

Environmental health services – Scotland only

Performance indicator list 2022-23

***Scotland Only**

****England and Wales**

Whole service

PI 40 table* Total investment in Environmental Health service (Management, Operational staff, admin staff, Transport, Premises, Supplies & services, Sub contractors, Departmental admin, Income)

PI 41 table* Net investment by service areas

PI 01a* Net investment in service per head of population (excluding CEC)

PI 02* Inspection/operational staff cost per head of population

PI 03* Total staff cost as a percentage of total expenditure

PI 04* Total transport cost as a percentage of total expenditure

PI 05* Total income as a percentage of total expenditure

PI 08a** Percentage staff absence (excluding Scotland)

PI 08b** Percentage staff absence - (excluding long term absence) (excluding Scotland)

PI 09a* Staff absence days per FTE – Scotland only

PI 09b* Staff absence days per FTE – Scotland only (excluding long term)

Food

PI 10 Net investment in food hygiene service per head of population

PI 17b* Net investment in food service per head of population

PI 60a** Net investment in food hygiene service per operating food business

PI 11a** Total number of category A, B and C premises per FTE

PI 12a** Total number of inspections (category A – E premises) per FTE

PI 64a** Percentage of compliant food premises (awarded a rating of 3, 4 or 5 under FHRS)

PI 13a** Number of broadly compliant premises as a percentage of all premises

PI 14b** Percentage of food premises assessed and awarded rating 1-5 under FHRS

PI 15a** Number of suspected food poisoning cases report per 1,000 premises

PI 15b** Number of confirmed food poisoning cases report per 1,000 premises

PI 67a** Percentage of food poisoning cases reported that were confirmed

PI 15c* Number of food poisoning notifications per 1,000 premises

PI 16d** Number of food hygiene complaints (excluding food poisoning) per 1,000 premises

PI 16c* Number of other food complaints (excluding food poisoning) per 1,000 premises

Health and safety

PI 20 Net investment in health and safety service per head of population

PI 21 Total number of premises per FTE

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- PI 22 Number of proactive premise inspections as a percentage of total premises within jurisdiction
- PI 23 Number of non-inspection interventions as a percentage of total premises within jurisdiction
- PI 71a** Percentage of RIDDOR reportable accidents per number of businesses
- PI 72a** Percentage of investigations that were mandator
- PI 73a** Health and Safety complaints procedure percentage score

Noise

- PI 29a* Net investment in noise service per head of population (excluding ASB)
- PI 31* Number of noise complaints resolved without need for attendance
- PI 32* Number of noise complaints received requiring attendance on site
- PI 34* Average time (in days) between time of complaint and attendance on site, for those requiring attendance

Anti-social behaviour noise

- PI 29b* Net investment in ASB noise service per head of population
- PI 33* Number of noise complaints received that were dealt with under the antisocial behaviour act (part V in Scotland)
- PI 35* Average time (hours) between time of complaint and attendance on site, for those dealt with under the ASB Act 2004

Enforcement

- PI 36* Table - Notices and fly tipping
- PI 38* Table - Nuisance vehicles reported, inspected, assessed as abandoned, removed and notices issued
- PI 42* Number of incidents of fly-tipping/dumps per 1,000 households

Public Health / Environmental nuisances

- PI 43a* Number of public health / environmental nuisance service requests where further investigation was required per FTE
- PI 44a* Percentage of service requests which required an urgent response which were resolved within target time
- PI 45a* Percentage of communicable diseases notifications dealt with within target time