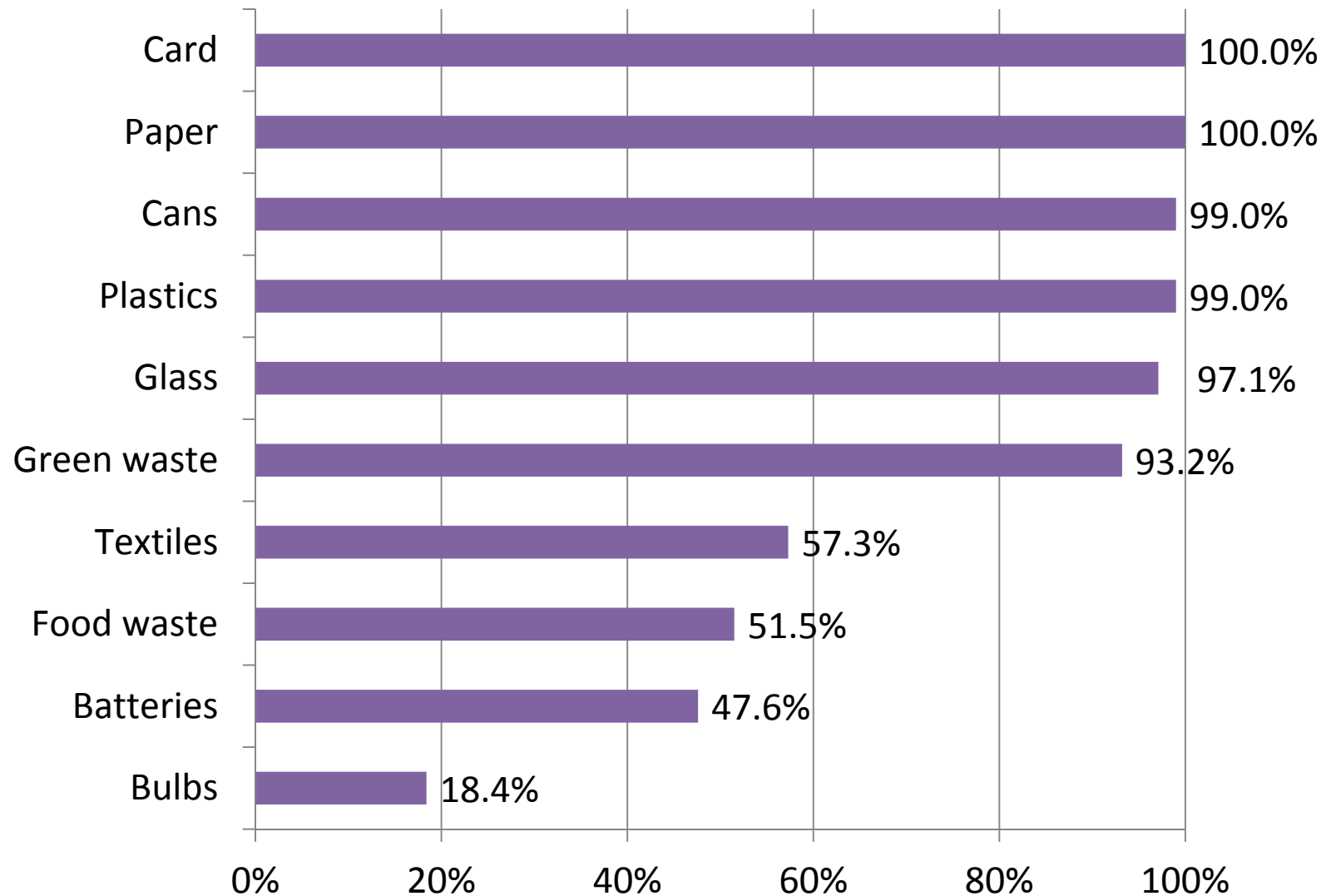




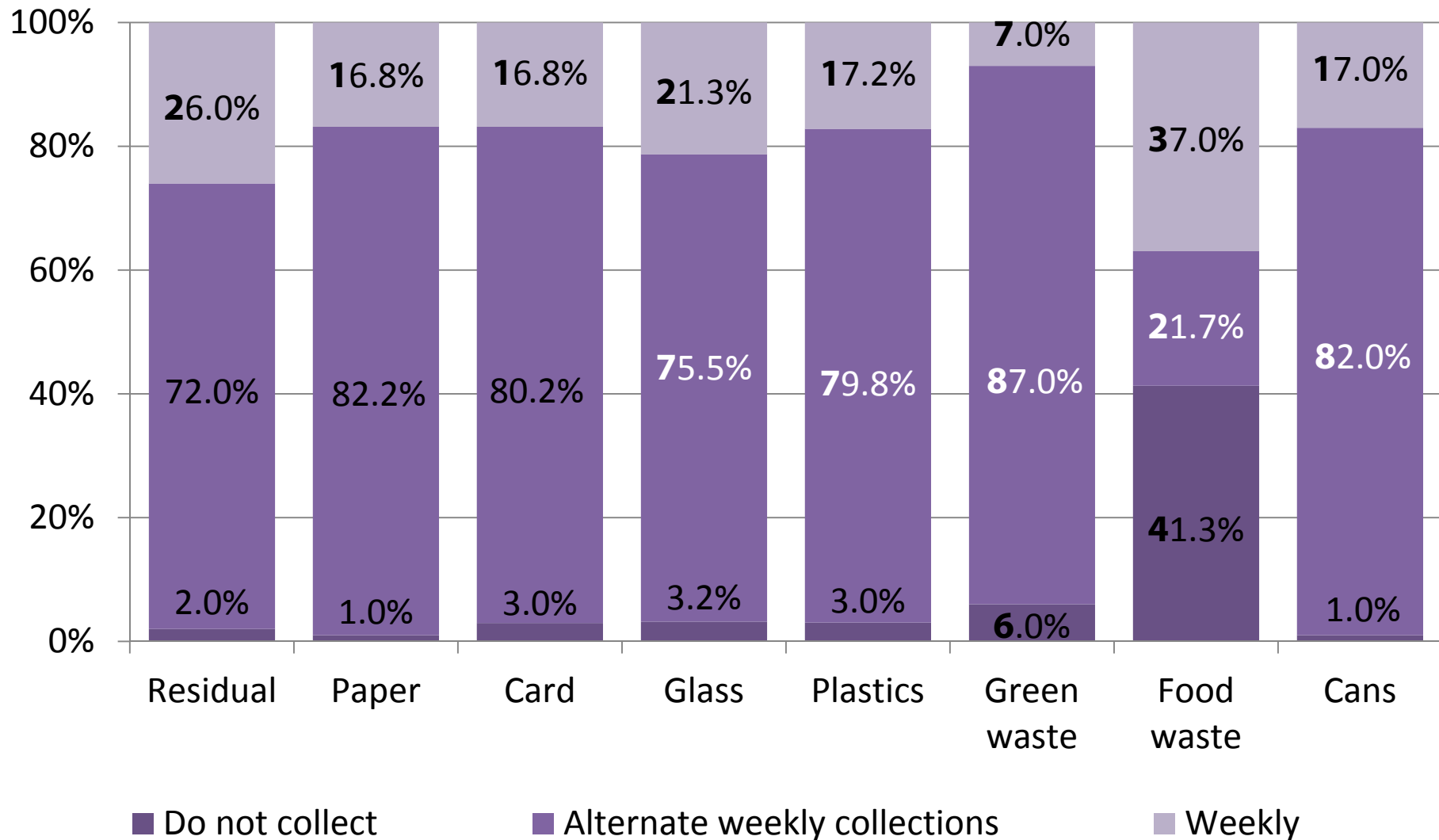
State of the Market in Refuse and Recycling 2015

