

Exhibitors



Clear Skies Software (part of IEG Group) is proud to be sponsoring and attending the **APSE Cemeteries and Crematorium Seminar** on **30 April** in Stoke-on-Trent, where we'll be showcasing **BACAS Nova**, the next evolution in crematorium and cemetery management software.

BACAS Nova is a SaaS platform built specifically for public sector bereavement services. It brings together bookings, cremations, burials, memorials, registers, finance and reporting in a single, secure system, removing the need for on-premise infrastructure and the burden of managing complex upgrades.

Building on the trusted Clear Skies BACAS platform, BACAS Nova introduces a modern, intuitive user interface while retaining the robust functionality bereavement services teams have relied on for decades.

Delivered as a fully managed service on **Microsoft Azure** in UK data centres, BACAS Nova enhances stability, security and resilience, allowing councils and public bodies to focus on what matters most: delivering a sensitive, high-quality service to bereaved families.

IEG Group is a leading provider of innovative technology across local government and healthcare, supporting digital transformation in Planning, Building Control, Citizen Self-Service and Continuing Healthcare.

Visit the Clear Skies Software stand to meet the team, see BACAS Nova in action, and explore how we're helping bereavement services digitally transform one of their most essential services.

Modern Software for Crematorium & Cemetery Management



Anglia Research is a well-established, probate genealogy company, that has been a trusted partner of the public sector in England and Wales for over 40 years. We tailor our approach to support the needs of the various teams throughout the public sector with our global next-of-kin finding service, to ensure the best outcome for all involved.

Our genealogy services are fast, fail safe and free of charge to the public sector, and include but are not limited to; locating and contacting NOK, full in-house estate administration, asset searches, will searches, arranging funerals, support of Appointees and Deputies and Bereavement Teams and bringing empty homes back into use.

We aim to save local authorities time, resource and money whilst mitigating risk and ensuring the correct next of kin is located. We pride ourselves on an efficient, transparent, and collaborative way of working built on trust, and providing research you can rely on every time. Ethical practice and integrity are the very foundation of our business, and we protect the reputation of public bodies as carefully as we protect our own. Our team includes accredited genealogists and independently regulated staff who deal with all matters in an empathetic and professional manner.

Additionally, we have our own in-house legal team, Wolsey Probate, who offer a complete administration service and provide specialist expertise in intestacy matters for public sector teams and entitled next of kin. For complete assurance, the division is led by a fully qualified, SRA-regulated solicitor and staffed by legally qualified practitioners.

We are delighted to be exhibiting at APSE cemeteries and Crematorium Seminar 2025 and look forward to meeting you.

For more information, please contact us on 01473 350 350 or at publicsector@angliaresearch.co.uk



cem solutions
CONTINUOUS EMISSIONS MONITORING

CEM Solutions (UK) Ltd are an independent supplier of continuous emissions monitoring products & services.

Our portfolio includes a comprehensive range of systems designed specifically for the crematoria sector, compliant with and exceeding the requirements of PG5/2. Products include, single or twin CO, NOx & O2 continuous gas analysers, a range of dust/particulate monitors and in-situ Oxygen for combustion control.

We carry out service and maintenance of all crematoria gas analyser systems, stock a wide range of spares and hire systems for emergency breakdowns. Based in the Midlands, home to our UK wide service team, we focus on customer satisfaction and long-term working relationships.

If you are a crematoria equipment supplier, operator, or regulatory authority representative, please come and talk to us about how we can support your monitoring needs.



DFW Europe

Consultant and supplier of the most innovative cremation equipment.

DFW Europe is specialised in cremation equipment, crematory products, crematorium design, manufacture and installation of cremator installations for humane- as animal cremations. The high degree of ease to use, ergonomics and environmental requirements play a major role for all DFW Europe cremation equipment and crematory products.



EDGE IT Systems boasts over 30 years of experience providing comprehensive software and IT solutions tailored for Local Councils. Among our specialised offerings is Epitaph, our cemetery and crematorium software, designed to streamline management processes.

