



LAMS Inspection App

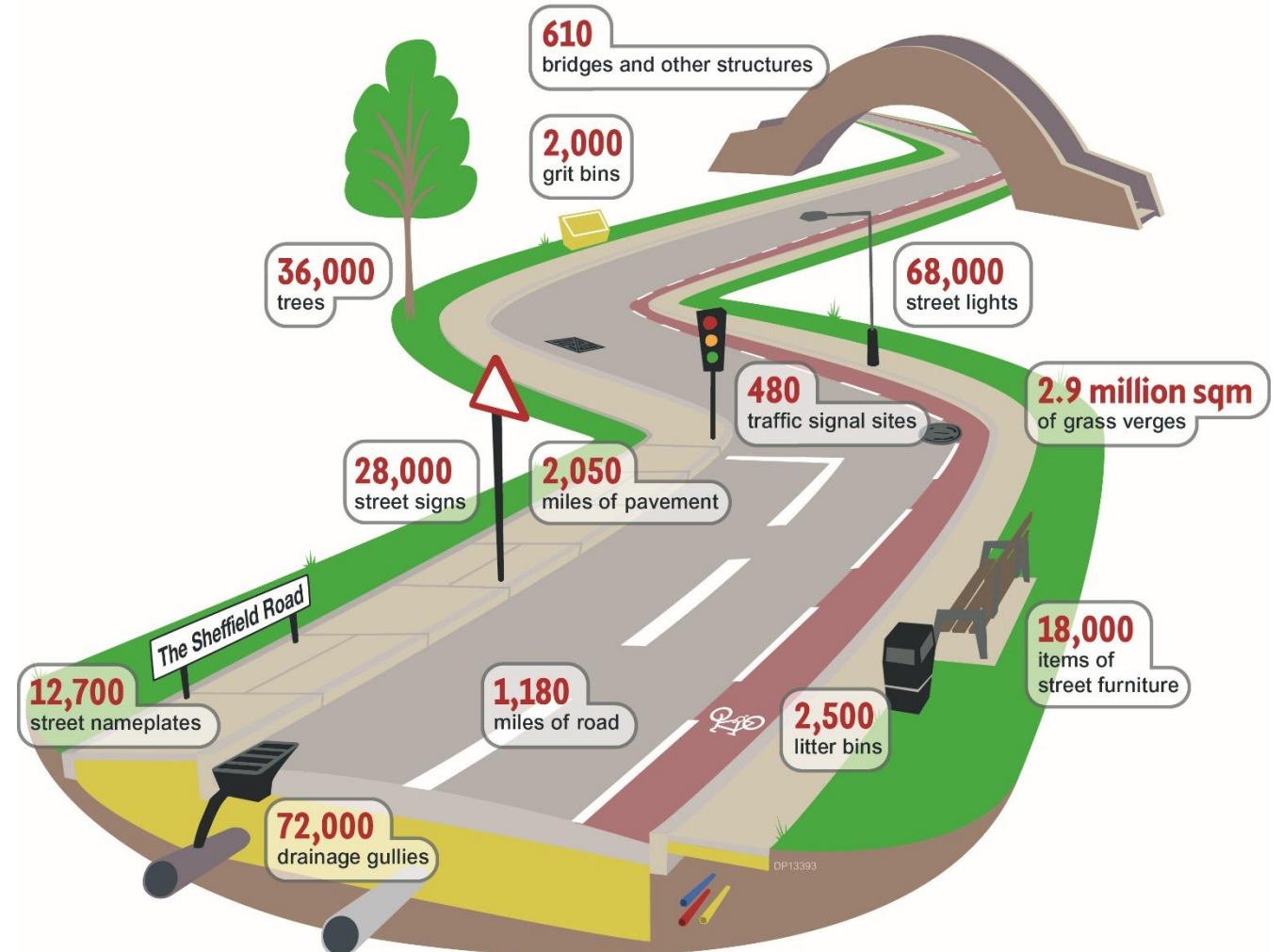
How and Why Sheffield Utilise the App

15 July 2026

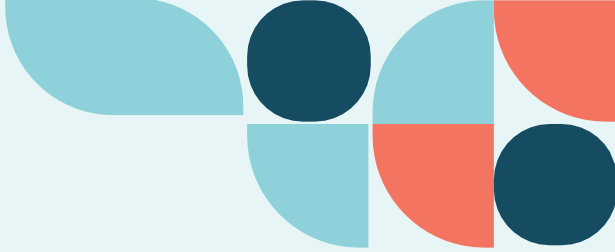


Streets Ahead

- Rejuvenation – of the highway asset (over 5 years)
- On-going maintenance of that asset (for a further 20 years to 2037)
- Day to day maintenance activities on the highway including Street Cleaning.



