



Delivering on Transformation in North Ayrshire

APSE Annual Seminar
Thursday 3 September 2015

Elma Murray
Chief Executive
North Ayrshire Council



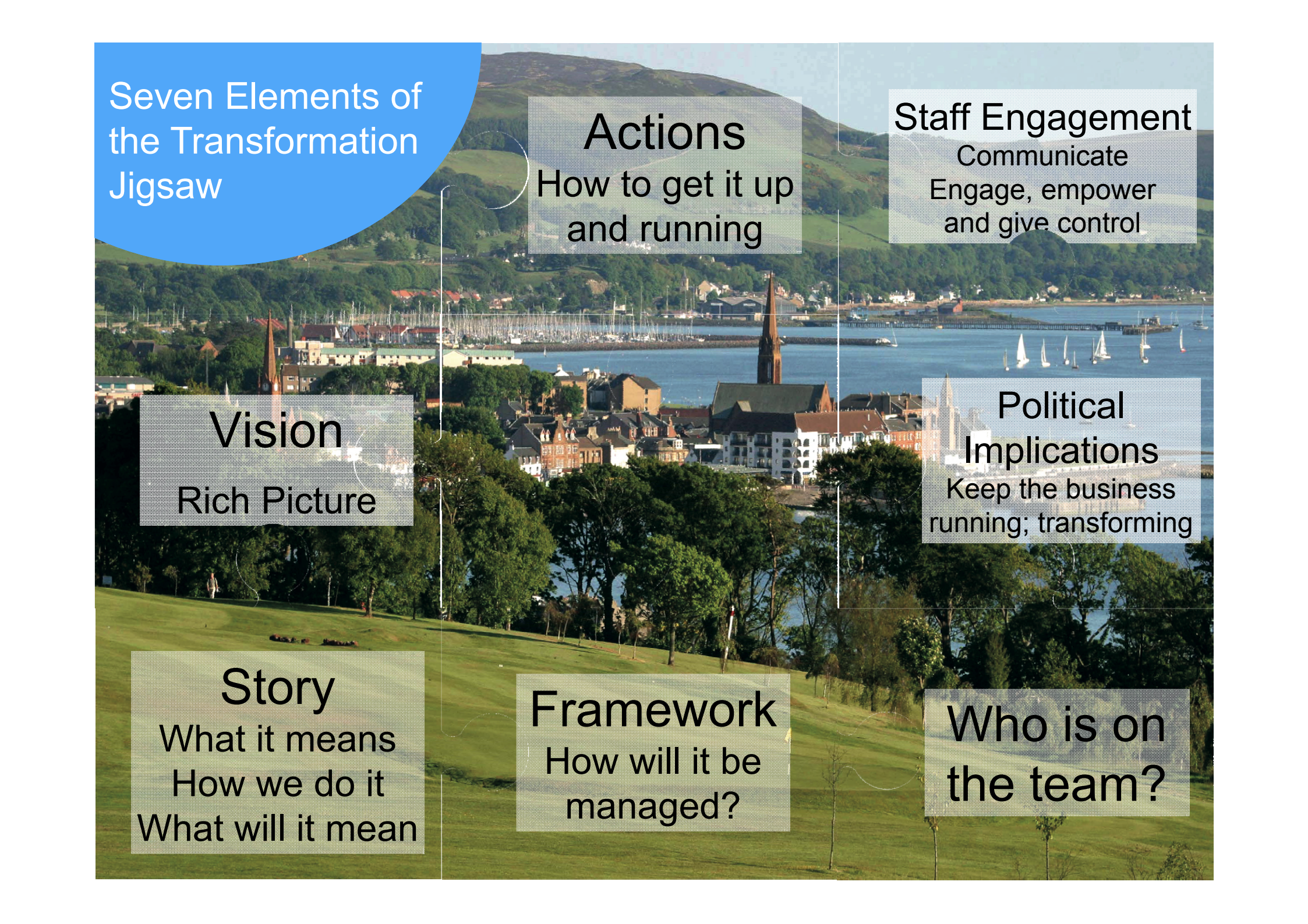
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Good to Great





Seven Elements of the Transformation Jigsaw

Actions
How to get it up and running

Staff Engagement
Communicate
Engage, empower and give control

Vision
Rich Picture

Political Implications
Keep the business running; transforming

Story
What it means
How we do it
What will it mean

Framework
How will it be managed?