Mo Baines
Head of Communication and
Coordination, APSE

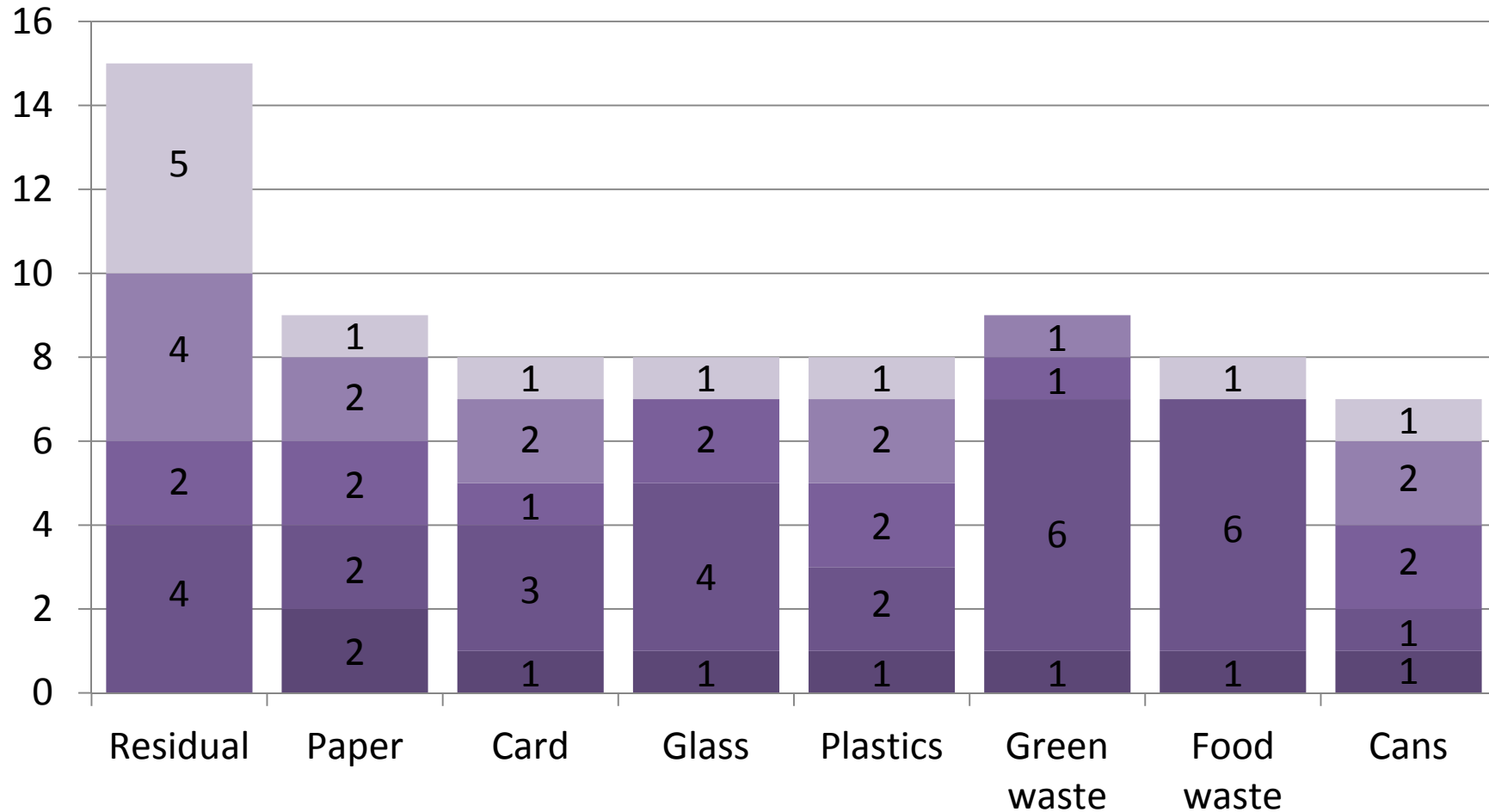
Which of the following recycling activities are you currently carrying out?



Which of the following activities are you currently carrying out and do you operate weekly or alternate weekly collections?



