

Family group comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority	Sample Authority
PIN	60999
Family group	C3

Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Key performance indicators										
PI 01c - Percentage of bodies cremated the same day as service	15	100.00%	92.95%	55.41%	94.40 %	-	-	-	-	Ν
PI01d - Percentage of bodies held over for cremation on a following day	15	44.59%	7.05%	0.00%	5.60 %	-	-	-	-	Ν
PI 02 - Human resources and people management	12	35.34	27.40	5.00	33.21	2	32.84	1	33.17	н
PI 03 - Quality assurance and consultation process score	15	77.00	58.83	40.00	59.50	6	64.00	2	71.80	н
PI 18 - Hectares of cemetery land maintained per 10,000 head of population	14	5.77	2.41	1.22	2.01	-	-	-	-	Ν
PI 19 - Hectares of crematoria land maintained per 100 cremations	12	1.08	0.36	0.03	1.07	-	-	-	-	Ν
PI 23a - Percentage of memorials inspected per year	8	20.00%	16.81%	8.20%	19.78 %	5	20.00%	3	20.00%	Н
PI 23b - Percentage of memorials requiring inspection per year	9	100.00%	50.44%	8.20%	19.78%	-	-	-	-	Ν
PI 23c - Percentage of memorials inspected during the year which required remedial work	9	35.99%	7.93%	0.00%	2.65%	6	0.08%	3	0.05%	L
PI 23d - Percentage of memorials which required remedial work which were subsequently made safe	8	100.00%	94.96%	67.74%	67.74 %	8	100.00%	4	100.00%	н
PI 31a - Number of burials per FTE (all staff)	12	58.49	37.57	19.60	44.77	4	45.42	2	53.12	н
PI 31b - Number of cremations per FTE (all staff)	12	477.38	301.12	162.71	162.71	12	362.81	4	404.88	Н
Staff absence performance indicators										
PI 24a - Percentage staff absence (all staff)	10	9.95%	3.66%	0.02%	3.35%	6	1.85%	3	1.65%	L
PI 25a - Percentage staff absence (all staff excluding long term)	10	1.70%	0.94%	0.01%	0.27%	2	0.35%	1	0.24%	L
PI 24b - Staff absence days (all staff) – Scotland only	2	13.41	8.87	4.32			-		5.23	L
PI 25b - Staff absence days (all staff excluding long term) – Scotland only	3	4.53	3.92	3.32			-		3.44	L
PI 24c - Percentage of staff that have no incidences of sickness absence in the year	9	95.80%	58.35%	3.57%	41.00 %	6	79.49%	3	95.16%	Н
Financial performance indicators										
PI 05 - All staff costs as a percentage of total cost	13	66.40%	45.28%	24.92%	45.06 %	-	-	-	-	Ν
PI 06a - Front line staff costs as a percentage of total staff cost	13	84.88%	69.01%	51.56%	71.73%	-	-	-	-	Ν
PI 06b - Management and admin staff costs as a percentage of total staff cost	13	41.64%	26.86%	9.42%	27.14%	-	-	-	-	Ν
PI 07 - All staff costs per disposal	13	£468.80	£300.10	£157.60	£455.30	12	£246.57	4	£181.36	L

Notes:

a. The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.

b. Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.

c. Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

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Pi No. Nextox per disposal burials)Pi No. Nextox per disposal burialsPi No. Nextox per di N	Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Pi Db. Net cost per disposit (corenations) 13 £947.7 671.7 677.17 - - - N Pi Do. Net cost per disposit (corenations) (including CECs) 13 £000 673.255 -£54.82 -£33.258 - 1 552.05 1 554.82 - 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 552.03 1 1 552.03 1 1 552.03 1 1 552.03 1 1 552.04 1 1 552.04 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Financial performance indicators (continued)										
PI D0: - Net cost per disposal (cremations) 13 600 - 6332.28 - 641.82 - 641.82 - 641.82 2 61.001.90 10.001.90 PI D0: - Total (grossicost per disposal (buriak) (netuding CECs) 12 61.997.44 61.402.19 62.000.11 12.62.001 14 62.002 14 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.000.11 62.00	Pl 10a - Net cost per disposal	13	£333.49	-£143.88	-£426.83	-£91.57	-	-	-	-	Ν
P1104-Total grossicots per disposal (burials) (including CEC) 12 É1,997.44 É1,42.41 É24.241 É24.241 É44.03 11 É36.203 4 É10.01 L P10-Total grossicots per disposal (cremations) (including CEC) 12 É148.55 É181.24 É24.41 É24.44 É44.085.7 2 É242.03 L E48.82 E11.01.1 E35.64 4 É28.54 E E48.54 E E48.54 E48.57 2 E48.54 E E E48.54 E E E48.54 E E48.54 E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E E </td <td>Pl 10b - Net cost per disposal (burials)</td> <td>13</td> <td>£947.71</td> <td>£312.64</td> <td>-£87.16</td> <td>£78.17</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td>	Pl 10b - Net cost per disposal (burials)	13	£947.71	£312.64	-£87.16	£78.17	-	-	-	-	Ν
P1 10e - Total (gross)cost per disposal (cremations) (including CECs) 13 £71.133 £402.41 £22.941 £460.80 11 £352.03 4 £30.011 L P1 10e - Total (gross)cost per disposal (cremations) (including CECs) 12 £1.885.05 £18.824 £1.085.57 4 £1.085.76 4 £25.74 £88.80 £37.576 £88.80 £37.576 £88.80 £37.576 £88.80 £37.576 £1 £35.746 4 £25.746 £88.80 £37.576 £1 £35.86 4 £37.867 H £97.808 H H1 H1 £442.77 £1 £17.802.66 £1 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.66 £17.802.76 £1 £1.802.66 £19.022.7	PI 10c - Net cost per disposal (cremations)	13	£0.00	-£326.25	-£541.82	-£333.28	-	-	-	-	Ν
PI 107-Total (gross)cost per disposal (burials) (excluding CECs) 12 £18.8550 £18.8250 £18.805 £47.73 11 £355.60 £285.69 L £285.79 L £285.79 L £375.00 £18.805 £47.77 11 £355.60 £285.79 L £285.79 L £285.79 L £285.79 L £285.79 L £285.60 L £285.79 L £285.60 L £285.79 L £285.79 L £285.79 L £285.79 L £285.79 L £287.60 L £279.408 L £179.408 L £287.80 £297.408 L £279.408 L £287.70 L L £287.70 L L £287.70 L L £287.70 L L £287.80 £299.408 £191.81 £377.70 L L L £287.80 £299.408 £191.81 £377.70 L L L £287.80 £289.70 L L £287.70 L L £287.70 L L £287.70 L L 10.70 £287.70	Pl 10d - Total (gross) cost per disposal (burials) (including CECs)	12	£1,997.44	£1,426.19	£848.07	£1,396.50	6	£1,267.61	2	£1,010.95	L
Pillog-rotatigrossicos per disposal (cremations) (excluding CECs) 12 £488.83 £357.50 £188.60 £427.73 11 £355.60 1 £256.90 1 Pilla - Average income from all disposals (brains) 13 £1,177.40 £1,160.50 £1,181.83 4 £1,286.89 1 £1,390.48 1 Pilla - Meandral income for mol disposals (brains) 13 £078.30 £728.60 £537.20 £794.08 4 £1,381.33 4 £1,306.48 1 £667.66 N Pilla - Meandral income per disposal (brains) 11 £204.84 £102.20 £102.86 £102.20 - - - N Pilla - Menorial income per disposal (brains) 11 £204.84 £108.20 £131.85 £11.81 - - - N Pilla - Menorial income per disposal (brains) 13 £111.81 £37.20 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81 £52.81	Pl 10e - Total (gross)cost per disposal (cremations) (including CECs)	13	£711.33	£402.41	£229.41	£460.80	11	£362.03	4	£310.11	L
