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# APSE Facilities, Catering and Cleaning Management Seminar 2024

The future: Taking a fresh approach



**Thursday 25 and Friday 26 January 2024**

Oulton Hall, Leeds, LS26 8HN

# Programme

## Day One: 25 January

10:00 Registration and Exhibition viewing

10:30 **Session One - A 360° View**

**Welcome by: Mo Baines, Chief Executive, APSE**

### **The present and future of local authority facilities management, catering and cleaning**

- The current local government context
- Key findings of the State of the Market surveys for building cleaning and catering
- Building a sustainable future

**Vickie Hacking, Principal Advisor, APSE**

### **The view from the frontline**

- Workforce challenges
- What is working well?
- Ensuring the workforce is equipped for the coming challenges

**Leigh Powell, National Officer, UNISON**

### **The building cleaning landscape**

- Looking back on 2023
- The launch of the Cleaning Apprenticeship
- Scanning over the horizon

**Delia Cannings and Simon Hollingbery, British Cleaning Council**

*Audience question and answer session*

12:00 Coffee and Exhibition Viewing

12:30 **Session Two - Building a sustainable future**

### **Developing more sustainable working practices**

- An overview of Cool Food Pro
- Calculating your environmental impact and making positive changes
- Implementing the changes in your service

**Deborah Taylor, Sustainable Catering Project Manager, Soil Association Food for Life**

### **Food waste collections**

- What this means for L/A's
- The challenges
- The help and support available

**Vicky Horsfield, Category Manager, YPO**

### **Climate change and the impact on pest control**

- Where are we now?
- How does climate change impact pests?
- The impact on Soft FM services

**Natalie Bungay, Technical & Compliance Manager, British Pest Control Association**

*Audience question and answer session*

13:30 Lunch and Exhibition Viewing

14:30 **Session Three - A view from the experts**

### **Expert panel – the future of local authority Soft FM**

*A panel of experts will share their knowledge and expertise in a facilitated question and answer session*

**Facilitated by Mo Baines, Chief Executive, APSE**

### **Keynote Address: A perspective from Westminster**

- Championing school food
- The school meal in the context of poverty and public health
- What next – the role of government

**Sharon Hodgson MP, Chair of the All-Party Parliamentary Group on School Food**

*Audience question and answer session*

16:30 **Day one – close**

## Evening Programme



**APSE FM catering and cleaning management charity dinner featuring the APPG Excellence in School Food Awards and APSE Innovation in Soft FM Awards**

19:00 Pre-dinner Welcome

19:30 Annual charity dinner and awards evening

\*In aid of Parkinsons UK

## Day Two: 26 January

10.00 **Building cleaning and catering surgery**

*An interactive session to allow delegates to discuss the challenges and issues facing the service, and solutions and innovative approaches.*

**Facilitated by Vickie Hacking, Principal Advisor, APSE**

11.30 **Seminar close, refreshments and Networking**



# Seminar Objectives

## About the Seminar

Service heads have demonstrated remarkable energy and tenacity in making their services efficient, cost effective and have risen to the considerable challenges presented over the last few years including the pandemic, mitigating the impact of the cost of living crisis, grappling with workforce and retention issues, sustainability and adapting to the changes in the workplace.

Policy changes in Scotland and Wales have seen the increase in the eligibility for free school meals and London and other councils across England are implementing local arrangements to increase the provision to children within their communities in the absence of a change in government policy, presenting new challenges and opportunities for local authorities across the UK.

Looking to the future, Soft FM services need to continue to adapt and innovate against the backdrop of budget pressures. This seminar brings together expert speakers from facilities management, catering and cleaning and the organisations that impact on them to chart the future and case study examples of how local authorities taking a fresh approach and adapting their services to meet future challenges.

The two days are crafted to give delegates the opportunity to refresh their knowledge, learn new skills, give practical advice, discuss strategic and policy issues

## Who should attend?

This unique seminar is designed to give service directors, managers, elected members and trade union representatives in the service areas of catering, cleaning and facilities management the opportunity to gain knowledge from experts in the sector and to discuss strategic and policy issues with colleagues.

## Venue

**Oulton Hall**  
**Leeds**  
**LS26 8HN**

Oulton Hall offers a calming escape from the daily grind – in a blissful 300 acres of landscaped gardens on the outskirts of Leeds.

## Getting to the venue

### By Rail

5 miles from Garforth Station (direct train to Manchester Int'l Airport)

1 hour, 55 minutes from London Kings Cross

6 miles from Wakefield Westgate Station (direct train to London Kings Cross)

See LNER (London North Eastern Railway)

See Trainline

### By Air

Leeds Bradford Airport is 15 miles away

### By Road

The hotel is located just off the A639 at Oulton.

There are 300 complimentary car parking spaces on site

# Booking information

## Delegate Packages Exclusive of VAT

### What's included?

*The delegate fee covers attendance, delegates' documentation, lunches and light refreshments and dinner on the evening of 25 January 2024.*

APSE member delegate fee: **£249 + VAT**

Non member delegates fee: **£390 + VAT**

Commercial delegates: **£459 + VAT**

## Accommodation Available on a 'first-come, first-served' basis

**Option A:** 1 night accommodation  
Date: Wednesday 24 January 2024 **Cost(B&B) £145\***

**Option B:** 1 night accommodation  
Date: Thursday 25 January 2024 **Cost(B&B) £90\* (subsidised by APSE)**

**Option C:** 2 nights accommodation  
Dates: 26-27 January 2024 **Cost(B&B) £235\***

*\*APSE will invoice delegates for the accommodation cost at the appropriate rate. All the above rates are exclusive of VAT. All extras must be paid directly to the hotel on departure.*

**Click [here](#) to reserve your place on this event**

**CANCELLATION & REFUND POLICY:** Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to [MButterworth@apse.org.uk](mailto:MButterworth@apse.org.uk). Cancellations must be made in writing at least 10 working days before the event and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