My Role



Environmental Maintenance

- **Street Cleaning**
- **Grounds Maintenance**
- **Winter Maintenance**
- **Tree Maintenance**
- **Carbon Reduction**

Technical Officer Role

- Monthly Governance Meeting Schedule
- Technical Advice
- Overview of customer service items
- Performance management – general and LAMS inspections

Background – of Surveys in Sheffield

- Due to long procurement process – NI195 was included in the contract; but watered down to 100 sample post 2010 decision
- 2015 – Started a city centre NI195 style survey to drive improvements in this “shop window” area with knock on effects city wide
- 2018 – SCC made cost savings to the street cleaning element of the contract – removed all NI195 style checks from Amey. Savings intended to drive a more mechanical sweeping approach.
- Client Team Inspectors – Eyes on Ears on the ground
- Complete and track enquiries
- Track customer enquiries
- Ad-hoc site assessments
- So – LAMS inspections fit into day to day work
- Amey – All Supervisors Trained and use App similarly

Slow move to a reactive service

Causes

Management changes within Amey's operational management team – led to the “sprit of the savings” being lost.

COVID led to a sudden surge in customer requests for service; which did not decline post COVID.

We struggled to keep momentum on proactive sweeping work.

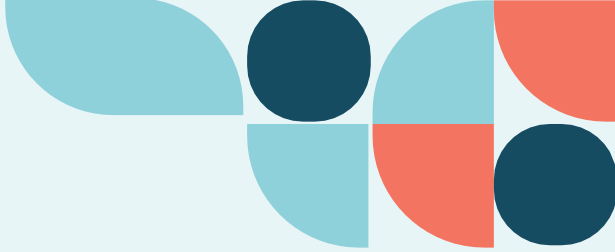
Contract Reset

During 2024/5 Amey and SCC worked together on a full contract refresh ahead of the last half of the contract.

This mainly covered some technical contractual points – but also covered work around several operational areas including street cleaning.

This was to reset the now reactive service (outside of city centre and shop sites) back to a proactive service, particularly mechanical sweeping – which was started to get a lot of complaints, pushing reactive resources even more.

Operational Changes



New managers – in particular someone to make changes and oversee a proactive “Rest of City” sweeping team.

Aiming to deep clean every single section of highway proactively.

Limited reactive timescale relaxation – from 14 – 28 days, if maintaining benchmark standard in the data – all reviewed through monthly governance.

Why LAMS?

Years of city centre monitoring has focussed work in the city centre to achieve an exceptional standard – but being completed on paper and excel! – Needed an App.

Needed some level of independent accountability which the LAMS 2% check of photos provides.

Wanted to see comparative data with other LA's and family groups

LAMS Work

Amey and SCC complete Audits

45 Transects – 5 per 9 land uses per 28 wards = 1215 Transects per comparative survey.

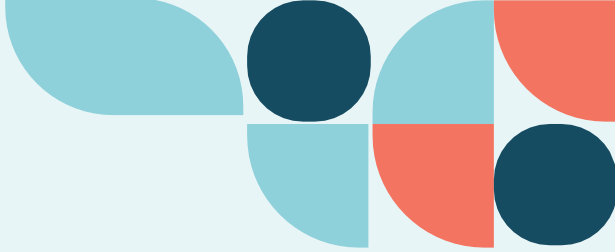
City Centre removed from City Wide dataset. (City Centre survey continues @360 transects per comparative survey).

Amey completing further supervisor audits to achieve a minimum benchmark of Grade B or better for litter and detritus combined.

Some small area sample work of key issues from councillor and tara group challenges.

N.B. all surveys are being used for true operational reasons and all supervisors / inspectors are trained to be fully candid as we need the “warts and all” information.

The Process



Survey 1

- City Wide Survey completed between Amey and SCC

Analyse Results

- Showed that non-shop site detritus consistently a problem

Contract Refresh – City Deep Clean

- Amey Audit – to show compliance for reactive work agreement
- SCC City Wide Survey for comparison with previous survey

Rest of City Proactive Repeats

- Amey Supervisor Checks including an Audit – to build an if it is clean don't clean it efficiency to allow areas of greater need to get the extra resource
- SCC City Wide and Centre Surveys to continue – to be check and balance on the above
- Independent LAMS Report and Family Group Comparisons – further check and balance

Data Comparisons

Full Survey Comparisons

	Litter Grading	Detritus Grading	Staining Grade	Graffiti Grade	Fly Tipping Grade	Fly Posting Grade	Dog Fouling Grade	Weed Grading	Bin Structure	Bin Clean
% Sites Below B - 24/25	9%	13%	2%	0%	1%	0%	0%	10%	7%	16%
% Sites Below B - 25/26	6%	10%	2%	0%	1%	0%	0%	0%	2%	19%
	Litter Grading	Detritus Grading	Staining Grade	Graffiti Grade	Fly Tipping Grade	Fly Posting Grade	Dog Fouling Grade	Weed Grading	Bin Structure	Bin Clean
Weighted Average - 24/25	70%	64%	87%	97%	98%	94%	99%	65%	77%	67%
Weighted Average - 25/26	71%	71%	77%	96%	99%	97%	99%	59%	79%	65%