Who is on the team?

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Good

What
Good
Looks
Like

Wins

- Team North Ayrshire
- Health & Social Care Partnership
- Streetscene
- Early Intervention

Staff Confidence

- Less money, better services
- Ideas for change
- Recognition
- Empowered

Partners

- Community Planning Partnership
- Government

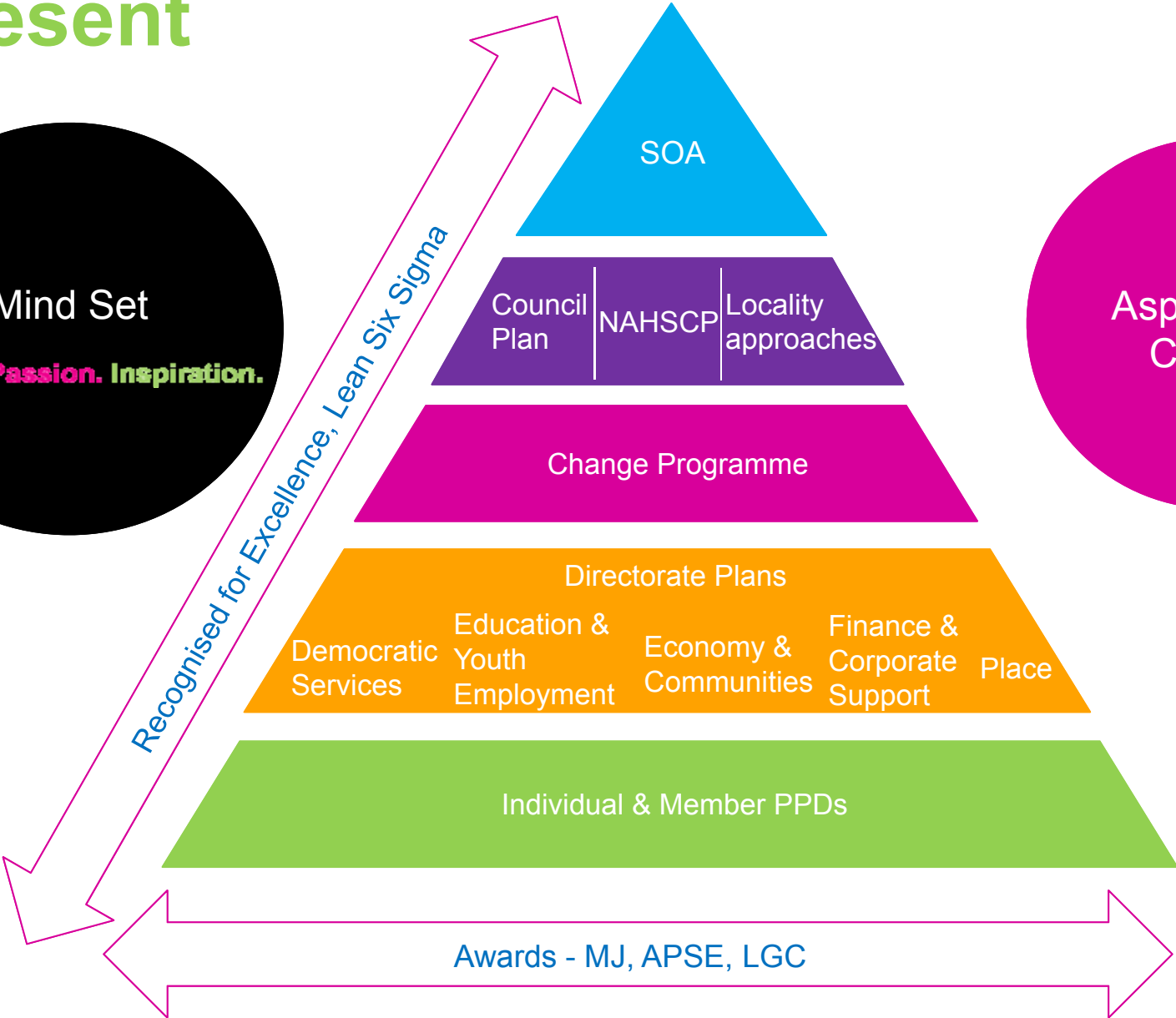
Middle
of the
road

Don't
take
'No'
for an
answer!

