

apse seminars

APSE Facilities, Catering and Cleaning Management Seminar 2022

Stepping up to the plate: The future of local authority catering and cleaning services



Thursday 26 and Friday 27 January 2023

Oulton Hall, Leeds, LS26 8HN

Programme

Day One: 26 January

10:00 Registration and Exhibition viewing

10:30 **Welcome by the Chair:**
Councillor Shelley Powell

Session One - The Strategic Picture

Challenges and opportunities in FM, Catering and cleaning

- The local government context
- Key findings of the APSE State of the Market surveys for catering and cleaning
- Building for a sustainable future

Vickie Hacking, Principal Advisor, APSE

The British Cleaning landscape in a post COVID-19 world

- The Hygiene and Cleaning APPG
- The way forward following the COVID inquiry
- Skilling the future workforce – Apprenticeship Trail Blazer

Delia Canning and Simon Hollingberry, British Cleaning Council

Audience question and answer session

11:45 Coffee and Exhibition Viewing

12:15 **Session Two - Sector Challenges**

Youth Employment in the UK, what are we missing?

- Problems that face young people looking for employment
- Problems that I notice as a young person in the industry and why we may not attract people easily.
- Ways in which we can combat issues with youth employment

Kelsey Hargreaves, Assistant Technical Specialist, British Institute of Cleaning Standards

Implications for Local Authorities of the Public Sector Procurement Bill

- The principal and objectives of the Bill
- Procurement and Contract Management
- The practical application for councils

Mo Baines, Chief Executive, APSE

Audience question and answer session

13:15 Lunch and Exhibition Viewing

14:15 **Session Three - Award Wining Services**

10:30 **Welcome by the Chair:**
Councillor Julie Simpson

APSE Performance Networks, Best Performer 2022 – Cleaning

- Overview of the east Renfrewshire Cleaning Services
- Using data to manage performance
- Taking steps to ensure the service continues to perform highly

John Freaney, Cleaning and Janitorial Co-ordinator, East Renfrewshire Council

The Improvement Journey

- Bringing the catering service in-house after the Carillon collapse
- Moving forward and rebuilding the service
- Lesson learnt and ambitions for the future

Gail Witchell, Operations Manager – Catering, Oxfordshire County Council, APSE Performance Networks, Most Improved 2022, Catering

Audience question and answer session

15:00 Coffee and Exhibition Viewing

15:30 **Session Four - Making the case for School Meals**

The impact of Local Authority Universal Free School Meal schemes in England

- Evaluation of impacts of Local Authorities introducing Universal Free School Meals (FSM) in primary schools.
- Comparing changes in outcomes with those in other Local Authorities.
- The benefits to households in the cost-of-living crisis
- Making the case for public health investment

Dr Angus Holford, Senior Research Fellow, Institute for Social and Economic Research, University of Essex

Parliamentary briefing

- Championing School Food through the All-Party Parliamentary Group on School Food
- An outline of the challenges for Public Health
- What steps must Government take in the future

Sharon Hodgson MP. Chair of the APPG for School Food

Audience question and answer session

16.30 Day One Close

Evening Programme



APSE FM catering and cleaning management charity dinner featuring the APPG Excellence in School Food Awards and APSE Innovation in Soft FM Awards

19:00 Pre-dinner Welcome

19:30 Annual charity dinner and awards evening

Day Two: 27 January

Building Cleaning and Catering Surgery

An interactive session to allow delegates to discuss the issues facing the services in the current challenge climate:

