



*Knowsley Council*

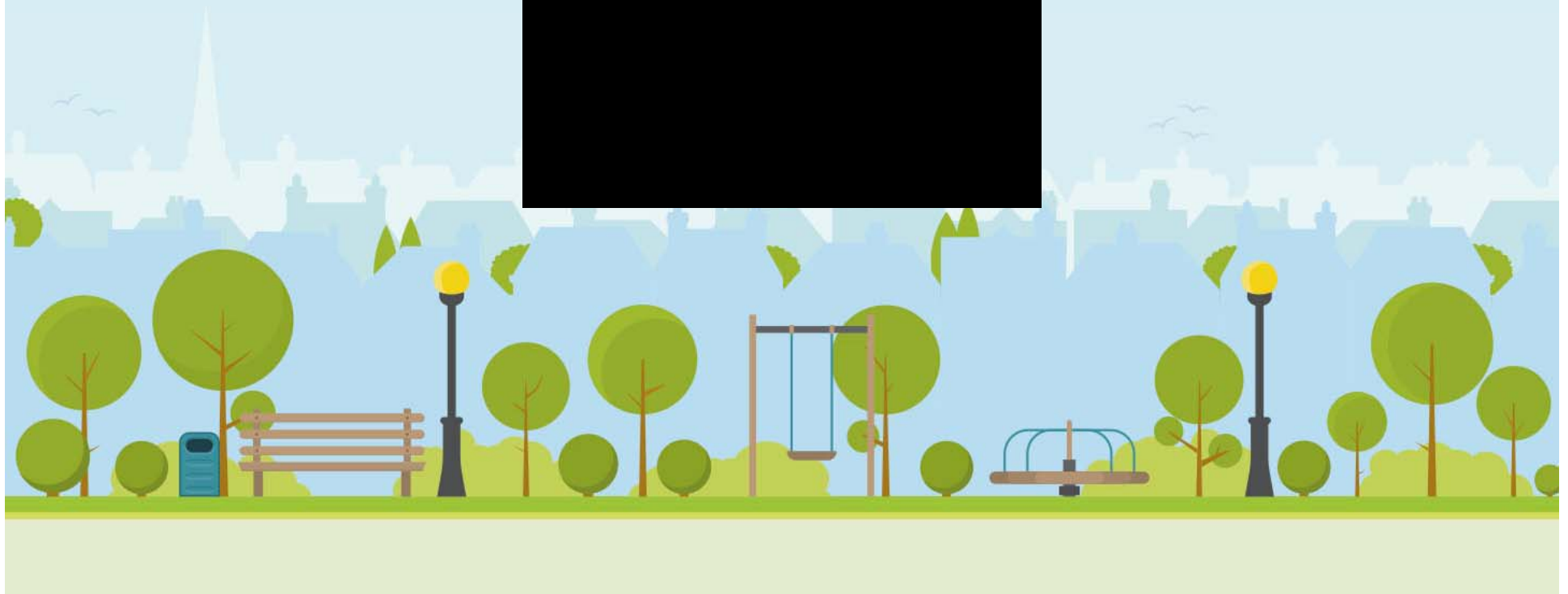
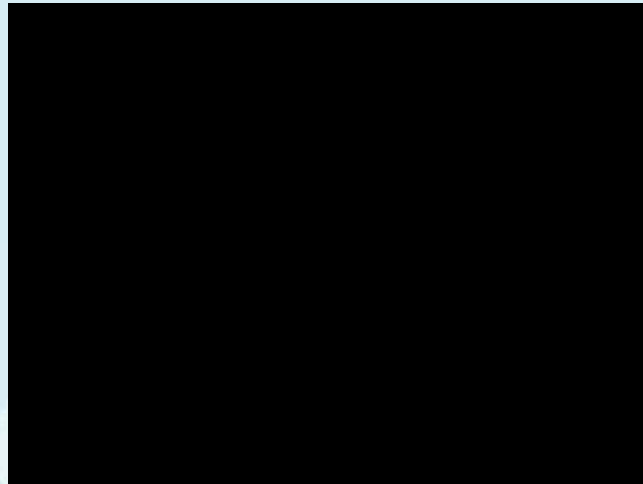
# **Liveability in Knowsley - Recovering from a period of austerity**

Justin Thompson  
Director - Neighbourhoods





*Knowsley Council*



# Pre 2010 - Fixing the roof while the sun was shining

- Concept Knowsley not 'Nosebleed' Borough Council
- Neighbourhood Management - Strategy, SC1 Governance and Delivery
- Safe, Clean and Green agenda



**Slide 3**

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**SC1**

Could this be rephrased??