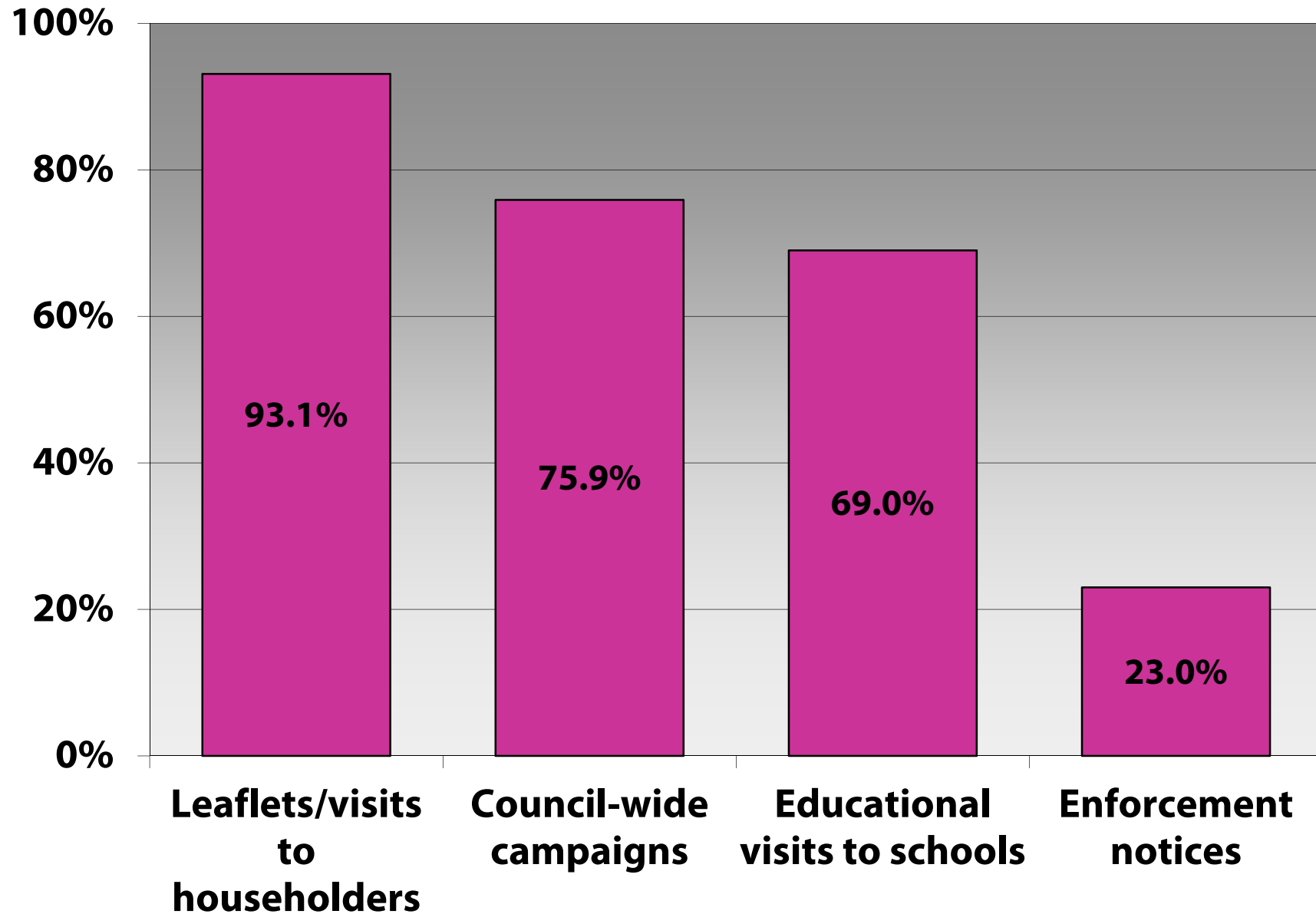
Are there going to be changes to your residual and recycling collections in the next 2 years?