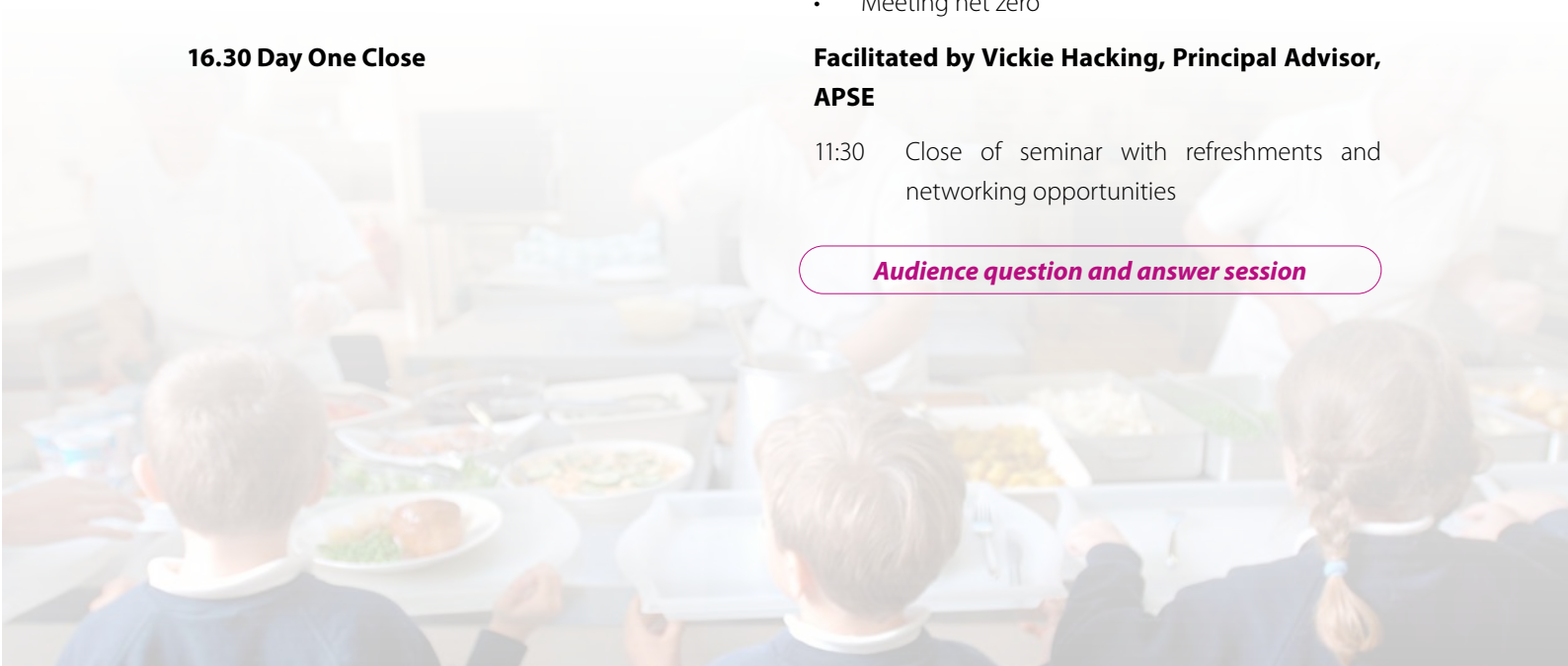
Topics include :-

- Workforce recruitment and retention
- The cost-of-living crisis
- Meeting net zero

Facilitated by Vickie Hacking, Principal Advisor, APSE

11:30 Close of seminar with refreshments and networking opportunities

Audience question and answer session



Seminar Objectives

About the Seminar

Soft FM services are still dealing with legacy of the pandemic, facing a cost of living crisis, grappling with workforce retention and recruitment issues and looking to innovate to ensure the services are sustainable for the future.

Policy changes in Scotland and Wales with the increased role out of Universal Infant Free School Meals is presenting new challenges and opportunities in the Catering Service.

The need for local authority FM, catering and cleaning services to adapt and innovate to remain competitive and commercially successful in a fragmented marketplace has never been more important.

This seminar brings together speakers from facilities management, catering and cleaning and the organisations that impact on them to chart the future and highlight some of the many challenges facing service providers. The two days are crafted to give delegates the opportunity to refresh their knowledge, learn new skills and give practical advice on implementing some exciting new ideas back in the workplace.

Who should attend?

This unique seminar is designed to give service directors, managers, elected members and trade union representatives in the service areas of catering, cleaning, facilities management the opportunity to gain knowledge from experts in the sectors and to discuss strategic and policy issues with colleagues.

Venue

Oulton Hall
Leeds
LS26 8HN

Oulton Hall offers a calming escape from the daily grind – in a blissful 300 acres of landscaped gardens on the outskirts of Leeds.

Getting to the venue

By Rail

5 miles from Garforth Station (direct train to Manchester Int'l Airport)

1 hour, 55 minutes from London Kings Cross

6 miles from Wakefield Westgate Station (direct train to London Kings Cross)

See LNER (London North Eastern Railway)

See Trainline

By Air

Leeds Bradford Airport is 15 miles away

By Road

The hotel is located just off the A639 at Oulton.

There are 300 complimentary car parking spaces on site

Booking information

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, delegates' documentation, lunches and light refreshments and dinner on the evening of 26 January 2023.

APSE member delegate fee: **£249 + VAT**

Non member delegates fee: **£390 + VAT**

Commercial delegates: **£459 + VAT**

Accommodation Available on a 'first-come, first-served' basis

Option A: 1 night accommodation
Date: Wednesday 25 January 2023 **Cost(B&B) £95***

Option B: 1 night accommodation
Date: Thursday 26 January 2023 **Cost(B&B) £85***

Option C: 2 nights accommodation
Dates: 25-26 January 2023 **Cost(B&B) £180***

**APSE will invoice delegates for the accommodation cost at the appropriate rate. All the above rates are exclusive of VAT. All extras must be paid directly to the hotel on departure.*

Click [here](#) to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to MButterworth@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

