

APSE

Catering & Cleaning

Advisory Group

19th January 2021



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Introduction

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Agenda

- Introduction
- We are keeping Carmarthenshire safe - Video
- Carmarthenshire catering overview
- What happened 2020
- How we have evolved into 2021
- Going forward the new normal
- Any questions

Overview: Education Catering

100 Primary Schools
&
12 Secondary
Schools

= £7.6 m

FSM Entitlement
March 2020 – 5035
January – 2021 - 5807

Scope: Communities Catering

Nifer y sefydliadau
arlwyiaeth sydd gan
Adran Cymunedau



= £1.3m

The number of
catering establishments
within the Department
for Communities

Overview

- In House provision
- Purpose / Vision
- “ To provide an efficient and sustainable catering offer that meets the needs of the service and it’s users in a safe, high quality and consistent way, nudging people towards a healthier lifestyle”

What happened in 2020

- Catering staff were isolated from the main care home -1st March
- Schools closed 20th March – 4 hubs to 13 hubs
- School hubs provided – 3 meals day / FSM Bags
- 12 secondary schools also provided FSM bags
- Increased numbers of FSM
- 4 May – FSM changed to a BACS payments -Plus 200 FSM
- Hot meals provided in School from September 2020
- Food waste (within County) Schools / Leisure / Care Homes
- Stock management with supplier
- Furlough staff within Leisure and Education catering
- Locally sourced produce – for our shielding boxes



How we have evolved into 2021

- Embraced Change within the Council
- Systems updated (FSM)
- Working from Home – IT Systems
- Relationships with stakeholders
- Office space within The Council
- Communication with Staff (Teams & E-mails)
- Working together with other departments within the Council
- **Wellbeing**
- Since the pandemic hit us, we've continued to support operational staff in relation to wellbeing:
 - Dedicated Wellbeing officers have kept in regular contact with our more vulnerable staff via telephone
 - We've conducted questionnaires with all staff
 - Signed posted staff to relevant information

Going Forward the New Normal

- **Foundational Economy Development – Local Sourcing**
- **Increased numbers of FSM**
- **Monitoring of the catering operations to be developed**

- **Operational catering Staff Communities** – Delivery of catering on site – day to day
- **On-site Operational Management** – One officer on site to lead team & Line Manage day to day. Weekly / monthly meetings and review performance data.

Any Questions ?