P1 1a - Average income from all disposals 13 £1,102.06 £818.31 £608.55 £1,102.06 1 £876.69 1 £979.90 H P1 1b - Average income from all disposals (curnations) 13 £1,717.24 £1,140.57 £816.98 £1,318.33 4 £1,318.33 1 £1,509.48 H P1 12- Average income from all disposals (curnations) 13 £157.87 £51.21 £12.68 £157.87 - - - N P1 12- Average income from all disposals (curnations) 13 £111.81 £157.87 £12.88 £190.22 - - N N P1 12- Memorial income per disposal (curnations) 11 £44.84 £108.25 £12.88 £190.22 - - N N P1 20- Memorial income per disposal (curnations) 11 £44.86 £15.66 £5.28 £5.28 11 £89.44 £0.00 664.00 - - N N P1 20- Memorial income per disposal (curnation) 12 £10.00 £809.79 £4.897.79 £4.897.79 £4.897.79 £4.997.79 £4.997.79 £4.997.79 £4.997.79	PI 10f - Total (gross)cost per disposal (burials) (excluding CECs)	12	£1,805.50	£1,329.54	£818.24	£1,085.57	4	£1,085.57	2	£923.20	L
Pill 1b - Average income from all disposals (burials) 13 £1,777.43 £1,185.77 £1,818.33 4 £1,318.33 1 £1,509.48 H Pill 2- Average income from all disposals (cremations) 13 £728.66 £537.20 £774.08 4 £794.08 1 £807.86 H Pil 2a - Memorial income per disposal (cremations) 11 £204.84 £108.25 £12.88 £179.22 - - - N Pil 2a - Memorial income per disposal (cremations) 13 £17.87 £15.55 £111.81 - - - N Pil 2a - Memorial income per disposal (cremations) 13 £14.18 £37.37 £15.55 £11.81 - - - N Pil 3a - Price of an adult full body burial (for Q (per year) 11 £41.86 £15.66 £5.81 £1 £64.00 - - - N Pil 3a - Price of an adult full body burial (for Q (per year) 12 £890.00 £600.00 £674.00 6 - - - N Pil 2a - Price of an adult full body burial (for Q (per year) 1 £4897.79 £4897.79 £489	PI 10g - Total (gross)cost per disposal (cremations) (excluding CECs)	12	£488.83	£357.50	£188.60	£427.73	11	£355.46	4	£285.49	L
P1 12 - Average income from all disposals (cremations) 13 f908.30 f728.66 f537.20 f2794.08 4 f2704.08 1 f607.60 N P1 12 - Average income per disposal 13 f157.87 f151.87 f152.87 i - - N P1 12 - Memorial income per disposal (cremations) 13 f118.18 f537.37 f152.55 f111.81 - - - N P1 12 - Memorial income per disposal (cremations) 13 f118.18 f537.37 f152.55 f111.81 - - - N P1 12 - Memorial income per disposal (cremations) 11 f41.86 f15.66 f52.8 f52.80 1 f68.94 1 f72.00 N P1 15 - Price of an adult full body burial (6 foot) 12 f10.00 f806.00 f664.000 f646.00 - - - N P1 25 - Price of an adult full body burial (6 foot) 12 f4.997.79 f4.897.79 f5.71 f6.0.46	PI 11a - Average income from all disposals	13	£1,102.06	£818.31	£608.55	£1,102.06	1	£876.69	1	£979.90	н
P1 12- Memorial income per disposal (unials) 13 f157.87 f51.21 f12.08 f157.87 - - - M P1 12- Memorial income per disposal (unials) 11 f204.84 f108.25 f12.68 f190.22 - - M M P1 12- Memorial income per disposal (creations) 13 f11.81 f37.37 f15.35 f111.81 f80.40 1 f80.40 f80.	Pl 11b - Average income from all disposals (burials)	13	£1,777.43	£1,140.57	£816.98	£1,318.33	4	£1,318.33	1	£1,590.48	н
P1 12 b. Memorial income per disposal (burials) 11 É204.84 É108.25 É12.68 É190.22 - - N P1 12 b. Memorial income per disposal (correations) 13 É111.81 É37.37 É15.35 É111.81 - - - N P1 13 b. Price of exclusive rights of burial for 2 (per year) 11 É41.86 É15.66 É52.88 É52.80 1 É8.94 1 É7.20 N P1 15 - Price of an adult full body burial (6 foot) 12 É101.00 É804.86 É64.00 6 - - - N P1 16 - Price of an adult full body burial (6 foot) 12 É409.07 É409.77 É409.70 - - - N P1 27 - Net cost of correated is anvice per head of population (including CEC) 13 É4.97.79 É4.97.79 É4.97.79 É4.97.79 - - - - N P127 - Net cost of crematoria service per head of population (including CEC) 13 É4.97 É1.21 É0.23 - 6 - - - N P127 - Net cost of crematoria service per head of population (including CEC) 13 É1	Pl 11c - Average income from all disposals (cremations)	13	£908.30	£728.66	£537.20	£794.08	4	£794.08	1	£867.86	н
P12 c- Memorial income per disposal (cremations) 13 f111.81 f23.73 f15.35 f111.81 - - - - N P113 - Price of exclusive rights of burial for 2 (per year) 11 f41.86 f15.66 f52.8 f52.8 1 f8.94 1 f7.20 L P115 - Price of a woodland grave 7 f908.00 f804.86 f646.00 f646.00 - - - N P116 - Price of a modult full body burial (6 foot) 12 f809.00 f698.71 f260.00 f674.00 - - - N P126 - Cost of contracted grounds maintenance service per hectare of cemeteries and cremation and 1 f4.897.79 f5.31 -60.69 - - - N P127 - Net cost of cemeteries service per head of population (including CEC) 13 f4.97 -f1.50 -f5.66 -f0.46 6 - - - N P127 - Net cost of cemeteries service per head of population (including CEC) <td>PI 12a - Memorial income per disposal</td> <td>13</td> <td>£157.87</td> <td>£51.21</td> <td>£12.68</td> <td>£157.87</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td>	PI 12a - Memorial income per disposal	13	£157.87	£51.21	£12.68	£157.87	-	-	-	-	Ν
