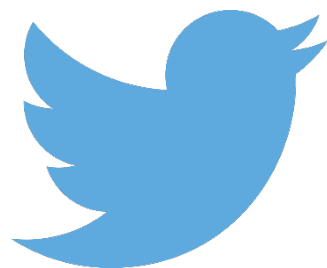


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APSE State of the Market

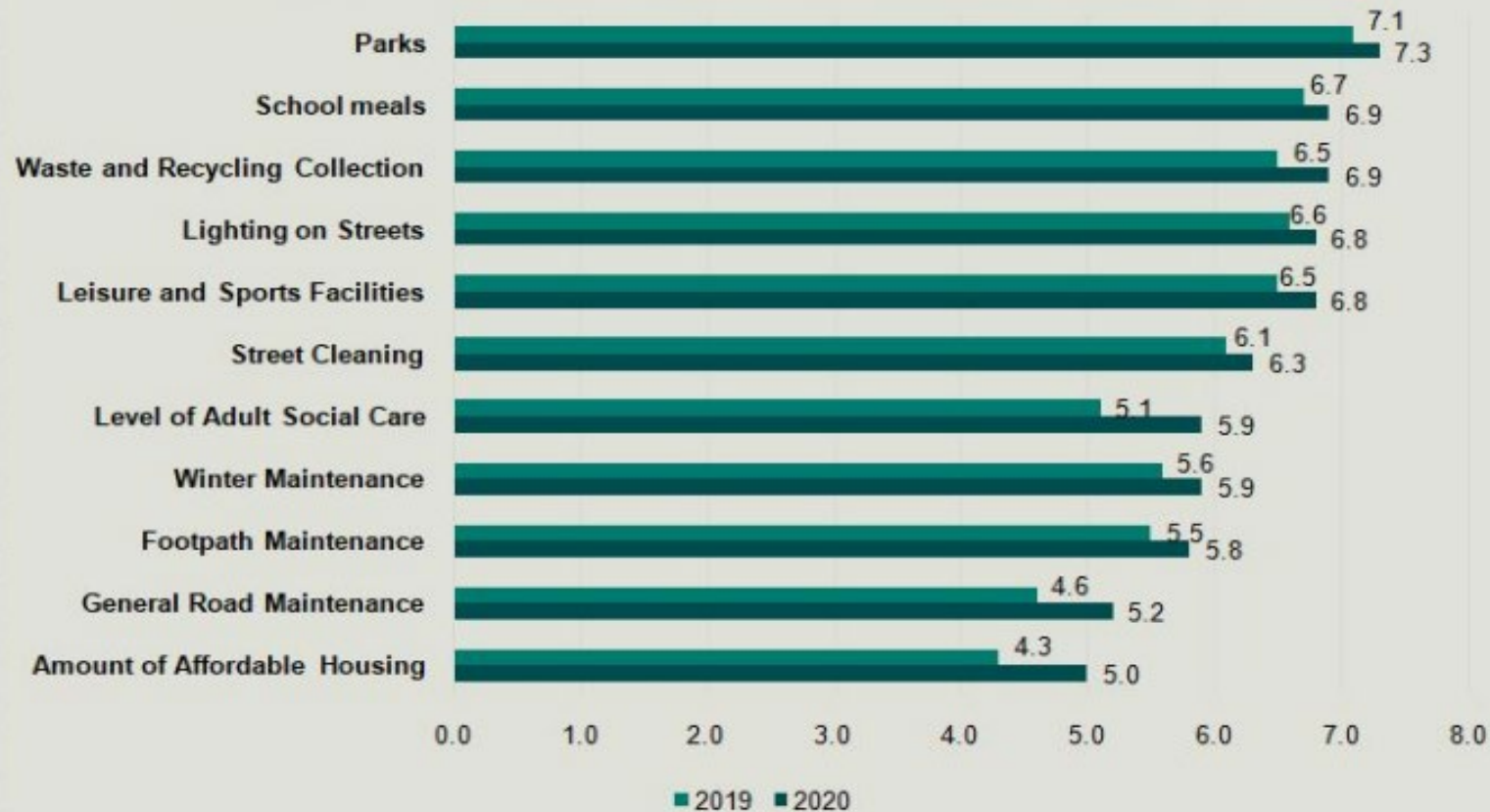
Catering and cleaning

The public!

Satisfaction levels vary between services



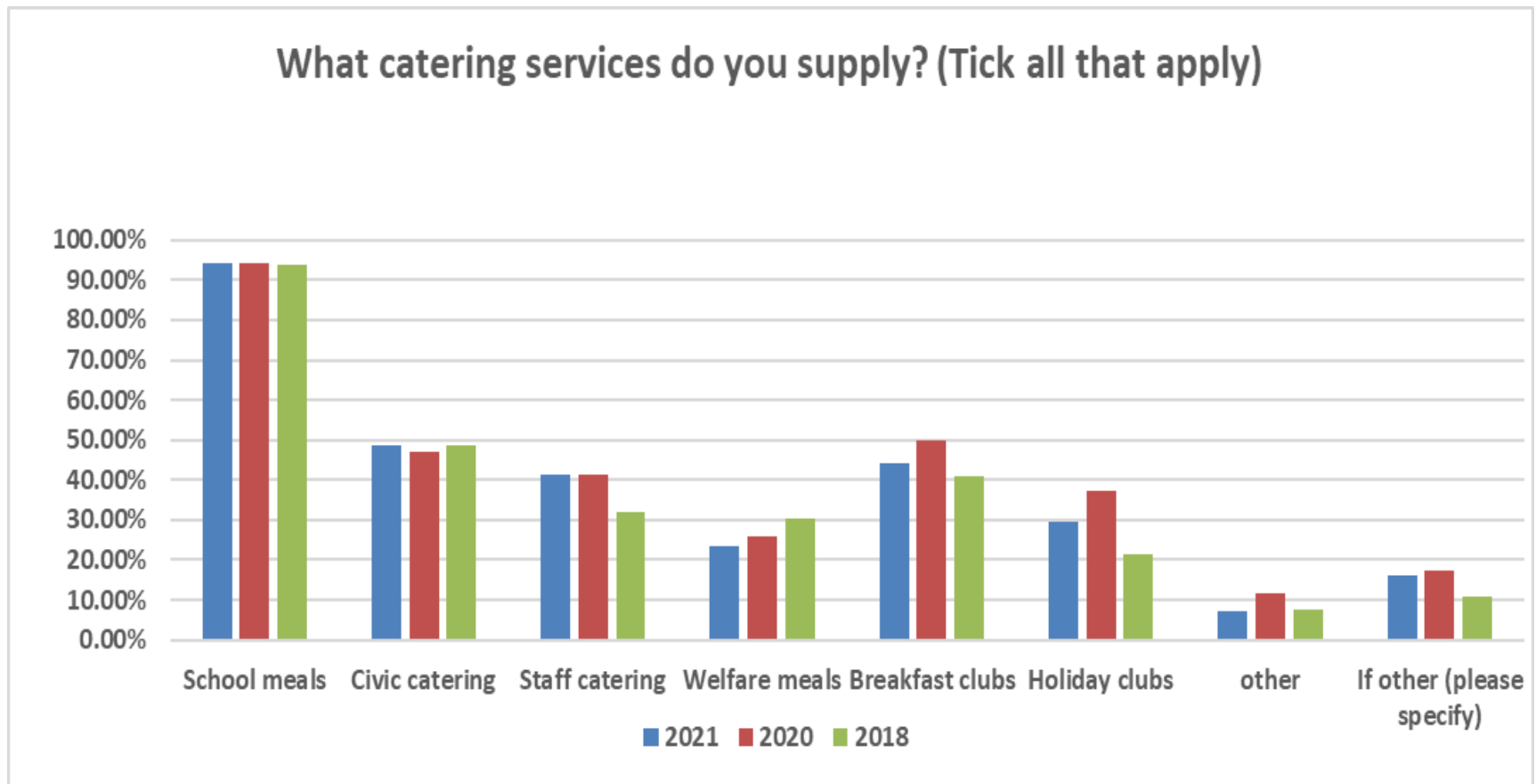
Satisfaction with services comparison 2019-20



