

Family group comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority	Sample Authority
PIN	60999
Family group	C3

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Key performance indicators										
PI 01c - Percentage of bodies cremated the same day as service	15	100.00%	92.95%	55.41%	94.40 %	-	-	-	-	Ν
PI01d - Percentage of bodies held over for cremation on a following day	15	44.59%	7.05%	0.00%	5.60 %	-	-	-	-	Ν
PI 02 - Human resources and people management	12	35.34	27.40	5.00	33.21	2	32.84	1	33.17	н
PI 03 - Quality assurance and consultation process score	15	77.00	58.83	40.00	59.50	6	64.00	2	71.80	н
PI 18 - Hectares of cemetery land maintained per 10,000 head of population	14	5.77	2.41	1.22	2.01	-	-	-	-	Ν
PI 19 - Hectares of crematoria land maintained per 100 cremations	12	1.08	0.36	0.03	1.07	-	-	-	-	Ν
PI 23a - Percentage of memorials inspected per year	8	20.00%	16.81%	8.20%	19.78 %	5	20.00%	3	20.00%	Н
PI 23b - Percentage of memorials requiring inspection per year	9	100.00%	50.44%	8.20%	19.78%	-	-	-	-	Ν
PI 23c - Percentage of memorials inspected during the year which required remedial work	9	35.99%	7.93%	0.00%	2.65%	6	0.08%	3	0.05%	L
PI 23d - Percentage of memorials which required remedial work which were subsequently made safe	8	100.00%	94.96%	67.74%	67.74 %	8	100.00%	4	100.00%	н
PI 31a - Number of burials per FTE (all staff)	12	58.49	37.57	19.60	44.77	4	45.42	2	53.12	н
PI 31b - Number of cremations per FTE (all staff)	12	477.38	301.12	162.71	162.71	12	362.81	4	404.88	Н
Staff absence performance indicators										
PI 24a - Percentage staff absence (all staff)	10	9.95%	3.66%	0.02%	3.35%	6	1.85%	3	1.65%	L
PI 25a - Percentage staff absence (all staff excluding long term)	10	1.70%	0.94%	0.01%	0.27%	2	0.35%	1	0.24%	L
PI 24b - Staff absence days (all staff) – Scotland only	2	13.41	8.87	4.32			-		5.23	L
PI 25b - Staff absence days (all staff excluding long term) – Scotland only	3	4.53	3.92	3.32			-		3.44	L
PI 24c - Percentage of staff that have no incidences of sickness absence in the year	9	95.80%	58.35%	3.57%	41.00 %	6	79.49%	3	95.16%	Н
Financial performance indicators										
PI 05 - All staff costs as a percentage of total cost	13	66.40%	45.28%	24.92%	45.06 %	-	-	-	-	Ν
PI 06a - Front line staff costs as a percentage of total staff cost	13	84.88%	69.01%	51.56%	71.73%	-	-	-	-	Ν
PI 06b - Management and admin staff costs as a percentage of total staff cost	13	41.64%	26.86%	9.42%	27.14%	-	-	-	-	Ν
PI 07 - All staff costs per disposal	13	£468.80	£300.10	£157.60	£455.30	12	£246.57	4	£181.36	L

Notes:

a. The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.

b. Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.

c. Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

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Name of authority	Sample Authority
PIN	60999
Family group	C3

