

APSE Tackling the homelessness crisis 09.10.24



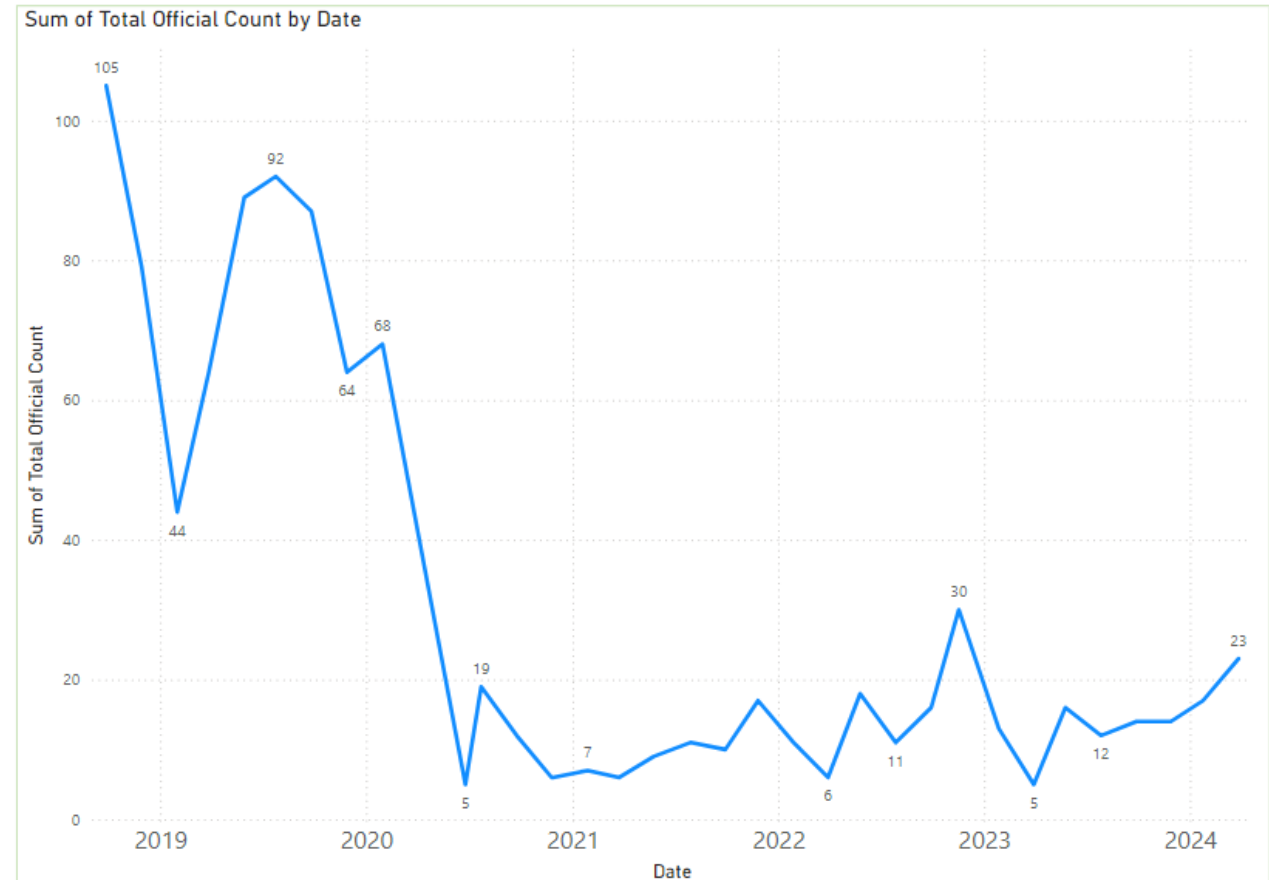
# Making a Wave!

## Projects to alleviate rough sleeping: The Newham Journey

Cllr Neil Wilson, LBN Cabinet Member for Health and Adult Social Care  
Karl Henson, LBN AD - Commissioning

# What a difference 5 years make....

- As of May 2024 there are currently **23** people rough sleeping in Newham in contrast to **105** in September 2024.
- Since 2021, **862** individuals have moved through the pathway. **68%** have moved on into long term accommodation



# Commitment and Governance

- Led by the Mayor and Cabinet (who attend bi-monthly Tsreet Counnts) , a genuine commitment to not just reduce - but to end Rough Sleeping in Newham with Care and Compassion at the heart of the approach
- A Mayor’s Rough Sleeping Taskforce was urgently established to drive the change
- A two year Interim Homelessness and Rough Sleeper Strategy was agreed by Cabinet in 2019 (The first in a decade)
- The Homelessness and Rough Sleeping Strategy 2021-2026 was agreed with a dynamic annual action plan

[homelessness-strategy-final \(newham.gov.uk\)](https://www.newham.gov.uk/homelessness-strategy-final)

**“The Council will support people to move off, and stay off, the streets by embracing a holistic, public health approach to rough sleeping that addresses the needs of each person’s complex journey to homelessness”.**

# Overarching Strategic Approach: Supporting People to Move Off and Stay Of the Streets

- 5 Year Overarching Strategy with Annual Action Plan
- Intensive Oversight and management of Street Population – MDT / 7 day Outreach / Weekly Reporting etc.
- Understanding the need / the Public Health Approach
- Transformation of existing services
- Delivery of a new Integrated Rough Sleeping Support Service
- A Newham Pathway for Rough Sleepers
- Maximisation of Rough Sleeping Initiative Funding
- Using opportunities when they arise
- Joint working with Housing / Homelessness
- A Creative Partnership and Co-production approach