APSE State of the Market Catering

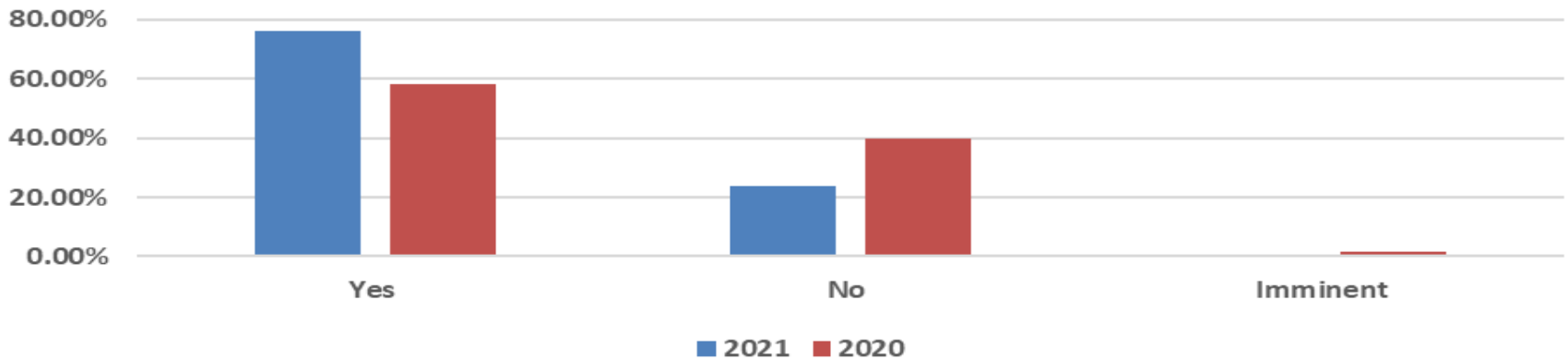


Scope of the service

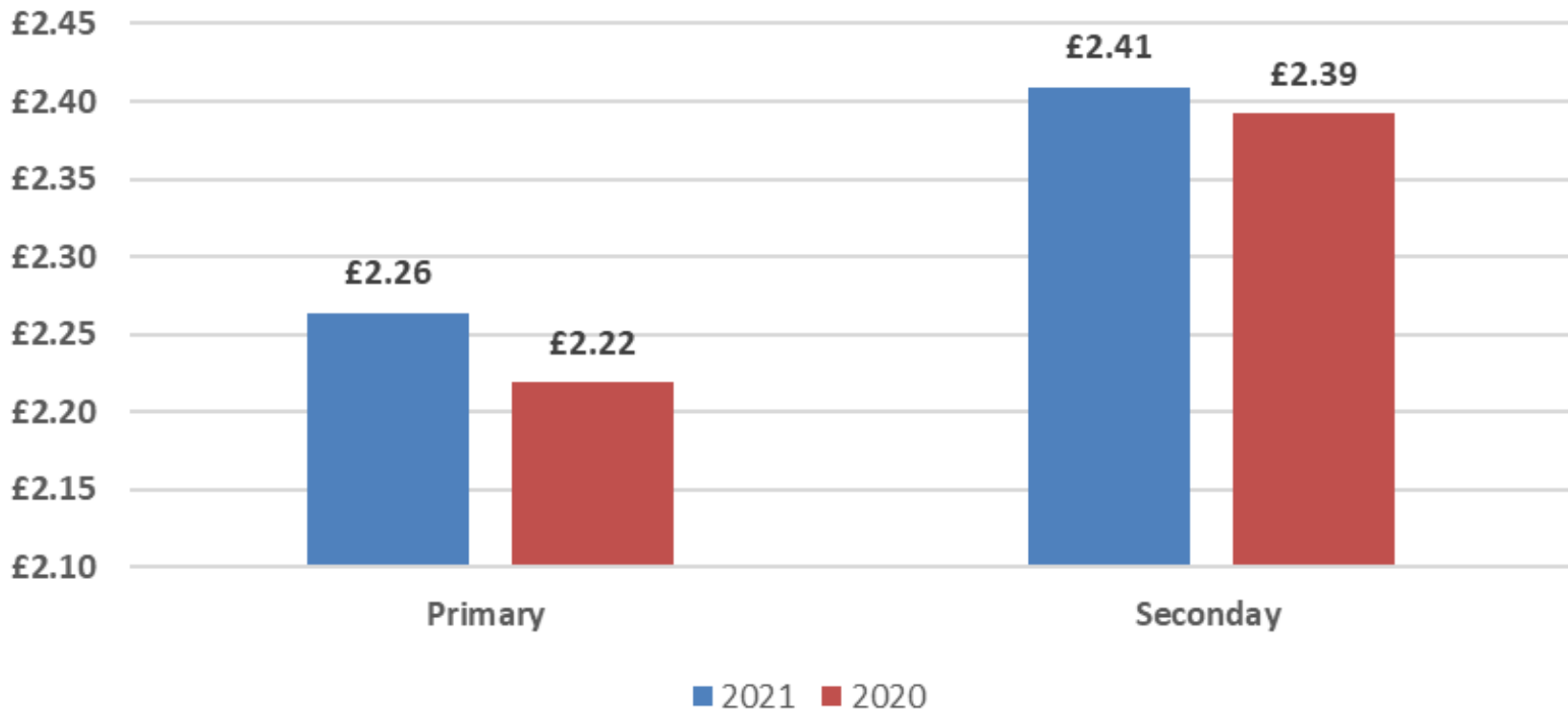


76% pay the higher Living Wage

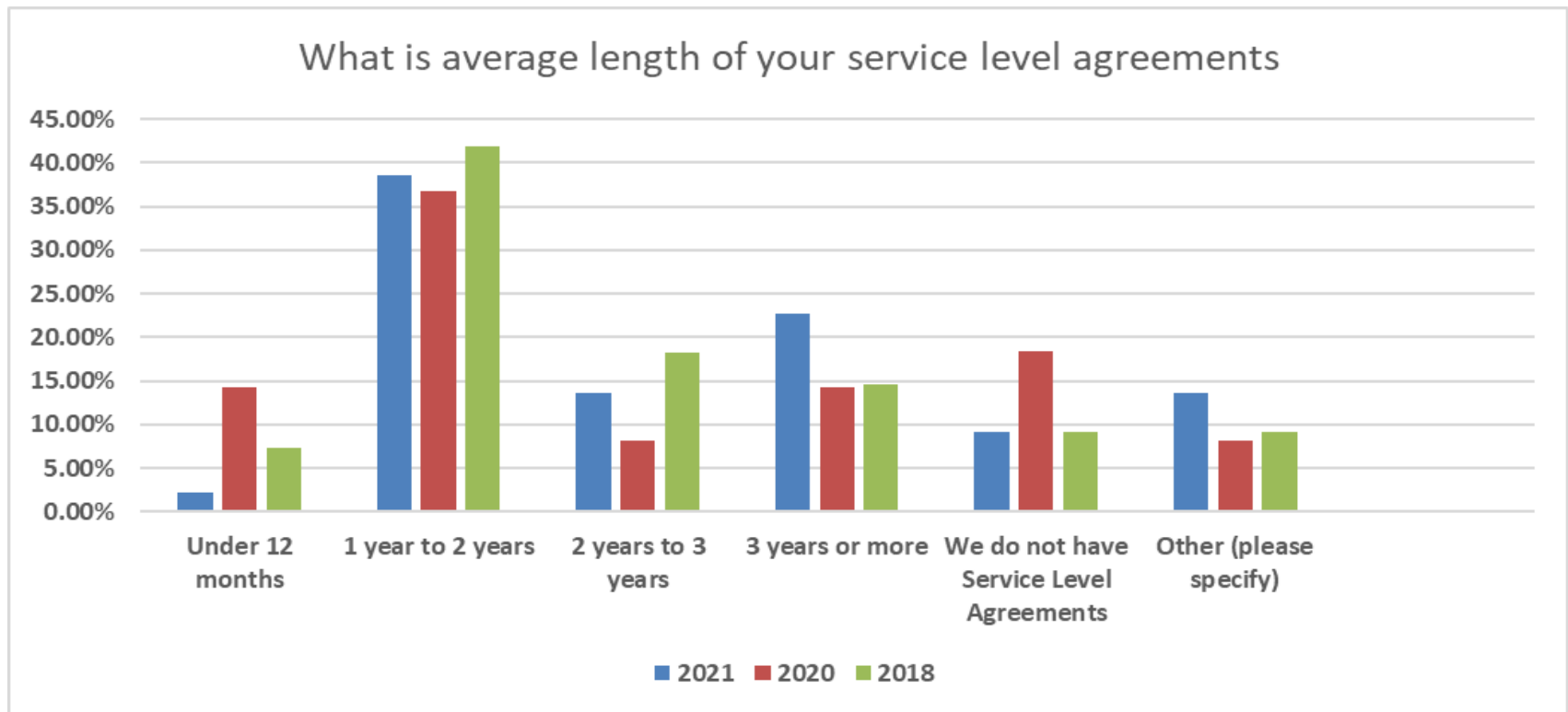
All employers must now pay the National Living Wage -
However: Do you pay the higher Living Wage Foundation
Living Wage?(currently £10.75 in London and £9.30
elsewhere)



What do pupils pay for a school meal?



Importance of long-term planning



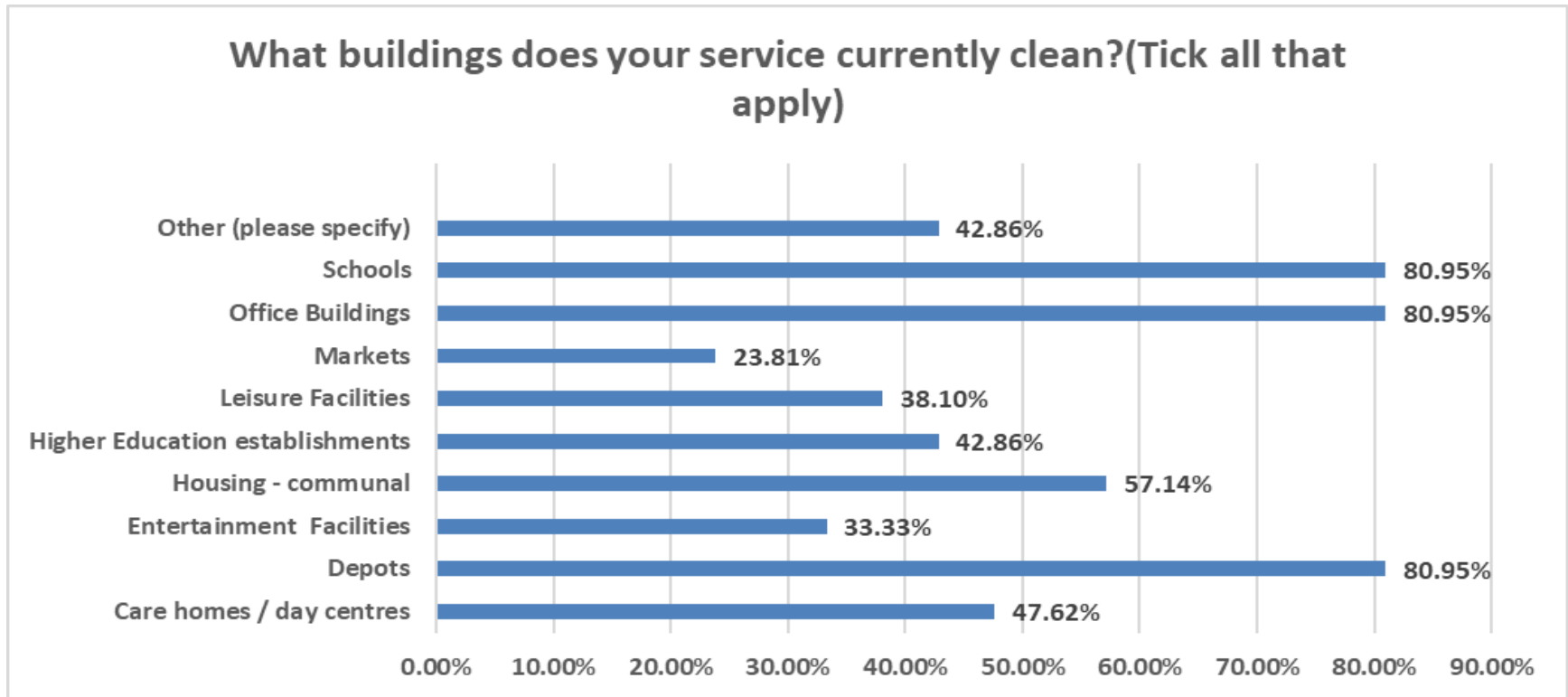
Sustainability

	Plan to implement		Have implemented		Not applicable	
	2021	2020	2021	2020	2021	2020
Introduced a process to reduce food waste	35%	46.51%	55%	48.84%	10%	4.65%
Purchase products from a local supplier	17.95%	13.16%	64.10%	73.68%	17.95%	13.16%
Reduced single use plastics	26.19%	28.89%	66.67%	71.11%	7.14%	0.00%
Installed equipment to reduce energy consumption	16.13%	37.14%	38.71%	45.71%	45.16%	17.14%
Introduced more meat free options	20.51%	33.33%	58.97%	59.52%	20.51%	7.14%

