

Family group comparison

Cemeteries and crematorium PI standings 2018/19

| Name of authority | Sample Authority |
|-------------------|------------------|
| PIN | 60999 |
| Family group | C3 |

| Performance indicator | Number in group | Highest in group | Average for group | Lowest in group | Your output/score | Standing in group | Top quartile mark | Quartile achieved | Ten percentile mark | High / Low / Neutral |
|--|--------------------|---------------------|----------------------|--------------------|----------------------|-------------------|----------------------|----------------------|------------------------|----------------------------|
| Key performance indicators | | | | | | | | | | |
| PI 01c - Percentage of bodies cremated the same day as service | 15 | 100.00% | 92.95% | 55.41% | 94.40 % | - | - | - | - | Ν |
| PI01d - Percentage of bodies held over for cremation on a following day | 15 | 44.59% | 7.05% | 0.00% | 5.60 % | - | - | - | - | Ν |
| PI 02 - Human resources and people management | 12 | 35.34 | 27.40 | 5.00 | 33.21 | 2 | 32.84 | 1 | 33.17 | н |
| PI 03 - Quality assurance and consultation process score | 15 | 77.00 | 58.83 | 40.00 | 59.50 | 6 | 64.00 | 2 | 71.80 | н |
| PI 18 - Hectares of cemetery land maintained per 10,000 head of population | 14 | 5.77 | 2.41 | 1.22 | 2.01 | - | - | - | - | Ν |
| PI 19 - Hectares of crematoria land maintained per 100 cremations | 12 | 1.08 | 0.36 | 0.03 | 1.07 | - | - | - | - | Ν |
| PI 23a - Percentage of memorials inspected per year | 8 | 20.00% | 16.81% | 8.20% | 19.78 % | 5 | 20.00% | 3 | 20.00% | Н |
| PI 23b - Percentage of memorials requiring inspection per year | 9 | 100.00% | 50.44% | 8.20% | 19.78% | - | - | - | - | Ν |
| PI 23c - Percentage of memorials inspected during the year which required remedial work | 9 | 35.99% | 7.93% | 0.00% | 2.65% | 6 | 0.08% | 3 | 0.05% | L |
| PI 23d - Percentage of memorials which required remedial work which were subsequently made safe | 8 | 100.00% | 94.96% | 67.74% | 67.74 % | 8 | 100.00% | 4 | 100.00% | н |
| PI 31a - Number of burials per FTE (all staff) | 12 | 58.49 | 37.57 | 19.60 | 44.77 | 4 | 45.42 | 2 | 53.12 | н |
| PI 31b - Number of cremations per FTE (all staff) | 12 | 477.38 | 301.12 | 162.71 | 162.71 | 12 | 362.81 | 4 | 404.88 | Н |
| Staff absence performance indicators | | | | | | | | | | |
| PI 24a - Percentage staff absence (all staff) | 10 | 9.95% | 3.66% | 0.02% | 3.35% | 6 | 1.85% | 3 | 1.65% | L |
| PI 25a - Percentage staff absence (all staff excluding long term) | 10 | 1.70% | 0.94% | 0.01% | 0.27% | 2 | 0.35% | 1 | 0.24% | L |
| PI 24b - Staff absence days (all staff) – Scotland only | 2 | 13.41 | 8.87 | 4.32 | | | - | | 5.23 | L |
| PI 25b - Staff absence days (all staff excluding long term) – Scotland only | 3 | 4.53 | 3.92 | 3.32 | | | - | | 3.44 | L |
| PI 24c - Percentage of staff that have no incidences of sickness absence in the year | 9 | 95.80% | 58.35% | 3.57% | 41.00 % | 6 | 79.49% | 3 | 95.16% | Н |
| Financial performance indicators | | | | | | | | | | |
| PI 05 - All staff costs as a percentage of total cost | 13 | 66.40% | 45.28% | 24.92% | 45.06 % | - | - | - | - | Ν |
| PI 06a - Front line staff costs as a percentage of total staff cost | 13 | 84.88% | 69.01% | 51.56% | 71.73% | - | - | - | - | Ν |
| PI 06b - Management and admin staff costs as a percentage of total staff cost | 13 | 41.64% | 26.86% | 9.42% | 27.14% | - | - | - | - | Ν |
| PI 07 - All staff costs per disposal | 13 | £468.80 | £300.10 | £157.60 | £455.30 | 12 | £246.57 | 4 | £181.36 | L |

Notes:

a. The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.

b. Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.

c. Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Family group comparison

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| Name of authority | Sample Authority |
|-------------------|------------------|
| PIN | 60999 |
| Family group | C3 |

| Pi No. Nextox per disposal burials)Pi No. Nextox per disposal burialsPi No. Nextox per di N | Performance indicator | Number in group | Highest in group | Average for group | Lowest in group | Your output/score | Standing in group | Top quartile mark | Quartile achieved | Ten percentile mark | High / Low / Neutral |
|---|--|--------------------|---------------------|----------------------|--------------------|----------------------|----------------------|----------------------|----------------------|------------------------|----------------------------|
| Pi Db. Net cost per disposit (corenations) 13 £947.7 671.7 677.17 - - - N Pi Do. Net cost per disposit (corenations) (including CECs) 13 £000 673.255 -£54.82 -£33.258 - 1 552.05 1 554.82 - 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 1 552.03 1 1 552.03 1 1 552.03 1 1 552.04 1 1 552.04 1 | Financial performance indicators (continued) | | | | | | | | | | |
| PI D0: - Net cost per disposal (cremations) 13 600 - 6332.28 - 641.82 - 641.82 - 641.82 2 61.001.90 10.001.90 PI D0: - Total (grossicost per disposal (buriak) (netuding CECs) 12 61.997.44 61.402.19 62.000.11 12.62.001 14 62.002 14 62.000.11 62.00 | Pl 10a - Net cost per disposal | 13 | £333.49 | -£143.88 | -£426.83 | -£91.57 | - | - | - | - | Ν |
| P1104-Total grossicots per disposal (burials) (including CEC) 12 É1,997.44 É1,42.41 É24.241 É24.241 É44.03 11 É36.203 4 É10.01 L P10-Total grossicots per disposal (cremations) (including CEC) 12 É148.55 É181.24 É24.41 É24.44 É44.085.7 2 É242.03 L E48.82 E11.01.1 E35.64 4 É28.54 E E48.54 E E48.54 E48.57 2 E48.54 E E E48.54 E E E48.54 E E48.54 E </td <td>Pl 10b - Net cost per disposal (burials)</td> <td>13</td> <td>£947.71</td> <td>£312.64</td> <td>-£87.16</td> <td>£78.17</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td> | Pl 10b - Net cost per disposal (burials) | 13 | £947.71 | £312.64 | -£87.16 | £78.17 | - | - | - | - | Ν |
| P1 10e - Total (gross)cost per disposal (cremations) (including CECs) 13 £71.133 £402.41 £22.941 £460.80 11 £352.03 4 £30.011 L P1 10e - Total (gross)cost per disposal (cremations) (including CECs) 12 £1.885.05 £18.824 £1.085.57 4 £1.085.76 4 £25.74 £88.80 £37.576 £88.80 £37.576 £88.80 £37.576 £88.80 £37.576 £1 £35.746 4 £25.746 £88.80 £37.576 £1 £35.86 4 £37.867 H £97.808 H H1 H1 £442.77 £1 £17.802.66 £1 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.76 £1 £1.802.66 £19.022.7 . | PI 10c - Net cost per disposal (cremations) | 13 | £0.00 | -£326.25 | -£541.82 | -£333.28 | - | - | - | - | Ν |
| PI 107-Total (gross)cost per disposal (burials) (excluding CECs) 12 £18.8550 £18.8250 £18.805 £47.73 11 £355.60 £285.69 L £285.79 L £285.79 L £375.00 £18.805 £47.77 11 £355.60 £285.79 L £285.79 L £285.79 L £285.79 L £285.79 L £285.60 L £285.79 L £285.60 L £285.79 L £285.79 L £285.79 L £285.79 L £285.79 L £287.60 L £279.408 L £179.408 L £287.80 £297.408 L £279.408 L £287.70 L L £287.70 L L £287.70 L L £287.70 L L £287.80 £299.408 £191.81 £377.70 L L L £287.80 £299.408 £191.81 £377.70 L L L £287.80 £289.70 L L £287.70 L L £287.70 L L £287.70 L L 10.70 £287.70 | Pl 10d - Total (gross) cost per disposal (burials) (including CECs) | 12 | £1,997.44 | £1,426.19 | £848.07 | £1,396.50 | 6 | £1,267.61 | 2 | £1,010.95 | L |
| Pillog-rotatigrossicos per disposal (cremations) (excluding CECs) 12 £488.83 £357.50 £188.60 £427.73 11 £355.60 1 £256.90 1 Pilla - Average income from all disposals (brains) 13 £1,177.40 £1,160.50 £1,181.83 4 £1,286.89 1 £1,390.48 1 Pilla - Meandral income for mol disposals (brains) 13 £078.30 £728.60 £537.20 £794.08 4 £1,381.33 4 £1,306.48 1 £667.66 N Pilla - Meandral income per disposal (brains) 11 £204.84 £102.20 £102.86 £102.20 - - - N Pilla - Menorial income per disposal (brains) 11 £204.84 £108.20 £131.85 £11.81 - - - N Pilla - Menorial income per disposal (brains) 13 £111.81 £37.20 £52.81 | Pl 10e - Total (gross)cost per disposal (cremations) (including CECs) | 13 | £711.33 | £402.41 | £229.41 | £460.80 | 11 | £362.03 | 4 | £310.11 | L |