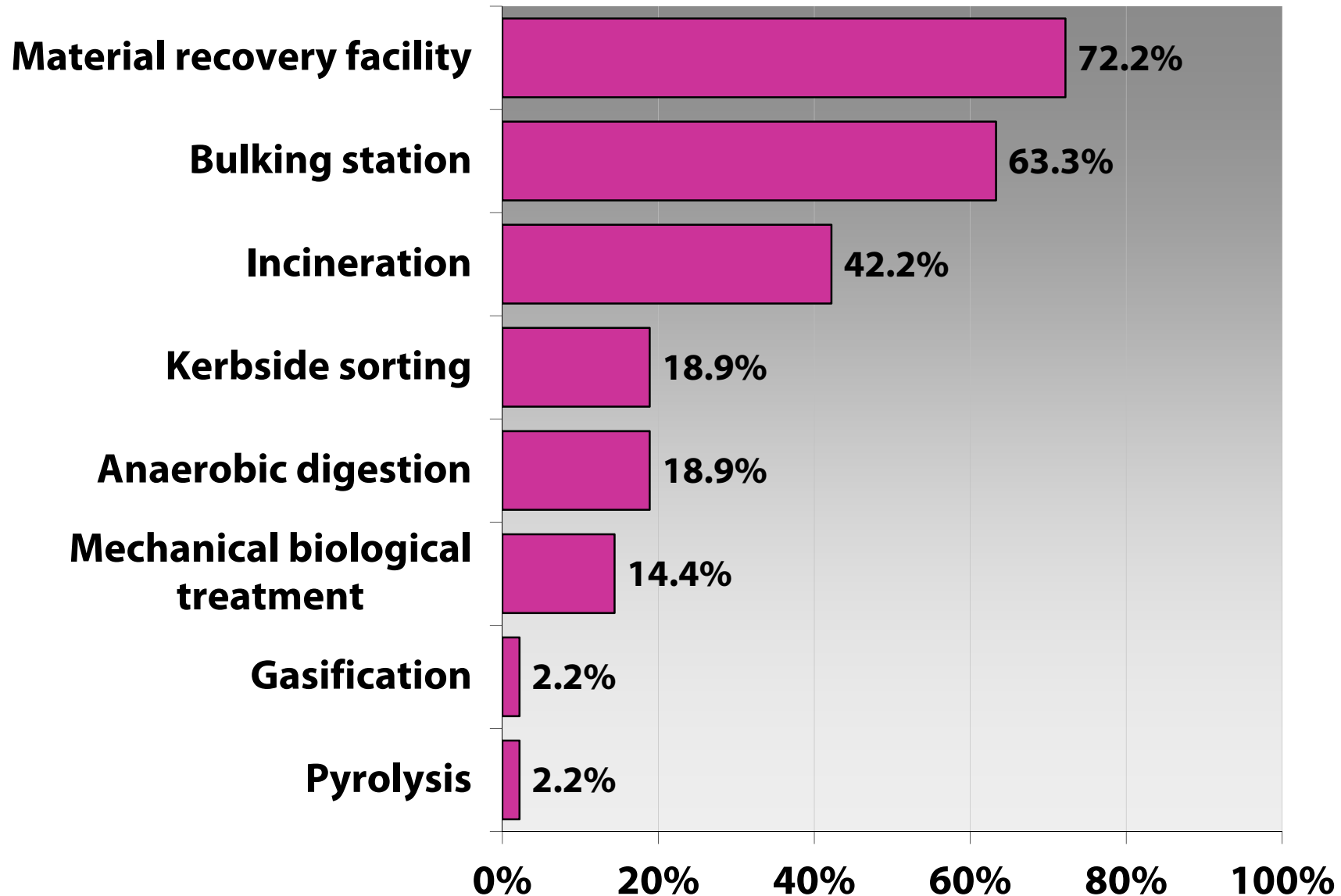
- Stopping collecting this separately
- Change to four weekly
- Change from weekly to alternate

