

# Building Cleaning Workshop

*Development of Mobile based App for  
on-site Building Cleaning Inspections*

*John Marsh, January 2021*

# Background

- Collection of data still crucial to understand the impact and consequences of COVID-19 on performance.
- App development as a tool for recording inspections on site of building cleaning
- Compilation of data for review and analysis within the online reporting system.
- Over the year work has continued on the App development with working group
- Now at trial stage

# Assessing the Cleaning Quality

- **Procedure for Assessing Cleaning Quality**
- There are 3 grades as shown below.
- A – Acceptable standard
- B – Acceptable standard between cleaning cycles
- C – Unacceptable standard with build-up of debris, dirt, dust and staining etc.
- The grade is awarded based on the narrative within the score card. It does not demand detailed examination of technical standards.
- It will be necessary to set intervention and survey response times locally.
- **Based on BICS specification (many thanks)**

# Types of Establishments

- Four types of establishments are covered by the App with a number of sub-categories within these
- Education (6 sub categories)
- Leisure venues (3 sub categories)
- Offices (7 sub categories)
- Public Conveniences (2 sub categories)

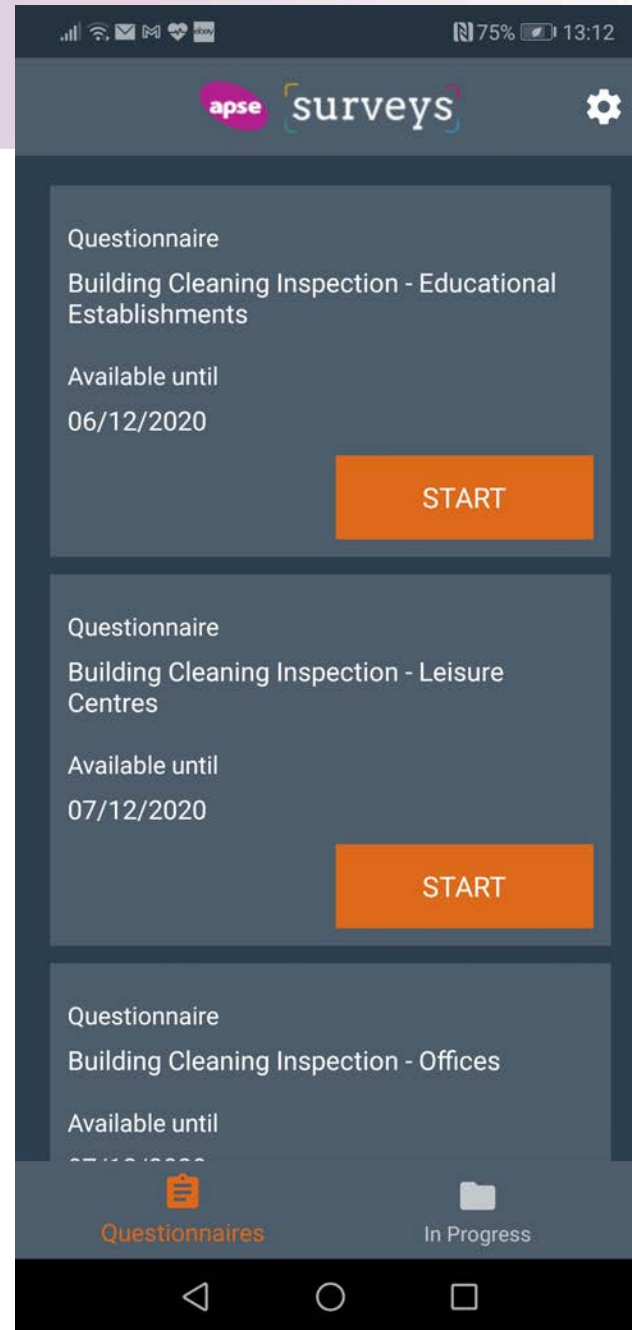
# Specific rooms/area within locations

- Education – 10
- Leisure – 9
- Offices – 9
- Public Conveniences 5
- Plus 3 site based Questions

## Example of Questions - Classroom

- 1 Is this area being cleaned to a reduced specification or frequency – Answer Yes or No
- 2 Hard or Soft Floor covering – Answer H or S
- 3 Hard Floors - Mopped/scrubbed – Grade A, B, C
- 4 Hard Floors - Polished/Burnished- Grade A, B, C
- 5 Soft Floors - Spot cleaned – Grade A, B, C
- 6 Soft Floors - General cleaned – Grade A, B, C
- 7 Soft Floors - Deep Cleaned – Grade A, B, C
- 8 Vertical surfaces - Grade A, B, C
- 9 Furniture, Fixtures and Fittings – Dust – Grade A, B, C
- 10 Furniture, Fixtures and Fittings – Polish – Grade A, B, C

# Sample screens



## Sample screens

←

### Building Cleaning Inspection - Offices

Use the blue info icons to open the CLAMS scorecards based on BICs Cleaning Standards.