Epitaph stands as a testament to our commitment to modernise council operations. It seamlessly integrates into our AdvantEDGE software suite, which offers a total of 10 modules tailored for council management. This cloud-based solution ensures GDPR compliance while facilitating paperless operations. With Epitaph, tasks such as report generation, invoicing, and document storage become automated, minimising administrative burdens.

Our dedication to client support is unwavering. We offer extensive training resources, including group webinars, tutorial videos, and personalised 1-2-1 training sessions. Additionally, our 24/7 online help desk and UK-based phone support ensure that assistance is always within reach.

Our cemetery services, led by ICCM qualified staff, offer consultancy, data entry, digital mapping, and memorial inspections, enhancing cemetery & crematorium management efficiency.

Chris Edge, with over 35 years of IT consultancy experience, leads our IT consultancy services, advising councils on transitioning to paperless administration and cloud migration. Peter Linsell, with over 25 years of local government experience, specialises in management consultancy, particularly in cemeteries and crematoria.

At EDGE IT Systems, our focus remains on empowering Local Councils with innovative solutions, epitomised by Epitaph, to navigate the challenges of modern governance effectively.

ENVIRONMENTAL

The logo features a stylized flame in shades of blue and green, with a green leaf-like shape at its base, positioned between the letters 'I' and 'O' in the word 'ENVIRONMENTAL'.

COMBUSTION TECHNOLOGIES

Environmental Combustion Technologies Ltd. (ECT) is a UK-based manufacturer specialising in advanced combustion systems for the cremation and waste management sectors. Headquartered in Hyde, Greater Manchester, ECT is recognised for delivering environmentally responsible solutions that meet and exceed stringent emissions standards.

Founded in 2012 as TodaySure by the Schofield family, the company evolved through a strategic merger with Matthews Environmental Solutions, creating ECT. This partnership combined deep manufacturing expertise with global reach, enabling ECT to expand its capabilities and product portfolio while maintaining its commitment to innovation and sustainability.

ECT's flagship product, the **Envirocrem Human Cremator**, represents the pinnacle of modern cremation technology. Engineered for precision and reliability, EnviroCrem delivers respectful cremation services while optimising operational efficiency and environmental compliance. Already the most thermally efficient cremator on the market, ECT has taken it even further: **our latest design enhancements make the EnviroCrem 30% more efficient, reducing preheat times and lowering overall fuel consumption while maintaining optimal operating temperatures.** EnviroCrem sets the benchmark for energy efficiency.

Complementing this, ECT offers **modular abatement systems** designed to significantly reduce harmful emissions, including particulate matter, NO_x, and VOCs. These adaptable solutions can be installed even in Listed Buildings, ensuring all facilities meet current and future environmental legislation while protecting air quality and public health.

Through **ECT Crematoria Servicing Ltd**, the company provides world-class maintenance and repair services for cremation and filtration systems, regardless of the original manufacturer. With 24/7 emergency support and highly skilled engineers equipped to resolve issues on the first visit, ECT ensures maximum uptime and compliance for its clients.

At the heart of ECT's operations are its core values: **innovation, environmental stewardship, and customer-centric service.** These principles drive the company's continued growth and its mission to deliver sustainable, high-performance solutions for a cleaner, greener future.



Facultatieve Technologies

Facultatieve Technologies (FT) with over 145 years of experience in cremation is the international market leader in the design, construction and maintenance of cremation and filtration equipment.

Our products meet the most stringent environmental legislation and we offer cremation solutions worldwide together with a full range of cremation equipment, with multiple fuel supply options as well as a variety of automatic/manual coffin loaders, cremulators and ash transfer cabinets.

In addition, our dedicated customer care department offers full support and back up and our on-line diagnostics means that we can view any problems remotely and often solve them without the need for an engineer to attend site.

Facultatieve Technologies gives advice and support on the whole cremation process.

Our product range is extensive and we are therefore able to supply the ideal product in any situation. Facultatieve Technologies provides excellent support and maintenance services anywhere in the world.

Feel free to contact us:

T: +44 (0)113 276 88 88

E: info@facultatieve-technologies.co.uk

Web: www.facultatieve-technologies.com



FBCA
Federation of Burial
& Cremation Authorities

The Federation of Burial and Cremation Authorities

Founded in 1924, membership of the Federation is open to all burial, cremation, and new funerary method providers and the organisation is the UK's only Trade Association dedicated to representing and furthering the interests of burial, cremation, and new funerary methods.

