

Driving Changes in Fleet Services



Ian Moffat
Head of Environmental & Commercial Services

Introduction

- Roads Network Maintenance
- Street Lighting
- Consultancy & Design Services
- Flooding & Reservoirs
- Waste Management & Waste Strategy
- Street Cleansing
- Parks & Open Spaces Maintenance
- Burial Grounds and Crematorium
- FM Services
- Property Maintenance
- Internal Transport
- **Fleet Management**

The Way it Was!



The Way it Was

- An ageing fleet of 334 vehicles and plant items with an average age of 8 years
- High unplanned maintenance costs and downtime
- High rental costs, hired fleet more reliable
- Difficult for services to budget
- Management information held on unlinked spreadsheets
- Low residual values meaning higher capital costs to replace
- Low morale & poor customer perception of Service

The Challenge

- Council facing severe budget cuts
- Fleet is not a vote winner
- In house or outsource
- Capital allocation, competition fierce
- Poor customer perception
- Economic downturn/market conditions
- Sustainable fleet procurement model
- Deliver six figure annual recurring savings
- Deliver value for money service
- Improve staff morale

Key Milestones Achieved

- Council approval of Fleet Model
- Six figure annual recurring savings to supplement loan charges
- Less dependent on hired fleet and contractors
- Increased customer satisfaction
- Carbon emission reduction
- Improved staff morale
- Modern more reliable Fleet, better utilised
- Average fleet age 7.9 yrs to 2.9 yrs

Key Mile Stones Achieved



Key Mile Stones Achieved



Complementary Activities

- Improved fleet management information
- Vehicle tracking implemented
- Driver training including CPC
- Electric pool vehicles procured through Scottish Government support
- Comprehensive online taxi testing standards
- Community transport services delivered by fleet management