| P1 1a - Average income from all disposals 13 £1,102.06 £818.31 £608.55 £1,102.06 1 £876.69 1 £979.90 H P1 1b - Average income from all disposals (curnations) 13 £1,717.24 £1,140.57 £816.98 £1,318.33 4 £1,318.33 1 £1,509.48 H P1 12- Average income from all disposals (curnations) 13 £157.87 £51.21 £12.68 £157.87 - - - N P1 12- Average income from all disposals (curnations) 13 £111.81 £157.87 £12.88 £190.22 - - N N P1 12- Memorial income per disposal (curnations) 11 £44.84 £108.25 £12.88 £190.22 - - N N P1 20- Memorial income per disposal (curnations) 11 £44.86 £15.66 £5.28 £5.28 11 £89.44 £0.00 664.00 - - N N P1 20- Memorial income per disposal (curnation) 12 £10.00 £809.79 £4.897.79 £4.897.79 £4.897.79 £4.997.79 £4.997.79 £4.997.79 £4.997.79 | PI 10f - Total (gross)cost per disposal (burials) (excluding CECs) | 12 | £1,805.50 | £1,329.54 | £818.24 | £1,085.57 | 4 | £1,085.57 | 2 | £923.20 | L |
| Pill 1b - Average income from all disposals (burials) 13 £1,777.43 £1,185.77 £1,818.33 4 £1,318.33 1 £1,509.48 H Pill 2- Average income from all disposals (cremations) 13 £728.66 £537.20 £774.08 4 £794.08 1 £807.86 H Pil 2a - Memorial income per disposal (cremations) 11 £204.84 £108.25 £12.88 £179.22 - - - N Pil 2a - Memorial income per disposal (cremations) 13 £17.87 £15.55 £111.81 - - - N Pil 2a - Memorial income per disposal (cremations) 13 £14.18 £37.37 £15.55 £11.81 - - - N Pil 3a - Price of an adult full body burial (for Q (per year) 11 £41.86 £15.66 £5.81 £1 £64.00 - - - N Pil 3a - Price of an adult full body burial (for Q (per year) 12 £890.00 £600.00 £674.00 6 - - - N Pil 2a - Price of an adult full body burial (for Q (per year) 1 £4897.79 £4897.79 £489 | PI 10g - Total (gross)cost per disposal (cremations) (excluding CECs) | 12 | £488.83 | £357.50 | £188.60 | £427.73 | 11 | £355.46 | 4 | £285.49 | L |
| P1 12 - Average income from all disposals (cremations) 13 f908.30 f728.66 f537.20 f2794.08 4 f2704.08 1 f607.60 N P1 12 - Average income per disposal 13 f157.87 f151.87 f152.87 i - - N P1 12 - Memorial income per disposal (cremations) 13 f118.18 f537.37 f152.55 f111.81 - - - N P1 12 - Memorial income per disposal (cremations) 13 f118.18 f537.37 f152.55 f111.81 - - - N P1 12 - Memorial income per disposal (cremations) 11 f41.86 f15.66 f52.8 f52.80 1 f68.94 1 f72.00 N P1 15 - Price of an adult full body burial (6 foot) 12 f10.00 f806.00 f664.000 f646.00 - - - N P1 25 - Price of an adult full body burial (6 foot) 12 f4.997.79 f4.897.79 f5.71 f6.0.46 | PI 11a - Average income from all disposals | 13 | £1,102.06 | £818.31 | £608.55 | £1,102.06 | 1 | £876.69 | 1 | £979.90 | н |
| P1 12- Memorial income per disposal (unials) 13 f157.87 f51.21 f12.08 f157.87 - - - M P1 12- Memorial income per disposal (unials) 11 f204.84 f108.25 f12.68 f190.22 - - M M P1 12- Memorial income per disposal (creations) 13 f11.81 f37.37 f15.35 f111.81 f80.40 1 f80.40 f80. | Pl 11b - Average income from all disposals (burials) | 13 | £1,777.43 | £1,140.57 | £816.98 | £1,318.33 | 4 | £1,318.33 | 1 | £1,590.48 | н |
| P1 12 b. Memorial income per disposal (burials) 11 É204.84 É108.25 É12.68 É190.22 - - N P1 12 b. Memorial income per disposal (correations) 13 É111.81 É37.37 É15.35 É111.81 - - - N P1 13 b. Price of exclusive rights of burial for 2 (per year) 11 É41.86 É15.66 É52.88 É52.80 1 É8.94 1 É7.20 N P1 15 - Price of an adult full body burial (6 foot) 12 É101.00 É804.86 É64.00 6 - - - N P1 16 - Price of an adult full body burial (6 foot) 12 É409.07 É409.77 É409.70 - - - N P1 27 - Net cost of correated is anvice per head of population (including CEC) 13 É4.97.79 É4.97.79 É4.97.79 É4.97.79 - - - - N P127 - Net cost of crematoria service per head of population (including CEC) 13 É4.97 É1.21 É0.23 - 6 - - - N P127 - Net cost of crematoria service per head of population (including CEC) 13 É1 | Pl 11c - Average income from all disposals (cremations) | 13 | £908.30 | £728.66 | £537.20 | £794.08 | 4 | £794.08 | 1 | £867.86 | н |