APSE State of the Market Building Cleaning



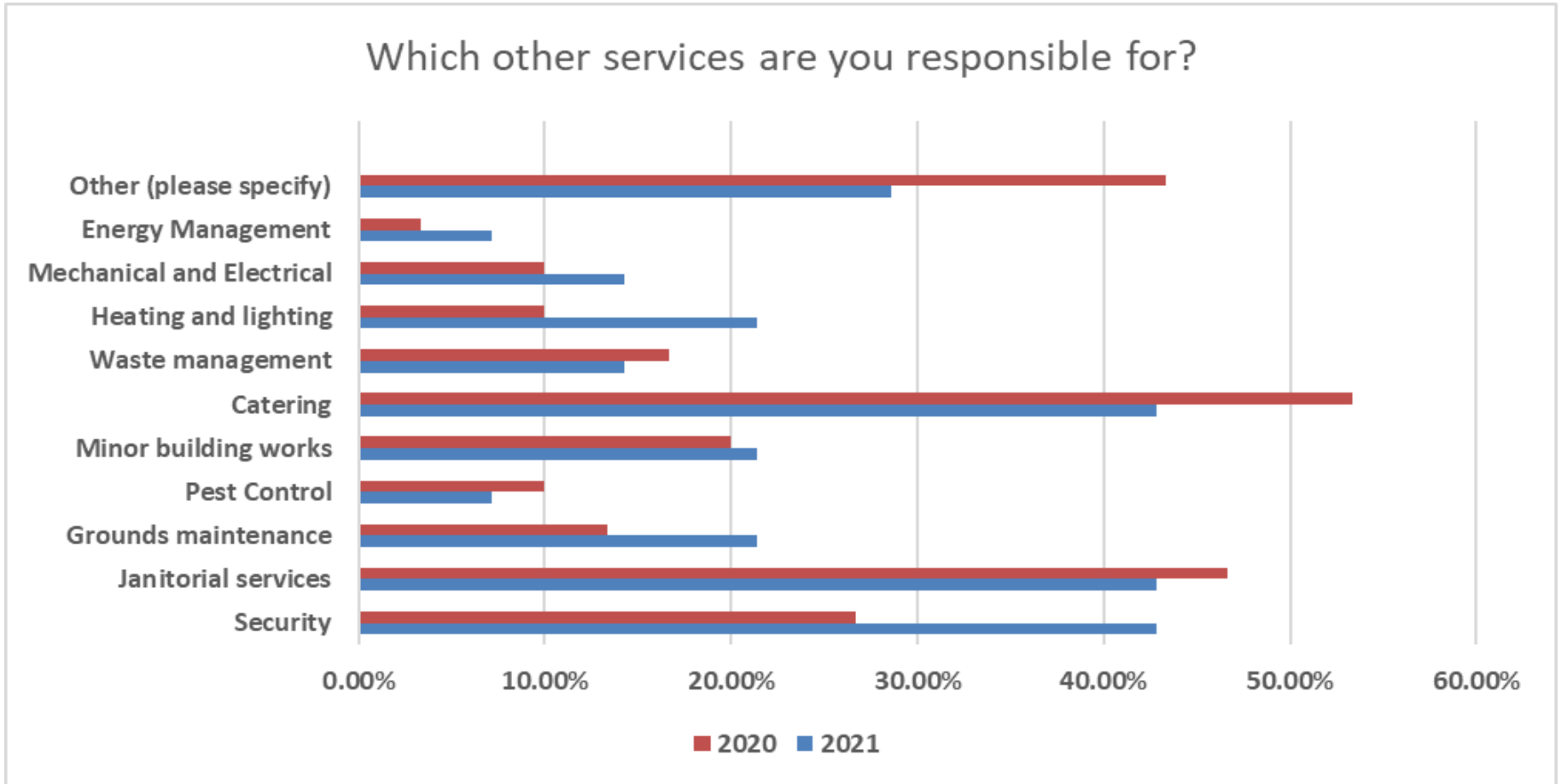
What buildings does you service clean?



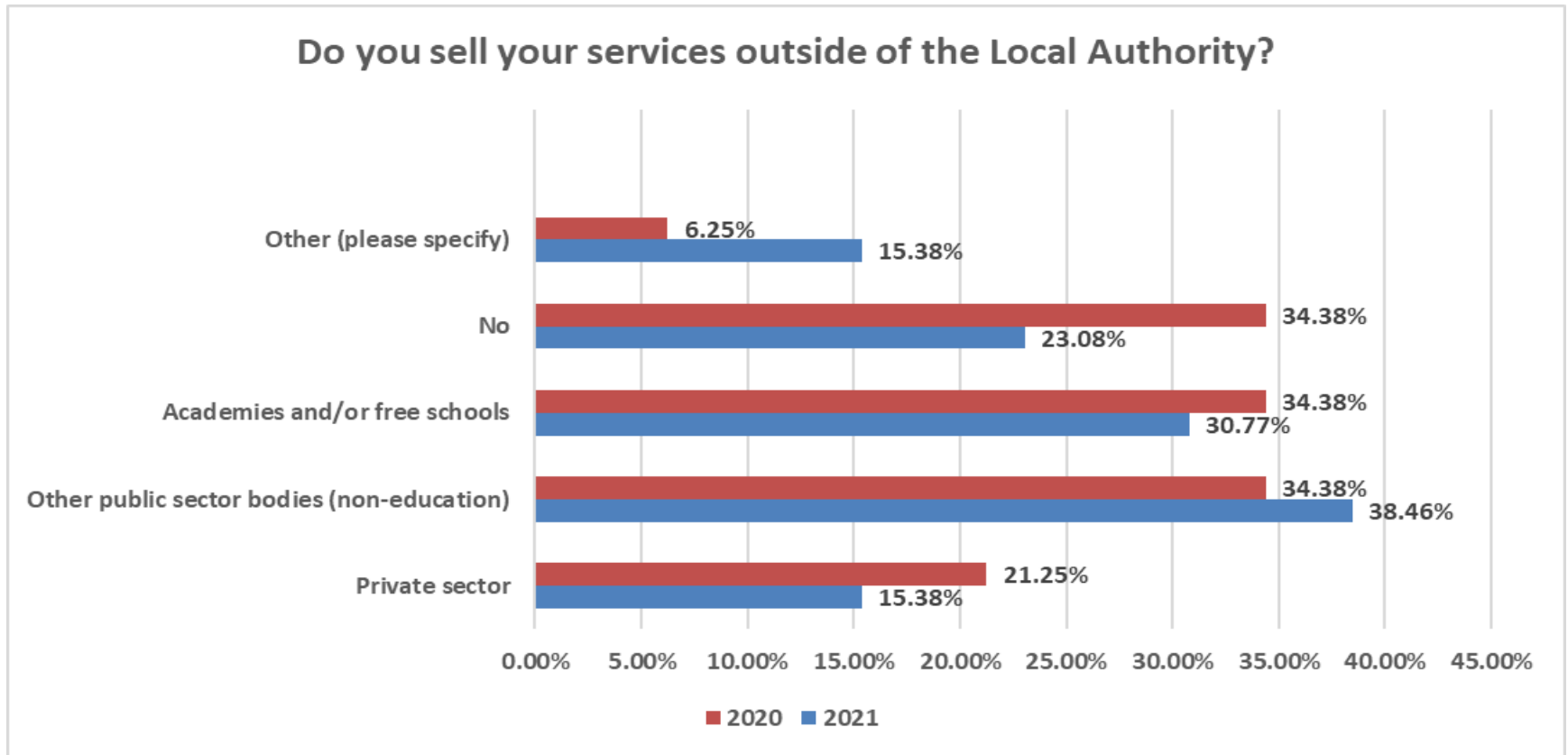
How are cleaning services organised?



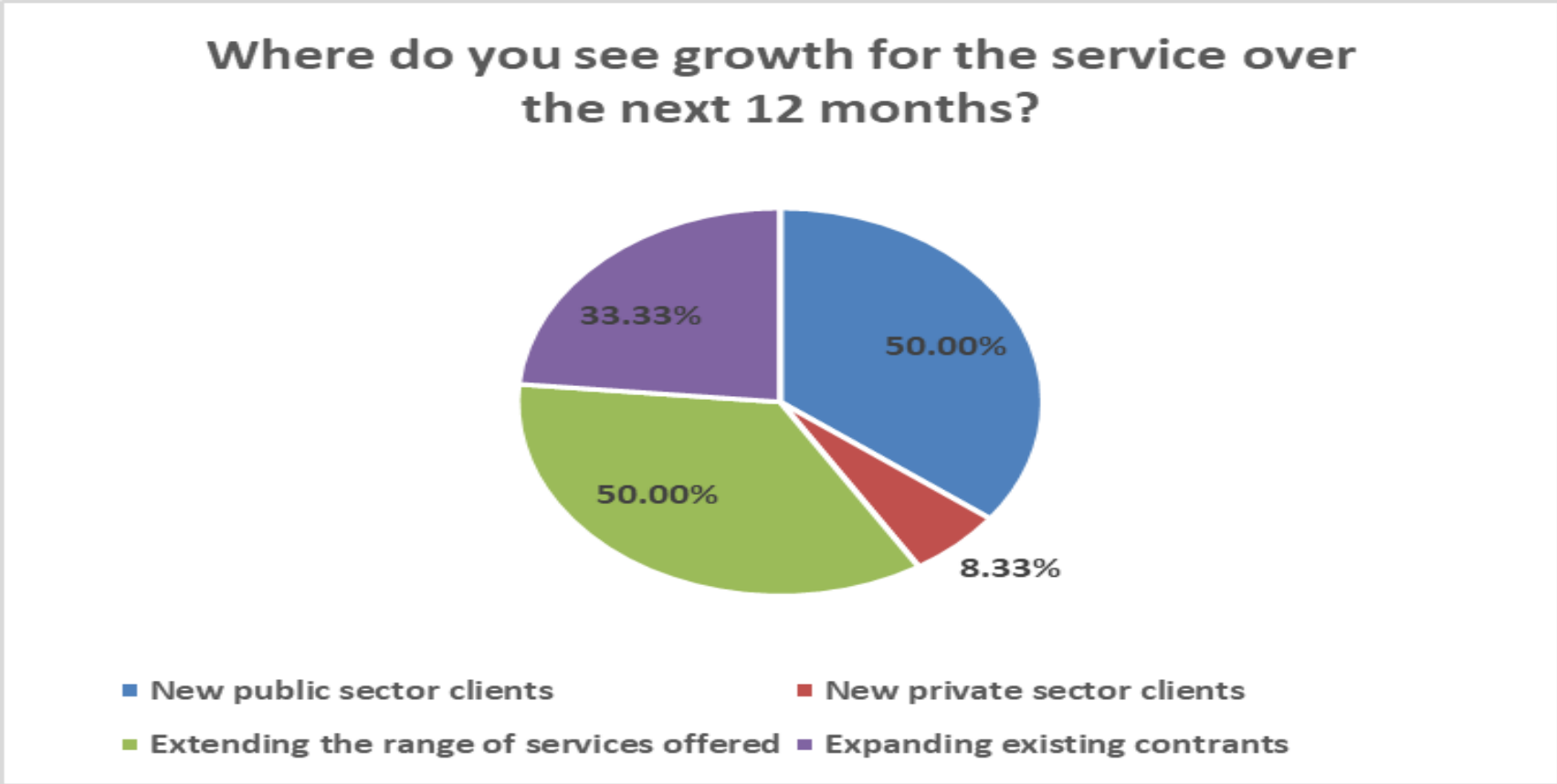
Responsibility for other services?



