



How Facilities Management could be affected by LGR

Kate Evans
APSE associate



Who are the alternative providers?

- None
- Private contractors in some areas/schools
- Other separate services either in house council services or ALMO's etc
- Combined FM department



Self Assessment

- SWOT analysis
- PESTLE analysis

Establish the long-term intention, join up services

Preferred model – take the best from all concerned



HR Considerations

- Service redesign or review – reduction or growth
- Review Job and Personnel Profiles
- Employee contractual considerations – service specific e.g. regrading, base sites
- Uniform arrangements
- Flexible working arrangements/office arrangements



Stakeholder Considerations

- Contractual arrangements/Service Level Agreements - term, responsibilities
- Service model – cook freeze, on site
- Cost of service/pricing
- Potential business growth



Technology and Systems Considerations

- IT review (systems and hardware)
- Systems and process review
- Assets and their responsibility
- Cashless systems
- Supplier contract



Legislative considerations

- Who's is the decision maker?
- Public Liability Insurance
- Registration of catering premises
- HACCP/COSHH
- Health and Safety