#### Establishment Details

Amend address if required  
Ward: Crookes & Crosspool Ward

Bramall Lane, S2 4SU

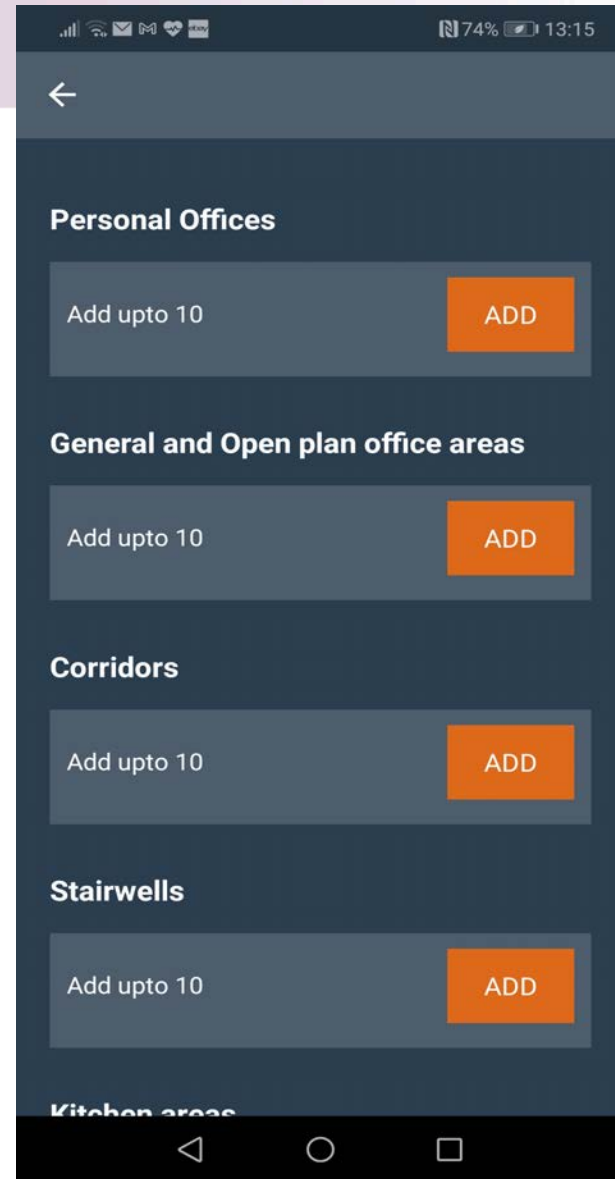
Office Building Type  
Depot/Workshop X

CONTINUE

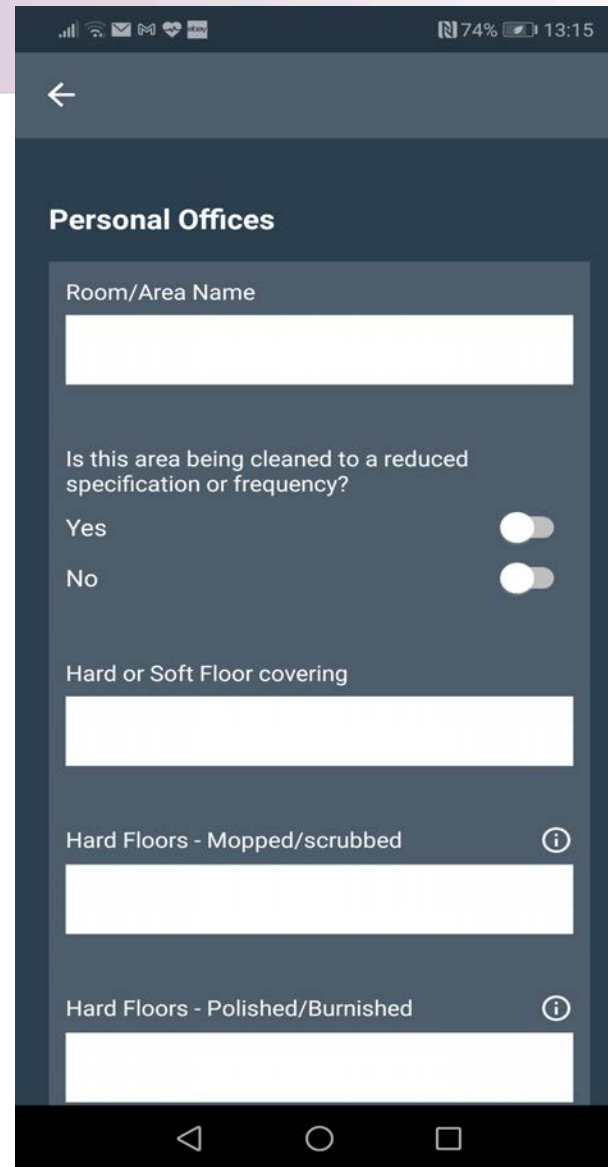
Navigation icons: back, home, recent apps



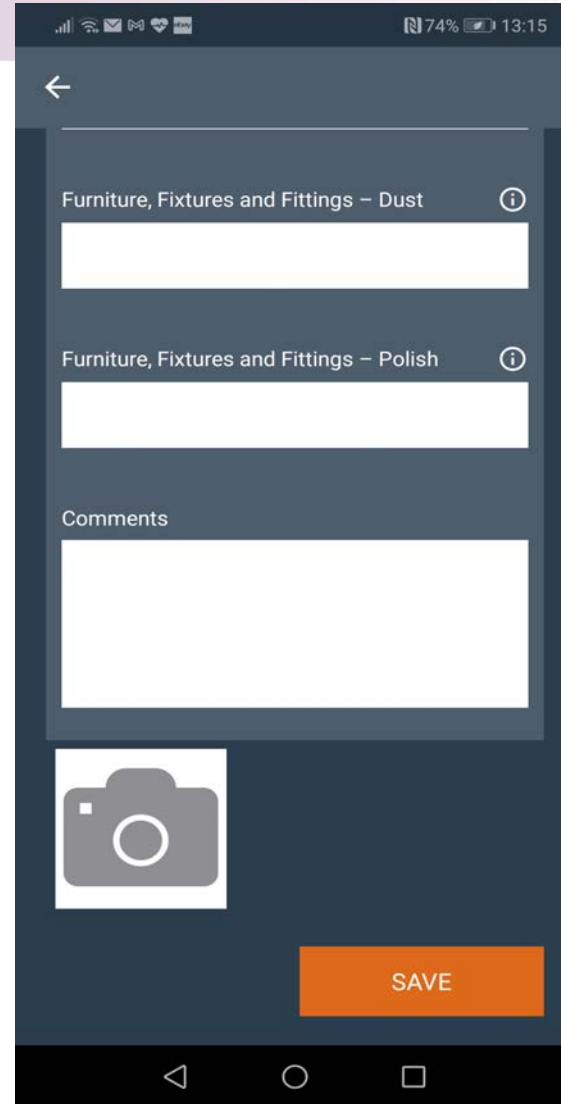
# Sample screens



# Sample screens



# Sample screens



# Outputs

- In terms of outcomes, allows the measurement of the quality and effectiveness of the cleaning service over a range of establishments and activities.
- This is both within service and gives benchmarking data against other local authorities.
- Used to justify building cleaning budgets by having credible and measured performance data on standards and show the effect of reduced specifications.
- A marketing tool when applying for new contract work. It could also be used to publicise the work the council does in Cleaning its building portfolio to Councillors, residents and businesses.
- Analyse performance across Establishments (e.g. schools) or specific activities (e.g. toilet or hard floor cleaning).

## Next steps

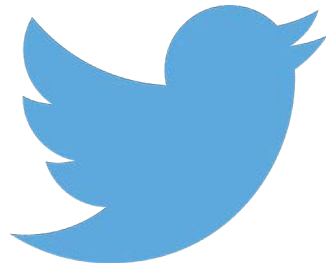
- Trial currently underway with 4 volunteer LA's
- Working group to assess results at end of January
- Cost will £600 for any number of users

# Questions??

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