

Family group comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority

PIN

Family group

Sample Authority

60999

C3

Performance indicator

Key performance indicators

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
PI 01c - Percentage of bodies cremated the same day as service	15	100.00%	92.95%	55.41%	94.40%	-	-	-	-	N
PI 01d - Percentage of bodies held over for cremation on a following day	15	44.59%	7.05%	0.00%	5.60%	-	-	-	-	N
PI 02 - Human resources and people management	12	35.34	27.40	5.00	33.21	2	32.84	1	33.17	H
PI 03 - Quality assurance and consultation process score	15	77.00	58.83	40.00	59.50	6	64.00	2	71.80	H
PI 18 - Hectares of cemetery land maintained per 10,000 head of population	14	5.77	2.41	1.22	2.01	-	-	-	-	N
PI 19 - Hectares of crematoria land maintained per 100 cremations	12	1.08	0.36	0.03	1.07	-	-	-	-	N
PI 23a - Percentage of memorials inspected per year	8	20.00%	16.81%	8.20%	19.78%	5	20.00%	3	20.00%	H
PI 23b - Percentage of memorials requiring inspection per year	9	100.00%	50.44%	8.20%	19.78%	-	-	-	-	N
PI 23c - Percentage of memorials inspected during the year which required remedial work	9	35.99%	7.93%	0.00%	2.65%	6	0.08%	3	0.05%	L
PI 23d - Percentage of memorials which required remedial work which were subsequently made safe	8	100.00%	94.96%	67.74%	67.74%	8	100.00%	4	100.00%	H
PI 31a - Number of burials per FTE (all staff)	12	58.49	37.57	19.60	44.77	4	45.42	2	53.12	H
PI 31b - Number of cremations per FTE (all staff)	12	477.38	301.12	162.71	162.71	12	362.81	4	404.88	H
Staff absence performance indicators										
PI 24a - Percentage staff absence (all staff)	10	9.95%	3.66%	0.02%	3.35%	6	1.85%	3	1.65%	L
PI 25a - Percentage staff absence (all staff excluding long term)	10	1.70%	0.94%	0.01%	0.27%	2	0.35%	1	0.24%	L
PI 24b - Staff absence days (all staff) – Scotland only	2	13.41	8.87	4.32	-	-	-	-	5.23	L
PI 25b - Staff absence days (all staff excluding long term) – Scotland only	3	4.53	3.92	3.32	-	-	-	-	3.44	L
PI 24c - Percentage of staff that have no incidences of sickness absence in the year	9	95.80%	58.35%	3.57%	41.00%	6	79.49%	3	95.16%	H
Financial performance indicators										
PI 05 - All staff costs as a percentage of total cost	13	66.40%	45.28%	24.92%	45.06%	-	-	-	-	N
PI 06a - Front line staff costs as a percentage of total staff cost	13	84.88%	69.01%	51.56%	71.73%	-	-	-	-	N
PI 06b - Management and admin staff costs as a percentage of total staff cost	13	41.64%	26.86%	9.42%	27.14%	-	-	-	-	N
PI 07 - All staff costs per disposal	13	£468.80	£300.10	£157.60	£455.30	12	£246.57	4	£181.36	L

Notes:

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Performance indicator

Financial performance indicators (continued)