Pi No. Nextox per disposal burials)Pi No. Nextox per disposal burialsPi No. Nextox per di N	Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Pi Db. Net cost per disposit (corenations) 13 £947.7 671.7 677.17 - - - N Pi Do. Net cost per disposit (corenations) (including CECs) 13 £000 673.255 -£54.82 -£33.258 - 1 552.05 1 554.82 - 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 1 552.03 1 1 552.03 1 1 552.03 1 1 552.04 1 1 552.04 1	Financial performance indicators (continued)										
PI D0: - Net cost per disposal (cremations) 13 600 - 6332.28 - 641.82 - 641.82 - 641.82 2 61.001.90 10.001.90 PI D0: - Total (grossicost per disposal (buriak) (netuding CECs) 12 61.997.44 61.402.19 62.000.11 12.62.001 14 62.002 14 62.000.11 62.00	Pl 10a - Net cost per disposal	13	£333.49	-£143.88	-£426.83	-£91.57	-	-	-	-	Ν
P1104-Total grossicots per disposal (burials) (including CEC) 12 É1,997.44 É1,42.41 É24.241 É24.241 É44.03 11 É36.203 4 É10.01 L P10-Total grossicots per disposal (cremations) (including CEC) 12 É148.55 É181.24 É24.41 É24.44 É44.085.7 2 É242.03 L E48.82 E11.01.1 E35.64 4 É28.54 E E48.54 E E48.54 E48.57 2 E48.54 E E E48.54 E E E48.54 E E48.54 E </td <td>Pl 10b - Net cost per disposal (burials)</td> <td>13</td> <td>£947.71</td> <td>£312.64</td> <td>-£87.16</td> <td>£78.17</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td>	Pl 10b - Net cost per disposal (burials)	13	£947.71	£312.64	-£87.16	£78.17	-	-	-	-	Ν
P1 10e - Total (gross)cost per disposal (cremations) (including CECs) 13 £71.133 £402.41 £22.941 £460.80 11 £352.03 4 £30.011 L P1 10e - Total (gross)cost per disposal (cremations) (including CECs) 12 £1.885.05 £18.824 £1.085.57 4 £1.085.76 4 £25.74 £88.80 £37.576 £88.80 £37.576 £88.80 £37.576 £88.80 £37.576 £1 £35.746 4 £25.746 £88.80 £37.576 £1 £35.86 4 £37.867 H £97.808 H H1 H1 £442.77 £1 £17.802.66 £1 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.76 £1 £1.802.66 £19.022.7 .	PI 10c - Net cost per disposal (cremations)	13	£0.00	-£326.25	-£541.82	-£333.28	-	-	-	-	Ν
PI 107-Total (gross)cost per disposal (burials) (excluding CECs) 12 £18.8550 £18.8250 £18.805 £47.73 11 £355.60 £285.69 L £285.79 L £285.79 L £375.00 £18.805 £47.77 11 £355.60 £285.79 L £285.79 L £285.79 L £285.79 L £285.79 L £285.60 L £285.79 L £285.60 L £285.79 L £285.79 L £285.79 L £285.79 L £285.79 L £287.60 L £279.408 L £179.408 L £287.80 £297.408 L £279.408 L £287.70 L L £287.70 L L £287.70 L L £287.70 L L £287.80 £299.408 £191.81 £377.70 L L L £287.80 £299.408 £191.81 £377.70 L L L £287.80 £289.70 L L £287.70 L L £287.70 L L £287.70 L L 10.70 £287.70	Pl 10d - Total (gross) cost per disposal (burials) (including CECs)	12	£1,997.44	£1,426.19	£848.07	£1,396.50	6	£1,267.61	2	£1,010.95	L
Pillog-rotatigrossicos per disposal (cremations) (excluding CECs) 12 £488.83 £357.50 £188.60 £427.73 11 £355.60 1 £256.90 1 Pilla - Average income from all disposals (brains) 13 £1,177.40 £1,160.50 £1,181.83 4 £1,286.89 1 £1,390.48 1 Pilla - Meandral income for mol disposals (brains) 13 £078.30 £728.60 £537.20 £794.08 4 £1,381.33 4 £1,306.48 1 £667.66 N Pilla - Meandral income per disposal (brains) 11 £204.84 £102.20 £102.86 £102.20 - - - N Pilla - Menorial income per disposal (brains) 11 £204.84 £108.20 £131.85 £11.81 - - - N Pilla - Menorial income per disposal (brains) 13 £111.81 £37.20 £52.81	Pl 10e - Total (gross)cost per disposal (cremations) (including CECs)	13	£711.33	£402.41	£229.41	£460.80	11	£362.03	4	£310.11	L
P1 1a - Average income from all disposals 13 £1,102.06 £818.31 £608.55 £1,102.06 1 £876.69 1 £979.90 H P1 1b - Average income from all disposals (curnations) 13 £1,717.24 £1,140.57 £816.98 £1,318.33 4 £1,318.33 1 £1,509.48 H P1 12- Average income from all disposals (curnations) 13 £157.87 £51.21 £12.68 £157.87 - - - N P1 12- Average income from all disposals (curnations) 13 £111.81 £157.87 £12.88 £190.22 - - N N P1 12- Memorial income per disposal (curnations) 11 £44.84 £108.25 £12.88 £190.22 - - N N P1 20- Memorial income per disposal (curnations) 11 £44.86 £15.66 £5.28 £5.28 11 £89.44 £0.00 664.00 - - N N P1 20- Memorial income per disposal (curnation) 12 £10.00 £809.79 £4.897.79 £4.897.79 £4.897.79 £4.997.79 £4.997.79 £4.997.79 £4.997.79	PI 10f - Total (gross)cost per disposal (burials) (excluding CECs)	12	£1,805.50	£1,329.54	£818.24	£1,085.57	4	£1,085.57	2	£923.20	L