P1 13b - Price of exclusive rights oburial for 2 (per year) 11 f41.86 f15.66 f5.28 f5.28 1 f8.94 1 f2.720 L P1 15 - Price of a woodland grave 7 f908.00 f804.86 f646.00 f264.00 - - - N P1 15 - Price of an adult full body burial (6 foot) 12 f10.000 f808.74 f50.00 f2773.00 - - - N P1 17 - Price of an adult full body burial (6 foot) 12 f809.00 f608.74 f50.00 f674.00 - - - N P1 27- brice of an adult cremation 12 f809.00 f608.74 f50.00 f674.00 - - N P1 27- brice of an adult cremation service per head of population (including CEC) 13 f4.97 f1.21 f0.21 f0.023 - - - N P1 27- bric ost of crematoria service per head of population (including CEC) 13 f4.97 f1.21 f0.21 f0.646 - - - N P127- bric cost of crematoria service per head of population (including CEC) 13 f4.97 f1.50 f	PI 12b - Memorial income per disposal (burials)	11	£204.84	£108.25	£12.68	£190.22	-	-	-	-	Ν
P1 15 - Price of a woodland grave 7 £908.00 £804.86 £666.00 - - - N P1 16 - Price of an adult full body burial (6 foot) 12 £1010.00 £806.17 £620.00 £773.00 - - - N P1 17 - Price of an adult remation 12 £896.00 £698.74 £500.00 £674.00 - - - N P1 27 - Price of an adult remation 1 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79	Pl 12c - Memorial income per disposal (cremations)	13	£111.81	£37.37	£15.35	£111.81	-	-	-	-	Ν
P1 16 - Price of an adult fullbody burial (6 foot) 12 £1,010,00 £806,07 £620,00 £773,00 - - - N P1 17 - Price of an adult cremation 12 £896,00 £698,74 £560,00 £674,00 - - N P1 26 - Cost of contracted grounds maintenance service per head of population (including CEC) 13 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,897,79 £4,817 £6,856 <t< td=""><td>PI 13b - Price of exclusive rights of burial for 2 (per year)</td><td>11</td><td>£41.86</td><td>£15.66</td><td>£5.28</td><td>£5.28</td><td>1</td><td>£8.94</td><td>1</td><td>£7.20</td><td>L</td></t<>	PI 13b - Price of exclusive rights of burial for 2 (per year)	11	£41.86	£15.66	£5.28	£5.28	1	£8.94	1	£7.20	L
P17 - Price of an adult cremation12£896.00£698.74£560.00£674.00NP126 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land1 $£4.897.79$ $£4.897.79$ $£4.897.79$ $£4.897.79$ c - $£4.897.79$ b P127 - Net cost of cremetoria service per head of population (including CEC)13 64.09 $f2.23$ $f2.53$ $f2.069$ NP127 - Net cost of cremetoria service per head of population (including CEC)13 64.79 $f1.50$ $f2.50$ $f2.046$ NP127 - Total (gross) cost of cremetories service per head of population (including CEC)13 67.30 63.90 $f1.66$ 64.144 8 $f2.63$ 3 $f1.99$ $L1$ P127 - Total (gross) cost of cremetoria service per head of population (including CEC)13 67.24 63.90 $f1.44$ $f3.22$ 7 $f2.57$ 1 $f1.89$ $L1$ P127 - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $f2.00$ $f3.29$ $f0.89$ $f0.96$ 1 $f2.53$ 1 $f1.89$ $L1$ P128 - Net cost of crematoria service per head of population (excluding CEC)13 $f1.90$ $f3.29$ $f0.89$ $f0.96$ 1 $f2.53$ 1 $f1.89$ $L1$ P129 - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $f1.90$ $f3.29$ $f0.89$ $f0.80$ $f0.89$ $f0.89$ $f0.89$ <	PI 15 - Price of a woodland grave	7	£908.00	£804.86	£646.00	£646.00	-	-	-	-	Ν
P1 26 - Cost of contracted grounds maintenance service per head of population (including CEC) 1 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £1,50 £5,56 <	Pl 16 - Price of an adult full body burial (6 foot)	12	£1,010.00	£806.17	£620.00	£773.00	-	-	-	-	Ν
crematoria land 1 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £4,897.79 £6,21 £0,23 £	PI 17 - Price of an adult cremation	12	£896.00	£698.74	£560.00	£674.00	-	-	-	-	Ν