Sheel, Catherine, 03/08/2017

# Safe, clean and green

- Area Partnership Boards, Area Relationship Directors, Area Development Officers, Enhanced Community Development = Neighbourhood Action Plans → Chief Executive Ward Walkabouts
- Physical Investment – Street Furniture, Parks & Open Spaces, Alley Gates, Top 10 Environmental Issues developed and resolved



# Safe, clean and green

- Anti-Social Behaviour Unit - Weeks of Action in challenging neighbourhoods
- Pride Teams



# Pre 2010 - Fixing the roof while the sun was shining

- Investment in Environmental Services (Gold Standard) - Systems & Process (Confirm & ISO), Workforce Development, Plant & Equipment
- Street Lighting PFI, Parking and Access Schemes, BSF, Junction Improvements



# Pre 2010 - Fixing the roof while the sun was shining

- All leisure centres rebuilt
- Partnership with PCT in multi-use LIFT buildings
- Regeneration in all our Town Centres





# Austerity and a focus on social care

- Knowsley is the hardest hit Council in the country with regards to the extent of reduction in funding (government grant vs tax base)
- OFSTED & ASC Peer Review led to personal services becoming the Council's priorities.
- This area of the budget (60-70%) was protected
- Funding cuts for other services (liveability) +50% as per recent APSE report



# What did this mean in practice?

- Staffing reduction from 160 to 70 in Street Scene alone
- Scheduled work (Street Scene and Grounds) weekly to monthly in some cases
- Cessation of weekend work in parks
- Removal of all non-park flower beds



# What did this mean in practice?

- Weekly to fortnightly waste & recycling
- Weekly to Three weekly green waste
- Cessation of food waste
- Charges for pest control, bulky waste, etc



# What did this mean in practice?

- Closure of the ASBU and the Council ended its use of ASBOs
- End of Area Partnership Boards and Neighbourhood Management
- Cessation of free parking in town centres
- Cessation of Neighbourhood Wardens and additional PCSOs
- Rationalising our estate - over half of council owned buildings closed



# Local Elections 2016 - We have gone too far!!

- The members noticed the impact on the door step
- Residents highlighting the reductions in universal (vote winning) services
- Short and Long Term Approach Developed



# Short term investments

- £300k permanent investment in:
  - 9 permanent reactive environmental workers - ensure existing staff stick to the scheduled work
  - 8 seasonal employees (made permanent using ESF funding for ILM)
- £300k one-off in environmental behaviour change team (educate, encourage, empower, enforce)
- £150k one off in dedicated fly-tipping enforcement



# Medium term investments

- Focus on prevention
- Enable community to help themselves - including asset transfer of all community centres, a leisure centre, play facilities and some open space
- Multi agency hub to support domestic abuse (victims and offenders), hate crime & serious ASB victims and “high demand generators.” Hub includes former ASBU, 4 PCSOs, 2 ASC staff, RSL staff



# Knowsley Better Together





<b>Social Sector</b> (Voluntary, Community, Faith and Social Enterprise)	<b>Knowsley Council</b>
<p><b>We will work within our social missions;</b></p> <ul style="list-style-type: none"> <li>•With commitment to Knowsley</li> <li>•Share our impact to communicate our success with each other and others</li> <li>•Continually build trust and confidence through openness and accountability</li> <li>•Recognise our complexity</li> <li>•Campaign with confidence and legitimacy to use our expertise responsibly</li> <li>•Harness the power of our critical mass through the skills, knowledge, experience and resources we hold</li> <li>•Raise awareness and offer solutions</li> </ul>	<p>We will work within our principles;</p> <ul style="list-style-type: none"> <li>•Be a community leader and always champion Knowsley</li> <li>•Build better partnerships and work together cooperatively</li> <li>•Listen to the community when making decisions</li> <li>•Spend locally, invest locally and recruit locally</li> <li>•Help people to be independent and to do more for themselves and each other</li> <li>•Prevent problems occurring or stop them getting worse</li> <li>•Use the best way of delivering services that leads to improved outcomes for Knowsley</li> </ul>
<p>We will use our reach into and across Knowsley communities to facilitate feedback from members of the community to help improve the delivery of programmes and services. We will ensure that consultation responses accurately reflect the views and experiences of users / communities.</p>	<p>We will change our internal processes (including commissioning and procurement) to enable greater participation by the Sector.</p>
<p>We will share knowledge based on our experience and information available to us to help shape and inform any analysis of the needs of communities to enable the appropriate allocation of resources.</p>	<p>We will forward plan and market our intentions to the Sector to enable the Sector to do likewise in order to retain skills and expertise in local organisations.</p>
<p>We will work together and with the public sector to develop, and deliver, appropriate services within the context of available resources.</p>	<p>We will speak with the sector when we develop policy and strategy.</p>
<p>We will provide opportunities for good quality volunteering experiences in Knowsley. We will celebrate the value of volunteers.</p>	<p>We will listen, co-design, co-produce and innovate by valuing the skills and expertise that exists in the Knowsley community.</p>
<p style="text-align: center;"><b>We will work together to grow our social value</b></p>	



# Knowsley Better Together

## Knowsley Council's Deal with the Social Sector

### Signatories:

On behalf of Knowsley Council and the Social Sector, the following people have been highly instrumental in the development of this Deal from its inception and formally resolve to adopt this as our preferred way of working:



Councillor Andy Moorhead  
Leader of Knowsley Council



David Parr  
Chair of the Board  
Knowsley Community and  
Voluntary Services



# Knowsley Better Together funding

- Environmental Challenge Fund - led and commissioned by ward members
  - Each of our 15 Wards gets five £1,500 allocations that members can use to promote low level environmental improvements and behaviour change
  - Each of our 4 Townships gets three £15,000 allocations for more significant improvements



# Knowsley Better Together funding

- Knowsley Better Together Fund - Local social sector grants of up to £10k
  - £200k for Education (attainment, attendance, aspiration)
  - £200k for health (obesity, domestic abuse, mental health)
  - £200k for adult social care (dementia, independence, isolation)
  - £100k for jobs, growth, housing and sustainable borough