- Introducing a new collection for this
- Change to three weekly

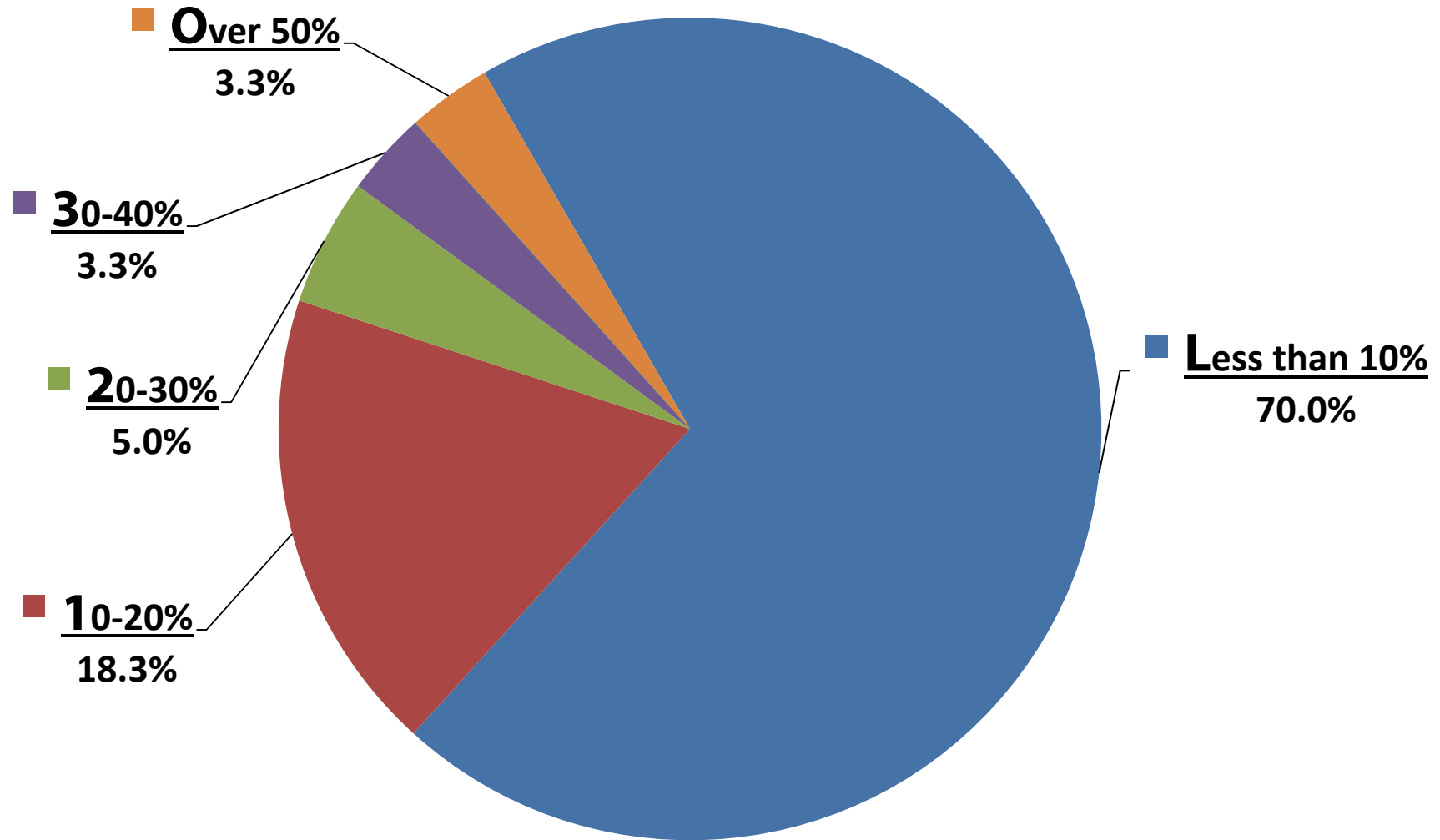
How do you promote recycling?