Family Group Comparison

LAMS street cleansing PI standings 2026/27

Name of authority

PIN

Family group

Sheffield City Council

40061

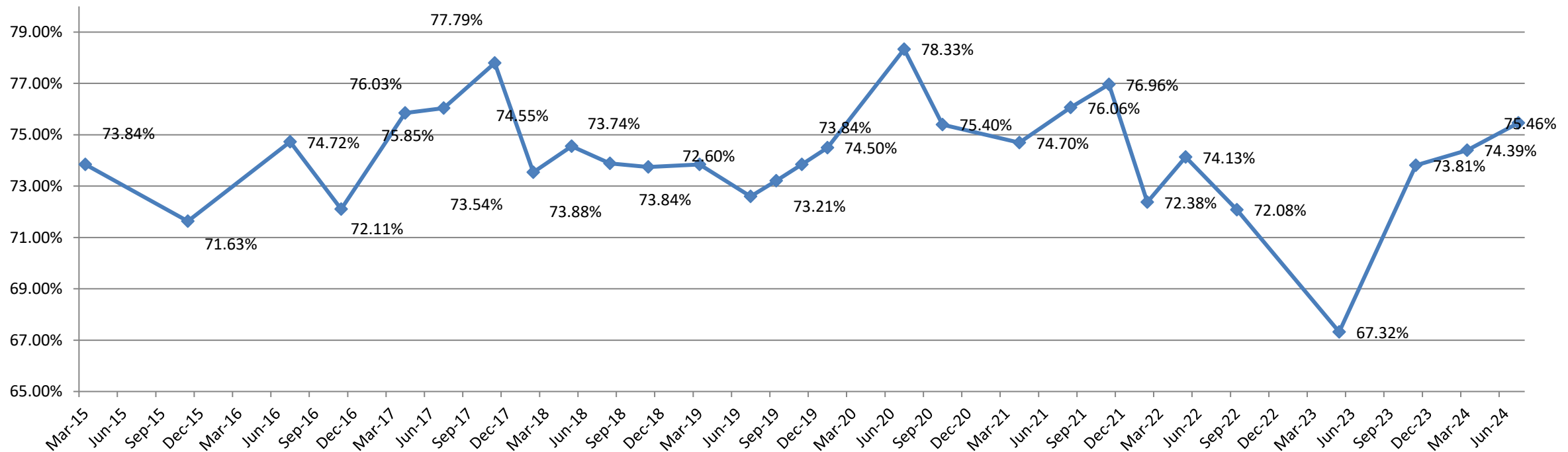
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Performance indicator

	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Previous year score (cumulative)	High / Low / Neutral
PI L02 - Percentage of sites classed as acceptable (combined litter and detritus)	16	100.00%	94.45%	84.11%	96.65%	8	98.78%	2	96.39%	H
PI L04 - Percentage of sites classed as acceptable (litter)	16	100.00%	98.62%	92.59%	97.77%	13	100.00%	4	97.89%	H
PI L15 - Percentage of sites classed as acceptable (litter - within low obstruction housing areas)	11	100.00%	98.46%	91.67%	100.00%	1	100.00%	1	99.36%	H
PI L16 - Percentage of sites classed as acceptable (litter - on main roads)	8	100.00%	99.26%	94.12%	94.12%	8	100.00%	4	97.83%	H
PI L05 - Percentage of sites classed as grade A (fly tipping)	16	100.00%	96.02%	84.36%	93.68%	13	100.00%	4	97.44%	H
PI L14 - Percentage of sites classed as grade A (fly posting)	16	100.00%	99.86%	98.98%	100.00%	1	100.00%	1	99.92%	H
PI L06 - Percentage of sites classed as acceptable (dog fouling)	16	100.00%	99.97%	99.59%	100.00%	1	100.00%	1	99.92%	H
PI L07 - Percentage of sites where bins were over flowing	8	0.00%	0.00%	0.00%	0.00%	1	0.00%	1	3.49%	L
PI L08 - Percentage of sites containing bins classed as acceptable (bin structure)	8	100.00%	90.58%	70.59%	100.00%	1	100.00%	1	98.82%	H
PI L09 - Percentage of sites containing bins classed as acceptable (bin cleanliness)	8	100.00%	92.74%	81.25%	90.00%	6	100.00%	3	87.06%	H
PI L10 - Percentage of sites classed as unacceptable (hard surface weeds)	16	46.94%	11.10%	0.00%	4.46%	8	0.00%	2	4.59%	L
PI L11 - Percentage of sites classed as unacceptable (detritus)	16	30.61%	9.73%	0.00%	4.46%	8	2.44%	2	5.11%	L
PI L12 - Percentage of sites classed as unacceptable (graffiti)	16	4.53%	0.69%	0.00%	0.37%	11	0.00%	3	0.15%	L
PI L13 - Percentage of sites classed as unacceptable (staining / gum)	16	15.15%	1.96%	0.00%	0.37%	12	0.00%	3	0.68%	L

City Centre – Long trend of Data

Aspiration is to have a similar running trend for city wide – detritus in particular



**What questions
do you have?**