Pill 1b - Average income from all disposals (burials) 13 £1,777.43 £1,185.77 £1,818.33 4 £1,318.33 1 £1,509.48 H Pill 2- Average income from all disposals (cremations) 13 £728.66 £537.20 £774.08 4 £794.08 1 £807.86 H Pil 2a - Memorial income per disposal (cremations) 11 £204.84 £108.25 £12.88 £179.22 - - - N Pil 2a - Memorial income per disposal (cremations) 13 £17.87 £15.55 £111.81 - - - N Pil 2a - Memorial income per disposal (cremations) 13 £14.18 £37.37 £15.55 £11.81 - - - N Pil 3a - Price of an adult full body burial (for Q (per year) 11 £41.86 £15.66 £5.81 £1 £64.00 - - - N Pil 3a - Price of an adult full body burial (for Q (per year) 12 £890.00 £600.00 £674.00 6 - - - N Pil 2a - Price of an adult full body burial (for Q (per year) 1 £4897.79 £4897.79 £489	PI 10g - Total (gross)cost per disposal (cremations) (excluding CECs)	12	£488.83	£357.50	£188.60	£427.73	11	£355.46	4	£285.49	L
P1 12 - Average income from all disposals (cremations) 13 f908.30 f728.66 f537.20 f2794.08 4 f2704.08 1 f607.60 N P1 12 - Average income per disposal 13 f157.87 f151.87 f152.87 i - - N P1 12 - Memorial income per disposal (cremations) 13 f118.18 f537.37 f152.55 f111.81 - - - N P1 12 - Memorial income per disposal (cremations) 13 f118.18 f537.37 f152.55 f111.81 - - - N P1 12 - Memorial income per disposal (cremations) 11 f41.86 f15.66 f52.8 f52.80 1 f68.94 1 f72.00 N P1 15 - Price of an adult full body burial (6 foot) 12 f10.00 f806.00 f664.000 f646.00 - - - N P1 25 - Price of an adult full body burial (6 foot) 12 f4.997.79 f4.897.79 f5.71 f6.0.46	PI 11a - Average income from all disposals	13	£1,102.06	£818.31	£608.55	£1,102.06	1	£876.69	1	£979.90	н
P1 12- Memorial income per disposal (unials) 13 f157.87 f51.21 f12.08 f157.87 - - - M P1 12- Memorial income per disposal (unials) 11 f204.84 f108.25 f12.68 f190.22 - - M M P1 12- Memorial income per disposal (creations) 13 f11.81 f37.37 f15.35 f111.81 f80.40 1 f80.40 f80.	Pl 11b - Average income from all disposals (burials)	13	£1,777.43	£1,140.57	£816.98	£1,318.33	4	£1,318.33	1	£1,590.48	н
P1 12 b. Memorial income per disposal (burials) 11 É204.84 É108.25 É12.68 É190.22 - - N P1 12 b. Memorial income per disposal (correations) 13 É111.81 É37.37 É15.35 É111.81 - - - N P1 13 b. Price of exclusive rights of burial for 2 (per year) 11 É41.86 É15.66 É52.88 É52.80 1 É8.94 1 É7.20 N P1 15 - Price of an adult full body burial (6 foot) 12 É101.00 É804.86 É64.00 6 - - - N P1 16 - Price of an adult full body burial (6 foot) 12 É409.07 É409.77 É409.70 - - - N P1 27 - Net cost of correated is anvice per head of population (including CEC) 13 É4.97.79 É4.97.79 É4.97.79 É4.97.79 - - - - N P127 - Net cost of crematoria service per head of population (including CEC) 13 É4.97 É1.21 É0.23 - 6 - - - N P127 - Net cost of crematoria service per head of population (including CEC) 13 É1	Pl 11c - Average income from all disposals (cremations)	13	£908.30	£728.66	£537.20	£794.08	4	£794.08	1	£867.86	н
P12 c- Memorial income per disposal (cremations) 13 f111.81 f23.73 f15.35 f111.81 - - - - N P113 - Price of exclusive rights of burial for 2 (per year) 11 f41.86 f15.66 f52.8 f52.8 1 f8.94 1 f7.20 L P115 - Price of a woodland grave 7 f908.00 f804.86 f646.00 f646.00 - - - N P116 - Price of a modult full body burial (6 foot) 12 f809.00 f698.71 f260.00 f674.00 - - - N P126 - Cost of contracted grounds maintenance service per hectare of cemeteries and cremation and 1 f4.897.79 f5.31 -60.69 - - - N P127 - Net cost of cemeteries service per head of population (including CEC) 13 f4.97 -f1.50 -f5.66 -f0.46 6 - - - N P127 - Net cost of cemeteries service per head of population (including CEC) <td>PI 12a - Memorial income per disposal</td> <td>13</td> <td>£157.87</td> <td>£51.21</td> <td>£12.68</td> <td>£157.87</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td>	PI 12a - Memorial income per disposal	13	£157.87	£51.21	£12.68	£157.87	-	-	-	-	Ν