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
PI 10a - Net cost per disposal	13	£333.49	-£143.88	-£426.83	-£91.57	-	-	-	-	N
PI 10b - Net cost per disposal (burials)	13	£947.71	£312.64	-£87.16	£78.17	-	-	-	-	N
PI 10c - Net cost per disposal (cremations)	13	£0.00	-£326.25	-£541.82	-£333.28	-	-	-	-	N
PI 10d - Total (gross) cost per disposal (burials) (including CECs)	12	£1,997.44	£1,426.19	£848.07	£1,396.50	6	£1,267.61	2	£1,010.95	L
PI 10e - Total (gross) cost per disposal (cremations) (including CECs)	13	£711.33	£402.41	£229.41	£460.80	11	£362.03	4	£310.11	L
PI 10f - Total (gross) cost per disposal (burials) (excluding CECs)	12	£1,805.50	£1,329.54	£818.24	£1,085.57	4	£1,085.57	2	£923.20	L
PI 10g - Total (gross) cost per disposal (cremations) (excluding CECs)	12	£488.83	£357.50	£188.60	£427.73	11	£355.46	4	£285.49	L
PI 11a - Average income from all disposals	13	£1,102.06	£818.31	£608.55	£1,102.06	1	£876.69	1	£979.90	H
PI 11b - Average income from all disposals (burials)	13	£1,777.43	£1,140.57	£816.98	£1,318.33	4	£1,318.33	1	£1,590.48	H
PI 11c - Average income from all disposals (cremations)	13	£908.30	£728.66	£537.20	£794.08	4	£794.08	1	£867.86	H
PI 12a - Memorial income per disposal	13	£157.87	£51.21	£12.68	£157.87	-	-	-	-	N
PI 12b - Memorial income per disposal (burials)	11	£204.84	£108.25	£12.68	£190.22	-	-	-	-	N
PI 12c - Memorial income per disposal (cremations)	13	£111.81	£37.37	£15.35	£111.81	-	-	-	-	N
PI 13b - Price of exclusive rights of burial for 2 (per year)	11	£41.86	£15.66	£5.28	£5.28	1	£8.94	1	£7.20	L
PI 15 - Price of a woodland grave	7	£908.00	£804.86	£646.00	£646.00	-	-	-	-	N
PI 16 - Price of an adult full body burial (6 foot)	12	£1,010.00	£806.17	£620.00	£773.00	-	-	-	-	N
PI 17 - Price of an adult cremation	12	£896.00	£698.74	£560.00	£674.00	-	-	-	-	N
PI 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land	1	£4,897.79	£4,897.79	£4,897.79			-		£4,897.79	L
PI 27a - Net cost of cemeteries service per head of population (including CEC)	13	£4.79	£1.21	-£0.21	£0.23	-	-	-	-	N
PI 27b - Net cost of crematoria service per head of population (including CEC)	13	£0.00	-£2.73	-£5.31	-£0.69	-	-	-	-	N
PI 27c - Net cost of total service per head of population (including CEC)	13	£4.79	-£1.50	-£5.06	-£0.46	-	-	-	-	N
PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC)	13	£7.30	£3.90	£1.66	£4.14	8	£2.63	3	£1.99	L
PI 27e - Total (gross) cost of crematoria service per head of population (including CEC)	13	£9.21	£3.45	£0.96	£0.96	1	£2.65	1	£1.96	L
PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC)	13	£7.24	£3.69	£1.44	£3.22	7	£2.57	2	£1.89	L
PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)	13	£9.00	£3.29	£0.89	£0.89	1	£2.53	1	£1.87	L
PI 28a - Net cost of cemeteries service per household (including CEC)	12	£7.19	£1.97	-£0.50	£0.56	-	-	-	-	N
PI 28b - Net cost of crematoria service per household (including CEC)	13	£0.00	-£6.03	-£11.52	-£1.68	-	-	-	-	N
PI 28c - Net cost of total service per household (including CEC)	13	£1.32	-£4.15	-£11.92	-£1.12	-	-	-	-	N
PI 29 - Central establishment charges as a percentage of total expenditure	11	19.43%	6.85%	1.66%	19.43%	-	-	-	-	N
PI 30a - Memorial income as a percentage of total income for cemeteries	11	20.82%	10.12%	0.71%	14.43%	3	14.43%	1	16.05%	H
PI 30b - Memorial income as a percentage of total income for crematoria	13	14.08%	5.10%	1.95%	14.08%	1	5.34%	1	6.77%	H
PI 32 - Cremator maintenance cost per cremation	11	£105.42	£30.85	£7.38	£105.42	11	£15.44	4	£14.80	L