P127b - Net cost of crematoria service per head of population (including CEC) 13 £0.00 -£2.73 -£0.69 - - - N P127b - Net cost of total service per head of population (including CEC) 13 £4.79 -£1.50 -£5.66 -£0.46 - - - N P127c - Net cost of total service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P127c - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P127c - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.21 £3.45 £0.96 £0.89 1 £2.65 1 £1.96 L P127g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.53 1 £1.87 L P128a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£6.03 -£1.52 -£1.68 - -	PI 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land	1	£4,897.79	£4,897.79	£4,897.79			-		£4,897.79	L
P1 22c - Net cost of total service per head of population (including CEC) 13 £4.79 -£1.50 -£0.46 - - - N P1 22c - Net cost of total service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P1 22c - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P1 27c - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.57 2 £1.89 L P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £9.00 £3.29 £0.89 £0.89 1 £2.53 1 £1.87 L P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£0.50 £0.56 - - - N P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£1.52 -£1.68 - - - N	Pl 27a - Net cost of cemeteries service per head of population (including CEC)	13	£4.79	£1.21	-£0.21	£0.23	-	-	-	-	Ν
P1 27d - Total (gross) cost of cemeteries service per head of population (including CEC) 13 £7.30 £3.90 £1.66 £4.14 8 £2.63 3 £1.99 L P1 27e - Total (gross) cost of crematoria service per head of population (including CEC) 13 £9.21 £3.45 £0.96 £0.96 1 £2.65 1 £1.96 L P1 27e - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £7.24 £3.69 £1.44 £3.22 7 £2.57 2 £1.89 L P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 £7.19 £1.97 £0.89 £0.89 1 £2.53 1 £1.89 L P1 28a - Net cost of crematoria service per household (including CEC) 12 £7.19 £1.97 £0.50 £0.56 - - - N P1 28a - Net cost of crematoria service per household (including CEC) 13 £0.00 -£6.03 -£11.52 -£1.68 - - - N P1 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£1.192 -£1.12 - <td>PI 27b - Net cost of crematoria service per head of population (including CEC)</td> <td>13</td> <td>£0.00</td> <td>-£2.73</td> <td>-£5.31</td> <td>-£0.69</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ν</td>	PI 27b - Net cost of crematoria service per head of population (including CEC)	13	£0.00	-£2.73	-£5.31	-£0.69	-	-	-	-	Ν
P127e - Total (gross) cost of crematoria service per head of population (including CEC) 13 \pounds 9.21 \pounds 3.45 \pounds 9.96 \pounds 9.96 \pounds 9.96 1 \pounds 2.65 1 \pounds 1.96 1 \pounds 2.67 2 \pounds 1.89 1 P127e - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 \pounds 7.24 \pounds 3.69 \pounds 1.44 \pounds 3.22 7 \pounds 2.57 2 \pounds 1.89 1 P127g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 \pounds 9.00 \pounds 3.29 \pounds 0.89 \pounds 0.89 1 \pounds 2.53 1 \pounds 1.87 1 P128a - Net cost of crematoria service per household (including CEC) 12 \pounds 7.19 \pounds 1.97 $-\pounds$ 0.50 \pounds 0.56 $ -$ NP P128b - Net cost of crematoria service per household (including CEC) 13 \pounds 0.00 $-\pounds$ 0.00 $-$	PI 27c - Net cost of total service per head of population (including CEC)	13	£4.79	-£1.50	-£5.06	-£0.46	-	-	-	-	Ν
P1 27F - Total (gross) cost of cemeteries service per head of population (excluding CEC)13 $\pounds 7.24$ $\pounds 3.69$ $\pounds 1.44$ $\pounds 3.22$ 7 $\pounds 2.57$ 2 $\pounds 1.89$ LP1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)13 $\pounds 9.00$ $\pounds 3.29$ $\pounds 0.89$ $\pounds 0.89$ 1 $\pounds 2.53$ 1 $\pounds 1.87$ LP1 28a - Net cost of crematoria service per household (including CEC)12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ NP1 28b - Net cost of crematoria service per household (including CEC)13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ NP1 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 1.12$ NP1 29c - Central establishment charges as a percentage of total expenditure1119.43% 6.85% 1.66%19.43%314.43%116.05%HP1 30a - Memorial income as a percentage of total income for crematoria1314.08%5.10%1.95%14.08%15.34%16.77%H	PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC)	13	£7.30	£3.90	£1.66	£4.14	8	£2.63	3	£1.99	L