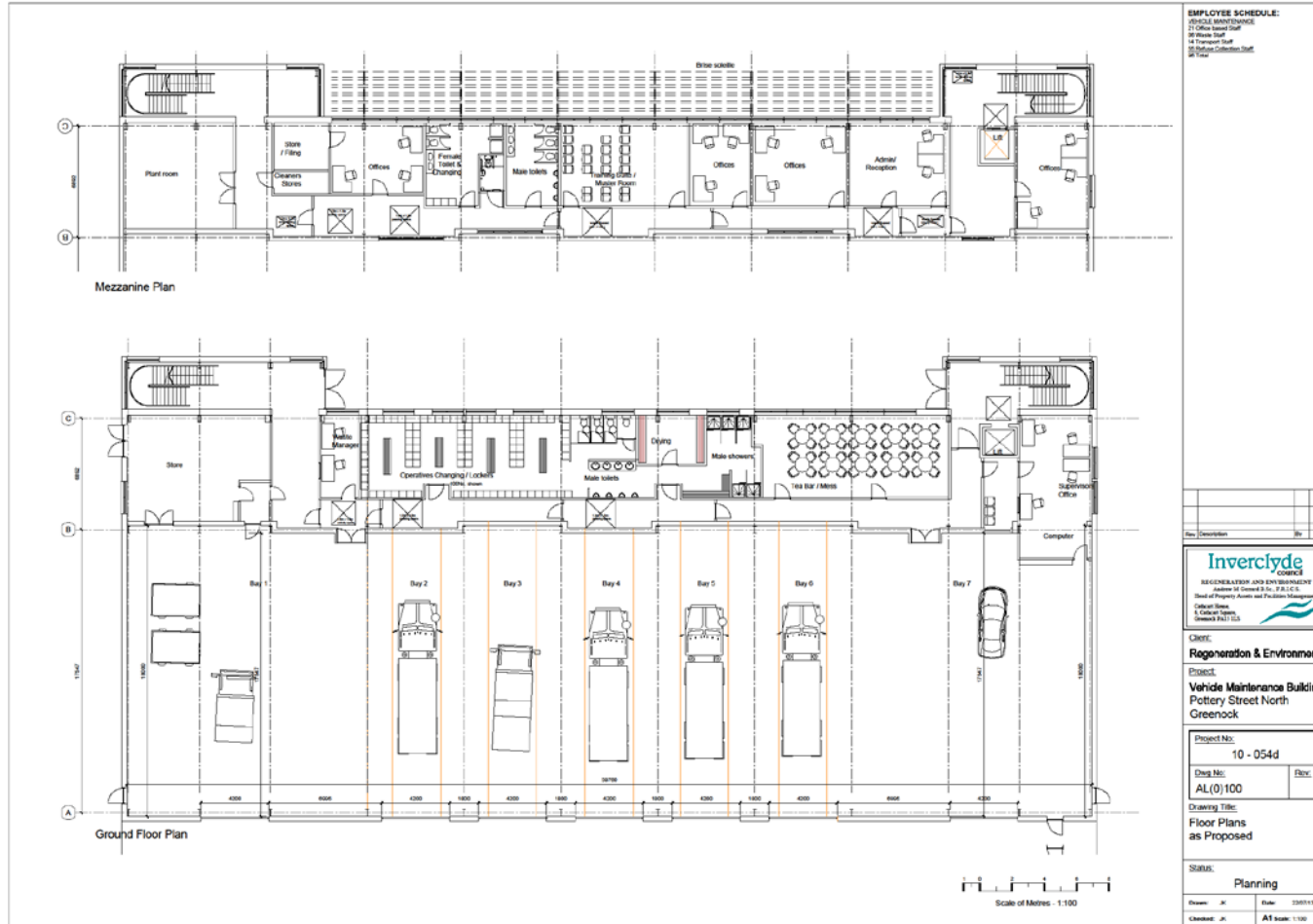
Driving Change Continues

- Improved fuelling capacity doubling our contingency reserves
- Development of management information through linked data
- Continued customer engagement
- Benchmarking, development of KPI's
- Internal community transport review
- Third Party Income Generation
- Collaborative working with neighbouring Councils
- Identify further efficiency savings
- Depot rationalisation – new purpose built state of the art facility

Current Working Environment



Future Investment



EMPLOYEE SCHEDULE:
VEHICLE MAINTENANCE
 21 Office based Staff
 40 House Staff
 14 Transport Staff
 22 Material Collection Staff
 26 Total

Rev.	Description	By	Date

Inverclyde
 council
 REGENERATION AND ENVIRONMENT
 Justice 1st Floor 2 St. J. B. S.C.C.
 Head of Property Assets and Facilities Management
 Culture House
 1 College Square
 Greenock PA15 2JL

Client:
 Regeneration & Environment

Project:
 Vehicle Maintenance Building
 Pottery Street North
 Greenock

Project No.:
 10 - 054d

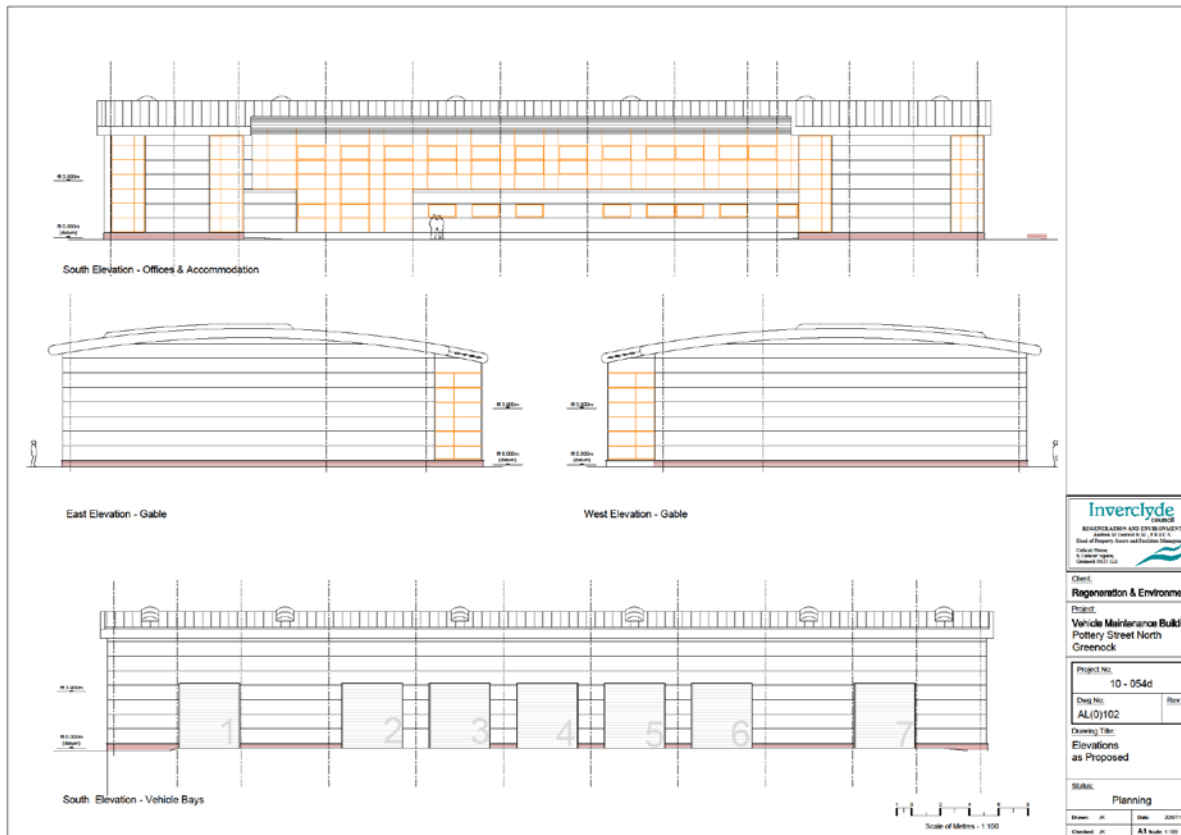
Desk No.:
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Drawing Title:
 Floor Plans
 as Proposed

Status:
 Planning

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Checked: JK **A1 scale:** 1:100

Future Investment



Inverclyde... An Ambitious, Confident Council.



Any questions?