Services outside the LA

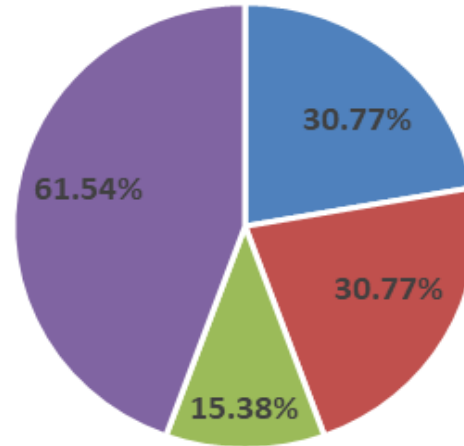


Expected growth in the next 12 months



Expected decrease in services

Where do you see future decreases in work for the service?



■ Loss of school contracts

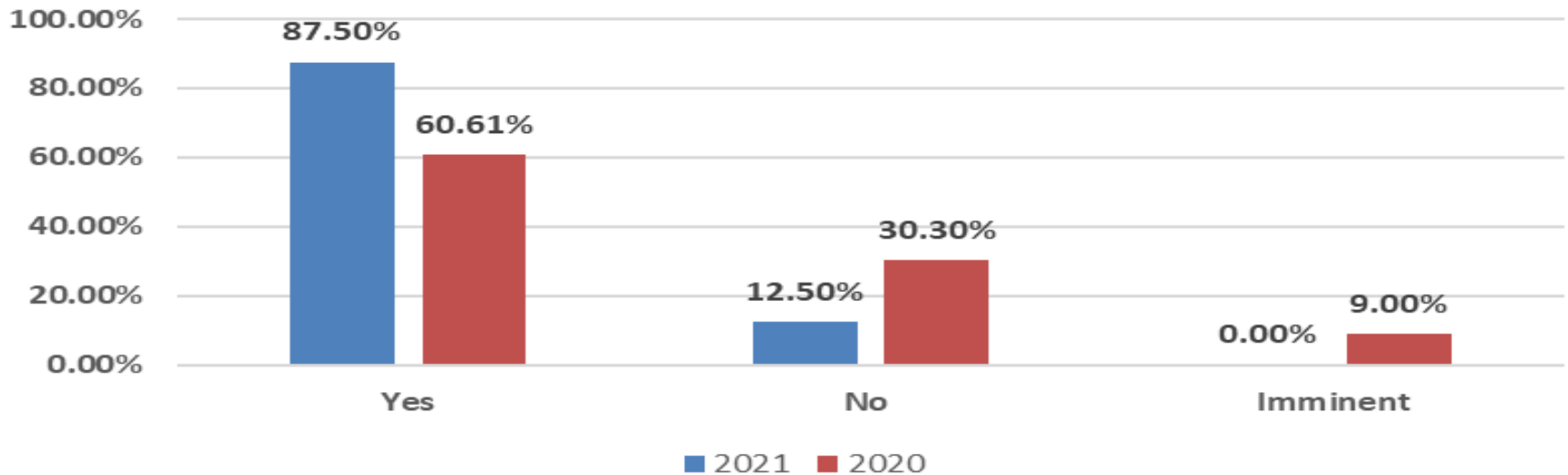
■ Loss of academies

■ Reduction in cleaning specification / frequency

■ Rationalisation of councils estate

Pay rates 87.50% pay the higher Living Wage

All employers must now pay the National Living Wage - However: Do you pay the higher Living Wage Foundation Living Wage?



Sustainability: Good news

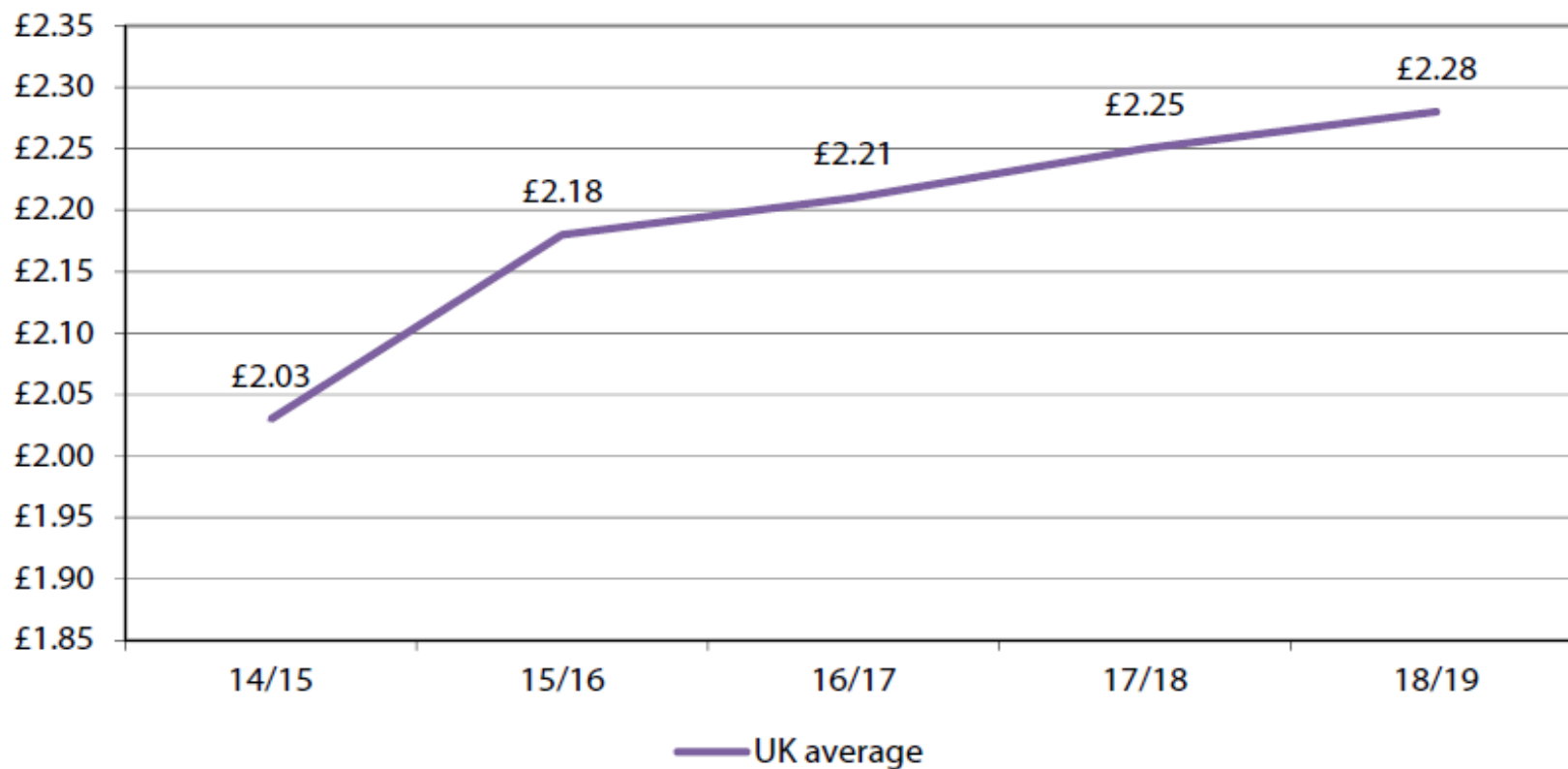
	Plan to implement		Implemented		Not Applicable	
	2021	2020	2021	2020	2021	2020
Reduced the number of chemicals used	41.67%	19.35%	58.33%	74.19%	0.00%	6.45%
Increased the use of micro fibre cloths	20.00%	8.00%	70.00%	76.00%	10.00%	16.00%
Reduced single use plastics	40.00%	50.00%	30.00%	25.00%	30.00%	25.00%
Introduced a process to reduce water consumption	33.33%	19.05%	33.33%	47.62%	33.33%	33.33%
Sourced more eco-friendly cleaning products	22.22%	38.46%	33.33%	46.15%	44.44%	15.38%

Catering summary report 2019/2020

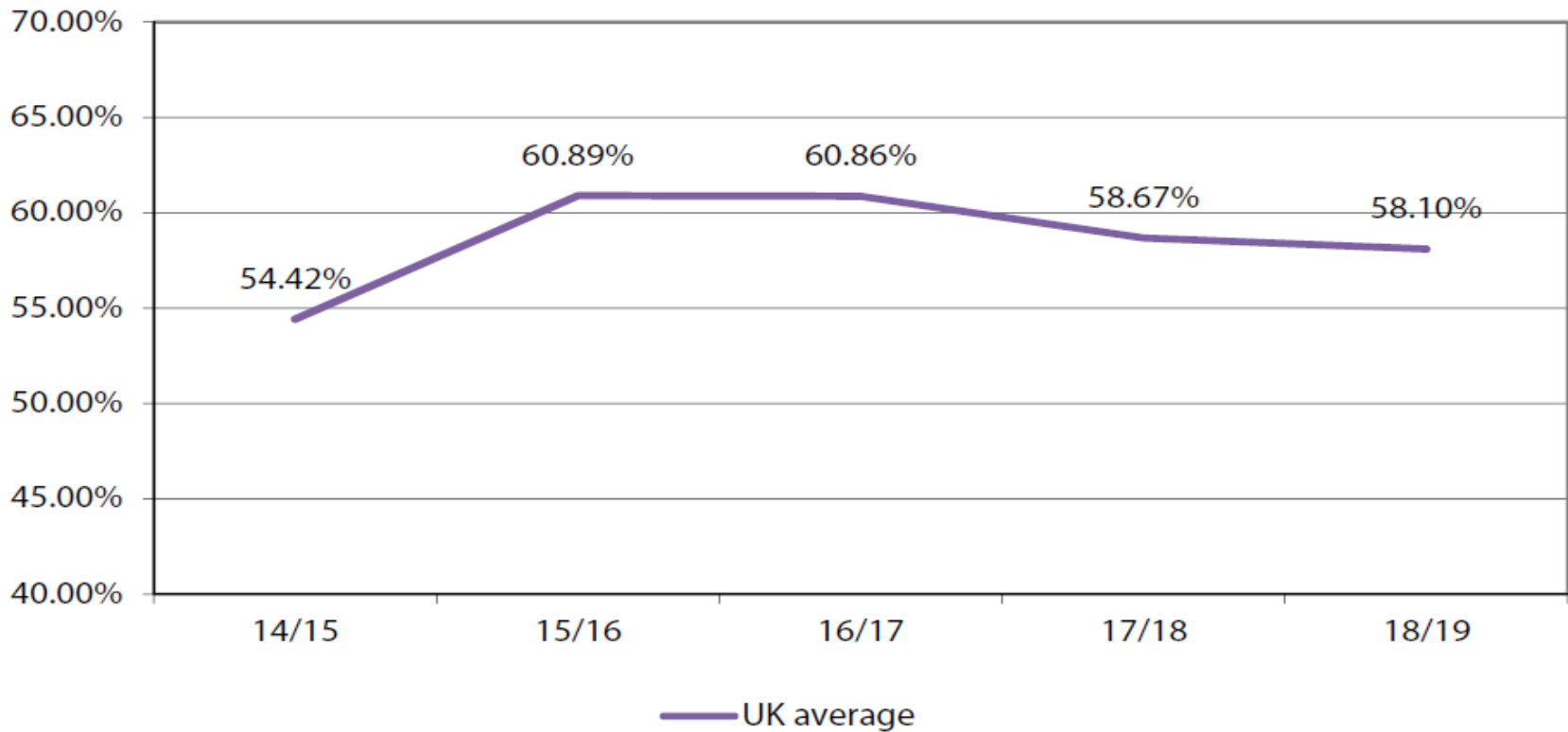
PI 01 Primary school (LEA) pupil meal prices (average highest price)