| P12 c- Memorial income per disposal (cremations) 13 f111.81 f23.73 f15.35 f111.81 - - - - N P113 - Price of exclusive rights of burial for 2 (per year) 11 f41.86 f15.66 f52.8 f52.8 1 f8.94 1 f7.20 L P115 - Price of a woodland grave 7 f908.00 f804.86 f646.00 f646.00 - - - N P116 - Price of a modult full body burial (6 foot) 12 f809.00 f698.71 f260.00 f674.00 - - - N P126 - Cost of contracted grounds maintenance service per hectare of cemeteries and cremation and 1 f4.897.79 f5.31 -60.69 - - - N P127 - Net cost of cemeteries service per head of population (including CEC) 13 f4.97 -f1.50 -f5.66 -f0.46 6 - - - N P127 - Net cost of cemeteries service per head of population (including CEC) <td>PI 12a - Memorial income per disposal</td> <td>13</td> <td>£157.87</td> <td>£51.21</td> <td>£12.68</td> <td>£157.87</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td> | PI 12a - Memorial income per disposal | 13 | £157.87 | £51.21 | £12.68 | £157.87 | - | - | - | - | Ν |
| P1 13b - Price of exclusive rights oburial for 2 (per year) 11 f41.86 f15.66 f5.28 f5.28 1 f8.94 1 f2.720 L P1 15 - Price of a woodland grave 7 f908.00 f804.86 f646.00 f264.00 - - - N P1 15 - Price of an adult full body burial (6 foot) 12 f10.000 f808.74 f50.00 f2773.00 - - - N P1 17 - Price of an adult full body burial (6 foot) 12 f809.00 f608.74 f50.00 f674.00 - - - N P1 27- brice of an adult cremation 12 f809.00 f608.74 f50.00 f674.00 - - N P1 27- brice of an adult cremation service per head of population (including CEC) 13 f4.97 f1.21 f0.21 f0.023 - - - N P1 27- bric ost of crematoria service per head of population (including CEC) 13 f4.97 f1.21 f0.21 f0.646 - - - N P127- bric cost of crematoria service per head of population (including CEC) 13 f4.97 f1.50 f | PI 12b - Memorial income per disposal (burials) | 11 | £204.84 | £108.25 | £12.68 | £190.22 | - | - | - | - | Ν |
| P1 15 - Price of a woodland grave 7 £908.00 £804.86 £666.00 - - - N P1 16 - Price of an adult full body burial (6 foot) 12 £1010.00 £806.17 £620.00 £773.00 - - - N P1 17 - Price of an adult remation 12 £896.00 £698.74 £500.00 £674.00 - - - N P1 27 - Price of an adult remation 1 £4,897.79 | Pl 12c - Memorial income per disposal (cremations) | 13 | £111.81 | £37.37 | £15.35 | £111.81 | - | - | - | - | Ν |
| P1 16 - Price of an adult fullbody burial (6 foot) 12 £1,010,00 £806,07 £620,00 £773,00 - - - N P1 17 - Price of an adult cremation 12 £896,00 £698,74 £560,00 £674,00 - - N P1 26 - Cost of contracted grounds maintenance service per head of population (including CEC) 13 £4,897,79 £4,817 £6,856 <t< td=""><td>PI 13b - Price of exclusive rights of burial for 2 (per year)</td><td>11</td><td>£41.86</td><td>£15.66</td><td>£5.28</td><td>£5.28</td><td>1</td><td>£8.94</td><td>1</td><td>£7.20</td><td>L</td></t<> | PI 13b - Price of exclusive rights of burial for 2 (per year) | 11 | £41.86 | £15.66 | £5.28 | £5.28 | 1 | £8.94 | 1 | £7.20 | L |
| P17 - Price of an adult cremation12£896.00£698.74£560.00£674.00NP126 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land1 $£4.897.79$ $£4.897.79$ $£4.897.79$ $£4.897.79$ c - $£4.897.79$ b P127 - Net cost of cremetoria service per head of population (including CEC)13 64.09 $f2.23$ $f2.53$ $f2.069$ NP127 - Net cost of cremetoria service per head of population (including CEC)13 64.79 $f1.50$ $f2.50$ $f2.046$ NP127 - Total (gross) cost of cremetories service per head of population (including CEC)13 67.30 63.90 $f1.66$ 64.144 8 $f2.63$ 3 $f1.99$ $L1$ P127 - Total (gross) cost of cremetoria service per head of population (including CEC)13 67.24 63.90 $f1.44$ $f3.22$ 7 $f2.57$ 1 $f1.89$ $L1$ P127 - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $f2.00$ $f3.29$ $f0.89$ $f0.96$ 1 $f2.53$ 1 $f1.89$ $L1$ P128 - Net cost of crematoria service per head of population (excluding CEC)13 $f1.90$ $f3.29$ $f0.89$ $f0.96$ 1 $f2.53$ 1 $f1.89$ $L1$ P129 - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $f1.90$ $f3.29$ $f0.89$ $f0.80$ $f0.89$ $f0.89$ $f0.89$ < | PI 15 - Price of a woodland grave | 7 | £908.00 | £804.86 | £646.00 | £646.00 | - | - | - | - | Ν |
| P1 26 - Cost of contracted grounds maintenance service per head of population (including CEC) 1 £4,897.79 £1,50 £5,56 < | Pl 16 - Price of an adult full body burial (6 foot) | 12 | £1,010.00 | £806.17 | £620.00 | £773.00 | - | - | - | - | Ν |
| crematoria land 1 £4,897.79 £6,21 £0,23 £ . | PI 17 - Price of an adult cremation | 12 | £896.00 | £698.74 | £560.00 | £674.00 | - | - | - | - | Ν |