P1 13b - Price of exclusive rights oburial for 2 (per year) 11 f41.86 f15.66 f5.28 f5.28 1 f8.94 1 f2.720 L P1 15 - Price of a woodland grave 7 f908.00 f804.86 f646.00 f264.00 - - - N P1 15 - Price of an adult full body burial (6 foot) 12 f10.000 f808.74 f50.00 f2773.00 - - - N P1 17 - Price of an adult full body burial (6 foot) 12 f809.00 f608.74 f50.00 f674.00 - - - N P1 27- brice of an adult cremation 12 f809.00 f608.74 f50.00 f674.00 - - N P1 27- brice of an adult cremation service per head of population (including CEC) 13 f4.97 f1.21 f0.21 f0.023 - - - N P1 27- bric ost of crematoria service per head of population (including CEC) 13 f4.97 f1.21 f0.21 f0.646 - - - N P127- bric cost of crematoria service per head of population (including CEC) 13 f4.97 f1.50 f	PI 12b - Memorial income per disposal (burials)	11	£204.84	£108.25	£12.68	£190.22	-	-	-	-	Ν
P1 15 - Price of a woodland grave 7 £908.00 £804.86 £666.00 - - - N P1 16 - Price of an adult full body burial (6 foot) 12 £1010.00 £806.17 £620.00 £773.00 - - - N P1 17 - Price of an adult remation 12 £896.00 £698.74 £500.00 £674.00 - - - N P1 27 - Price of an adult remation 1 £4,897.79	Pl 12c - Memorial income per disposal (cremations)	13	£111.81	£37.37	£15.35	£111.81	-	-	-	-	Ν
P1 16 - Price of an adult fullbody burial (6 foot) 12 £1,010,00 £806,07 £620,00 £773,00 - - - N P1 17 - Price of an adult cremation 12 £896,00 £698,74 £560,00 £674,00 - - N P1 26 - Cost of contracted grounds maintenance service per head of population (including CEC) 13 £4,897,79 £4,817 £6,856 <t< td=""><td>PI 13b - Price of exclusive rights of burial for 2 (per year)</td><td>11</td><td>£41.86</td><td>£15.66</td><td>£5.28</td><td>£5.28</td><td>1</td><td>£8.94</td><td>1</td><td>£7.20</td><td>L</td></t<>	PI 13b - Price of exclusive rights of burial for 2 (per year)	11	£41.86	£15.66	£5.28	£5.28	1	£8.94	1	£7.20	L
P17 - Price of an adult cremation12£896.00£698.74£560.00£674.00NP126 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land1 $£4.897.79$ $£4.897.79$ $£4.897.79$ $£4.897.79$ c - $£4.897.79$ b P127 - Net cost of cremetoria service per head of population (including CEC)13 64.09 $f2.23$ $f2.53$ $f2.069$ NP127 - Net cost of cremetoria service per head of population (including CEC)13 64.79 $f1.50$ $f2.50$ $f2.046$ NP127 - Total (gross) cost of cremetories service per head of population (including CEC)13 67.30 63.90 $f1.66$ 64.144 8 $f2.63$ 3 $f1.99$ $L1$ P127 - Total (gross) cost of cremetoria service per head of population (including CEC)13 67.24 63.90 $f1.44$ $f3.22$ 7 $f2.57$ 1 $f1.89$ $L1$ P127 - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $f2.00$ $f3.29$ $f0.89$ $f0.96$ 1 $f2.53$ 1 $f1.89$ $L1$ P128 - Net cost of crematoria service per head of population (excluding CEC)13 $f1.90$ $f3.29$ $f0.89$ $f0.96$ 1 $f2.53$ 1 $f1.89$ $L1$ P129 - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $f1.90$ $f3.29$ $f0.89$ $f0.80$ $f0.89$ $f0.89$ $f0.89$ <	PI 15 - Price of a woodland grave	7	£908.00	£804.86	£646.00	£646.00	-	-	-	-	Ν
P1 26 - Cost of contracted grounds maintenance service per head of population (including CEC) 1 £4,897.79 £1,50 £5,56 <	Pl 16 - Price of an adult full body burial (6 foot)	12	£1,010.00	£806.17	£620.00	£773.00	-	-	-	-	Ν
crematoria land 1 £4,897.79 £6,21 £0,23 £ .	PI 17 - Price of an adult cremation	12	£896.00	£698.74	£560.00	£674.00	-	-	-	-	Ν
