

Turning it around

Collecting bulky items with a surplus.



Can it be done?



Making it happen.



Proving it works.



Spread the word.



Our Goal

Our goal is simple – collect bulky items with 10 days of instruction and make a surplus at the end of the year.

However, it doesn't stop there. We are looking to reduce the SLA to 1 day and introduce new methods of working to improve efficiencies.

Special Collections

At a glance the BMBC special collections service posts some respectable numbers.



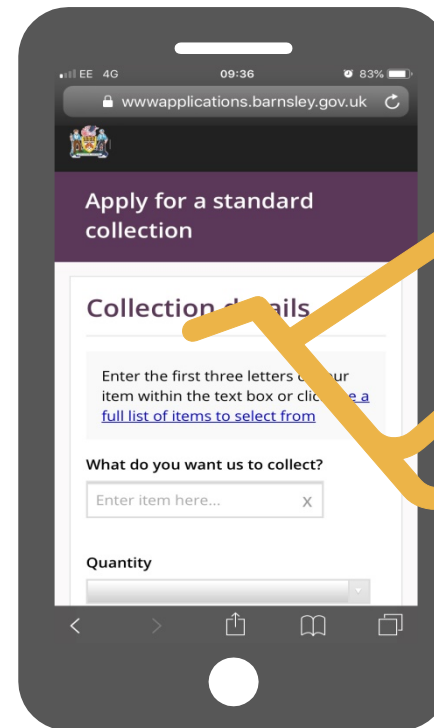
6,312 customer jobs p.a.

Customers send their request for collection online via desktop or mobile phone. All payments are made upfront.



£121,360 income

This is based on 6312 jobs at £20 per job minus any refunds repaid over the course of the year.



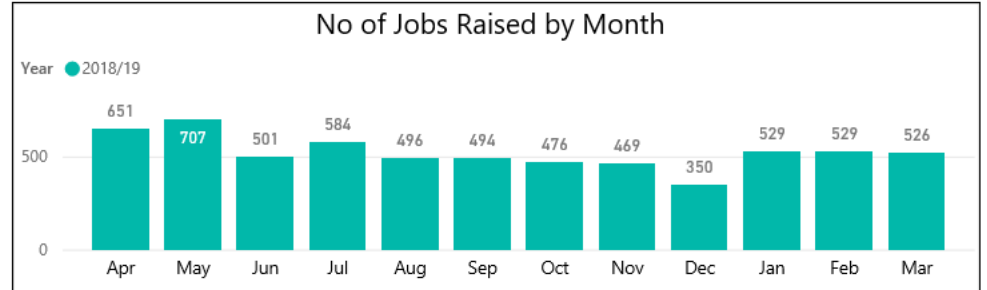
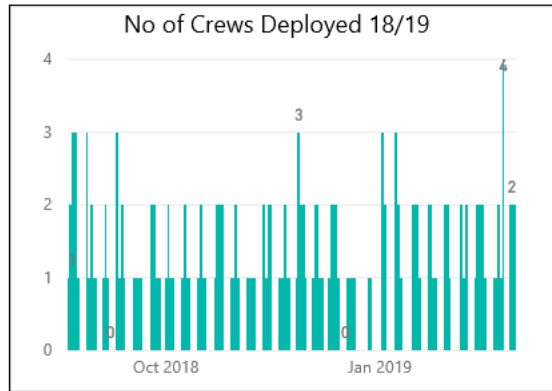
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- Workspaces
- My Workspace



