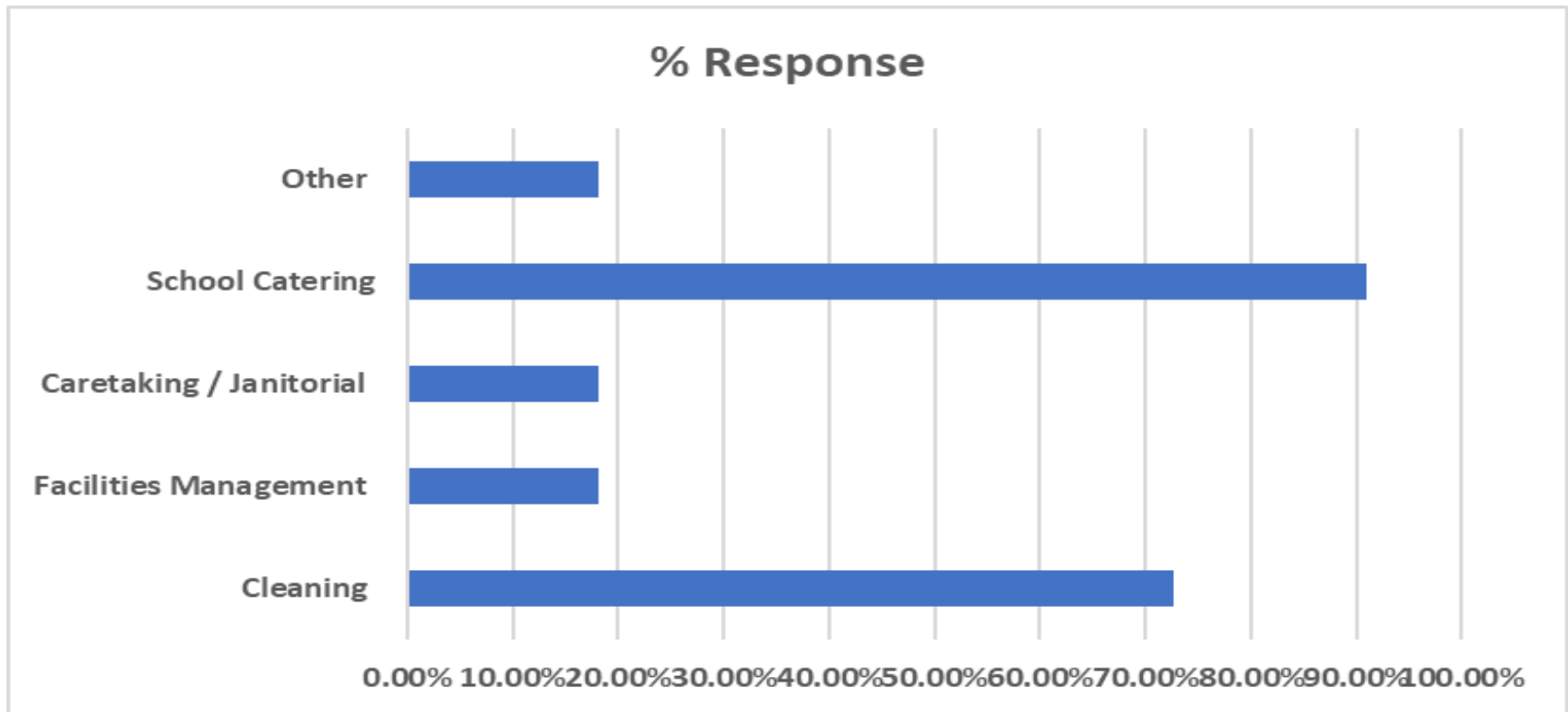