| P127b - Net cost of crematoria service per head of population (including CEC) 13 £0.00 -£2.73 -£0.69 - - - N P127b - Net cost of total service per head of population (including CEC) 13 £4.79 -£1.50 -£5.66 -£0.46 - - - N P127c - Net cost of total service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P127c - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P127c - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.21 £3.45 £0.96 £0.89 1 £2.65 1 £1.96 L P127g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.53 1 £1.87 L P128a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£6.03 -£1.52 -£1.68 - - | PI 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land | 1 | £4,897.79 | £4,897.79 | £4,897.79 | | | - | | £4,897.79 | L |
| P1 22c - Net cost of total service per head of population (including CEC) 13 £4.79 -£1.50 -£0.46 - - - N P1 22c - Net cost of total service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P1 22c - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P1 27c - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.57 2 £1.89 L P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.53 1 £1.87 L P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£0.50 £0.56 - - - N P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£1.52 -£1.68 - - - N | Pl 27a - Net cost of cemeteries service per head of population (including CEC) | 13 | £4.79 | £1.21 | -£0.21 | £0.23 | - | - | - | - | Ν |
| P1 27d - Total (gross) cost of cemeteries service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P1 27e - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P1 27e - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £7.24 £3.69 £1.44 £3.22 7 £2.57 2 £1.89 L P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £7.19 £1.97 £0.89 £0.89 1 £2.53 1 £1.89 L P1 28a - Net cost of crematoria service per household (including CEC) 12 £7.19 £1.97 £0.50 £0.56 - - - N P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£6.03 -£11.52 -£1.68 - - - N P1 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£1.192 -£1.12 - <td>PI 27b - Net cost of crematoria service per head of population (including CEC)</td> <td>13</td> <td>£0.00</td> <td>-£2.73</td> <td>-£5.31</td> <td>-£0.69</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td> | PI 27b - Net cost of crematoria service per head of population (including CEC) | 13 | £0.00 | -£2.73 | -£5.31 | -£0.69 | - | - | - | - | Ν |
| P127e - Total (gross) cost of crematoria service per head of population (including CEC) 13 \pounds 9.21 \pounds 3.45 \pounds 9.96 \pounds 9.96 \pounds 9.96 1 \pounds 2.65 1 \pounds 1.96 1 \pounds 2.67 2 \pounds 1.89 1 P127e - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 \pounds 7.24 \pounds 3.69 \pounds 1.44 \pounds 3.22 7 \pounds 2.57 2 \pounds 1.89 1 P127g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 \pounds 9.00 \pounds 3.29 \pounds 0.89 \pounds 0.89 1 \pounds 2.53 1 \pounds 1.87 1 P128a - Net cost of crematoria service per household (including CEC) 12 \pounds 7.19 \pounds 1.97 $-\pounds$ 0.50 \pounds 0.56 $ -$ NP P128b - Net cost of crematoria service per household (including CEC) 13 \pounds 0.00 $-\pounds$ 0.00 $-$ | PI 27c - Net cost of total service per head of population (including CEC) | 13 | £4.79 | -£1.50 | -£5.06 | -£0.46 | - | - | - | - | Ν |
| P1 27F - Total (gross) cost of cemeteries service per head of population (excluding CEC)13 $\pounds 7.24$ $\pounds 3.69$ $\pounds 1.44$ $\pounds 3.22$ 7 $\pounds 2.57$ 2 $\pounds 1.89$ LP1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $\pounds 9.00$ $\pounds 3.29$ $\pounds 0.89$ $\pounds 0.89$ 1 $\pounds 2.53$ 1 $\pounds 1.87$ LP1 28a - Net cost of crematoria service per household (including CEC)12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ NP1 28b - Net cost of crematoria service per household (including CEC)13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ NP1 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 1.12$ NP1 29c - Central establishment charges as a percentage of total expenditure1119.43% 6.85% 1.66%19.43%314.43%116.05%HP1 30a - Memorial income as a percentage of total income for crematoria1314.08%5.10%1.95%14.08%15.34%16.77%H | PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC) | 13 | £7.30 | £3.90 | £1.66 | £4.14 | 8 | £2.63 | 3 | £1.99 | L |