P127b - Net cost of crematoria service per head of population (including CEC) 13 £0.00 -£2.73 -£0.69 - - - N P127b - Net cost of total service per head of population (including CEC) 13 £4.79 -£1.50 -£5.66 -£0.46 - - - N P127c - Net cost of total service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P127c - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P127c - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.21 £3.45 £0.96 £0.89 1 £2.65 1 £1.96 L P127g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.53 1 £1.87 L P128a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£6.03 -£1.52 -£1.68 - -	PI 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land	1	£4,897.79	£4,897.79	£4,897.79			-		£4,897.79	L
P1 22c - Net cost of total service per head of population (including CEC) 13 £4.79 -£1.50 -£0.46 - - - N P1 22c - Net cost of total service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P1 22c - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P1 27c - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.57 2 £1.89 L P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.53 1 £1.87 L P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£0.50 £0.56 - - - N P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£1.52 -£1.68 - - - N	Pl 27a - Net cost of cemeteries service per head of population (including CEC)	13	£4.79	£1.21	-£0.21	£0.23	-	-	-	-	Ν
P1 27d - Total (gross) cost of cemeteries service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P1 27e - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P1 27e - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £7.24 £3.69 £1.44 £3.22 7 £2.57 2 £1.89 L P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £7.19 £1.97 £0.89 £0.89 1 £2.53 1 £1.89 L P1 28a - Net cost of crematoria service per household (including CEC) 12 £7.19 £1.97 £0.50 £0.56 - - - N P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£6.03 -£11.52 -£1.68 - - - N P1 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£1.192 -£1.12 - <td>PI 27b - Net cost of crematoria service per head of population (including CEC)</td> <td>13</td> <td>£0.00</td> <td>-£2.73</td> <td>-£5.31</td> <td>-£0.69</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td>	PI 27b - Net cost of crematoria service per head of population (including CEC)	13	£0.00	-£2.73	-£5.31	-£0.69	-	-	-	-	Ν
P127e - Total (gross) cost of crematoria service per head of population (including CEC) 13 \pounds 9.21 \pounds 3.45 \pounds 9.96 \pounds 9.96 \pounds 9.96 1 \pounds 2.65 1 \pounds 1.96 1 \pounds 2.67 2 \pounds 1.89 1 P127e - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 \pounds 7.24 \pounds 3.69 \pounds 1.44 \pounds 3.22 7 \pounds 2.57 2 \pounds 1.89 1 P127g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 \pounds 9.00 \pounds 3.29 \pounds 0.89 \pounds 0.89 1 \pounds 2.53 1 \pounds 1.87 1 P128a - Net cost of crematoria service per household (including CEC) 12 \pounds 7.19 \pounds 1.97 $-\pounds$ 0.50 \pounds 0.56 $ -$ NP P128b - Net cost of crematoria service per household (including CEC) 13 \pounds 0.00 $-\pounds$ 0.00 $-$	PI 27c - Net cost of total service per head of population (including CEC)	13	£4.79	-£1.50	-£5.06	-£0.46	-	-	-	-	Ν
P1 27F - Total (gross) cost of cemeteries service per head of population (excluding CEC)13 $\pounds 7.24$ $\pounds 3.69$ $\pounds 1.44$ $\pounds 3.22$ 7 $\pounds 2.57$ 2 $\pounds 1.89$ LP1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $\pounds 9.00$ $\pounds 3.29$ $\pounds 0.89$ $\pounds 0.89$ 1 $\pounds 2.53$ 1 $\pounds 1.87$ LP1 28a - Net cost of crematoria service per household (including CEC)12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ NP1 28b - Net cost of crematoria service per household (including CEC)13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ NP1 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 1.12$ NP1 29c - Central establishment charges as a percentage of total expenditure1119.43% 6.85% 1.66%19.43%314.43%116.05%HP1 30a - Memorial income as a percentage of total income for crematoria1314.08%5.10%1.95%14.08%15.34%16.77%H	PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC)	13	£7.30	£3.90	£1.66	£4.14	8	£2.63	3	£1.99	L