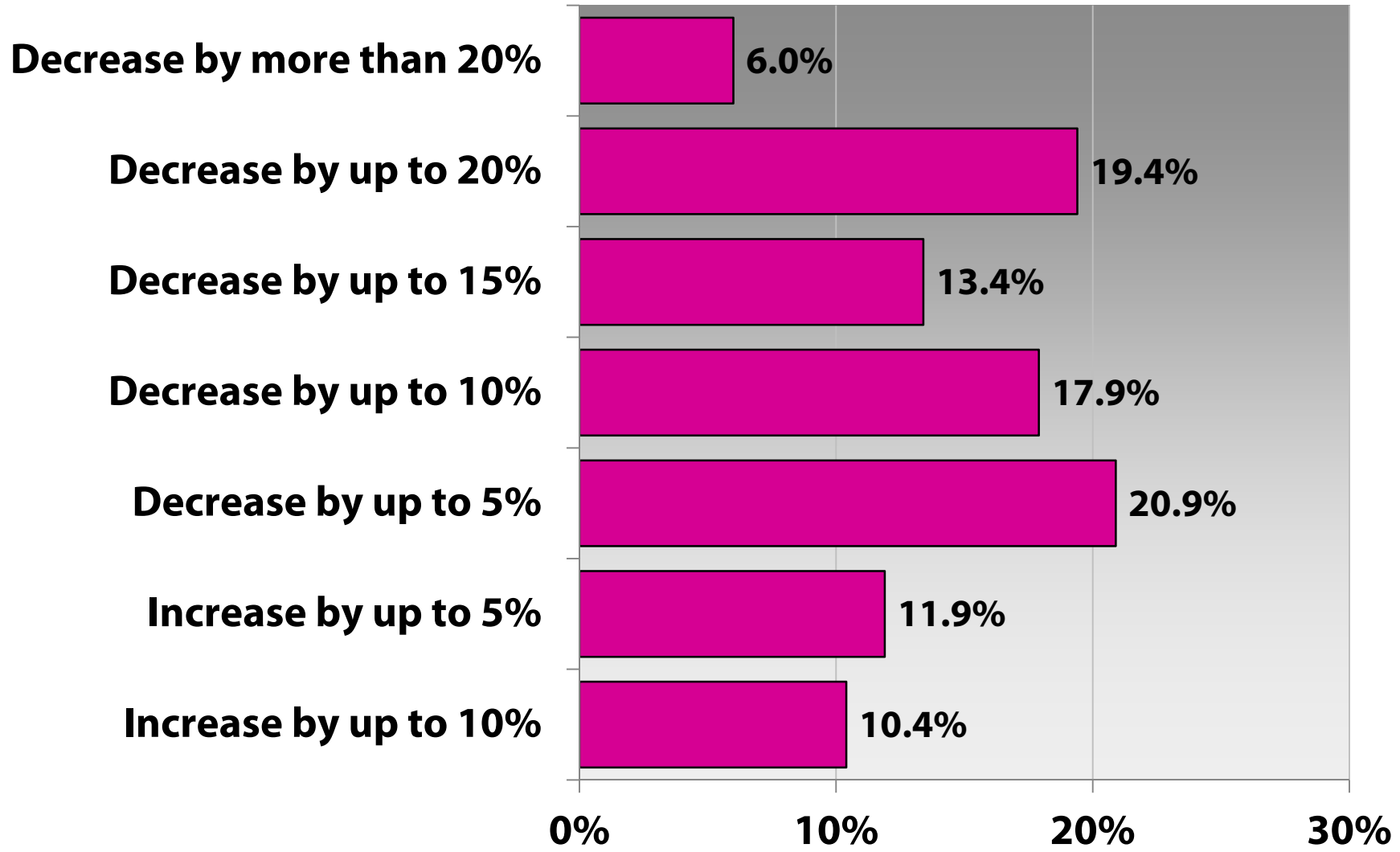
What treatment/sorting facilities do you have/use?