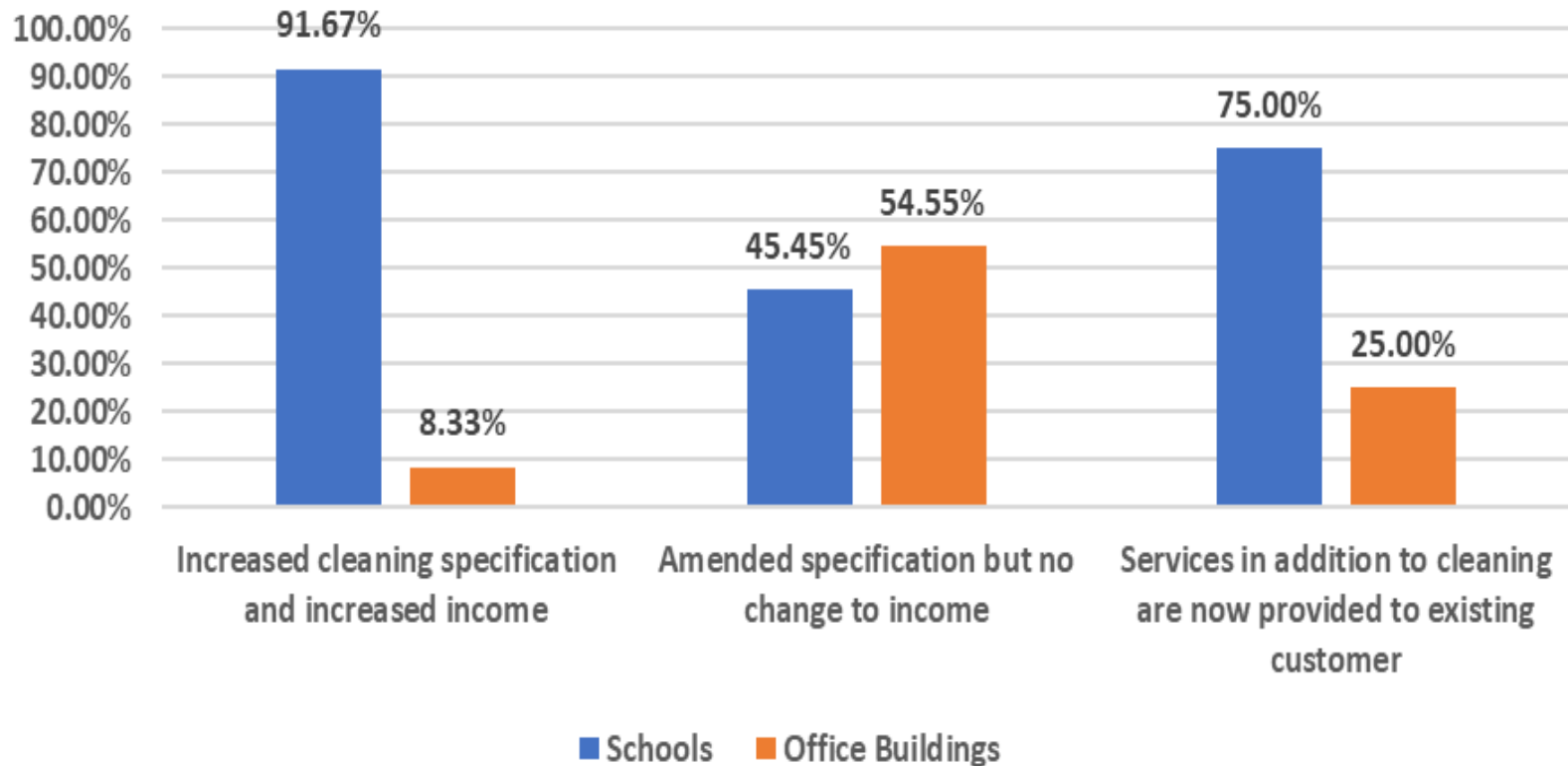
# Post COVID – 19 – What next ?



