

Keeping South Staffordshire clean when funds are mean



Legal & Democratic Services

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Legal and Democratic Services

Legal and Democratic Services Manager
Principle Enforcement Officer

1 x Enviro-Crime/Planning

Enforcement Officer

2 x Planning Enforcement

Officers

1 x Partnership Development Officer

1 x Planning Solicitor

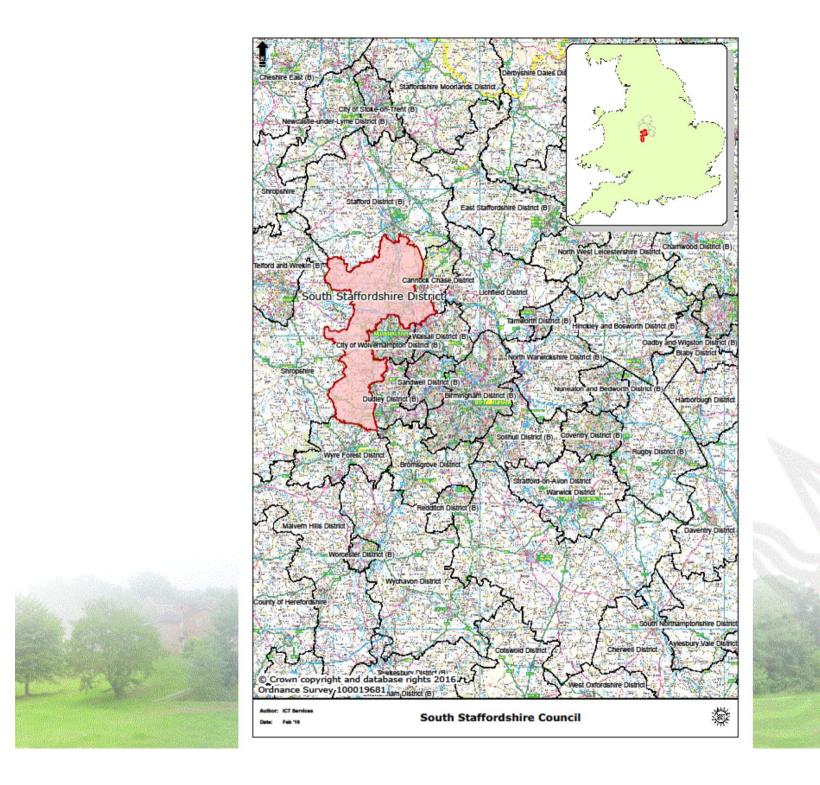
1 x Solicitor



What Do We Do?

The Team is responsible for a range of Street Scene Services:

- > Fly Tipping
- ➤ Dog Fouling
- ➤ Abandoned Cars
- Scrap Metal
 - Scrap Collectors
 - Scrap Yards
- ➤ Multi-Agency Operations
- > Littering
- > ASB
- ➤ Gating Orders



South Staffordshire Council

Lack of resource from reduced centralised funding encouraged us to look at different ways in which we could provide excellent Street Scene services for residents. These include:-

- Encouraging groups to take responsibility for their own neighbouring areas, with resources and advice available upon request;
- Taking a more positive, proactive approach opposed to a constant reactive one;
- ➤ Looking at alternative ways of promoting our services;
- Realising the importance of a clean environment for our customers;
- > Taking deserved pride in our district



Up to 2008/2009

- > the policies and procedures at the time were not clear
- had no dedicated staff in place.
- The levels of fly tipping, in particular, were high and unacceptable.
- > South Staffordshire was an easy target for fly tipping
- > there was a reluctance to prosecute where there was clear evidence to do so.



Raising our profile and dealing with the issues

In 2008/2009 new procedures were put in place including the introduction of policies and legal procedures, with a view to prosecute where clear evidence was available.

Since this time we continue to review and evolve our policies and procedures and the way in which we work.



Our Aims and Objectives

- To reduce the incidents of fly tipping and dog fouling
- To reduce the costs of clear up to the Council
- > To become more time efficient in dealing with complaints.
- To promote our services to our customers
- To improve and review the level of service to our customers.
- To set our clear protocols and objectives for staff and our customers
- To develop, review and renew policies and targets



What did we look at and what did we do?

- > Identify fly tipping and dog fouling 'Hotspots'.
- ➤ Publicity about our achievements- nothing wrong in blowing your own trumpet
- > Educate, Educate, Educate!
- ➤ Revision of promotional materials/information leaflets/Council website
- ➤ Put resources in place, in particular, trained dedicated staff, to tackle the issues.
- > We can prosecute!



Dog Fouling?

What we have done so far.....

- Campaigns
- Enforcement
- Signage
- Stencilling
- Letters
- Patrols
- Engaged with Parish Councils





Tri-Signs













Multi-Agency Operations







BA sees

Festive Number of burglaries rises by 35pc Advice outs are

Driver was caught on CCTV at Crooked House

Jail term suspended

for bumpers dumper

boost in







Double killer jailed
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Future Targets and Goals

My Staffs' is the new online reporting facility for South Staffordshire District Council. It allows residents to leave feedback about a service they have received as well as report various incidents such as:

- I. Abandoned items
- II. Dog Fouling
- III. Anti-Social Behaviour
- IV. Housing/neighbourhood concerns
- V. Planning enforcements
- VI. Licensing/Trading standards issues
- VII.Engaging with Parish Councils to remove Fly Posting





Presentation End

Any questions?