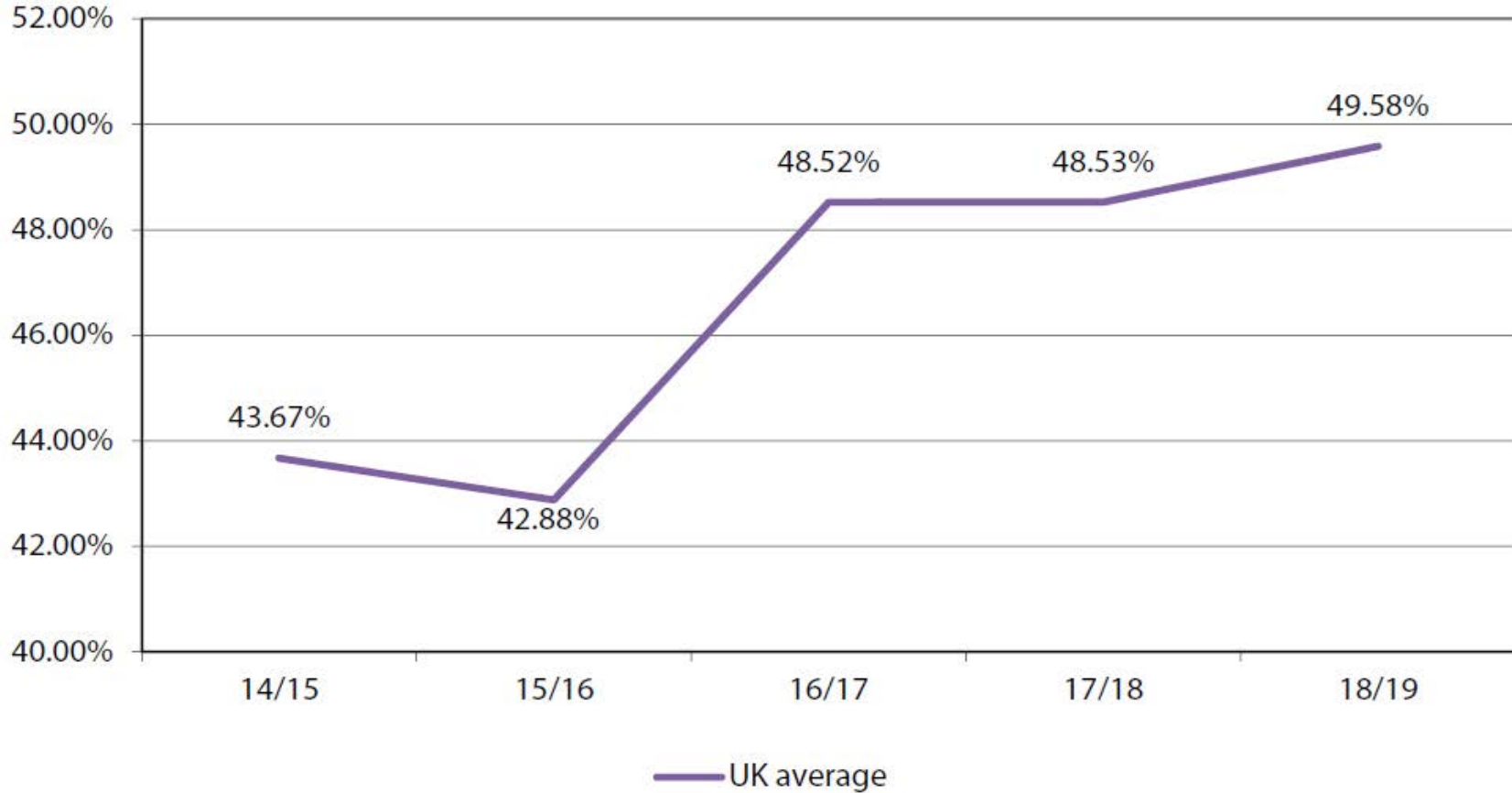
PI 01 Secondary school pupil meal prices (average price)



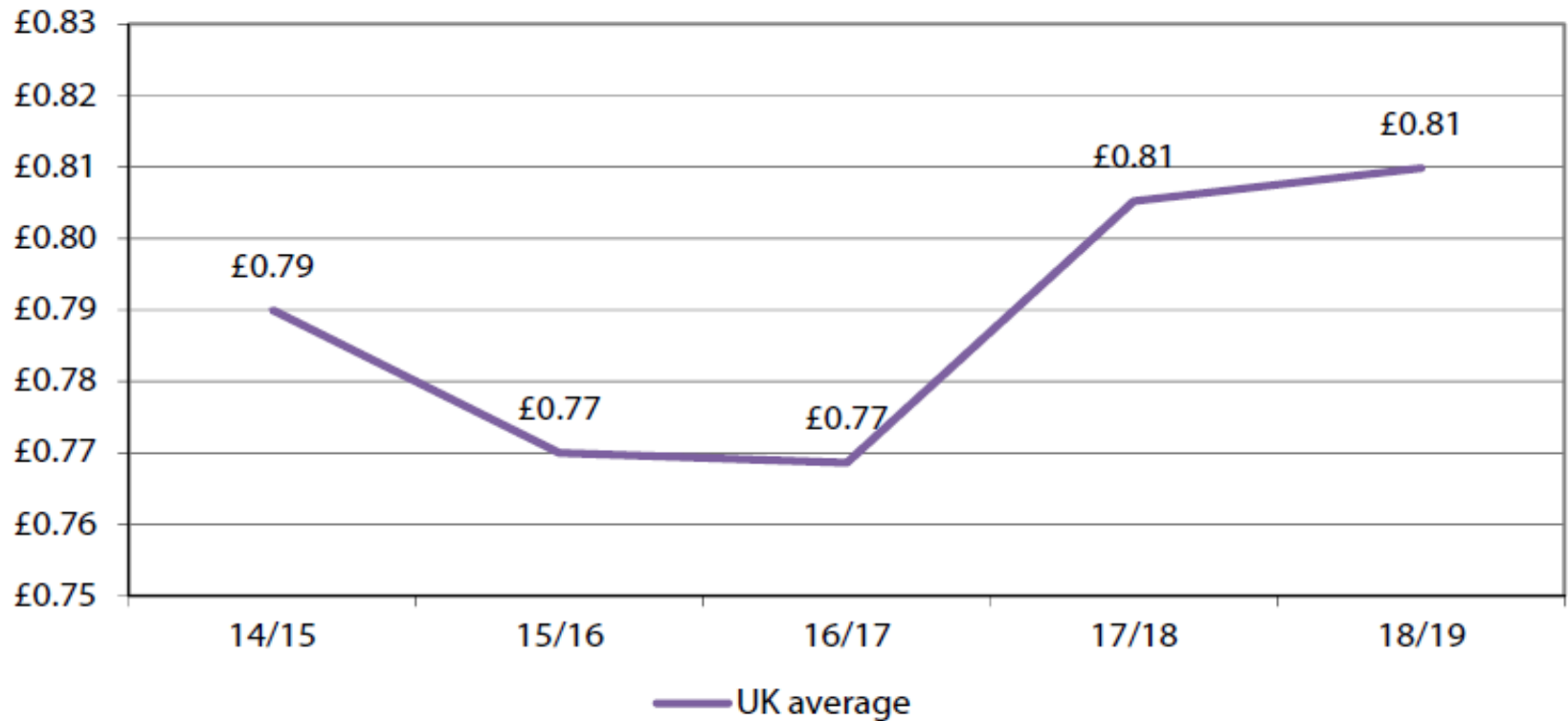
PI 36e All meal uptake (primary & special schools)

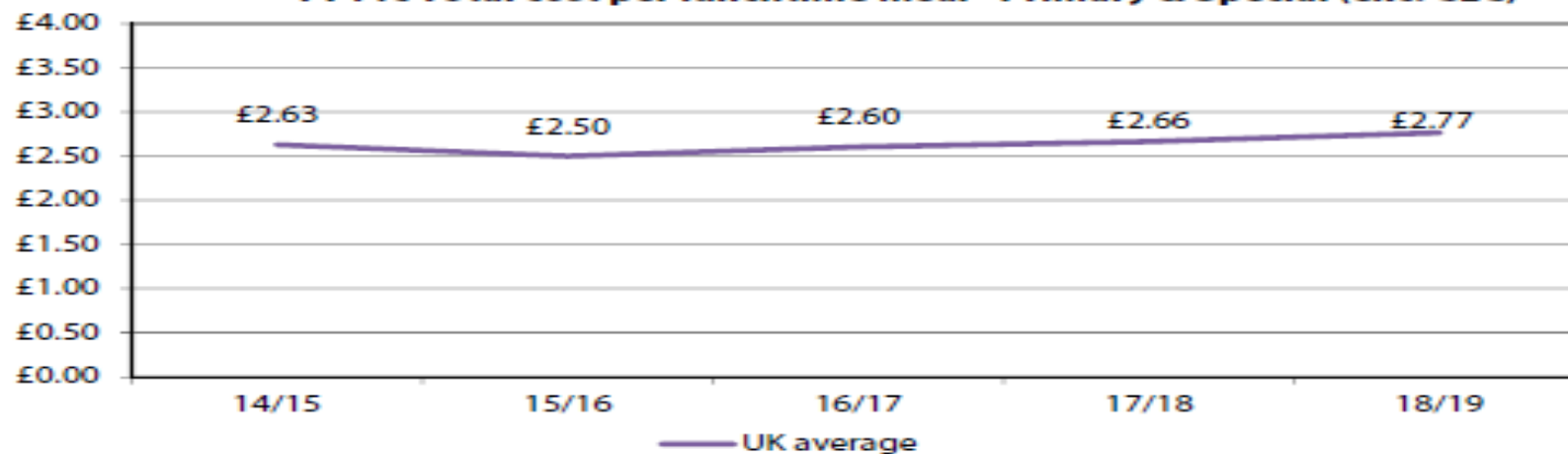
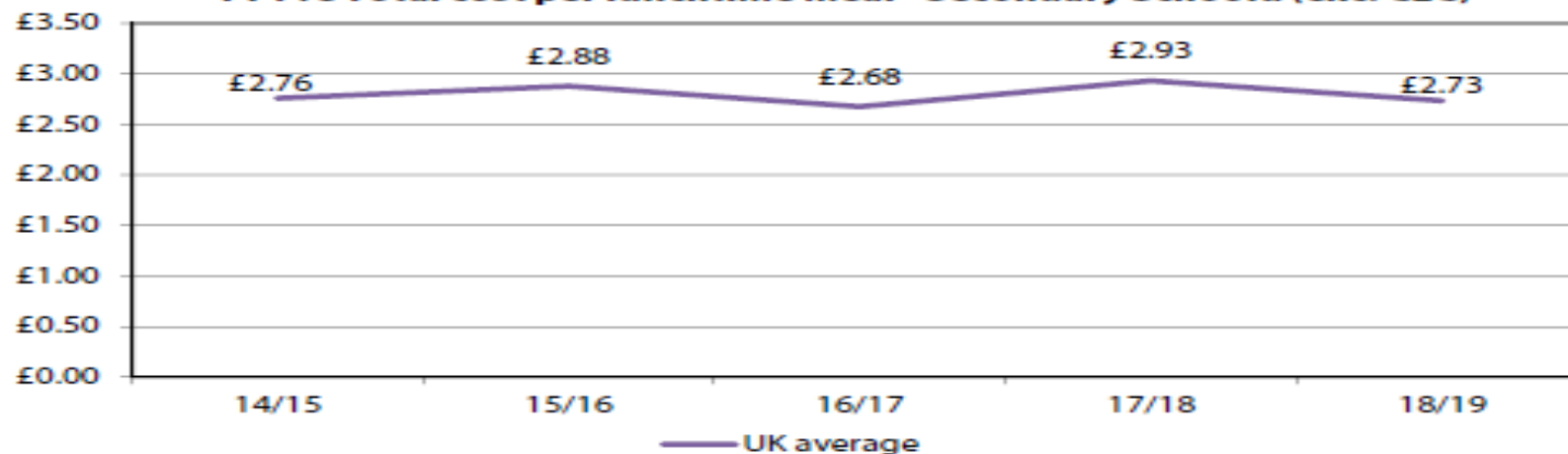