P1 27g - Total (gross) cost of crematoria service per head of population (excluding CEC) 13 $\oint 9.00$ $\pounds 3.29$ $\pounds 0.89$ $\pounds 0.89$ $\pounds 0.89$ 1 $\pounds 2.53$ 1 $\pounds 1.87$ L P1 28a - Net cost of crematoria service per household (including CEC) 12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ $ -$ N P1 28b - Net cost of crematoria service per household (including CEC) 13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ $ -$ N P1 28c - Net cost of total service per household (including CEC) 13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ N P1 28c - Net cost of total service per household (including CEC) 13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ N P1 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% $ -$ N P1 30a - Memorial income as a percentage of total income for crematoria 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H P1 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 27e - Total (gross) cost of crematoria service per head of population (including CEC)	13	£9.21	£3.45	£0.96	£0.96	1	£2.65	1	£1.96	L
Pl 28a - Net cost of cemeteries service per household (including CEC)12 $\pounds 7.19$ $\pounds 1.97$ $-\pounds 0.50$ $\pounds 0.56$ $ -$ NPl 28b - Net cost of crematoria service per household (including CEC)13 $\pounds 0.00$ $-\pounds 6.03$ $-\pounds 11.52$ $-\pounds 1.68$ $ -$ NPl 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 1.192$ $-\pounds 1.12$ $ -$ NPl 28c - Net cost of total service per household (including CEC)13 $\pounds 1.32$ $-\pounds 4.15$ $-\pounds 11.92$ $-\pounds 1.12$ $ -$ NPl 29 - Central establishment charges as a percentage of total expenditure11 19.43% 6.85% 1.66% 19.43% $ -$ NPl 30a - Memorial income as a percentage of total income for crematoria11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% HPl 30b - Memorial income as a percentage of total income for crematoria13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC)	13	£7.24	£3.69	£1.44	£3.22	7	£2.57	2	£1.89	L
P1 28b - Net cost of crematoria service per household (including CEC) 13 £0.00 -£1.63 -£1.68 - - - N P1 28b - Net cost of crematoria service per household (including CEC) 13 £1.32 -£4.15 -£11.92 -£1.12 - - - N P1 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£11.92 -£1.12 - - N P1 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N P1 30a - Memorial income as a percentage of total income for crematoria 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H P1 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)	13	£9.00	£3.29	£0.89	£0.89	1	£2.53	1	£1.87	L
PI 28c - Net cost of total service per household (including CEC) 13 £1.32 -£4.15 -£1.12 - - - N PI 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N PI 30a - Memorial income as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 28a - Net cost of cemeteries service per household (including CEC)	12	£7.19	£1.97	-£0.50	£0.56	-	-	-	-	Ν
PI 29 - Central establishment charges as a percentage of total expenditure 11 19.43% 6.85% 1.66% 19.43% - - - N PI 29 - Central establishment charges as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	PI 28b - Net cost of crematoria service per household (including CEC)	13	£0.00	-£6.03	-£11.52	-£1.68	-	-	-	-	Ν
PI 30a - Memorial income as a percentage of total income for cemeteries 11 20.82% 10.12% 0.71% 14.43% 3 14.43% 1 16.05% H PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	Pl 28c - Net cost of total service per household (including CEC)	13	£1.32	-£4.15	-£11.92	-£1.12	-	-	-	-	Ν
PI 30b - Memorial income as a percentage of total income for crematoria 13 14.08% 5.10% 1.95% 14.08% 1 5.34% 1 6.77% H	Pl 29 - Central establishment charges as a percentage of total expenditure	11	19.43%	6.85%	1.66%	19.43%	-	-	-	-	Ν
	PI 30a - Memorial income as a percentage of total income for cemeteries	11	20.82%	10.12%	0.71%	14.43%	3	14.43%	1	16.05%	н
Pl 32 - Cremator maintenance cost per cremation 11 £105.42 £30.85 £7.38 £105.42 11 £15.44 4 £14.80 L	PI 30b - Memorial income as a percentage of total income for crematoria	13	14.08%	5.10%	1.95%	14.08 %	1	5.34%	1	6.77%	н
	PI 32 - Cremator maintenance cost per cremation	11	£105.42	£30.85	£7.38	£105.42	11	£15.44	4	£14.80	L