Whole service comparison
Cemeteries and crematorium PI standings 2018/19
**Name of authority
PIN**
**Sample Authority
60999**
Performance indicator

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Key performance indicators										
PI 01c - Percentage of bodies cremated the same day as service	32	100.00%	92.60%	55.41%	94.40%	-	-	-	-	N
PI 01d - Percentage of bodies held over for cremation on a following day	33	44.59%	7.18%	0.00%	5.60%	-	-	-	-	N
PI 02 - Human resources and people management	46	76.95	30.92	5.00	33.21	21	39.68	2	45.28	H
PI 03 - Quality assurance and consultation process score	50	80.00	54.76	5.00	59.50	17	64.00	2	73.00	H
PI 18 - Hectares of cemetery land maintained per 10,000 head of population	46	6.96	2.31	0.05	2.01	-	-	-	-	N
PI 19 - Hectares of crematoria land maintained per 100 cremations	28	1.08	0.34	0.03	1.07	-	-	-	-	N
PI 23a - Percentage of memorials inspected per year	28	100.00%	25.94%	0.00%	19.78%	16	31.92%	3	74.08%	H
PI 23b - Percentage of memorials requiring inspection per year	32	100.00%	60.75%	0.00%	19.78%	-	-	-	-	N
PI 23c - Percentage of memorials inspected during the year which required remedial work	26	57.39%	9.36%	0.00%	2.65%	16	1.28%	3	0.08%	L
PI 23d - Percentage of memorials which required remedial work which were subsequently made safe	20	100.00%	95.40%	53.68%	67.74%	19	100.00%	4	100.00%	H
PI 31a - Number of burials per FTE (all staff)	44	138.98	47.52	19.60	44.77	19	56.72	2	71.58	H
PI 31b - Number of cremations per FTE (all staff)	27	486.25	321.69	162.71	162.71	27	381.24	4	426.47	H
Staff absence performance indicators										
PI 24a - Percentage staff absence (all staff)	37	9.95%	3.27%	0.00%	3.35%	23	1.15%	3	0.53%	L
PI 25a - Percentage staff absence (all staff excluding long term)	38	6.35%	1.54%	0.00%	0.27%	5	0.67%	1	0.23%	L
PI 24b - Staff absence days (all staff) – Scotland only	11	19.10	12.15	3.00			8.50		4.32	L
PI 25b - Staff absence days (all staff excluding long term) – Scotland only	12	7.98	4.54	1.74			3.30		3.03	L
PI 24c - Percentage of staff that have no incidences of sickness absence in the year	32	95.80%	50.24%	0.00%	41.00%	20	72.70%	3	79.04%	H
Financial performance indicators										
PI 05 - All staff costs as a percentage of total cost	46	79.07%	42.05%	15.41%	45.06%	-	-	-	-	N
PI 06a - Front line staff costs as a percentage of total staff cost	39	89.21%	65.17%	25.98%	71.73%	-	-	-	-	N
PI 06b - Management and admin staff costs as a percentage of total staff cost	40	73.01%	32.73%	9.42%	27.14%	-	-	-	-	N
PI 07 - All staff costs per disposal	45	£936.24	£358.53	£74.07	£455.30	32	£157.60	3	£103.03	L

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Financial performance indicators (continued)