| P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 $\oint 9.00$ $\pounds 3.29$ $\pounds 0.89$ $\pounds 0.89$ $\pounds 0.89$ 1 $\pounds 2.53$ 1 $\pounds 1.87$ L P1 28a - Net cost of crematoria service per household (including CEC) 12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ $ -$ N P1 28b - Net cost of crematoria service per household (including CEC) 13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ $ -$ N P1 28c - Net cost of total service per household (including CEC) 13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ N P1 28c - Net cost of total service per household (including CEC) 13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ N P1 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% $ -$ N P1 30a - Memorial income as a percentage of total income for crematoria 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H P1 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | PI 27e - Total (gross) cost of crematoria service per head of population (including CEC) | 13 | £9.21 | £3.45 | £0.96 | £0.96 | 1 | £2.65 | 1 | £1.96 | L |
| Pl 28a - Net cost of cemeteries service per household (including CEC)12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ $ -$ NPl 28b - Net cost of crematoria service per household (including CEC)13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ $ -$ NPl 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 1.192$ $-\pounds 1.12$ $ -$ NPl 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ NPl 29 - Central establishment charges as a percentage of total expenditure11 19.43% 6.85% 1.66% 19.43% $ -$ NPl 30a - Memorial income as a percentage of total income for crematoria11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% HPl 30b - Memorial income as a percentage of total income for crematoria13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC) | 13 | £7.24 | £3.69 | £1.44 | £3.22 | 7 | £2.57 | 2 | £1.89 | L |
| P1 28b - Net cost of crematoria service per household (including CEC) 13 £0.00 -£1.63 -£1.68 - - - N P1 28b - Net cost of crematoria service per household (including CEC) 13 £1.32 -£4.15 -£11.92 -£1.12 - - - N P1 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£11.92 -£1.12 - - N P1 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N P1 30a - Memorial income as a percentage of total income for crematoria 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H P1 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) | 13 | £9.00 | £3.29 | £0.89 | £0.89 | 1 | £2.53 | 1 | £1.87 | L |
| PI 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£1.12 - - - N PI 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N PI 30a - Memorial income as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | PI 28a - Net cost of cemeteries service per household (including CEC) | 12 | £7.19 | £1.97 | -£0.50 | £0.56 | - | - | - | - | Ν |
| PI 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N PI 29 - Central establishment charges as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | PI 28b - Net cost of crematoria service per household (including CEC) | 13 | £0.00 | -£6.03 | -£11.52 | -£1.68 | - | - | - | - | Ν |
| PI 30a - Memorial income as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | Pl 28c - Net cost of total service per household (including CEC) | 13 | £1.32 | -£4.15 | -£11.92 | -£1.12 | - | - | - | - | Ν |
| PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H | Pl 29 - Central establishment charges as a percentage of total expenditure | 11 | 19.43% | 6.85% | 1.66% | 19.43% | - | - | - | - | Ν |
| | PI 30a - Memorial income as a percentage of total income for cemeteries | 11 | 20.82% | 10.12% | 0.71% | 14.43% | 3 | 14.43% | 1 | 16.05% | н |
| Pl 32 - Cremator maintenance cost per cremation 11 £105.42 £30.85 £7.38 £105.42 11 £15.44 4 £14.80 L | PI 30b - Memorial income as a percentage of total income for crematoria | 13 | 14.08% | 5.10% | 1.95% | 14.08 % | 1 | 5.34% | 1 | 6.77% | н |
| | PI 32 - Cremator maintenance cost per cremation | 11 | £105.42 | £30.85 | £7.38 | £105.42 | 11 | £15.44 | 4 | £14.80 | L |



