

Public Sector Reform



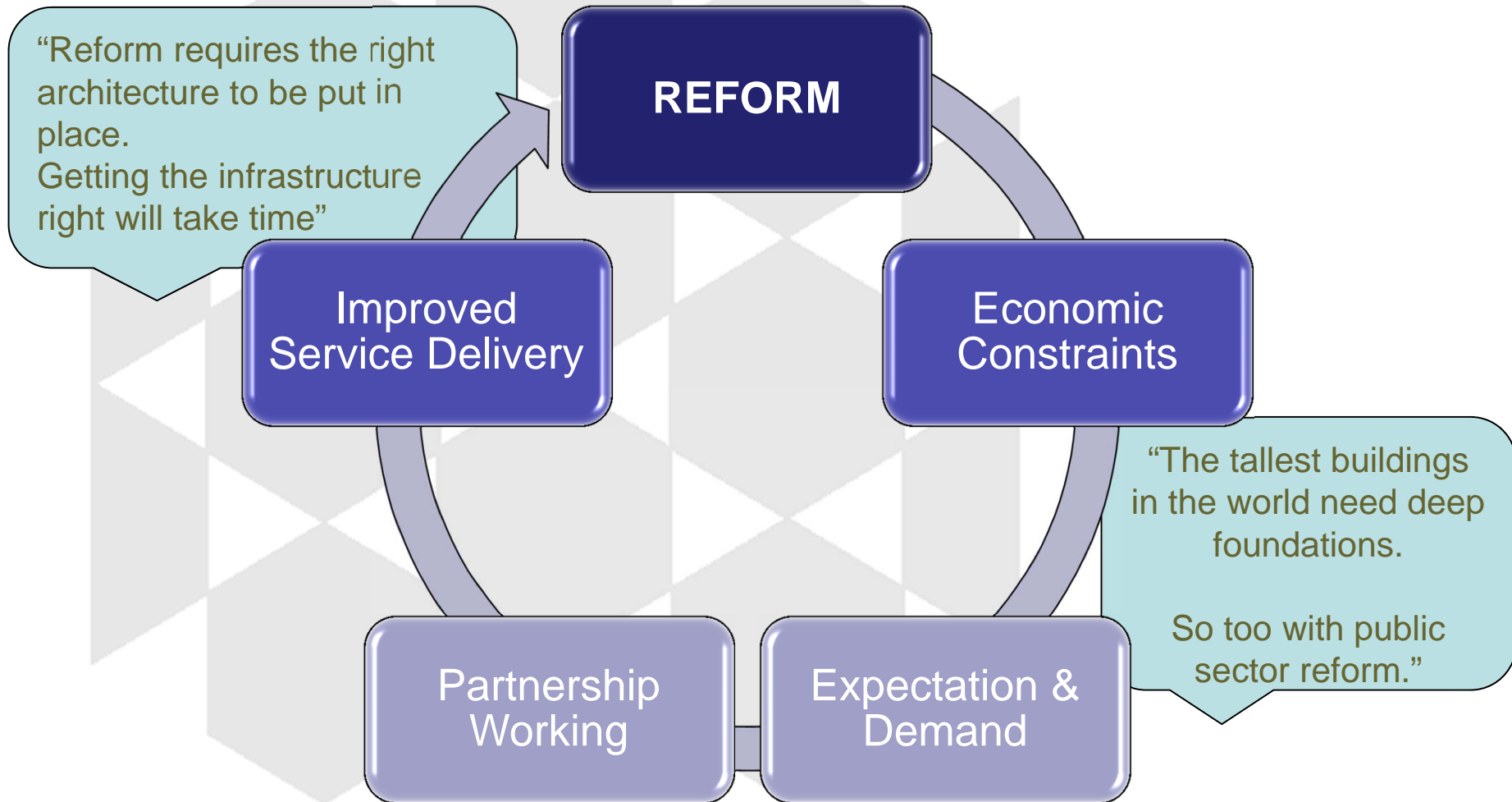
13 June 2014



Improving Public Services - Drivers for Reform



Department of
**Finance and
Personnel**
www.dfpni.gov.uk





Improving Public Services - Reform Themes

Improving Strategic Approach

- Government / Digitalisation
- More Innovative Procurement
- Streamlined Regulation
- Early Intervention / Prevention
- Restructuring for More Effective Government

Improving Operational Delivery

- Alternative Models of Public Service Delivery
- More Extensive Shared Services
- Improving Service Performance

Improving Engagement With People

- Engaging the Citizen
- Openness, Transparency & Accountability
- Open Data / Data Sharing
- Leading and Developing Staff
- New Ways of Working

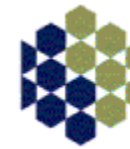


Strategic Review



- Strategic Review to examine generic Reform Themes and specific Case Studies
- Terms of Reference to be refined & agreed in June 2014
- Review to commence September 2014 - planned 9 months duration