PI 36d All meal uptake (secondary schools)

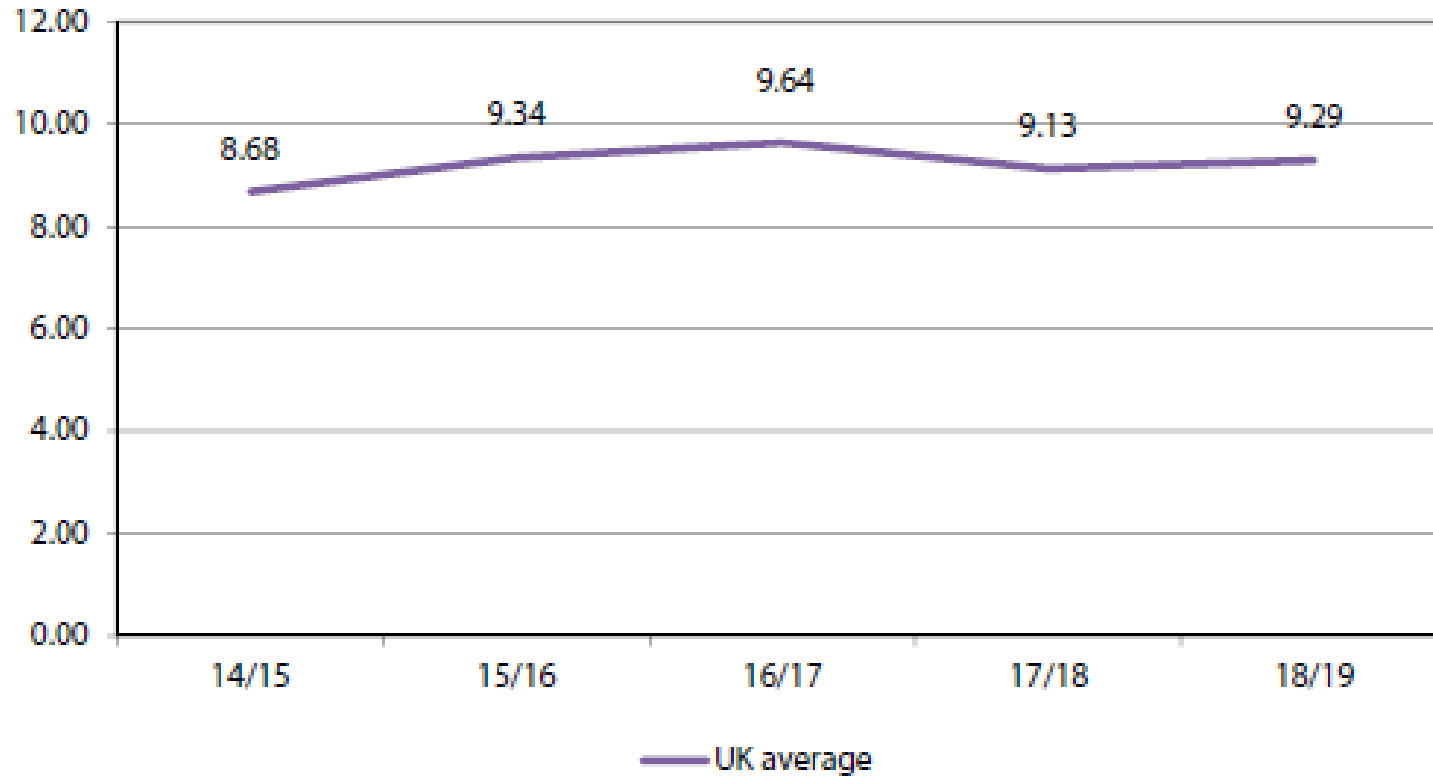


PI 17a Food only cost per lunchtime meal (primary & special schools)

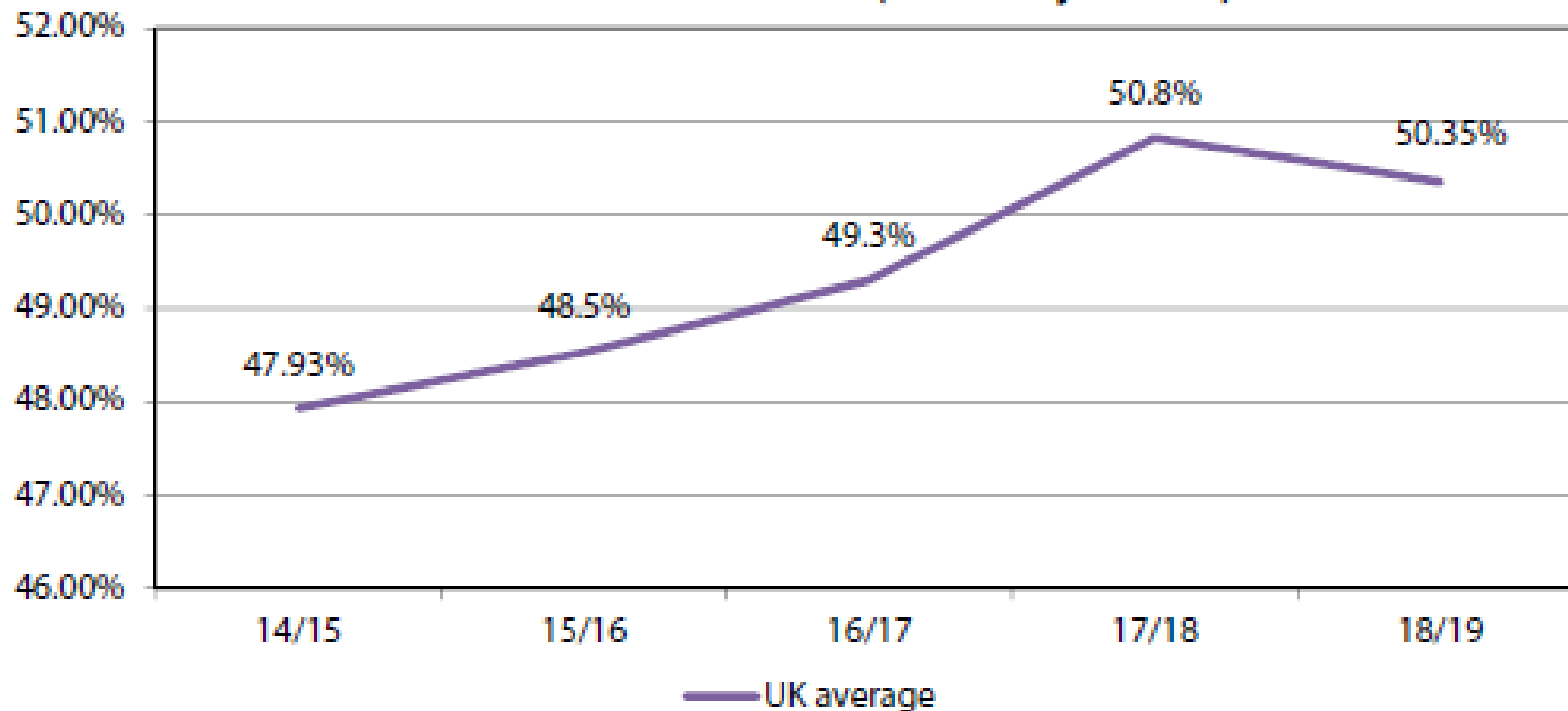


PI 11c Total cost per lunchtime meal - Primary & Special (exc. CEC)**PI 11e Total cost per lunchtime meal - Secondary School (exc. CEC)**