The Vision

To be the leading authority for Cremation, Burial, and Other Funerary Method providers, promoting professional standards through inspections, training, codes of practice, and member support.

The Mission

Our mission is to uphold and advance the standards of burial, cremation, and other funerary methods by:

- Promoting best practices and ethical standards across burial, cremation, and alternative funerary methods.
- Fostering collaboration and knowledge exchange among industry stakeholders.
- Delivering high-quality training programs to ensure regulatory compliance and professional competency.
- Developing and disseminating authoritative resources that inform and guide industry practice.
- Engaging with government and regulatory bodies to shape effective policy and represent the interests of our members.

The implementation of the vision and mission is achieved via our strategic aims which are modeled on our constitutional objectives.

As custodians of both the Cremation & Burial Codes of Practice we help shape the delivery of almost all funeral services throughout the UK, a position we have held for over 100 years.

Come and visit our stand within the exhibition and see how we have been

“Shaping the Future since 1924”



Fraser and Fraser has been working with the Public Sector since 1969. Our role is locating the next-of-kin of deceased persons. We're [regulated](#) by the Association of Probate Researchers (APR), allowing us to follow best practice methods. Our work, **free-of-charge** to the Public Sector, supports Local Authorities and other Public Sector bodies in a number of ways, including:

- **Where a Council is [arranging a funeral](#) under s.46 Public Health 1984.**
- **Where a Council's Adult Social Care / [Appointeeship & Deputyship](#) team** has been looking after the financial affairs of their client and their client passes away.
- **Where a Council's Private Sector Housing Team is working to bring [Empty Homes back into use](#)** and will need to engage with owners of the Empty Homes.

We understand the sensitivity that people-tracing requires and are committed to carrying these out with **tact, empathy** and **discretion**.

[Click here](#) to find out more.



Naturavolt

Electric Weeding Specialists

Leading the Charge in Chemical-Free Excellence: Naturavolt's eWeeding Revolution

As the APSE Parks Seminar 2026 highlights the evolution of green space management, **Naturavolt** is proud to be at the forefront of the transition toward a pesticide-free future. Our mission is simple: to provide local authorities and landowners with high-performance, sustainable alternatives to traditional herbicides. Through our cutting-edge **eWeeding** technology, we are transforming how the UK's parks, heritage sites, and open spaces are maintained, proving that effective weed control does not have to come at an environmental cost.

At the heart of our range are the eWeeding machines—precision-engineered tools that use high-voltage electricity to achieve a total systemic "root-to-shoot" kill. Unlike thermal or acetic acid treatments that often only scorch the surface, eWeeding flows through the entire plant, boiling the moisture in the cells and destroying the root system instantly. This ensures that even the most stubborn perennials and invasive species are eradicated without the need for a single drop of glyphosate.

The impact of this technology in public spaces is transformative. By eliminating chemical runoff, Naturavolt protects vital soil microbiomes and fosters urban biodiversity, creating safer environments for pollinators, pets, and people alike. Our commitment to excellence is reflected in our growing list of prestigious partners. The **National Trust** utilises Naturavolt technology to preserve the delicate balance of our nation's most cherished heritage landscapes, while **Derbyshire Dales District Council** has pioneered the use of eWeeding to maintain pristine public parks and streets with zero chemical footprint.

For park managers, Naturavolt offers a weather-resilient, carbon-conscious solution that fits seamlessly into modern maintenance schedules. We invite you to explore our full range of professional eWeeding machinery and high-quality weeding services at **Naturavolt.com**. Join us and our partners as we power the next generation of vibrant, healthy, and chemical-free green spaces.

Obitus

The Obitus team are delighted to be exhibiting at the APSE Annual Seminar & Service Awards.

Every life story is unique. At Obitus, we help families make the most of every picture, every video, and every song so that each funeral service is as special and personal as can be.

We're a 'customer first' company, dedicated to delivering more ways to say goodbye through high quality, personalised Music, Tributes, Streaming and Keepsakes for funeral services.