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
PI 10a - Net cost per disposal	39	£595.77	-£136.00	-£498.95	-£91.57	-	-	-	-	N
PI 10b - Net cost per disposal (burials)	42	£1,161.57	£311.26	-£242.10	£78.17	-	-	-	-	N
PI 10c - Net cost per disposal (cremations)	30	£0.00	-£344.05	-£556.70	-£333.28	-	-	-	-	N
PI 10d - Total (gross) cost per disposal (burials) (including CECs)	44	£2,569.50	£1,351.52	£618.36	£1,396.50	29	£1,070.49	3	£849.57	L
PI 10e - Total (gross) cost per disposal (cremations) (including CECs)	30	£713.28	£364.34	£212.74	£460.80	27	£297.00	4	£229.28	L
PI 10f - Total (gross) cost per disposal (burials) (excluding CECs)	45	£2,693.56	£1,286.17	£548.30	£1,085.57	18	£988.17	2	£795.15	L
PI 10g - Total (gross) cost per disposal (cremations) (excluding CECs)	29	£606.59	£325.83	£188.60	£427.73	27	£271.91	4	£205.01	L
PI 11a - Average income from all disposals	45	£1,660.62	£873.39	£440.34	£1,102.06	4	£977.40	1	£1,077.78	H
PI 11b - Average income from all disposals (burials)	46	£1,906.76	£1,059.35	£455.04	£1,318.33	9	£1,209.90	1	£1,527.82	H
PI 11c - Average income from all disposals (cremations)	30	£908.30	£708.40	£418.21	£794.08	5	£778.33	1	£823.19	H
PI 12a - Memorial income per disposal	43	£157.87	£50.71	£8.00	£157.87	-	-	-	-	N
PI 12b - Memorial income per disposal (burials)	40	£557.73	£92.97	£5.39	£190.22	-	-	-	-	N
PI 12c - Memorial income per disposal (cremations)	30	£111.81	£32.84	£7.01	£111.81	-	-	-	-	N
PI 13b - Price of exclusive rights of burial for 2 (per year)	37	£50.80	£15.71	£0.00	£5.28	4	£8.74	1	£5.75	L
PI 15 - Price of a woodland grave	21	£2,016.00	£900.39	£406.50	£646.00	-	-	-	-	N
PI 16 - Price of an adult full body burial (6 foot)	44	£1,375.00	£798.45	£500.00	£773.00	-	-	-	-	N
PI 17 - Price of an adult cremation	28	£896.00	£720.50	£560.00	£674.00	-	-	-	-	N
PI 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land	13	£11,203.36	£6,672.13	£3,672.10			£4,897.79		£4,006.65	L
PI 27a - Net cost of cemeteries service per head of population (including CEC)	45	£5.88	£0.95	-£1.77	£0.23	-	-	-	-	N
PI 27b - Net cost of crematoria service per head of population (including CEC)	30	£0.00	-£3.54	-£8.74	-£0.69	-	-	-	-	N
PI 27c - Net cost of total service per head of population (including CEC)	46	£14.34	-£1.03	-£8.06	-£0.46	-	-	-	-	N
PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC)	42	£8.81	£3.77	£1.32	£4.14	27	£2.59	3	£1.88	L
PI 27e - Total (gross) cost of crematoria service per head of population (including CEC)	30	£10.14	£3.84	£0.96	£0.96	1	£2.49	1	£1.73	L
PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC)	42	£8.21	£3.55	£1.23	£3.22	22	£2.21	3	£1.73	L
PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)	30	£9.00	£3.55	£0.89	£0.89	1	£2.31	1	£1.42	L
PI 28a - Net cost of cemeteries service per household (including CEC)	43	£8.21	£1.53	-£4.08	£0.56	-	-	-	-	N
PI 28b - Net cost of crematoria service per household (including CEC)	30	£0.00	-£7.42	-£17.97	-£1.68	-	-	-	-	N
PI 28c - Net cost of total service per household (including CEC)	44	£8.21	-£3.49	-£16.70	-£1.12	-	-	-	-	N
PI 29 - Central establishment charges as a percentage of total expenditure	36	25.13%	8.45%	0.63%	19.43%	-	-	-	-	N
PI 30a - Memorial income as a percentage of total income for cemeteries	39	21.79%	8.09%	0.45%	14.43%	5	12.51%	1	14.74%	H
PI 30b - Memorial income as a percentage of total income for crematoria	30	14.08%	4.54%	1.52%	14.08%	1	5.34%	1	7.89%	H
PI 32 - Cremator maintenance cost per cremation	26	£105.42	£26.54	£5.71	£105.42	26	£16.24	4	£12.48	L