PI 13 Primary school lunchtime meals served per staff hour

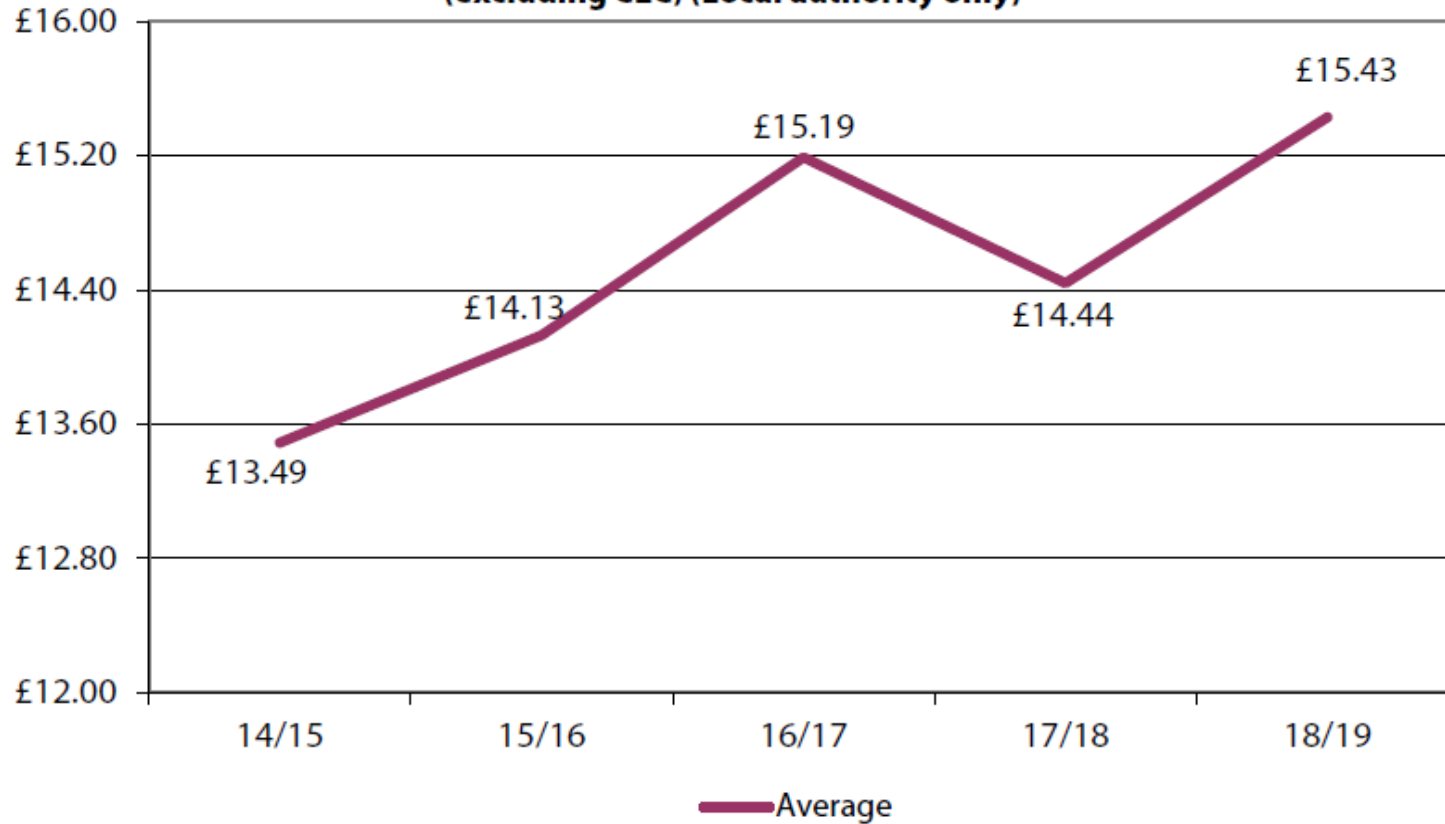


PI 20 Unit staff cost ratio (secondary schools)

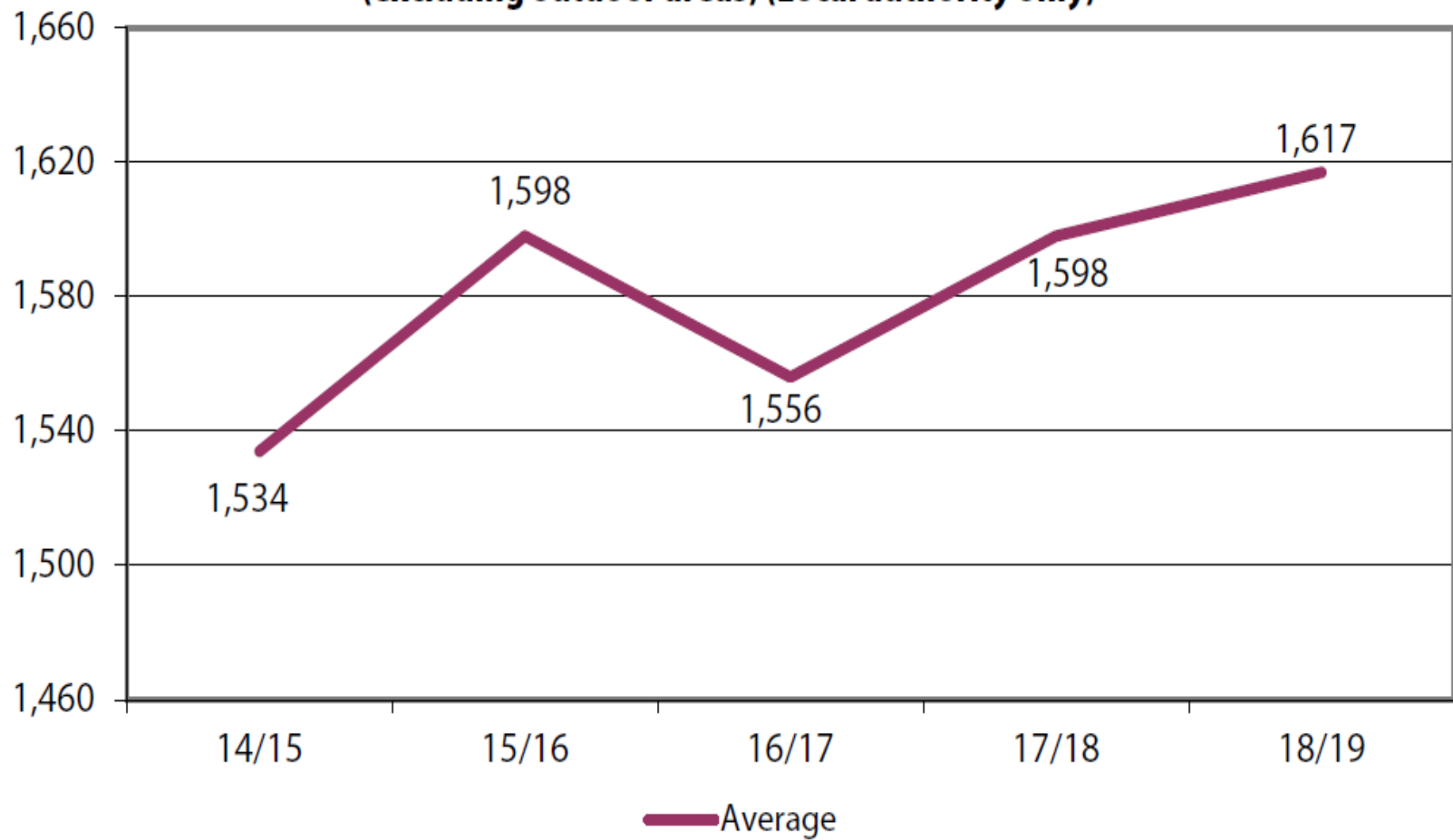


Building cleaning summary report 2019/2020

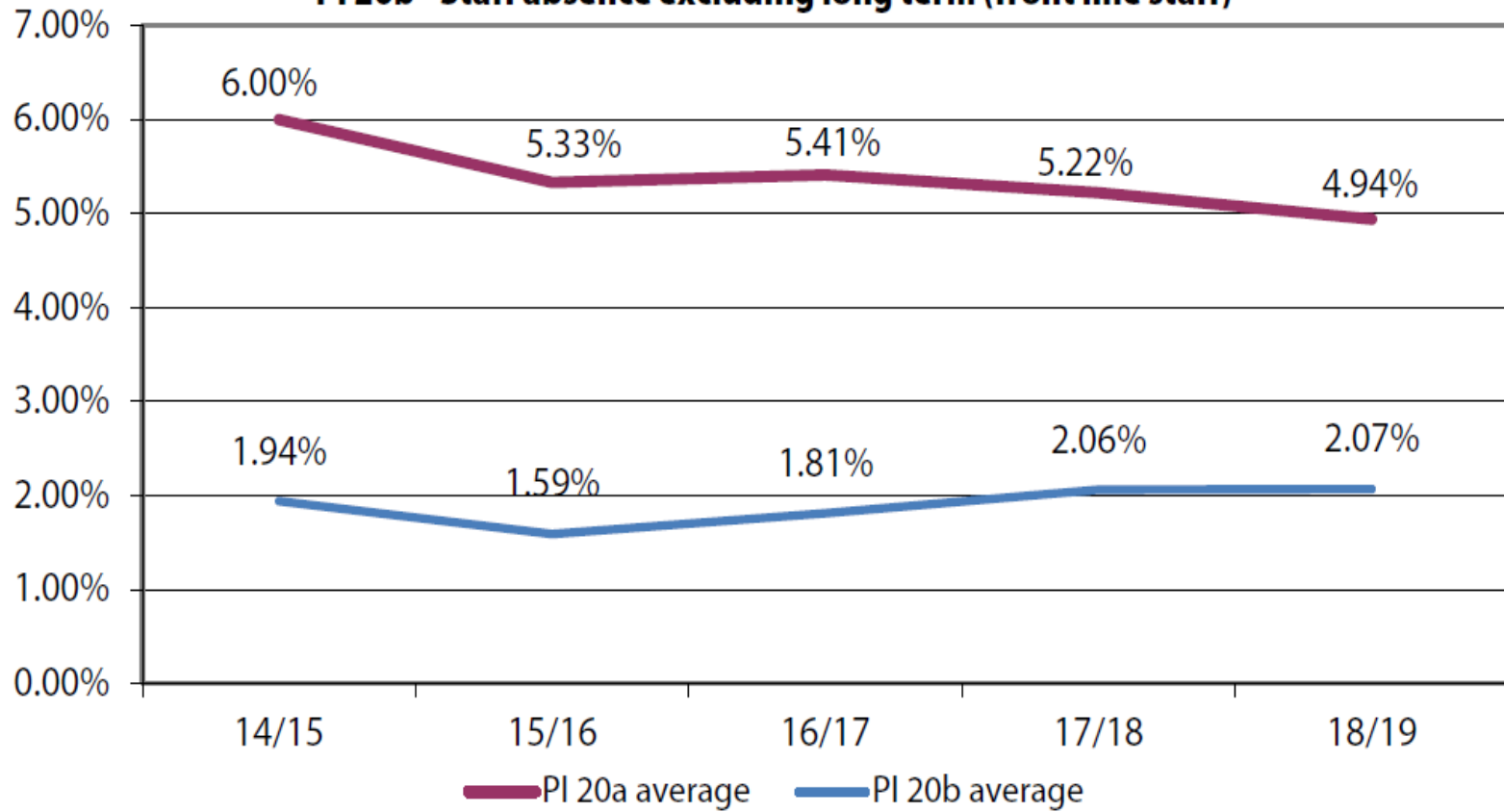
**PI 01a - Cost per square metre cleaned
(excluding CEC) (Local authority only)**