Whole service comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority	Sample Authority
PIN	60999

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Key performance indicators										
PI 01c - Percentage of bodies cremated the same day as service	32	100.00%	92.60%	55.41%	94.40 %	-	-	-	-	N
PI 01d - Percentage of bodies held over for cremation on a following day	33	44.59%	7.18%	0.00%	5.60%	-	-	-	-	N
PI 02 - Human resources and people management	46	76.95	30.92	5.00	33.21	21	39.68	2	45.28	н
PI 03 - Quality assurance and consultation process score	50	80.00	54.76	5.00	59.50	17	64.00	2	73.00	н
PI 18 - Hectares of cemetery land maintained per 10,000 head of population	46	6.96	2.31	0.05	2.01	-	-	-	-	N
PI 19 - Hectares of crematoria land maintained per 100 cremations	28	1.08	0.34	0.03	1.07	-	-	-	-	N
PI 23a - Percentage of memorials inspected per year	28	100.00%	25.94%	0.00%	19.78%	16	31.92%	3	74.08%	н
PI 23b - Percentage of memorials requiring inspection per year	32	100.00%	60.75%	0.00%	19.78 %	-	-	-	-	N
PI 23c - Percentage of memorials inspected during the year which required remedial work	26	57.39%	9.36%	0.00%	2.65%	16	1.28%	3	0.08%	L
PI 23d - Percentage of memorials which required remedial work which were subsequently made safe	20	100.00%	95.40%	53.68%	67.74%	19	100.00%	4	100.00%	н
PI 31a - Number of burials per FTE (all staff)	44	138.98	47.52	19.60	44.77	19	56.72	2	71.58	н
PI 31b - Number of cremations per FTE (all staff)	27	486.25	321.69	162.71	162.71	27	381.24	4	426.47	н
Staff absence performance indicators										
PI 24a - Percentage staff absence (all staff)	37	9.95%	3.27%	0.00%	3.35%	23	1.15%	3	0.53%	L
PI 25a - Percentage staff absence (all staff excluding long term)	38	6.35%	1.54%	0.00%	0.27%	5	0.67%	1	0.23%	L
PI 24b - Staff absence days (all staff) – Scotland only	11	19.10	12.15	3.00			8.50		4.32	L
PI 25b - Staff absence days (all staff excluding long term) – Scotland only	12	7.98	4.54	1.74			3.30		3.03	L
PI 24c - Percentage of staff that have no incidences of sickness absence in the year	32	95.80%	50.24%	0.00%	41.00%	20	72.70%	3	79.04%	Н
Financial performance indicators										
PI 05 - All staff costs as a percentage of total cost	46	79.07%	42.05%	15.41%	45.06 %	-	-	-	-	N
PI 06a - Front line staff costs as a percentage of total staff cost	39	89.21%	65.17%	25.98%	71.73%	-	-	-	-	Ν
PI 06b - Management and admin staff costs as a percentage of total staff cost	40	73.01%	32.73%	9.42%	27.14%	-	-	-	-	N
PI 07 - All staff costs per disposal	45	£936.24	£358.53	£74.07	£455.30	32	£157.60	3	£103.03	L