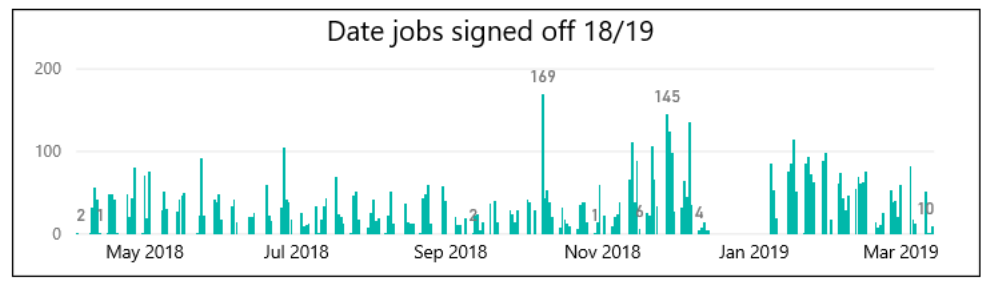
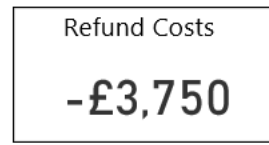
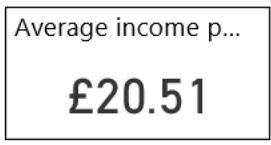
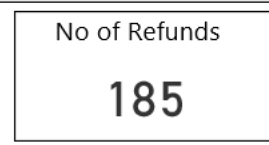
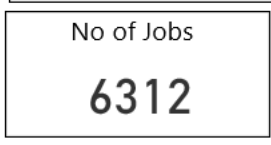
Special Bulky Collection KPI's

Year: 2016/17 2017/18 2018/19

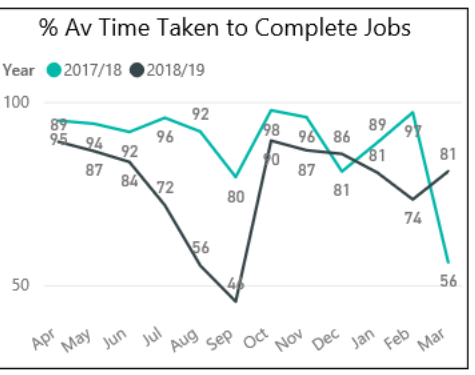
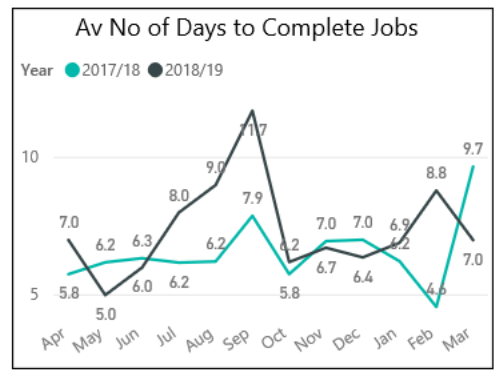
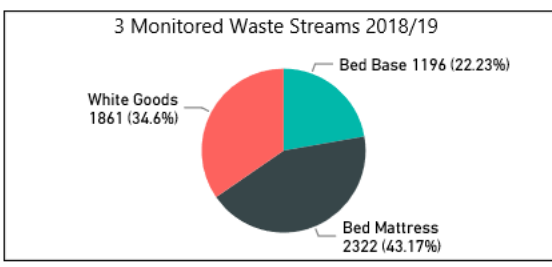
Month: All



Click below icon for more data information on Standard Collections



Click below icon for more data information on Premium Collections



FILTERS

Operations

- Considerations
- Factors
- Constraints
- Dynamic Risk Assessments



Tale of the Tape



Providing the special collections service does not come without costs. The annual running costs of the service are briefly summarised below:

- 7 crews per week = £93,000 (inc. on costs)
- Vehicles = £2,000 (repairs)
- Fuel = £4,000 (av. spend)
- Disposal = £12,000 (disposal)

With a gross operating costs of £111k, it is possible to run a special collections service with a surplus.

Conclusion

We have shown today that running special collection service to a surplus **IS** possible with the correct organisation of available resources and a reasonable pricing strategy that doesn't negatively impact fly-tipping.

There is a lot more work to be done. With the inclusion of a *booking system*, *in-cab technology* and the introduction of *recharges* we can and will take this service even further.



Thank You

For Your Attention

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