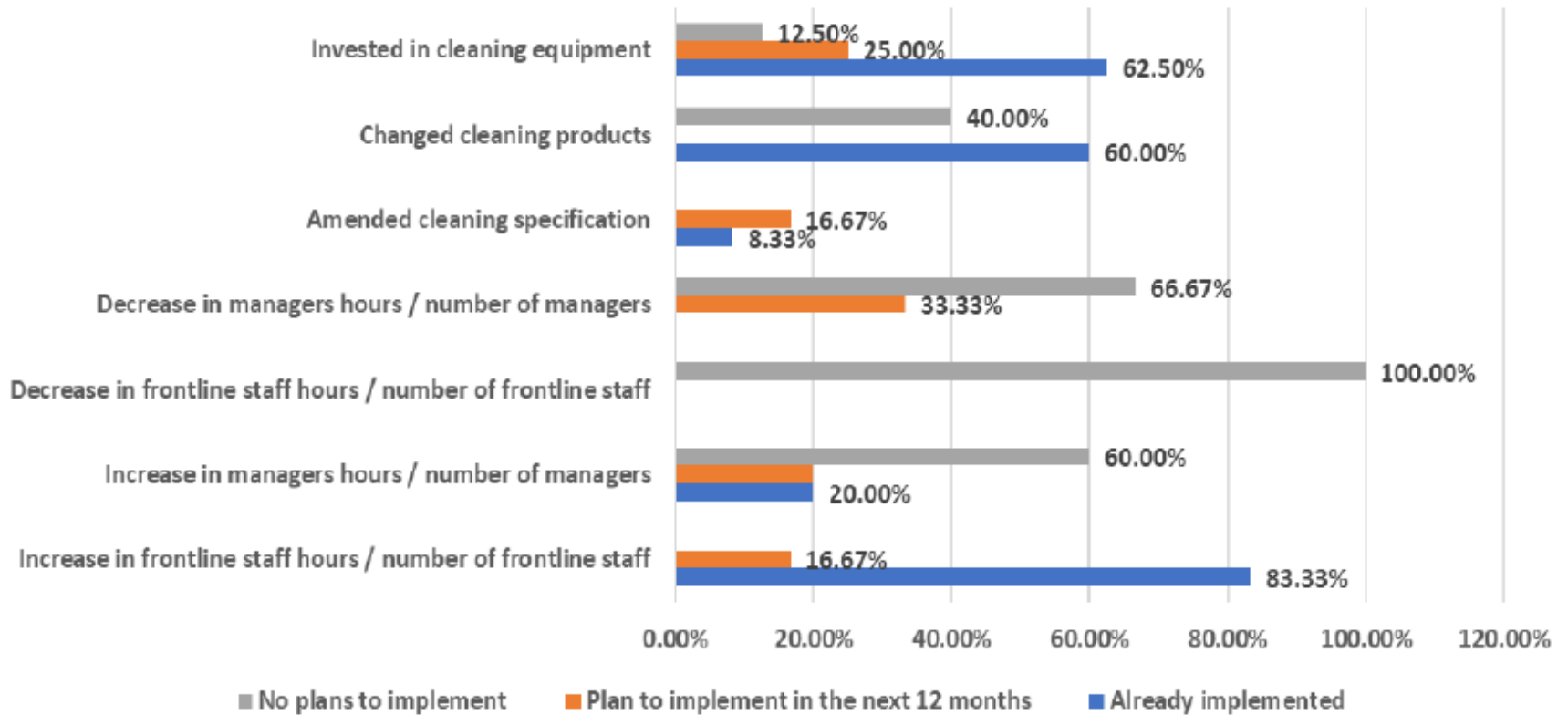
# What services do you provide to schools?