We know that families want more personalisation. That's why we work closely with Venues, Funeral Directors, and Officiants across the UK to deliver better bereavement experiences. Our products help to make the funeral service more personal, while offering more freedom for families and friends to share the moment in a way that suits them.

Alongside our media products, we also provide dedicated teams and systems, daily support and free training for your Venue teams, Funeral Arrangers and Officiants to help make every service seamless. Together, we can help create a truly personal experience for your families.

If you have any questions or just fancy a chat, we're always happy to hear from you. Get in touch on 03333 447 440 or hello@obitus.com, or visit www.obitus.com.

ORTHOMETALS *> innovating crecycling*

In the global funeral industry, specialized recycling is in high demand. Orthometals is the only company in the world to offer a sustainable, industry-specific process that we developed ourselves — reliable, efficient, and transparent. We call it: Crecycling.

Orthometals was founded in the Netherlands, and its story began in 1986, when Jan Gabriëls and Ruud Verberne met and started exploring the idea of recycling metals after cremation. At the kitchen table, the foundations were laid for a process and philosophy that still guide us today: down-to-earth, personal, ambitious, and future-oriented. What started as a simple concept has grown into a global company, working with over 2000 crematoria across six continents.

Crecycling is our specialized solution for crematoria that want to handle residual metals in a responsible, sustainable way. We recover and process all metals after cremation with great care. All material is separated, weighed, and documented, and the entire process is tailored to the specific needs of the funeral sector.

We place collection containers at each crematorium. Our drivers visit regularly to collect the materials, handle the necessary paperwork, and transport everything to our sorting facility in the Netherlands. There, the metals are sorted in multiple stages and prepared for reuse in collaboration with trusted partners.

Once the process is complete, we provide a transparent report listing the types and weights of the recovered metals and their corresponding value. After deducting our processing fee, the net proceeds are transferred immediately.

Orthometals enables crematoria to contribute to a more circular world.

Curious to learn more? We'd love to connect and share what Crecycling can mean for your organization during the coming APSE event.



Pear technology – Pear Technology can provide mapping services to the bereavement services sector.

Historic Records provides transcribes Free transcription services in conjunction with Family Search.

Scripti provides scanning services.



As a global leader in deathcare management technologies, PlotBox works in partnership with UK local authorities and councils to digitally transform their bereavement services operations.

Founded by husband and wife team Sean and Leona McAllister, we created

the first, purpose-built solution of its kind to integrate two previously separate functions - deathcare management software and georectified mapping - revolutionising the way cemeteries and crematoria both operate and grow.

A decade on, our partners now benefit from the global expertise of a growing, world-wide multi-disciplinary team that stretches across the UK, North America and Australia.

Our mission is to help take away some of the pain around dealing with death - for families, and those who serve them. That's why we've created a cloud-based deathcare management solution that helps provide the right information, in the right place at the right time.

Seamlessly integrating all of the essential functions of deathcare management, PlotBox's 'single source of truth' provides complete confidence, control and visibility of your data - removing silos of information, increasing efficiencies, and helping to keep you compliant.

Everything in one place, accessible from anywhere, at any time. Giving you more time to focus on what matters most.

Designed for cemeteries:

Outdated, disjointed cemetery management systems cost time and money, increase risk and limit growth. PlotBox's single system, with integrated mapping and software provides smarter organisational workflows, greater ROI from inventory audits, and a better experience for families.

Designed for crematoria:

Everything crematories need to help manage teams, streamline processes, and ensure compliance. Maintain customised diaries, store and print all necessary documents, and make data-driven decisions with a range of powerful crematorium reporting tools.

To learn more about how PlotBox has been helping UK local authorities to digitally transform their operations and improve customer service, visit: www.plotbox.com or email: info@plotbox.com



RS Bruce is a Precious Metal Recovery and Toll Processing company founded in 1974 in Sheffield, England. We specialise in the recovery and processing of precious and valuable metals from various industries as well as operating the UK's first Lithium-Ion battery recycling plant. Using our 35+ years of experience, RS Bruce has now established a crematoria metal recycling scheme to offer crematoria in the UK a choice of partner for their metal recovery and refining. We pride ourselves on playing a key role in the innovation of the techniques used today for the removal, recovery, and recycling of precious metals (primarily the Platinum Group Metals (PGMs), Gold, and Silver) from various industries, and have utilised our experience and knowledge in this field to provide a flexible, competitive, and environmentally friendly UK based metal recycling scheme.