# Understanding individual need

## Development of Minimum Data Set and PBI dashboard

- Created a bespoke minimum data set ourselves that could dynamically capture the individual need and progression
- Individual support needs and aspirations captured through the Outcome Star Tool and “CHAOS” score
- Collates and illustrates Street count information including bedded-down maps
- Generates “Core and Flow” information to understand Borough trends
- Pathway accommodation information including availability and move on
- Target 1000 cohort information including personal health care budgets
- Analyse trends in OSTAR and CHAOS scores to review individual care plans
- Utilise gathered intelligence to review needs/gaps in service

# Spotlight on some of the Successes:

## Maximising Opportunities

- **Closure of the Stratford Centre**
- C.90 people using the Mall to sleep due to “Public Highway” Status
  
- **Everyone In**
- Accommodated over 360 rough sleepers during COVID under the ‘Everyone in’ directive from DLUHC including those with restricted Eligibility to public funds .
- Acquired 15 HMO’s to accommodate rough sleepers through agents
  
- **Commissioned Integrated Rough Sleeping Service**
- Separate slide
  
- **Off the streets Assessment Centre for rough sleepers**
- Re-purposed Supported Living Service
  
- **The T1000 personal health budgets for the most entrenched for the NEL borough**
  
- **Nurse from CGL and Transitional practice to go out with outreach Teams**

# Spotlight on some of the Successes:



## Maximising Opportunities

- **Women's Only Service**
  - Informed by intelligence / Everyone In opportunity
- **Hospital Discharge**
  - Jointly funded Hospital Discharge service
- **Purchase of Lady Helen Seymour House**
  - Assessment Centre / “Centre of Excellence”
- **Rough Sleeping Partnership Board**
  - Co-chaired by experts by Experience
- **Established the Winter hub - first all NEL borough provision**
  - Rough Sleeping protocol in conjunction with GLA, DLUHC, Housing Justice, internal and external partners, VCFS etc.
- **Targeted approach to “Hot Spots”**
  - Underpinned by a clear and transparent protocol

# Spotlight on Some of the Successes

## A new approach to commissioned services

- A commissioned **Integrated Rough Sleeping Service (IRSS)** commenced 1st September 2021.
- Delivered by a contracted lead provider with sub-contracted providers. The lead provider and sub-contracted provider deliver services via distinct **Work Packages**. Current Work Packages are detailed in the table to the right.
- Work Packages can be **flexibly amended and/or “called off”** (i.e. created anew) in response to changing demand.
- The current set of Work Packages form a **distinct accommodation pathway** (Work Packages 1 and 5) and **wrap around support for rough sleepers** (Work Packages 2, 3 and 4).
- The IRSS is **funded by** a combination of the Council’s General Fund, the Rough Sleeping Initiative (RSI), the Rough Sleepers Accommodation Programme (RSAP), and Integrated Care Board (ICB) funding.

Work Package	Services	Activated Yes / No
1	Street Outreach Floating, Move on Support, Housing Management & Tenancy Sustainment Housing First Accommodation based Support ( high / complex needs)	Yes
2	Navigators	No
3	Day services/ Employment & Education support	Yes
4	Immigration, Advice and Support	Yes
5	Accommodation – Assessment & Step Down	Yes



# Spotlight on Some (More!) of the Successes

- **Successfully hosted the CRISIS winter offer (at the Good Hotel) in Newham for 4 years**
- **Seconded a Senior Social Work Practitioner to the rough sleeper team**
- **Fortnightly MDT meetings with various partners to discuss vulnerable rough sleepers both in accommodation and on the streets**
- **Newham Health and Wellbeing event –first of its kind for Rough sleepers**
- **Newham Vaccine hubs, TB bus also testing for HepC , HIV etc.**
- **Additional ESOL classes to enable job opportunities and move on**
- **Working closely with the VCF sector**
- **84% of rough sleepers have been supported to register with a GP**
- **Over 200 rough sleepers helped to regularise their immigration status .**
- **CGL Substance Misuse, to date have engaged over 250 rough sleepers via targeted assertive outreach and assessment to access the enhanced pathway.**
- **215 rough sleepers supported by RAMHP (Rough Sleeping and Mental Health Provision).**
- **62 former rough sleepers have been employed through the BEAM and Bounce Back programme**
- **Target 1000 cases coordinator to be recruited and managed in Newham for the NEL Borough**

# Still lots to do...

- Demographic shift away from entrenched rough sleepers with multiple complexities to a demographic who require no support but have a need for housing. This can be attributed to evictions in PRS accommodation caused by the cost of living crisis and the change in home office accommodation notice period leading to eviction before benefits can be fully received. Increase in cost of living / Lack of affordable housing / Increase in PRS (private rented sector) rents and availability of suitable accommodation
- Funding Uncertainty
- Commissioning Priorities: 1. Review the IRSS to inform re-commissioning 2. Continue to reduce numbers on the street 3. Promote efficiency in the pathway 4. Focus on prevention (Rough Sleepers) 5. Focus on prevention (Single Vulnerable Homeless Adults) 6. Deliver upon year 3 of HRSS
- Development / Maximize Opportunities through “Newham Living”
- Wider Homelessness Crisis
- Joined-up pathway with Single Vulnerable Homeless Adults

# Thankyou.



Cllr Neil Wilson. Cabinet Member – Adults, Health and Communities  
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[newham.gov.uk](https://www.newham.gov.uk)

**WE ARE NEWHAM.**