P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 $\oint 9.00$ $\pounds 3.29$ $\pounds 0.89$ $\pounds 0.89$ $\pounds 0.89$ 1 $\pounds 2.53$ 1 $\pounds 1.87$ L P1 28a - Net cost of crematoria service per household (including CEC) 12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ $ -$ N P1 28b - Net cost of crematoria service per household (including CEC) 13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ $ -$ N P1 28c - Net cost of total service per household (including CEC) 13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ N P1 28c - Net cost of total service per household (including CEC) 13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ N P1 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% $ -$ N P1 30a - Memorial income as a percentage of total income for crematoria 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H P1 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 27e - Total (gross) cost of crematoria service per head of population (including CEC)	13	£9.21	£3.45	£0.96	£0.96	1	£2.65	1	£1.96	L
Pl 28a - Net cost of cemeteries service per household (including CEC)12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ $ -$ NPl 28b - Net cost of crematoria service per household (including CEC)13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ $ -$ NPl 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 1.192$ $-\pounds 1.12$ $ -$ NPl 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ NPl 29 - Central establishment charges as a percentage of total expenditure11 19.43% 6.85% 1.66% 19.43% $ -$ NPl 30a - Memorial income as a percentage of total income for crematoria11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% HPl 30b - Memorial income as a percentage of total income for crematoria13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC)	13	£7.24	£3.69	£1.44	£3.22	7	£2.57	2	£1.89	L
P1 28b - Net cost of crematoria service per household (including CEC) 13 £0.00 -£1.63 -£1.68 - - - N P1 28b - Net cost of crematoria service per household (including CEC) 13 £1.32 -£4.15 -£11.92 -£1.12 - - - N P1 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£11.92 -£1.12 - - N P1 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N P1 30a - Memorial income as a percentage of total income for crematoria 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H P1 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)	13	£9.00	£3.29	£0.89	£0.89	1	£2.53	1	£1.87	L
PI 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£1.12 - - - N PI 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N PI 30a - Memorial income as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 28a - Net cost of cemeteries service per household (including CEC)	12	£7.19	£1.97	-£0.50	£0.56	-	-	-	-	Ν
PI 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N PI 29 - Central establishment charges as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 28b - Net cost of crematoria service per household (including CEC)	13	£0.00	-£6.03	-£11.52	-£1.68	-	-	-	-	Ν
PI 30a - Memorial income as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	Pl 28c - Net cost of total service per household (including CEC)	13	£1.32	-£4.15	-£11.92	-£1.12	-	-	-	-	Ν
PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	Pl 29 - Central establishment charges as a percentage of total expenditure	11	19.43%	6.85%	1.66%	19.43%	-	-	-	-	Ν
	PI 30a - Memorial income as a percentage of total income for cemeteries	11	20.82%	10.12%	0.71%	14.43%	3	14.43%	1	16.05%	н
Pl 32 - Cremator maintenance cost per cremation 11 £105.42 £30.85 £7.38 £105.42 11 £15.44 4 £14.80 L	PI 30b - Memorial income as a percentage of total income for crematoria	13	14.08%	5.10%	1.95%	14.08 %	1	5.34%	1	6.77%	н
	PI 32 - Cremator maintenance cost per cremation	11	£105.42	£30.85	£7.38	£105.42	11	£15.44	4	£14.80	L



