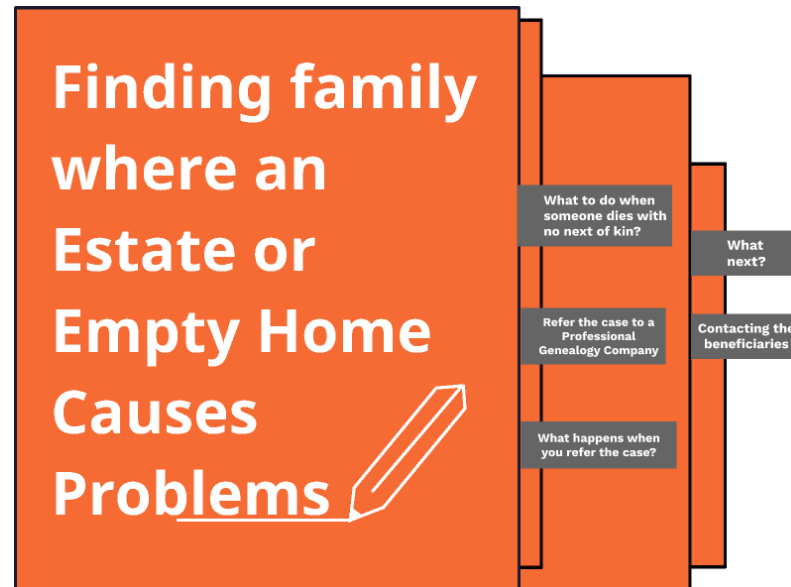


Public Sector Partnerships - Finding family where an Estate or Empty Home Causes Problems





**What to do when
someone dies with
no next of kin?**

**Refer Direct
to GLD**

Case study

Refer Direct to GLD

- Organise the funeral and send estate to the Government Legal Department (GLD)

Results

- Family are not given the chance to attend funeral
 - Council incur costs of funeral and clearance
 - The case is advertised by the GLD
- This potentially puts details of a vulnerable empty property into the public domain
- Council can receive multiple claims from competing family members or genealogy companies

Case study

- Council referred low value case to Government Legal Department (GLD)
 - Case was advertised by GLD online
 - Several genealogy companies competed to sign heirs
- GLD accepted claim of one company and sent back estate papers to Council with no information about the successful claimant
- Council were contacted by 3 separate companies with claims to the estate
 - Council requested Finders' advice on next steps

**Refer the case to a
Professional
Genealogy Company**

What to look for?



AVIVA
Approved agents for Aviva Insurance



Association of Professional Genealogists (APG)
In order to join the APG we agree to abide by their Code of Ethics.




ISO 9001 Total Quality Management Certification
ISO/IEC 27001 Data & Information Security Management Certification.
ISO 14001 Environmental Management Certification



Financial Conduct Authority
We are authorised and regulated by the Financial Conduct Authority and hold £2m Professional Indemnity Insurance.



Information Commissioner's Office
Information Commissioners Office
Data protection registered. No. Z6654345



Founder members of the International Association of Professional Probate Researchers, Genealogists & Heir Hunters www.iappr.org

**Refer the case to a
Professional
Genealogy Company**

What to look for?



Membership limited to companies with proven track record - you are dealing with a reputable, established and secure firm



Finders International are also founding sponsors of the new Dania School in London



The Expert Witness Directory
We are a checked and approved firm.



The only firm with NALP certified paralegals



Association for Public Service Excellence (APSE) approved partner



Local Authority Trading Standards approved 'Primary Authority Partner'

**Refer the case to a
Professional
Genealogy Company**

What to look for?



What happens when you refer the case?

- We establish what is known about the deceased by speaking with neighbours and friends.
- We use online and local archives to identify the deceased's birth record and trace the relatives.

Overseas Research

Overseas Research

The International Association of Professional Probate Researchers (IAPPR) is an association for highly experienced professional companies that provides reassurance for those using their services and a forum for industry advice and media consultation.