Present

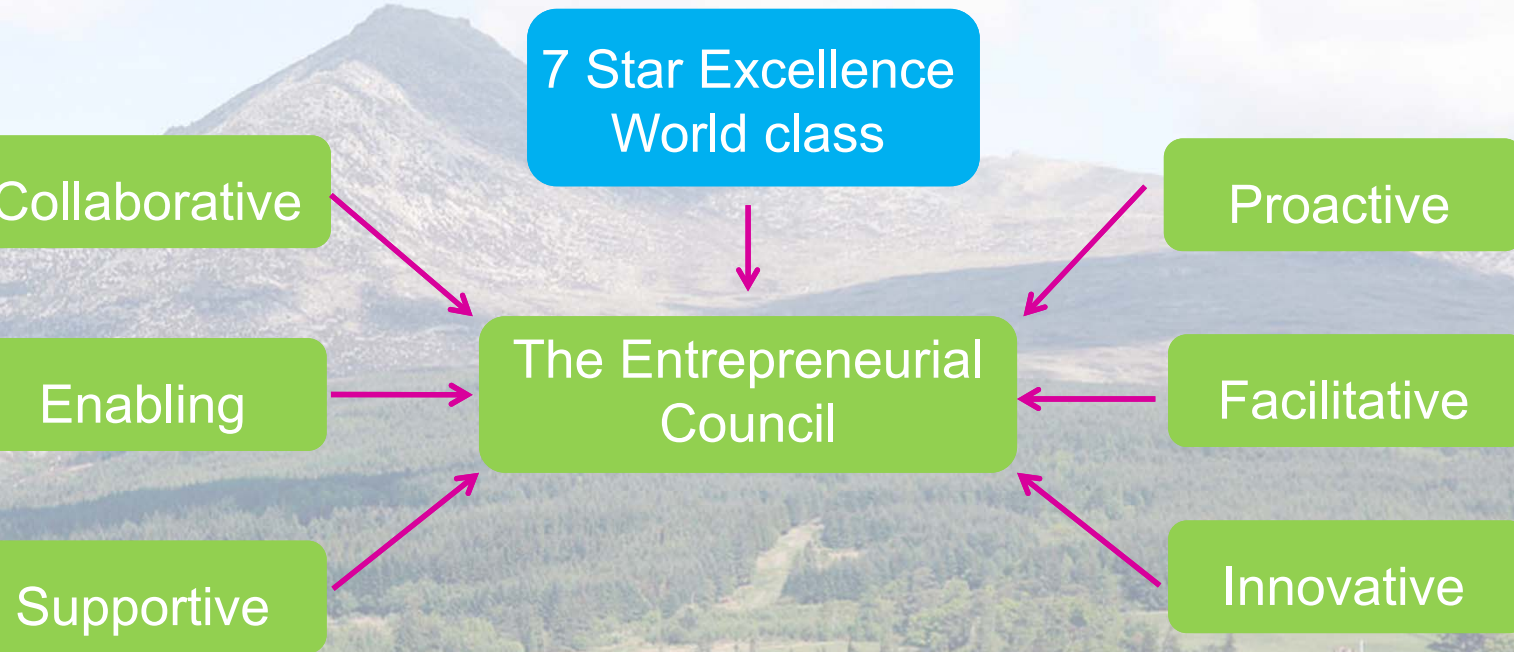
Mind Set
Focus. Passion. Inspiration.

Aspirational Council



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Upward Journey



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Results

1st established Health and Social Care Partnership in Scotland



Sector Leading Business Support



90% of our residents rate North Ayrshire as a very good or good place to live

Best Performing Council in 10% of SOLACE Benchmarks



Time taken to provide occupational therapy equipment to service users has reduced from 10 weeks to 4 weeks

5th top performing Council in Scotland for



1st Skills Centre of Excellence in Scotland



Thank you for listening.



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