Whole service comparison

Cemeteries and crematorium PI standings 2018/19

| Name of authority | Sample Authority |
|-------------------|------------------|
| PIN | 60999 |

| Performance indicator | Number in service | Highest in service | Average for service | Lowest in service | Your output/score | Standing in service | Top quartile mark | Quartile achieved | Ten percentile mark | High / Low / Neutral |
|--|-------------------|--------------------|---------------------|-------------------|----------------------|---------------------|----------------------|----------------------|------------------------|----------------------------|
| Key performance indicators | | | | | | | | | | |
| PI 01c - Percentage of bodies cremated the same day as service | 32 | 100.00% | 92.60% | 55.41% | 94.40 % | - | - | - | - | N |
| PI 01d - Percentage of bodies held over for cremation on a following day | 33 | 44.59% | 7.18% | 0.00% | 5.60% | - | - | - | - | N |
| PI 02 - Human resources and people management | 46 | 76.95 | 30.92 | 5.00 | 33.21 | 21 | 39.68 | 2 | 45.28 | н |
| PI 03 - Quality assurance and consultation process score | 50 | 80.00 | 54.76 | 5.00 | 59.50 | 17 | 64.00 | 2 | 73.00 | н |
| PI 18 - Hectares of cemetery land maintained per 10,000 head of population | 46 | 6.96 | 2.31 | 0.05 | 2.01 | - | - | - | - | N |
| PI 19 - Hectares of crematoria land maintained per 100 cremations | 28 | 1.08 | 0.34 | 0.03 | 1.07 | - | - | - | - | N |
| PI 23a - Percentage of memorials inspected per year | 28 | 100.00% | 25.94% | 0.00% | 19.78% | 16 | 31.92% | 3 | 74.08% | н |
| PI 23b - Percentage of memorials requiring inspection per year | 32 | 100.00% | 60.75% | 0.00% | 19.78 % | - | - | - | - | N |
| PI 23c - Percentage of memorials inspected during the year which required remedial work | 26 | 57.39% | 9.36% | 0.00% | 2.65% | 16 | 1.28% | 3 | 0.08% | L |
| PI 23d - Percentage of memorials which required remedial work which were subsequently made safe | 20 | 100.00% | 95.40% | 53.68% | 67.74% | 19 | 100.00% | 4 | 100.00% | н |
| PI 31a - Number of burials per FTE (all staff) | 44 | 138.98 | 47.52 | 19.60 | 44.77 | 19 | 56.72 | 2 | 71.58 | н |
| PI 31b - Number of cremations per FTE (all staff) | 27 | 486.25 | 321.69 | 162.71 | 162.71 | 27 | 381.24 | 4 | 426.47 | н |
| Staff absence performance indicators | | | | | | | | | | |
| PI 24a - Percentage staff absence (all staff) | 37 | 9.95% | 3.27% | 0.00% | 3.35% | 23 | 1.15% | 3 | 0.53% | L |
| PI 25a - Percentage staff absence (all staff excluding long term) | 38 | 6.35% | 1.54% | 0.00% | 0.27% | 5 | 0.67% | 1 | 0.23% | L |
| PI 24b - Staff absence days (all staff) – Scotland only | 11 | 19.10 | 12.15 | 3.00 | | | 8.50 | | 4.32 | L |
| PI 25b - Staff absence days (all staff excluding long term) – Scotland only | 12 | 7.98 | 4.54 | 1.74 | | | 3.30 | | 3.03 | L |
| PI 24c - Percentage of staff that have no incidences of sickness absence in the year | 32 | 95.80% | 50.24% | 0.00% | 41.00% | 20 | 72.70% | 3 | 79.04% | Н |
| Financial performance indicators | | | | | | | | | | |
| PI 05 - All staff costs as a percentage of total cost | 46 | 79.07% | 42.05% | 15.41% | 45.06 % | - | - | - | - | N |
| PI 06a - Front line staff costs as a percentage of total staff cost | 39 | 89.21% | 65.17% | 25.98% | 71.73% | - | - | - | - | Ν |
| PI 06b - Management and admin staff costs as a percentage of total staff cost | 40 | 73.01% | 32.73% | 9.42% | 27.14% | - | - | - | - | N |
| PI 07 - All staff costs per disposal | 45 | £936.24 | £358.53 | £74.07 | £455.30 | 32 | £157.60 | 3 | £103.03 | L |

Notes:

a. The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.

b. Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.

c. Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Whole service comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority PIN