What additional capital investment has been required in the past 2 years?



What is your expectation of the level of funding in your service budget in the coming five years?



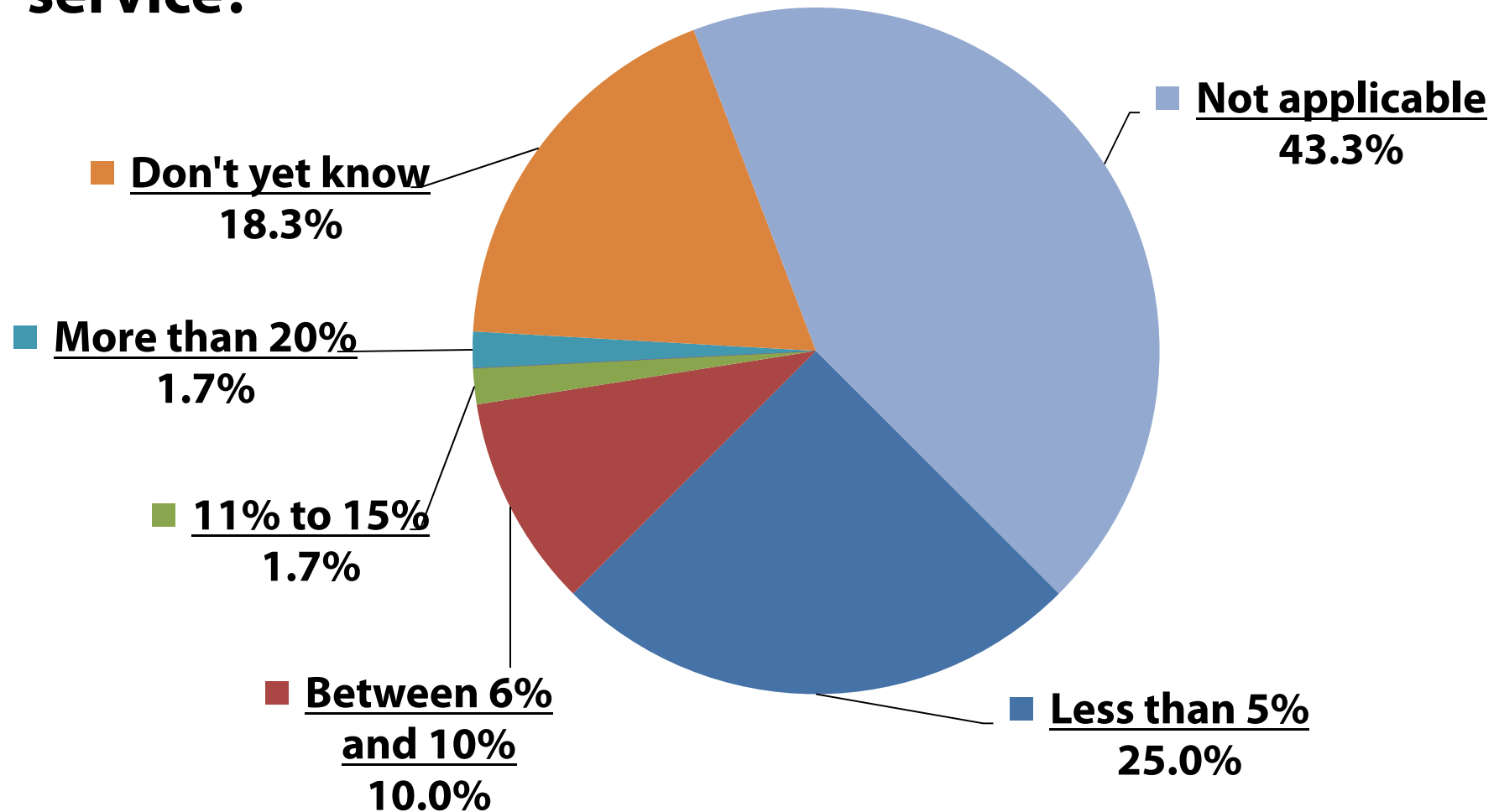
What do you charge for?