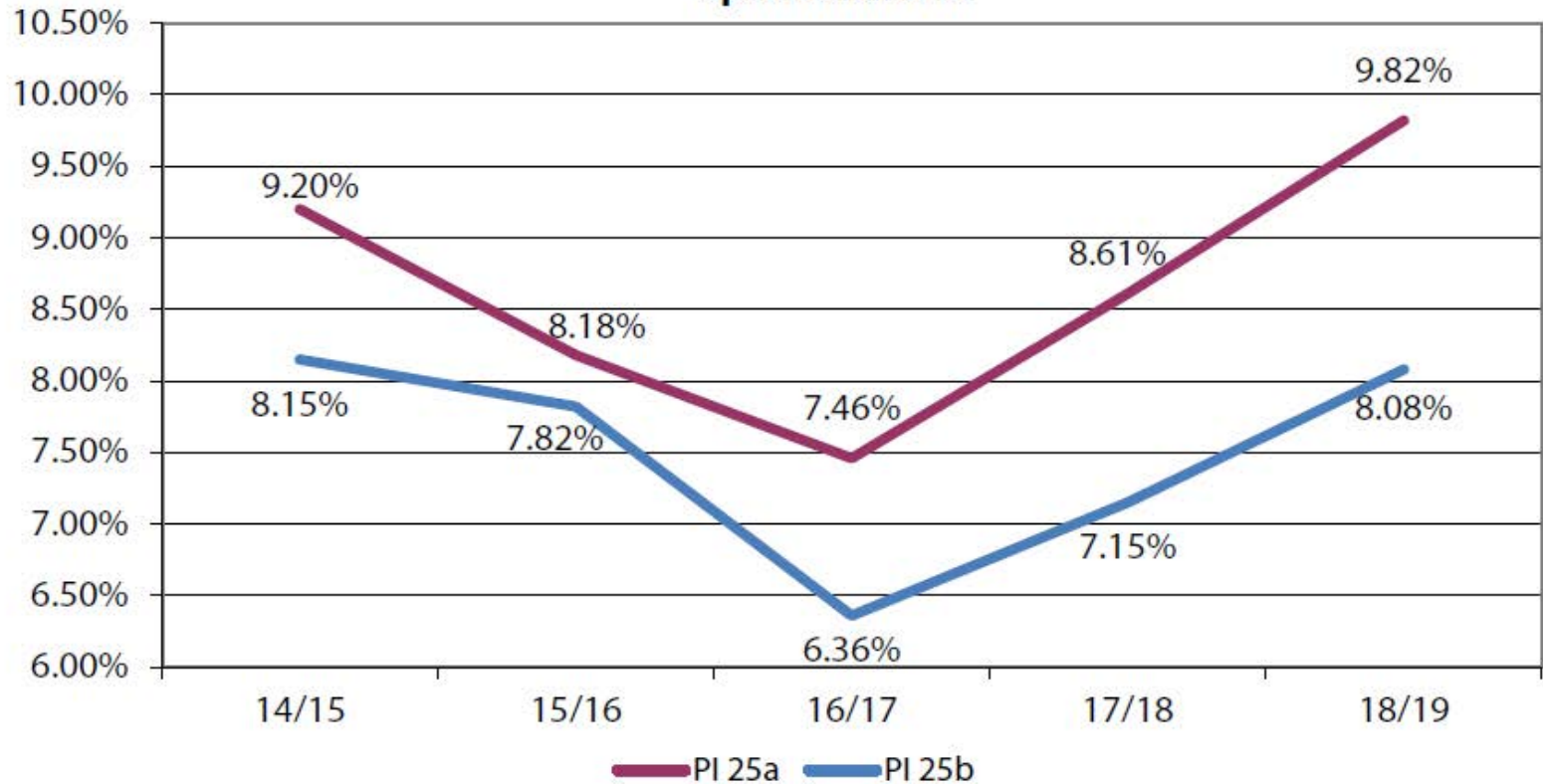
**PI 16a - Total square metres cleaned per FTE employee
(excluding outdoor areas) (Local authority only)**



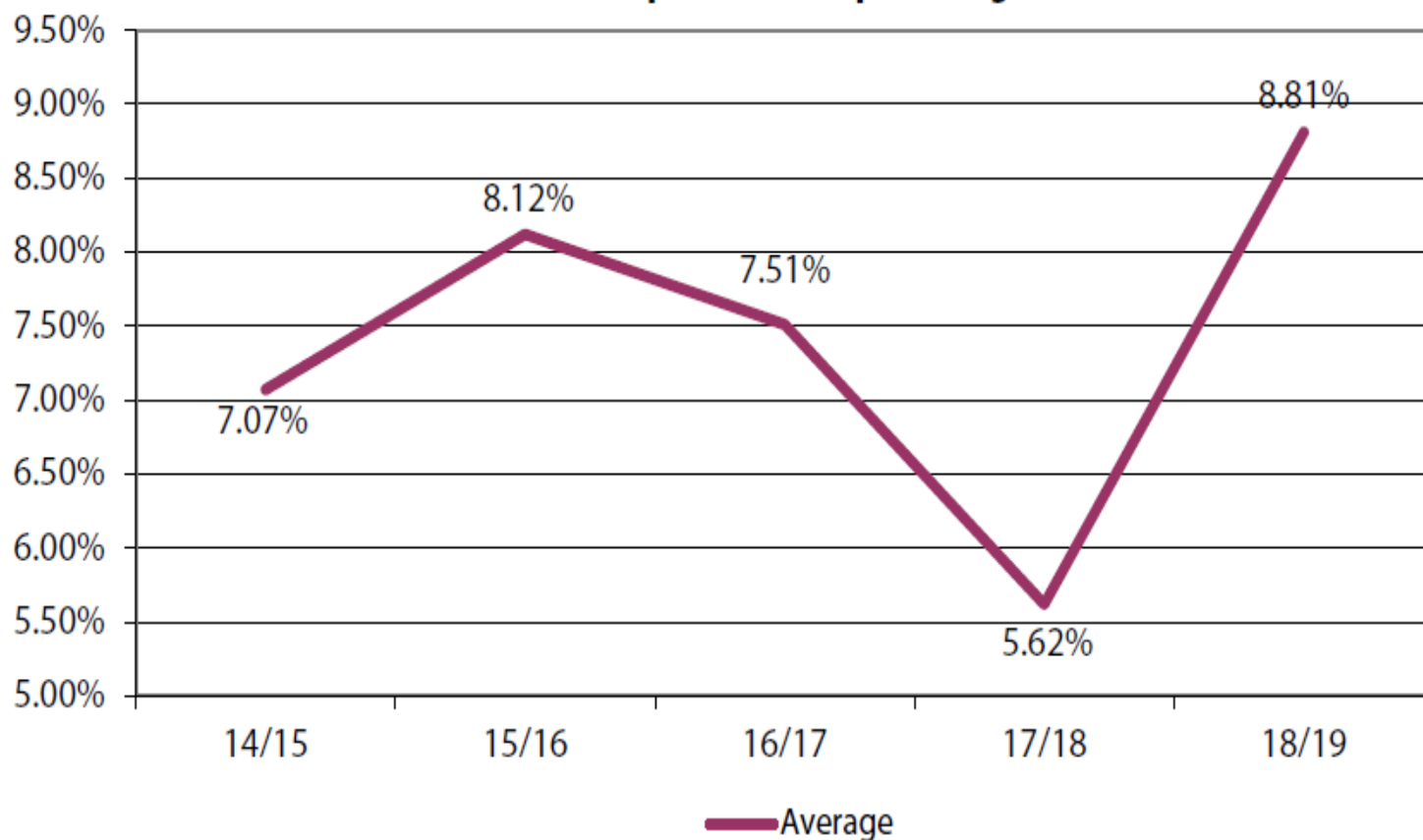
PI 20a - Staff absence (front line staff)
PI 20b - Staff absence excluding long term (front line staff)



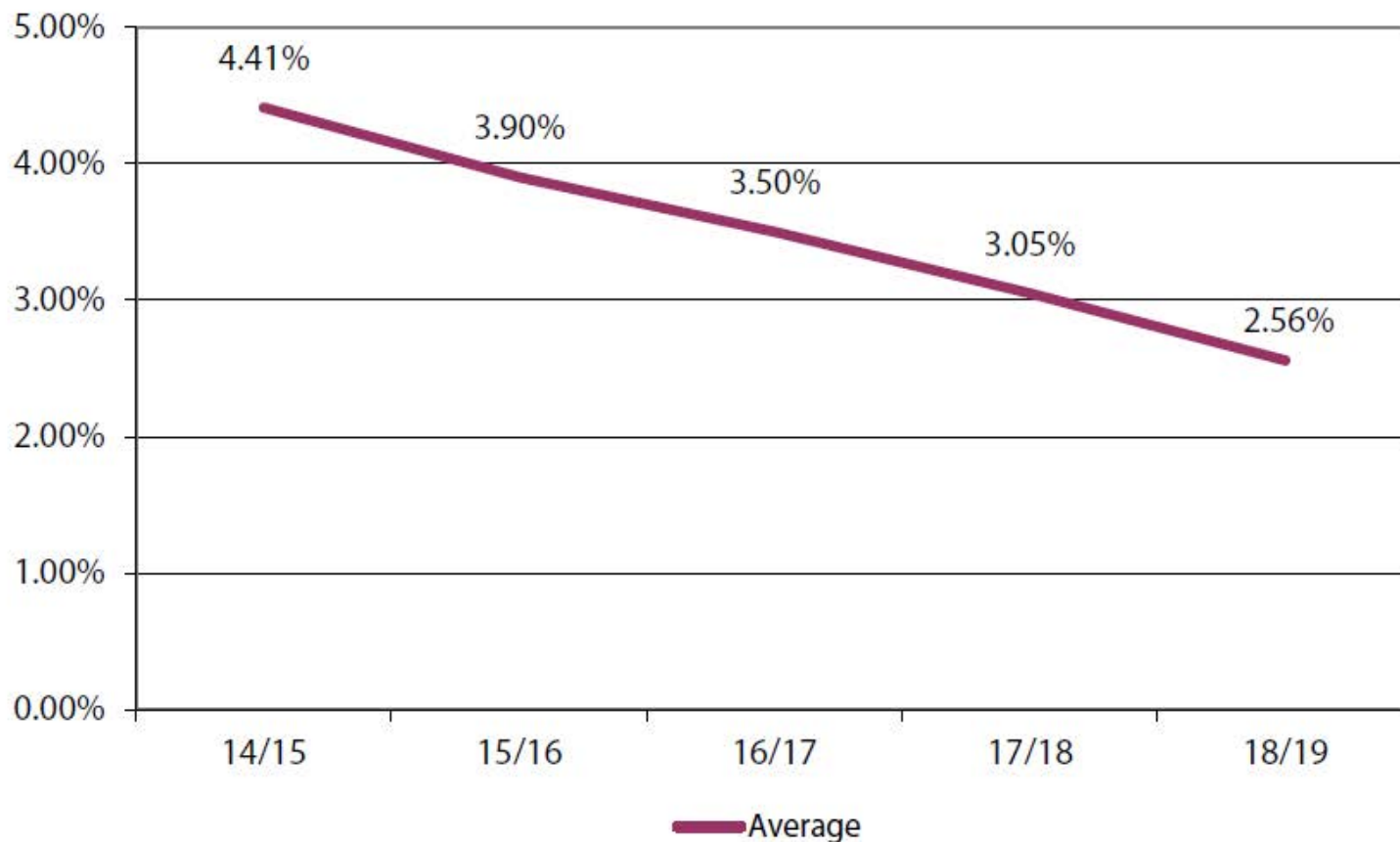
PI 25a - Leavers as percentage of total operational staff
PI 25b - Leavers (employed for at least 12 weeks) as a percentage of total operational staff



PI 21a - Number of starters per annum as percentage of workforce



PI 08a - Other costs as a percentage of total cost (All work)



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