

# Introduction to Parks Management

## Course programme

For further information, please contact [training@apse.org.uk](mailto:training@apse.org.uk)

09:45 - 10:00	REGISTRATION
10:00- 11:15	<h3>UNIT 1: Introduction to Parks Management Pressures</h3> <ul style="list-style-type: none"><li>Overview - Professional development and Skills</li><li>Leadership and management</li><li>Health and safety-risk assessment</li></ul>
11:15 - 11:30	COMFORT BREAK
11:30 - 12:45	<h3>UNIT 2: Resource Management</h3> <ul style="list-style-type: none"><li>Finance</li><li>Staff, the supply chain and contractors.</li><li>Managing operations in parks and open spaces.</li></ul>
12:45 - 13:15	LUNCH
13:15 - 14:30	<h3>UNIT 3: Customer Care/Partnerships</h3> <ul style="list-style-type: none"><li>Customer care</li><li>Engaging partners</li><li>Engaging the community</li></ul>
14:30 - 14:45	COMFORT BREAK
14:45 - 15:45	<h3>UNIT 4: Action planning</h3> <ul style="list-style-type: none"><li>Professional development - management skills</li><li>Planning for effective parks management and next steps.</li></ul>
15:45 - 16:00	PLENARY, FEEDBACK AND CLOSE