Whole service comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority	Sample Authority
PIN	60999

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Key performance indicators										
PI 01c - Percentage of bodies cremated the same day as service	32	100.00%	92.60%	55.41%	94.40 %	-	-	-	-	N
PI 01d - Percentage of bodies held over for cremation on a following day	33	44.59%	7.18%	0.00%	5.60%	-	-	-	-	N
PI 02 - Human resources and people management	46	76.95	30.92	5.00	33.21	21	39.68	2	45.28	н
PI 03 - Quality assurance and consultation process score	50	80.00	54.76	5.00	59.50	17	64.00	2	73.00	н
PI 18 - Hectares of cemetery land maintained per 10,000 head of population	46	6.96	2.31	0.05	2.01	-	-	-	-	N
PI 19 - Hectares of crematoria land maintained per 100 cremations	28	1.08	0.34	0.03	1.07	-	-	-	-	N
PI 23a - Percentage of memorials inspected per year	28	100.00%	25.94%	0.00%	19.78%	16	31.92%	3	74.08%	н
PI 23b - Percentage of memorials requiring inspection per year	32	100.00%	60.75%	0.00%	19.78 %	-	-	-	-	N
PI 23c - Percentage of memorials inspected during the year which required remedial work	26	57.39%	9.36%	0.00%	2.65%	16	1.28%	3	0.08%	L
PI 23d - Percentage of memorials which required remedial work which were subsequently made safe	20	100.00%	95.40%	53.68%	67.74%	19	100.00%	4	100.00%	н
PI 31a - Number of burials per FTE (all staff)	44	138.98	47.52	19.60	44.77	19	56.72	2	71.58	н
PI 31b - Number of cremations per FTE (all staff)	27	486.25	321.69	162.71	162.71	27	381.24	4	426.47	н
Staff absence performance indicators										
PI 24a - Percentage staff absence (all staff)	37	9.95%	3.27%	0.00%	3.35%	23	1.15%	3	0.53%	L
PI 25a - Percentage staff absence (all staff excluding long term)	38	6.35%	1.54%	0.00%	0.27%	5	0.67%	1	0.23%	L
PI 24b - Staff absence days (all staff) – Scotland only	11	19.10	12.15	3.00			8.50		4.32	L
PI 25b - Staff absence days (all staff excluding long term) – Scotland only	12	7.98	4.54	1.74			3.30		3.03	L
PI 24c - Percentage of staff that have no incidences of sickness absence in the year	32	95.80%	50.24%	0.00%	41.00%	20	72.70%	3	79.04%	Н
Financial performance indicators										
PI 05 - All staff costs as a percentage of total cost	46	79.07%	42.05%	15.41%	45.06 %	-	-	-	-	N
PI 06a - Front line staff costs as a percentage of total staff cost	39	89.21%	65.17%	25.98%	71.73%	-	-	-	-	Ν
PI 06b - Management and admin staff costs as a percentage of total staff cost	40	73.01%	32.73%	9.42%	27.14%	-	-	-	-	N
PI 07 - All staff costs per disposal	45	£936.24	£358.53	£74.07	£455.30	32	£157.60	3	£103.03	L