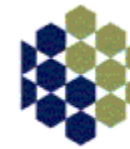


New Methods of Working

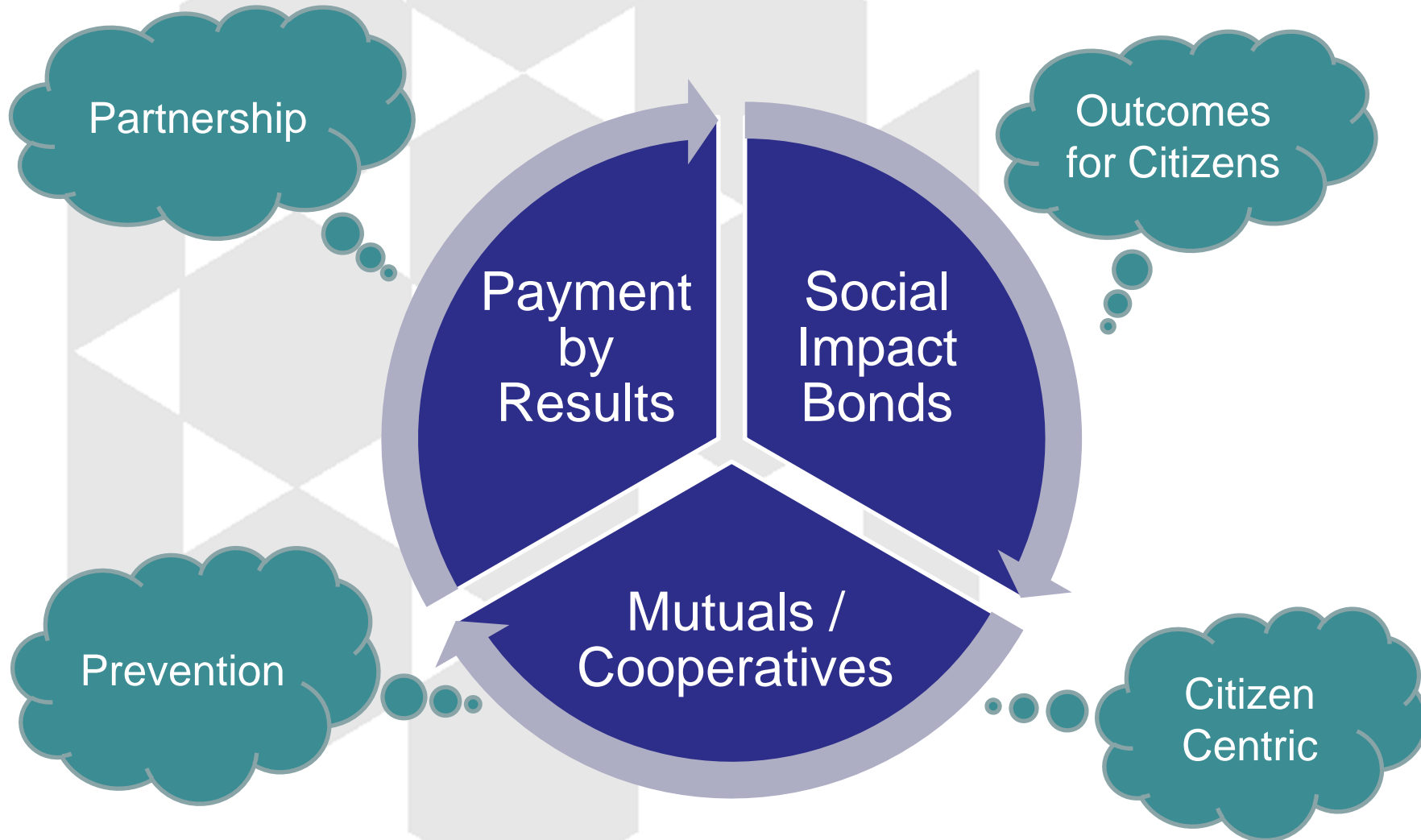
- April 2014 DFP Minister announces **NI Public Sector Innovation Laboratory**
- New method to address business process improvement and policy development challenges
- Promote collaboration in a dedicated physical space for concerted Task & Finish Groups
- Help build local design capacity & involve more diverse skills in developing solutions
- Inaugural Lab on Regulatory Impact Assessment; further lab for dementia in pipeline



innovation!lab



New Methods of Working

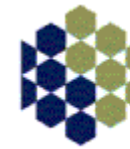




Embedding New Ways of Working

Public Sector Reform Division will:

- Fulfil similar role played by Cabinet Office in GB
- Work with Central Procurement Directorate (CPD) to provide **advice** and **support** to Departments in developing and commissioning new models of delivery
- Make available learning from elsewhere
- Engage with Departments to identify pilot PbR / SIB projects
- Continue to research models of delivery, learning from best practice elsewhere

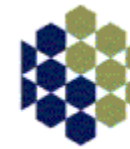


Creating Partnerships

- Ministerial bi-lateral meetings to highlight need for Reform & promote PSRD capabilities and resource
- Development of Public Engagement programme to be led by Minister engaging citizens & representative community groups
- Learning from others



Cabinet Office



ideas!engine

- Staff Innovation Scheme promoting collective responsibility for service design & improvement
- ‘Bottom Up’ ideas / ‘Top Down’ challenges
- Simple, transparent and cost effective
- Focused on reform themes
- Open to all staff – adaptive trial will commence June 2014





Improving Public Services - **Operational Delivery**



Department of
**Finance and
Personnel**
www.dfpni.gov.uk

Thank You

Dr. Colin Sullivan

Strategic Policy and Reform Director

Tel: 028 9185 8240 Mob: 07977 818 414

Email: colin.sullivan@dfpni.gov.uk

Dr. Bernie Stuart

Head of Public Sector Reform Division

Tel: 028 9081 6893

Email: bernie.stuart@dfpni.gov.uk

Innovation & Delivery
Malcolm Beattie

T: 028 9037 6225
M: 07734 129 139
E: malcolm.beattie@dfpni.gov.uk

Economics
Rachel McAfee

T: 028 9127 7663
M:
E: rachel.mcafee@dfpni.gov.uk

Engagement
Kathryn Semple

T: 028 9037 6339
M: 07780 706 196
E: kathryn.semple@dfpni.gov.uk