



# The Road to Transforming Powys Cleaning Service

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Yn agored a blaengar - Open and enterprising





# Running an FM & Cleaning operation in Wales' largest County

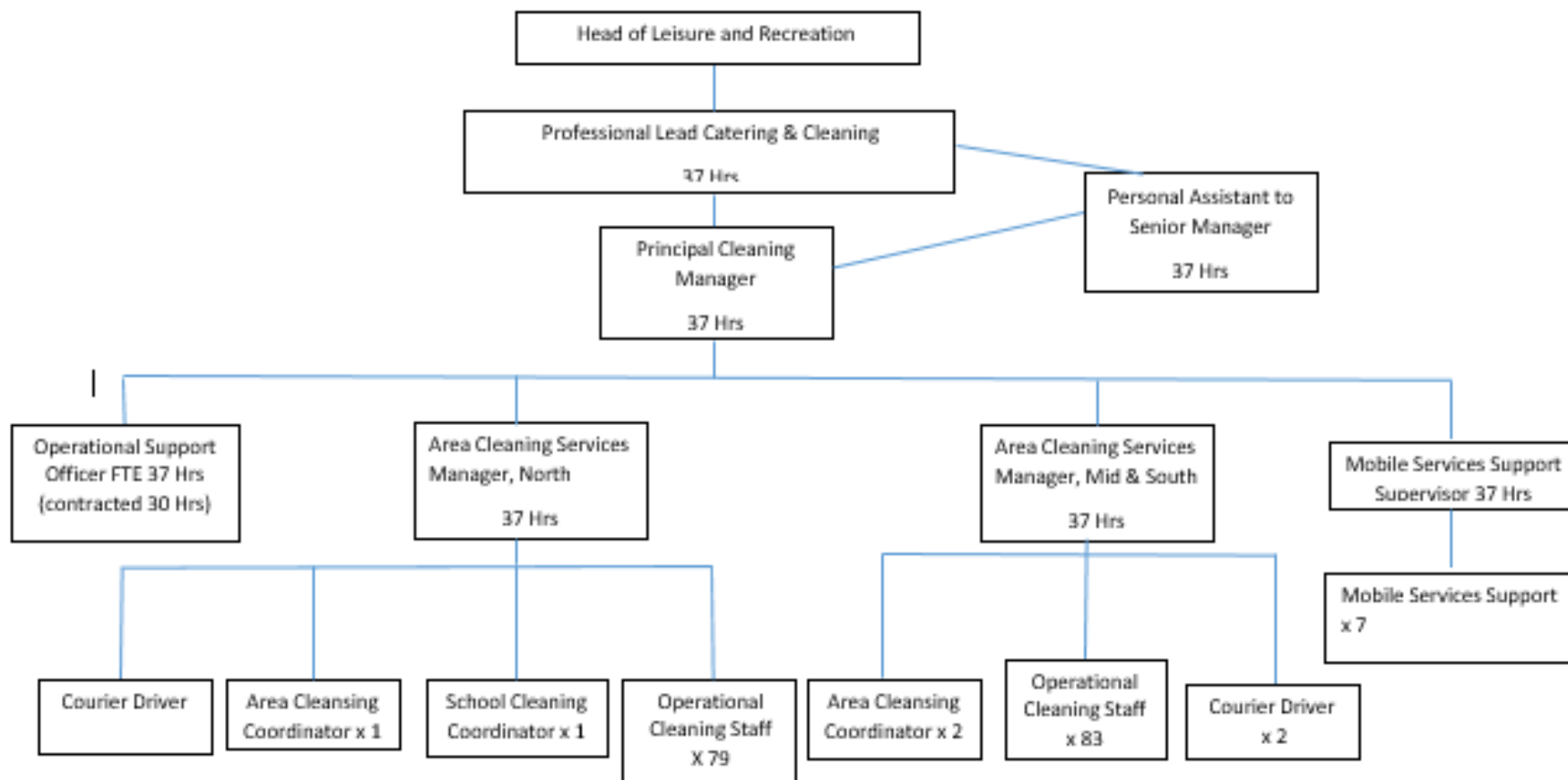
## Background

- Transition in 2016 from traditional cleaning service
- Diversifying the Cleaning Service



# Service Structure

Cleaning service



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# Development of the 'One stop shop' approach

- Service Partnerships
- Collaboration with PCC Joint Venture company – School Kitchen Duct Cleaning
- Developed a service for the homeless properties
- Audits of Schools that were being cleaned under the management of schools
- Providing support to Primary schools
- Communal cleaning
- Void cleans and clearing of properties
- Office moves/House Moves
- Painting service to vacant housing properties
- Garden clearing service



# Building and skilling multiple work streams

- Development of our Mobile Service Support Team
- Training and Development
- ISO 9001 Accreditation



“...your team have done such a great job in getting me this lovely flat and helping me to move in to it. I couldn't have done without this help, as it would have been too overwhelming for me. I didn't know, before this, that the council could be so caring... Thank you all.”  
Andrew - Tenant

“This is proper re-cycling, giving good second hand furniture to less fortunate people and it is far more cost effective than the council just giving somebody money to buy new furniture - as the money could easily be spent on something consumable.

The staff who collected were very helpful and informative.”

T G Morgan, BSc (Est. Man.),  
FNAEA, MARLA

“...can I thank you for sending us Dennis and his team who were outstanding when we moved... they made it all so much easier.”

*Lex – School Head*



Thank you

Any Questions



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