Notes:

a. The authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.

b. Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.

c. Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Whole service comparison

Cemeteries and crematorium PI standings 2018/19

Name of authority PIN

Sample Authority 60999

Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High / Low / Neutral
Financial performance indicators (continued)										
PI 10a - Net cost per disposal	39	£595.77	-£136.00	-£498.95	-£91.57	-	-	-	-	Ν
PI 10b - Net cost per disposal (burials)	42	£1,161.57	£311.26	-£242.10	£78.17	-	-	-	-	N
PI 10c - Net cost per disposal (cremations)	30	£0.00	-£344.05	-£556.70	-£333.28	-	-	-	-	N
PI 10d - Total (gross) cost per disposal (burials) (including CECs)	44	£2,569.50	£1,351.52	£618.36	£1,396.50	29	£1,070.49	3	£849.57	L
PI 10e - Total (gross)cost per disposal (cremations) (including CECs)	30	£713.28	£364.34	£212.74	£460.80	27	£297.00	4	£229.28	L
PI 10f - Total (gross)cost per disposal (burials) (excluding CECs)	45	£2,693.56	£1,286.17	£548.30	£1,085.57	18	£988.17	2	£795.15	L
PI 10g - Total (gross)cost per disposal (cremations) (excluding CECs)	29	£606.59	£325.83	£188.60	£427.73	27	£271.91	4	£205.01	L
PI 11a - Average income from all disposals	45	£1,660.62	£873.39	£440.34	£1,102.06	4	£977.40	1	£1,077.78	н
PI 11b - Average income from all disposals (burials)	46	£1,906.76	£1,059.35	£455.04	£1,318.33	9	£1,209.90	1	£1,527.82	н
PI 11c - Average income from all disposals (cremations)	30	£908.30	£708.40	£418.21	£794.08	5	£778.33	1	£823.19	н
PI 12a - Memorial income per disposal	43	£157.87	£50.71	£8.00	£157.87	-	-	-	-	Ν
PI 12b - Memorial income per disposal (burials)	40	£557.73	£92.97	£5.39	£190.22	-	-	-	-	Ν
PI 12c - Memorial income per disposal (cremations)	30	£111.81	£32.84	£7.01	£111.81	-	-	-	-	Ν
PI 13b - Price of exclusive rights of burial for 2 (per year)	37	£50.80	£15.71	£0.00	£5.28	4	£8.74	1	£5.75	L
PI 15 - Price of a woodland grave	21	£2,016.00	£900.39	£406.50	£646.00	-	-	-	-	Ν
PI 16 - Price of an adult full body burial (6 foot)	44	£1,375.00	£798.45	£500.00	£773.00	-	-	-	-	Ν
PI 17 - Price of an adult cremation	28	£896.00	£720.50	£560.00	£674.00	-	-	-	-	Ν
Pl 26 - Cost of contracted grounds maintenance service per hectare of cemeteries and crematoria land	13	£11,203.36	£6,672.13	£3,672.10			£4,897.79		£4,006.65	L
PI 27a - Net cost of cemeteries service per head of population (including CEC)	45	£5.88	£0.95	-£1.77	£0.23	-	-	-	-	N
PI 27b - Net cost of crematoria service per head of population (including CEC)	30	£0.00	-£3.54	-£8.74	-£0.69	-	-	-	-	N
PI 27c - Net cost of total service per head of population (including CEC)	46	£14.34	-£1.03	-£8.06	-£0.46	-	-	-	-	N
PI 27d - Total (gross) cost of cemeteries service per head of population (including CEC)	42	£8.81	£3.77	£1.32	£4.14	27	£2.59	3	£1.88	L
PI 27e - Total (gross) cost of crematoria service per head of population (including CEC)	30	£10.14	£3.84	£0.96	£0.96	1	£2.49	1	£1.73	L
PI 27f - Total (gross) cost of cemeteries service per head of population (excluding CEC)	42	£8.21	£3.55	£1.23	£3.22	22	£2.21	3	£1.73	L
PI 27g - Total (gross) cost of crematoria service per head of population (excluding CEC)	30	£9.00	£3.55	£0.89	£0.89	1	£2.31	1	£1.42	L
PI 28a - Net cost of cemeteries service per household (including CEC)	43	£8.21	£1.53	-£4.08	£0.56	-	-	-	-	N
PI 28b - Net cost of crematoria service per household (including CEC)	30	£0.00	-£7.42	-£17.97	-£1.68	-	-	-	-	N
PI 28c - Net cost of total service per household (including CEC)	44	£8.21	-£3.49	-£16.70	-£1.12	-	-	-	-	N
PI 29 - Central establishment charges as a percentage of total expenditure	36	25.13%	8.45%	0.63%	19.43 %	-	-	-	-	Ν
PI 30a - Memorial income as a percentage of total income for cemeteries	39	21.79%	8.09%	0.45%	14.43%	5	12.51%	1	14.74%	н
PI 30b - Memorial income as a percentage of total income for crematoria	30	14.08%	4.54%	1.52%	1 4.08 %	1	5.34%	1	7.89%	н
PI 32 - Cremator maintenance cost per cremation	26	£105.42	£26.54	£5.71	£105.42	26	£16.24	4	£12.48	L