RS Bruce operates globally, recovering precious and valuable metal resources from the pharmaceutical industry, chemical plants, electronics, and both solid and liquid PGM wastes. We have a wide range of technologies and equipment, developed to enable the recovery of value in the form of metals, whether that be Platinum Group Metals or Metals such as Gold, Molybdenum, Cobalt, Titanium, Silver, or Copper.



The Teleshore Group is a market-leading supplier to the bereavement services industry.

Teleshore are the specialists for:

*Grave Shoring systems
Coffin lowering Devices
Burial vaults
Lifting gantries
Mats, boards, grass and More....*

Memsafe exceed your expectations and pride themselves on:

*Headstone inspection and testing
Zonal risk assessments and knowledge
Super Six make safe options including repair and re-instatement
Brick/block chambers including bespoke works
Exhumations and more.....*

Gemini Completes the trio and ensures:

*Cremated remains boxes, bags and bespoke options
Floral tribute stands
Sustainable Wooden Products
Child Cremation Safety Systems
First class customer service, delivery and knowledge.*



Celebrating over 20 years of dedicated service to the bereavement industry, The CDS Group is proud to be the only consultancy specialising in cemetery and crematorium development management and environmental services and solutions. With a commitment to delivering a high-quality service to our clients, and a deep respect for the communities our sites serve, we provide comprehensive support and expertise every step of the way, from idea to implementation.



The Columbaria Company will shortly be in a unique position to offer a comprehensive range of memorials manufactured here in the UK alongside our huge range of granite memorials.

We are delighted to announce that from 2026 we will be offering the Luxewood range of environmentally friendly benches, recycled bins, planters, finger posts plus other signage for cemeteries and crematoriums. Alongside our own range of UK manufactured memorials including memorial trees, coppices for urns with porcelain plaques, seasonal friezes, hedges, birdbaths and the all-new 4-sided Meadow Dove Towers made from Cor-Ten steel with 162, 198 or 288 porcelain plaque options at an amazing price. The recycled bins, planters and signage all have branding options so you can choose from no logo, a printed vinyl decal, etched zinc, or an engraved panel logo.

We are now in collaboration with Pinseeker/Luar furniture offering you the superior wood alternative with ultimate durability, UV & weather resistance and zero maintenance. For these reasons, Luxewood is becoming the material of choice for cemeteries and crematoriums.

Our 4ft and 6ft seats will be available with long lasting ceramic plaques that can be inscribed and personalised. With many options for photographs, artwork, military badges, hobbies, sporting themes, the possibilities are endless with bespoke designs. Should the plaques get dirty, a simple wipe down will clean them. An exciting and unique alternative solution to granite, plastic or metal plaques.

We look forward to seeing you on our stand today, for further details on all our memorial products please visit our website www.columbaria.co.uk email columbaria@odlings.co.uk or telephone 01482-387466.

Speakers



Chair – Councillor Mark Wilson – Vale of Glamorgan Council

Councillor Mark Wilson was elected to represent Stanwell Ward, where he quickly became an active and visible presence in the community. Over time, he took on increased responsibilities within the council, reflecting his commitment and experience. His appointment to a cabinet position marked a key milestone, enabling him to contribute to broader policy development and strategic direction across the Vale of Glamorgan through his portfolio in Neighbourhood and Building Services. He has been an APSE representative from the Vale of Glamorgan and in

addition to his responsibilities as Network Chair for this network, is currently Vice Chair of the Welsh region.



Vickie Hacking Principal Advisor, APSE

Vickie's career in Local Government started over 15 years ago, working in the One Cornwall Team at Cornwall Council where she delivered support for the transition of seven local councils into a single unitary authority. In 2009 Vickie developed her public sector experience moving to Truro College's Community and Workforce Development Department, providing support and co-ordination for apprenticeship courses, adult learning and examination administration. Following a move back to Cornwall Council in 2011, Vickie in her capacity as Senior Democratic and

Governance Officer had responsibility for various committees, provided procedural guidance, constitutional advice, and support for elected members. Latterly her role evolved to include policy development and pre-decision scrutiny with a particular focus on the Planning and Young People portfolios. Since her move to the Association for Public Service Excellence in January 2017, Vickie took on regional responsibility for Central England and latterly the Northern Region, the secretariat for the All-Party Parliamentary Group on School Food and drawing on her wide experience, responsibility for various portfolio's including catering and housing.