Notes:

a. The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.

b. Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.

c. Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Whole service comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority PIN

Sample Authority 60999

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Financial performance indicators (continued)										
PI 10a - Net cost per disposal	39	£595.77	-£136.00	-£498.95	-£91.57	-	-	-	-	Ν
PI 10b - Net cost per disposal (burials)	42	£1,161.57	£311.26	-£242.10	£78.17	-	-	-	-	N
PI 10c - Net cost per disposal (cremations)	30	£0.00	-£344.05	-£556.70	-£333.28	-	-	-	-	N
PI 10d - Total (gross) cost per disposal (burials) (including CECs)	44	£2,569.50	£1,351.52	£618.36	£1,396.50	29	£1,070.49	3	£849.57	L
PI 10e - Total (gross)cost per disposal (cremations) (including CECs)	30	£713.28	£364.34	£212.74	£460.80	27	£297.00	4	£229.28	L
PI 10f - Total (gross)cost per disposal (burials) (excluding CECs)	45	£2,693.56	£1,286.17	£548.30	£1,085.57	18	£988.17	2	£795.15	L
PI 10g - Total (gross)cost per disposal (cremations) (excluding CECs)	29	£606.59	£325.83	£188.60	£427.73	27	£271.91	4	£205.01	L
PI 11a - Average income from all disposals	45	£1,660.62	£873.39	£440.34	£1,102.06	4	£977.40	1	£1,077.78	н
PI 11b - Average income from all disposals (burials)	46	£1,906.76	£1,059.35	£455.04	£1,318.33	9	£1,209.90	1	£1,527.82	н
PI 11c - Average income from all disposals (cremations)	30	£908.30	£708.40	£418.21	£794.08	5	£778.33	1	£823.19	н
PI 12a - Memorial income per disposal	43	£157.87	£50.71	£8.00	£157.87	-	-	-	-	Ν
PI 12b - Memorial income per disposal (burials)	40	£557.73	£92.97	£5.39	£190.22	-	-	-	-	Ν
PI 12c - Memorial income per disposal (cremations)	30	£111.81	£32.84	£7.01	£111.81	-	-	-	-	Ν
PI 13b - Price of exclusive rights of burial for 2 (per year)	37	£50.80	£15.71	£0.00	£5.28	4	£8.74	1	£5.75	L
PI 15 - Price of a woodland grave	21	£2,016.00	£900.39	£406.50	£646.00	-	-	-	-	Ν
PI 16 - Price of an adult full body burial (6 foot)	44	£1,375.00	£798.45	£500.00	£773.00	-	-	-	-	Ν
PI 17 - Price of an adult cremation	28	£896.00	£720.50	£560.00	£674.00	-	-	-	-	Ν
Pl 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land	13	£11,203.36	£6,672.13	£3,672.10			£4,897.79		£4,006.65	L
PI 27a - Net cost of cemeteries service per head of population (including CEC)	45	£5.88	£0.95	-£1.77	£0.23	-	-	-	-	N
PI 27b - Net cost of crematoria service per head of population (including CEC)	30	£0.00	-£3.54	-£8.74	-£0.69	-	-	-	-	N
PI 27c - Net cost of total service per head of population (including CEC)	46	£14.34	-£1.03	-£8.06	-£0.46	-	-	-	-	N
PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC)	42	£8.81	£3.77	£1.32	£4.14	27	£2.59	3	£1.88	L
PI 27e - Total (gross) cost of crematoria service per head of population (including CEC)	30	£10.14	£3.84	£0.96	£0.96	1	£2.49	1	£1.73	L
PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC)	42	£8.21	£3.55	£1.23	£3.22	22	£2.21	3	£1.73	L
PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)	30	£9.00	£3.55	£0.89	£0.89	1	£2.31	1	£1.42	L
PI 28a - Net cost of cemeteries service per household (including CEC)	43	£8.21	£1.53	-£4.08	£0.56	-	-	-	-	N
PI 28b - Net cost of crematoria service per household (including CEC)	30	£0.00	-£7.42	-£17.97	-£1.68	-	-	-	-	N
PI 28c - Net cost of total service per household (including CEC)	44	£8.21	-£3.49	-£16.70	-£1.12	-	-	-	-	N
PI 29 - Central establishment charges as a percentage of total expenditure	36	25.13%	8.45%	0.63%	19.43 %	-	-	-	-	Ν
PI 30a - Memorial income as a percentage of total income for cemeteries	39	21.79%	8.09%	0.45%	14.43%	5	12.51%	1	14.74%	н
PI 30b - Memorial income as a percentage of total income for crematoria	30	14.08%	4.54%	1.52%	1 4.08 %	1	5.34%	1	7.89%	н
PI 32 - Cremator maintenance cost per cremation	26	£105.42	£26.54	£5.71	£105.42	26	£16.24	4	£12.48	L