Sample Authority 60999

| Performance indicator | Number in service | Highest in service | Average for service | Lowest in service | Your output/score | Standing in service | Top quartile mark | Quartile achieved | Ten percentile mark | High / Low / Neutral |
|---|-------------------|--------------------|---------------------|-------------------|----------------------|---------------------|----------------------|----------------------|------------------------|----------------------------|
| Financial performance indicators (continued) | | | | | | | | | | |
| PI 10a - Net cost per disposal | 39 | £595.77 | -£136.00 | -£498.95 | -£91.57 | - | - | - | - | Ν |
| PI 10b - Net cost per disposal (burials) | 42 | £1,161.57 | £311.26 | -£242.10 | £78.17 | - | - | - | - | N |
| PI 10c - Net cost per disposal (cremations) | 30 | £0.00 | -£344.05 | -£556.70 | -£333.28 | - | - | - | - | N |
| PI 10d - Total (gross) cost per disposal (burials) (including CECs) | 44 | £2,569.50 | £1,351.52 | £618.36 | £1,396.50 | 29 | £1,070.49 | 3 | £849.57 | L |
| PI 10e - Total (gross)cost per disposal (cremations) (including CECs) | 30 | £713.28 | £364.34 | £212.74 | £460.80 | 27 | £297.00 | 4 | £229.28 | L |
| PI 10f - Total (gross)cost per disposal (burials) (excluding CECs) | 45 | £2,693.56 | £1,286.17 | £548.30 | £1,085.57 | 18 | £988.17 | 2 | £795.15 | L |
| PI 10g - Total (gross)cost per disposal (cremations) (excluding CECs) | 29 | £606.59 | £325.83 | £188.60 | £427.73 | 27 | £271.91 | 4 | £205.01 | L |
| PI 11a - Average income from all disposals | 45 | £1,660.62 | £873.39 | £440.34 | £1,102.06 | 4 | £977.40 | 1 | £1,077.78 | н |
| PI 11b - Average income from all disposals (burials) | 46 | £1,906.76 | £1,059.35 | £455.04 | £1,318.33 | 9 | £1,209.90 | 1 | £1,527.82 | н |
| PI 11c - Average income from all disposals (cremations) | 30 | £908.30 | £708.40 | £418.21 | £794.08 | 5 | £778.33 | 1 | £823.19 | н |
| PI 12a - Memorial income per disposal | 43 | £157.87 | £50.71 | £8.00 | £157.87 | - | - | - | - | Ν |
| PI 12b - Memorial income per disposal (burials) | 40 | £557.73 | £92.97 | £5.39 | £190.22 | - | - | - | - | Ν |
| PI 12c - Memorial income per disposal (cremations) | 30 | £111.81 | £32.84 | £7.01 | £111.81 | - | - | - | - | Ν |
| PI 13b - Price of exclusive rights of burial for 2 (per year) | 37 | £50.80 | £15.71 | £0.00 | £5.28 | 4 | £8.74 | 1 | £5.75 | L |
| PI 15 - Price of a woodland grave | 21 | £2,016.00 | £900.39 | £406.50 | £646.00 | - | - | - | - | Ν |
| PI 16 - Price of an adult full body burial (6 foot) | 44 | £1,375.00 | £798.45 | £500.00 | £773.00 | - | - | - | - | Ν |
| PI 17 - Price of an adult cremation | 28 | £896.00 | £720.50 | £560.00 | £674.00 | - | - | - | - | Ν |
| Pl 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land | 13 | £11,203.36 | £6,672.13 | £3,672.10 | | | £4,897.79 | | £4,006.65 | L |
| PI 27a - Net cost of cemeteries service per head of population (including CEC) | 45 | £5.88 | £0.95 | -£1.77 | £0.23 | - | - | - | - | N |
| PI 27b - Net cost of crematoria service per head of population (including CEC) | 30 | £0.00 | -£3.54 | -£8.74 | -£0.69 | - | - | - | - | N |
| PI 27c - Net cost of total service per head of population (including CEC) | 46 | £14.34 | -£1.03 | -£8.06 | -£0.46 | - | - | - | - | N |
| PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC) | 42 | £8.81 | £3.77 | £1.32 | £4.14 | 27 | £2.59 | 3 | £1.88 | L |
| PI 27e - Total (gross) cost of crematoria service per head of population (including CEC) | 30 | £10.14 | £3.84 | £0.96 | £0.96 | 1 | £2.49 | 1 | £1.73 | L |
| PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC) | 42 | £8.21 | £3.55 | £1.23 | £3.22 | 22 | £2.21 | 3 | £1.73 | L |
| PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) | 30 | £9.00 | £3.55 | £0.89 | £0.89 | 1 | £2.31 | 1 | £1.42 | L |
| PI 28a - Net cost of cemeteries service per household (including CEC) | 43 | £8.21 | £1.53 | -£4.08 | £0.56 | - | - | - | - | N |
| PI 28b - Net cost of crematoria service per household (including CEC) | 30 | £0.00 | -£7.42 | -£17.97 | -£1.68 | - | - | - | - | N |
| PI 28c - Net cost of total service per household (including CEC) | 44 | £8.21 | -£3.49 | -£16.70 | -£1.12 | - | - | - | - | N |
| PI 29 - Central establishment charges as a percentage of total expenditure | 36 | 25.13% | 8.45% | 0.63% | 19.43 % | - | - | - | - | Ν |
| PI 30a - Memorial income as a percentage of total income for cemeteries | 39 | 21.79% | 8.09% | 0.45% | 14.43% | 5 | 12.51% | 1 | 14.74% | н |
| PI 30b - Memorial income as a percentage of total income for crematoria | 30 | 14.08% | 4.54% | 1.52% | 1 4.08 % | 1 | 5.34% | 1 | 7.89% | н |
| PI 32 - Cremator maintenance cost per cremation | 26 | £105.42 | £26.54 | £5.71 | £105.42 | 26 | £16.24 | 4 | £12.48 | L |