staff trained in food nutrition and health	27	100.00%	64.84%	0.49%	100.00%	1	100.00%	1	100.00%	H
PI 54 - Percentage of schools offering a breakfast service	32	94.59%	19.52%	0.00%	26.47%	8	26.47%	1	45.74%	H
Sustainable procurement and the environment performance indicators										
PI 37 - Percentage of food sourced from local suppliers	21	100.00%	38.14%	1.00%	30.00%	10	50.00%	2	80.00%	H
PI 39 - Percentage of all staff trained in environmental issues	23	100.00%	32.81%	0.00%			100.00%		100.00%	H
PI 40 - Percentage of schools that do not use any disposable cutlery / crockery	23	100.00%	90.96%	64.10%			100.00%		100.00%	H
PI 56 - Percentage of schools that have set targets for reductions in energy consumption	20	100.00%	39.40%	0.00%			100.00%		100.00%	H
Optional (on request) uptake performance indicators										
PI 01c - Average price of a breakfast meal (all schools)	16	£1.98	£0.92	£0.20	£0.80	-	-	-	-	N
PI 25 - Average spend per paying pupil (dedicated all age schools)	5	£2.39	£1.26	£0.72			£1.16		£1.90	H
PI 03c - All free meal uptake (all authorities)	33	91.58%	75.46%	57.84%	70.80%	24	80.18%	3	84.44%	H
PI 07c - All paid meal uptake (all authorities)	33	62.43%	43.94%	30.18%	39.23%	25	50.55%	3	54.83%	H
PI 07d - All paid meal uptake absence adjusted (all authorities)	33	62.43%	43.13%	30.18%	39.23%	22	49.98%	3	53.30%	H
PI 36a - All meal uptake (all schools)	35	71.44%	53.92%	28.74%	56.31%	15	61.70%	2	66.19%	H
PI 36b - All meal uptake (primary schools)	34	70.36%	58.81%	39.56%	59.22%	19	63.75%	3	69.15%	H
PI 36c - All meal uptake (special schools)	23	100.00%	64.02%	27.89%	62.91%	11	73.52%	2	85.81%	H
PI 53 - Primary and special school breakfast meals served per staff hour	6	31.14	16.59	3.54			21.44		26.29	H
PI 57a - Dedicated all age schools free meal uptake (all authorities)	6	83.56%	69.66%	54.58%			71.87%		77.71%	H
PI 57b - Dedicated all age schools free meal uptake absence adjusted (all authorities)	4	89.52%	78.32%	71.78%			89.52%		85.55%	H
PI 58a - Dedicated all age schools paid meal uptake (all authorities)	6	56.92%	51.15%	39.73%			56.36%		56.64%	H
PI 58b - Dedicated all age schools paid meal uptake absence adjusted (all authorities)	4	60.78%	56.88%	52.87%			60.78%		60.73%	H
PI 36i - All free meal uptake infants (KS1 / P1 – P3) (primary, special and DAA schools)	23	92.46%	76.86%	61.82%	66.97%	22	81.14%	4	85.62%	H
PI 36j - All free meal uptake juniors (KS2 / P4 – P7) (primary, special and DAA schools)	19	90.45%	78.06%	66.20%	89.47%	3	84.51%	1	89.58%	H
PI 36k - All paid meal uptake juniors (KS2 / P4 – P7) (primary, special and DAA schools)	29	56.17%	44.38%	32.96%	41.51%	18	51.25%	3	54.32%	H