

Professionalism Profile Profit

### Be protected. Professionally.

How do you know your pest control contractor is fit for the fight?

# Protecting the public from unregistered practitioners

Driving excellence in pest management





#### About

The British Pest Control Association (BPCA) is the leading UK trade association representing those organisations with a professional interest in the eradication of public health pests. We are a **not-for-profit organisation** which acts in the interests of our members and on behalf of the pest management industry within the UK

- We create the standards for the industry
- We only accept members who are:
  - $\bullet$  Qualified  $\checkmark$
  - $\bullet$  Audited by us and a third party  $\checkmark$
  - $\bullet$  In compliance with Codes of Best Practice  $\checkmark$





#### Aims

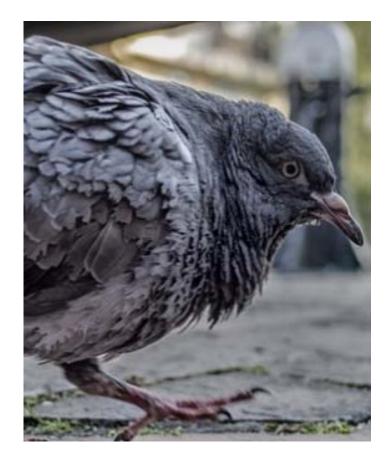
- Ensure a legislative environment conducive to the profitable operation of member's businesses
- Represent the interests of the UK pest control industry
  - Government
  - Decision-makers
  - General public
  - Associated industries





#### Role

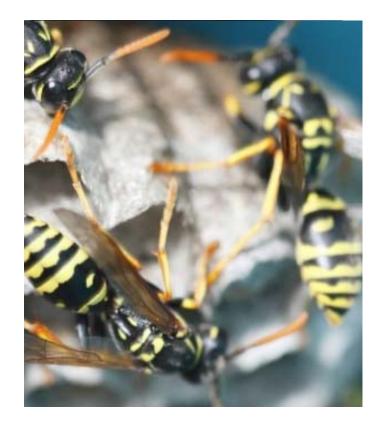
- The provision of pest control services to **a professional standard** can be an area which is overlooked, yet the economics of **inadequate pest control** can be catastrophic
- BPCA places great importance on promoting the highest standards of **professionalism** within the industry. All organisations joining the Association have to **prove their competence before their membership** is accepted.





#### Responsibilities

- Represent a responsible industry committed to:
  - Control of public health pests
  - Minimising risk to the general public
  - Minimising risk to non-target animals and the environment
- Encourage high standards of professionalism within the industry
- Explain the role of the industry in society and its benefits to the community





#### To be a BPCA Member, a pest management company must:

- Undergo regular audits to the European Standard
- Abide by our strict Codes of Best Practice
- Provide advice on pest prevention
- Perform a survey before starting work
- Have adequate public and products liability insurance
- Only employ technicians who meet or exceed the industry standard qualifications





#### Audited to EN16636 standard

- Having passed a BS EN16636 audit means a pest control company:
  - Is part of the first common standard for pest management operators
  - Has been measured against a European benchmark for pest management
  - Is independently assessed by a third-party body
  - Is working to an internationally recognised, professional standard
  - Is regularly re-assessed to the standard on an 18month cycle.





#### More than just a logo

- BPCA Membership is specified by many companies, organisations and Government bodies
- You're required to be a member to be on our Find a Pest Controller webpage
- Membership therefore impacts on the financial situation of the members, consequently to lose or be suspended from membership can have huge financial impact on the business.





#### **Prosecutions on the High Street**

- The contracts in force were unfit for purpose -
- Due Diligence as the only acceptable defence T
- No pre survey before awarding contracts
- No Scheduled Pests
- No Riddance Period
- No Effective Escalation system





#### How do you find a BPCA member?

It is the role of the Association to highlight the risks of inadequate control, to offer guidance in what to look for when searching for a pest control contractor, provide general pest advice and guidance documentation, and finally how to select an appropriate pest control professional.

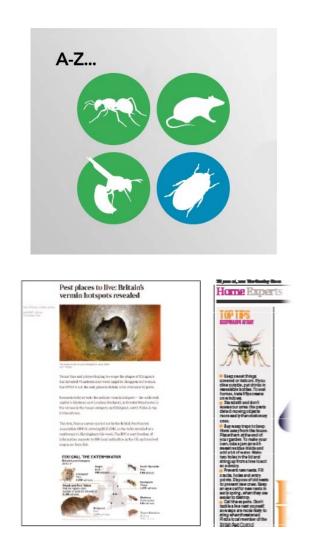
## bpca.org.uk/find





#### Public awareness

- BPCA <u>Codes of Best Practice</u> outline the responsibilities and correct practices that members are expected to adhere to. Our Codes are subject to regular review by the BPCA Servicing Committee or are dictated by changes to legislation
- A-Z of pests is a publically available help and advice for all the most common public health pests in the UK
- National Survey report presents hard-hitting headlines for local authorities offering services, call-outs per 1,000 residents, and FTE staff numbers





#### **Protect British wildlife**

BPCA Training places enormous importance on the initial survey of any site.

A detailed pest risk assessment will identify areas of concern:

- Special attention being paid to non-target species (CRRU Guidelines)
- It may be that only non-toxic monitoring is required





#### **BPCA Affiliate Scheme**

The Affiliate Scheme is designed to support individuals working In the Pest Control Industry

• Joining the scheme will give you free online access to essential industry information, technical and educational documentation, CPD and training tools

Who's it for?

•Anyone working in Pest control, managers, technicians, administrators, sales, suppliers or anyone else!





#### Keeping up to Date with Regional Forums

- Aimed at business owners, technicians and anyone with an interest in Public Health Pest Control
- Mixture of training sessions, workshops, industry updates and the latest products
- Regional Forums are open to all BPCA Members and Members of our Affiliate scheme
- Chance to network with pest professionals
- Members of the BPCA team will be there
- Free to attend





#### Recap...

- By choosing an audited BPCA member you can be assured that the services you receive are from a trained and trusted company that meets our strict membership criteria.
- Our member companies meet or exceed all pest management 'due diligence' requirements and comply with the most current legislation.
- Make sure you stay safe.
- Select a BPCA Member every time...







#### **Any Questions?**



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