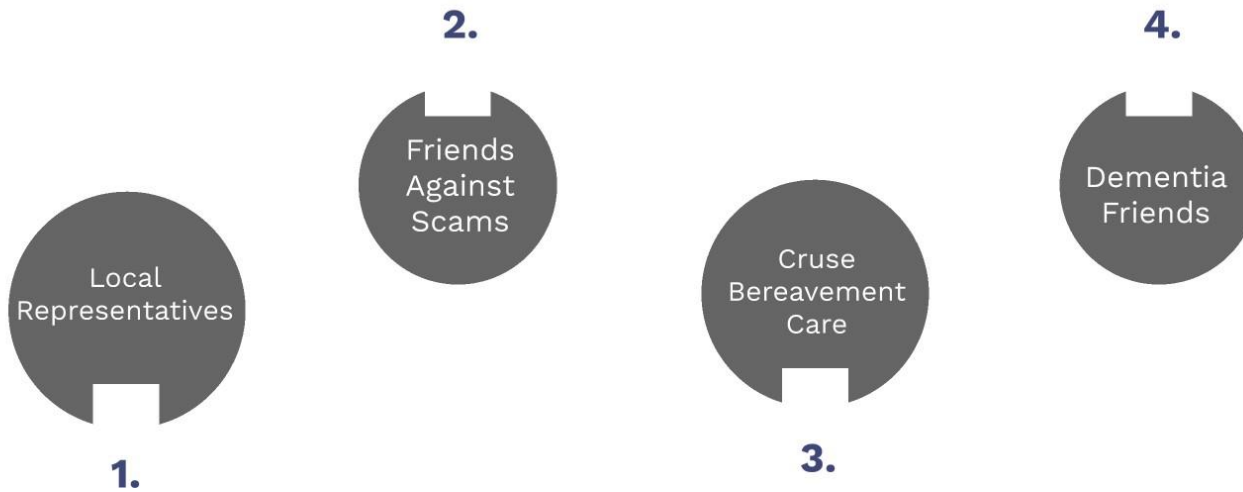


- | | | | |
|---|--|-------------------------------|------------------|
| 1. United Kingdom
(England, Scotland,
Wales & Northern Ireland) | 9. Belarus | 18. Colombia | 37. Netherlands |
| 2. Ireland | 10. Belgium | 19. Croatia | 38. New Zealand |
| 3. Algiers | 11. Bolivia | 20. Cyprus | 39. Norway |
| 4. Argentina | 12. Brazil | 21. Czech Republic | 40. Paraguay |
| 5. Australia | 13. Bulgaria | 22. Denmark | 41. Peru |
| 6. Austria | 14. Canada | 23. Ecuador | 42. Poland |
| 7. Balkans | 15. Channel Islands
(Jersey & Guernsey) | 24. Estonia | 43. Portugal |
| 8. Barbados | 16. Chile | 25. Finland | 44. Romania |
| | 17. China | 26. France | 45. Russia |
| | | 27. Germany | 46. South Africa |
| | | 28. Greece &
Greek Islands | 47. Spain |
| | | 29. Hong Kong | 48. Sweden |
| | | 30. Hungary | 49. Switzerland |
| | | 31. Isle of Man | 50. Taiwan |
| | | 32. Italy | 51. Ukraine |
| | | 33. Jamaica | 52. Uruguay |
| | | 34. Latvia | 53. USA |
| | | 35. Lithuania | 54. Venezuela |
| | | 36. Morocco | 55. Vietnam |
| | | | 56. West Indies |



TRACING HEIRS TO ESTATES, PROPERTY & ASSETS

Contacting the beneficiaries



Appoint an Administrator

- Find a family member willing to act as Administrator
- 4 SRA regulated consultants in-house
- All external panel Solicitors independent of Finders and are SRA regulated
- The Property is cleared and secured



**Finders assist the solicitors with
the Administration of the Estate**

- Missing Will Search
- Missing Asset Search
- Missing Will and Missing Beneficiary Insurance



Other Scenarios

Estates with no value

"Although there appears to be no money in the estate, your information has enabled us to contact long lost family and inform them of P's death, and put them in contact with P's friends so they can put together what happened to P since they lost contact. Your help in this matter has been greatly appreciated." Environmental Protection Officer – UK Council".

Estates with no next of kin

- Finders will check for next of kin and if there is no-one entitled to share in the estate, Finders will provide you with a report so that you can pass the estate to the GLD.
- The council will be eligible to apply to Finders International Funeral Fund for a subsidiary towards funeral costs

Other Scenarios

Estates with no value

"Although there appears to be no money in the estate, your information has enabled us to contact long lost family and inform them of P's death, and put them in contact with P's friends so they can put together what happened to P since they lost contact. Your help in this matter has been greatly appreciated." Environmental Protection Officer – UK Council".

Estates with no next of kin

- Finders will check for next of kin and if there is no-one entitled to share in the estate, Finders will provide you with a report so that you can pass the estate to the GLD.
- The council will be eligible to apply to Finders International Funeral Fund for a subsidiary towards funeral costs

Finders International Funeral Fund (FIFF)

Finders International Funeral Fund (FIFF)



- Local Authorities or NHS trusts can now ask Finders International for a subsidy payment towards the cost of Public Health Act (PHA) funerals. These will be cases where there genuinely are no known next of kin (rather than next of kin simply refusing to pay) and Finders will carry out research to confirm this.
- For more information or to apply for a subsidy, simply contact us at fiff@findersinternational.co.uk or call Freephone 0800 085 8796

THANK YOU FOR LISTENING



David Lockwood
Public Sector Development Manager