Mathew Crawley, Chief Executive, Institute of Cemetery and Crematoria Management

With hands-on experience across all levels of bereavement services, spanning both public and private sectors, I'm driven by a deep passion to champion services that not only meet the needs of bereaved individuals, but also exceed their expectations. My work across diverse regions of the UK has given me a powerful insight into how uniquely local, personal, and intricate bereavement support can be. This understanding has been instrumental in shaping strategies to help our sector

grow and evolve.

I firmly believe that those who work in this field do so with genuine calling, which is to support people at one of the most emotionally vulnerable moments in their lives. That belief fuels everything I, and we at the ICCM do. Leading the ICCM is an honour, and in our role as the sector's leading provider of training, guidance, and policy, I'm focused on building a future where our members are empowered, inspired, and equipped to deliver the highest standards of care so that together, we can drive the sector and standards forward.



Simon Matthew, Customer Success Manager, Clear Skies Software, IEG Group

Simon is Pre-Sales & Customer Success Manager at IEG Group, where he works closely with councils, crematoriums, and burial authorities to ensure they get the most from the BACAS Nova platform. A passionate advocate for technology that genuinely improves how teams work day-to-day, he champions solutions that are intuitive, accessible, and built around the needs of the people using them.

Simon plays a central role in guiding organisation's through the transition to BACAS Nova, supporting teams with confidence at every stage of their journey. He brings a wealth of experience at the intersection of technology and public services, having previously worked at NHS Somerset Integrated Care Board, where he developed a deep understanding of the operational challenges faced by frontline service teams



Andrew Bazeley, Lawyer, The Law Commission

Andrew Bazeley is the lead Lawyer on the Law Commission’s Burial and Cremation sub-project, part of the overall Burial, Cremation and New Funerary Methods project. He previously worked on the Commission’s review of surrogacy law. Before joining the Commission, he worked in a range of policy and advocacy roles in Westminster, local government and the charity sector.



Dr Ian Dungavell, Chief Executive at the Friends of Highgate Cemetery Trust

Ian Dungavell has been Chief Executive of the Friends of Highgate Cemetery Trust, the charity which owns Highgate Cemetery, since 2012. Before then he was Director of The Victorian Society, the charity campaigning for Victorian and Edwardian architecture.

He has PhD in architectural history from the University of London and a master’s degree in the conservation of the historic environment from the College of Estate Management. He is a scientific representative on the Association of Significant Cemeteries of Europe.



Sheena Ratcliffe, Bereavement Services Manager, Derby City Council

Following a 24-year career in nursing, 15 of which were as Nursing Sister in Intensive Care, I decided that shift working was not conducive to raising a young family. In 2004 I became a funeral and memorial advisor which then led to my joining Derby City Council as Assistant Bereavement Manager in 2006. 20 years later I am now Bereavement Manager and despite its challenges I still maintain I have the best job in the world. I have one last objective prior to retirement which is to see Derby’s new crematorium open. Following my 15-year fight for an updated facility we are now at the beginning of the journey.



Tom Guilbert-Newell, Sustainable Environment Officer, Newcastle-Under-Lyme Borough Council

has always had a passion for a better and healthier future, ensuring that his passion for sustainability is embedded throughout the action he takes. Tom is an Environment and Sustainability Keele Graduate whereas a student he took on multiple roles as a local activist, a lead of multiple sustainability minded societies and projects and was elected the Activities and Community Officer at Keele Students' Union where he developed the organisations sustainable programmes as well as created their very first Sustainability Strategy. After his 2 terms were over at Keele Students' Union Tom joined Newcastle-under-Lyme Borough Council where he currently works at all levels within the organisation to develop social, economic and environmental solutions to combat climate change for a more sustainable Council and borough