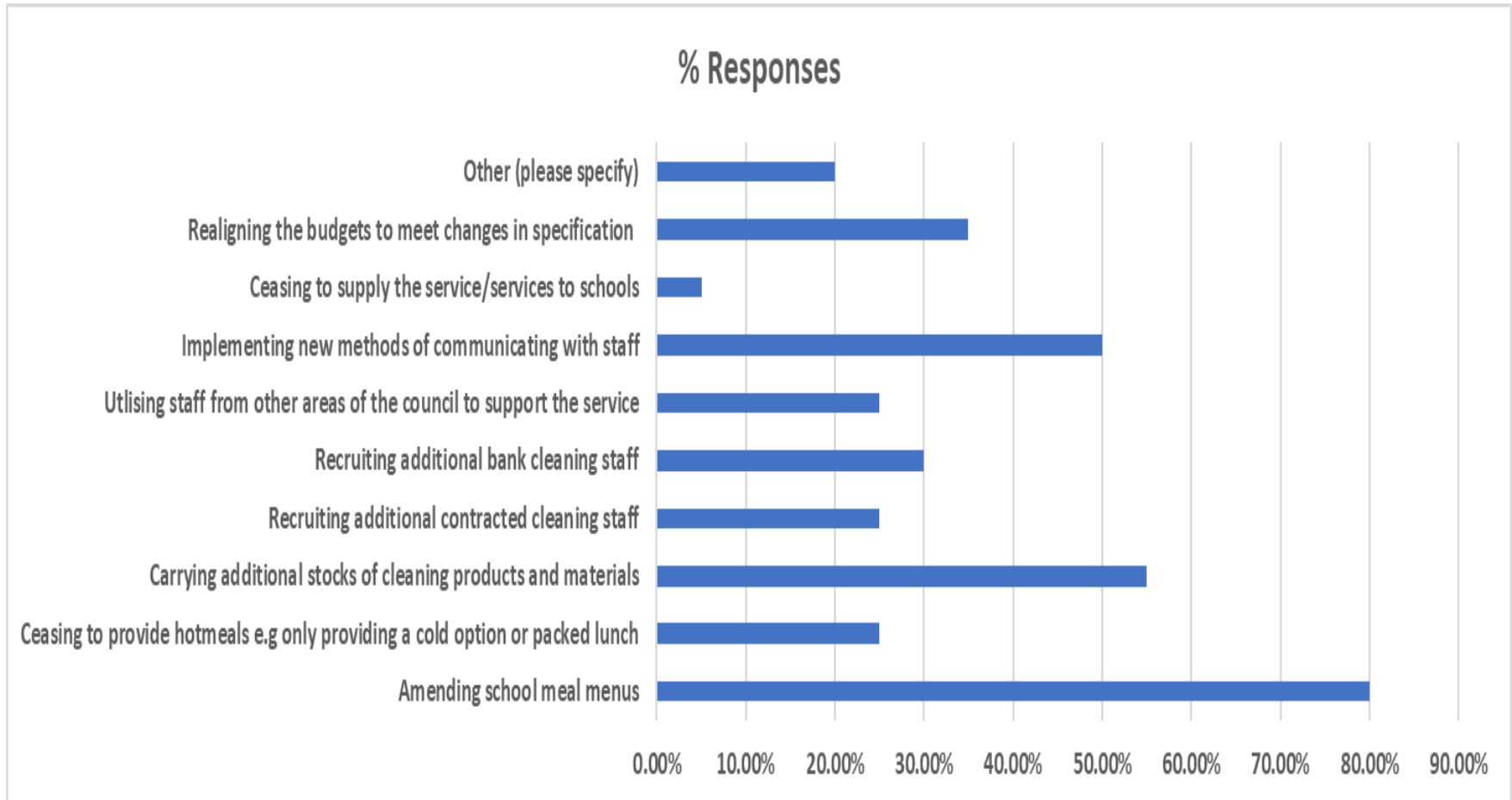
### How has COVID-19 impacted on Service Level Agreements / Contracts?



### In response to COVID-19 what changes have been implemented or are planned?



# Mitigating the impact of schools closures?



## Discussion points – Building cleaning

- What are your short, medium and long term plans for the cleaning service?
- Service delivery model review
- Managing demand as restrictions are lifted and buildings re-open
- Sustainability – net zero
- Supplies and the workforce

# Discussion points – Catering

- Increasing school meal uptakes
- Increased eligibility for free school meals
- Holiday hunger provision
- Service delivery model review?
- Supplies and the workforce
- Sustainability - net zero

# Discussion points - FM

- Preparing the workplace
- Reconfigure space for physical distancing while enabling collaboration
- Communication plans
- Managing the wider opening of buildings – visitors / events bookings / council meetings
- Cleaning regimes
- Updating workplace policies
- Sustainability – net zero



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