

The York Experience

Delivering waste in a 'modern historic' city

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Delivering for the People of York





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Background

- c205,000 population
- Over 7 million tourists per year
- 2 expanding universities
- 20,000 transient population
- Growing economy
- Large number of hotels, B&Bs and independent retailers.
- Competitive arena for commercial waste

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Key Issues

- Design of services
- Providing for different needs
- Keeping a low profile
- Storage – bags v bins
- The ‘Night Time Economy’
- Annual student ‘clear out’
- Keeping everyone ‘reasonably’ happy.



The Impact of Waste in the City

Limited storage in the city centre

Bins blocking well used and popular walkways



The Impact of Waste in the City



It's got to be put somewhere!

Collecting from places like this presents its own problems!

The Impact of Waste in the City

Where there's a bin.....



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The Impact of Waste in the City

Bin stores attract fly tipping.....



Wheeled bins can create problems in narrow streets.



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Out of sight – out of mind

- Our aim is to keep waste out of sight unless its collection day
- Strict rules on when and how to present
- Not easy to enforce – resource capacity
- Different issues for commercial waste – public and private sector customers
- Constant reminders residents (including students)

Dealing with a transient population



We know when
and where it's
happening

We know what to
expect

So why are we so
unprepared?

Dealing with a transient population



'We're going to need bigger bins'!

Tension between students and permanent residents

Landlords taking advantage?



Dealing with a transient population



Students can show they are all heart

YORK'S universities have teamed up with City of York Council and the British Heart Foundation to launch a scheme to encourage students to donate unwanted items for the charity's shops.

The University of York and York St John University are urging students and staff to raid their wardrobes and donate any items that are no longer wanted to BHF shops. The council is doing the same with its staff. The charity will provide eight clothing banks and additional BHF donation bags will be provided at the end of the academic year.

Work with BHF to promote donations

Banks provided all year round in student areas

Popular and successful

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Dealing with a transient population



Provide extra collections – timed to coincide with move out

Students bring their waste to us

Provision made for re-use and recycling

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Dealing with a transient population

York Student Community Strategy

Landlords Code of best practice

Landlord Forum and Annual Landlord Conference

Activities aligned to the start, middle and end of term

Legislation for student accommodation blocks



Thank You

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