Answer Options	Yes	No but will do within the next 1-2 years	No
Supply of bins	32	8	36
Bulky waste collections	70	3	6
Clinical waste collections	5	2	48
Trade waste collections to schools and hospitals	52	1	11
Green waste collections	17	16	43
Food waste collection	2	0	41
Black bags	4	0	40

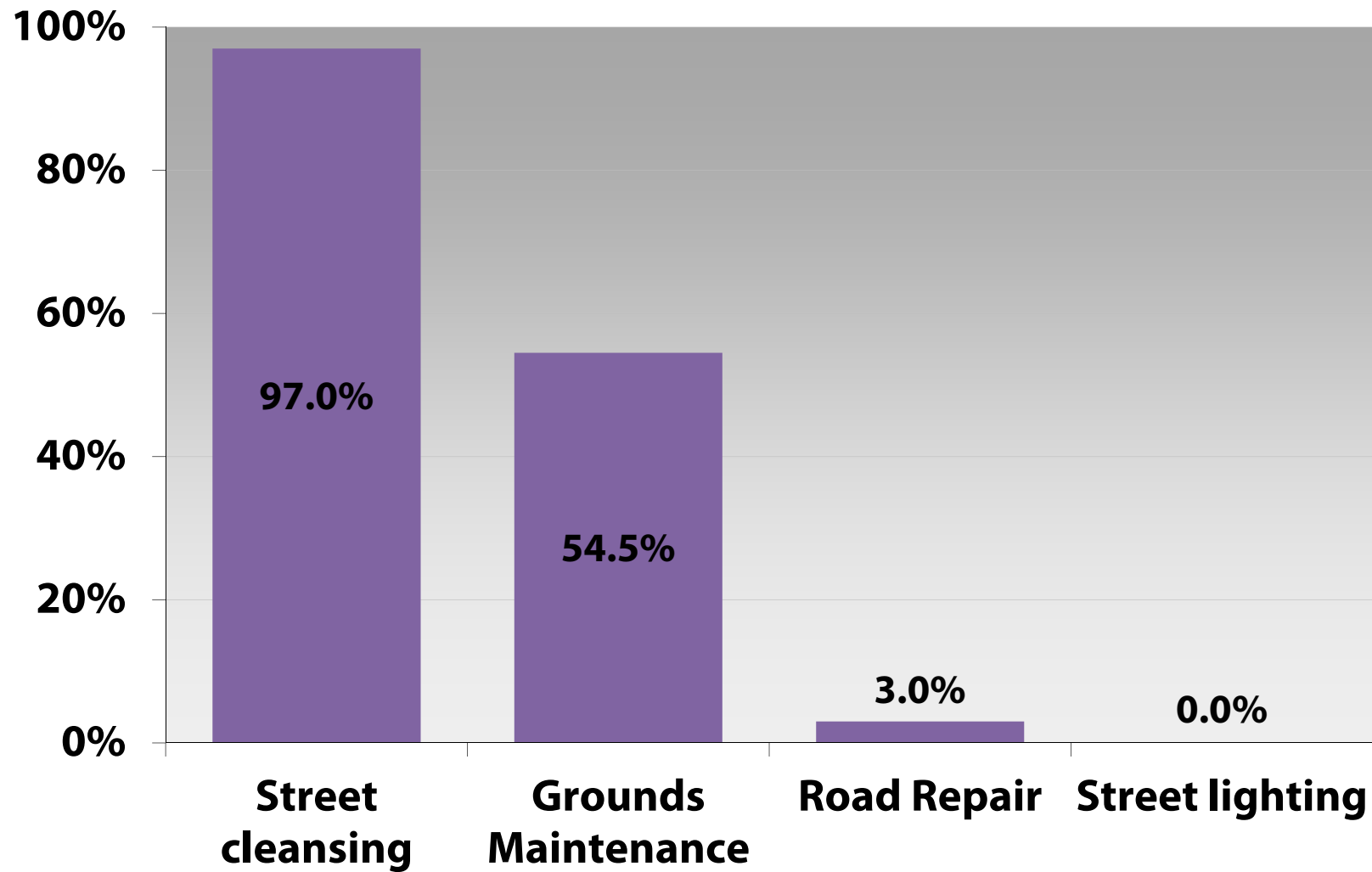
Has or does your service intend to implement any of the following within the next 12 months?

	Results from 2015	Results from 2013	Results from 2012
Natural wastage	34.7%	39.5%	47%
Recruitment freeze	19.4%	17%	26%
Voluntary redundancy	34.7%	26%	34%
Compulsory redundancy	8.3%	12%	8%
None of these	47.2%	49%	32%

If your service area is subject to redundancy measures what percentage of staff do you expect to lose from the service?



If yes, which services are jointly managed within your waste department?



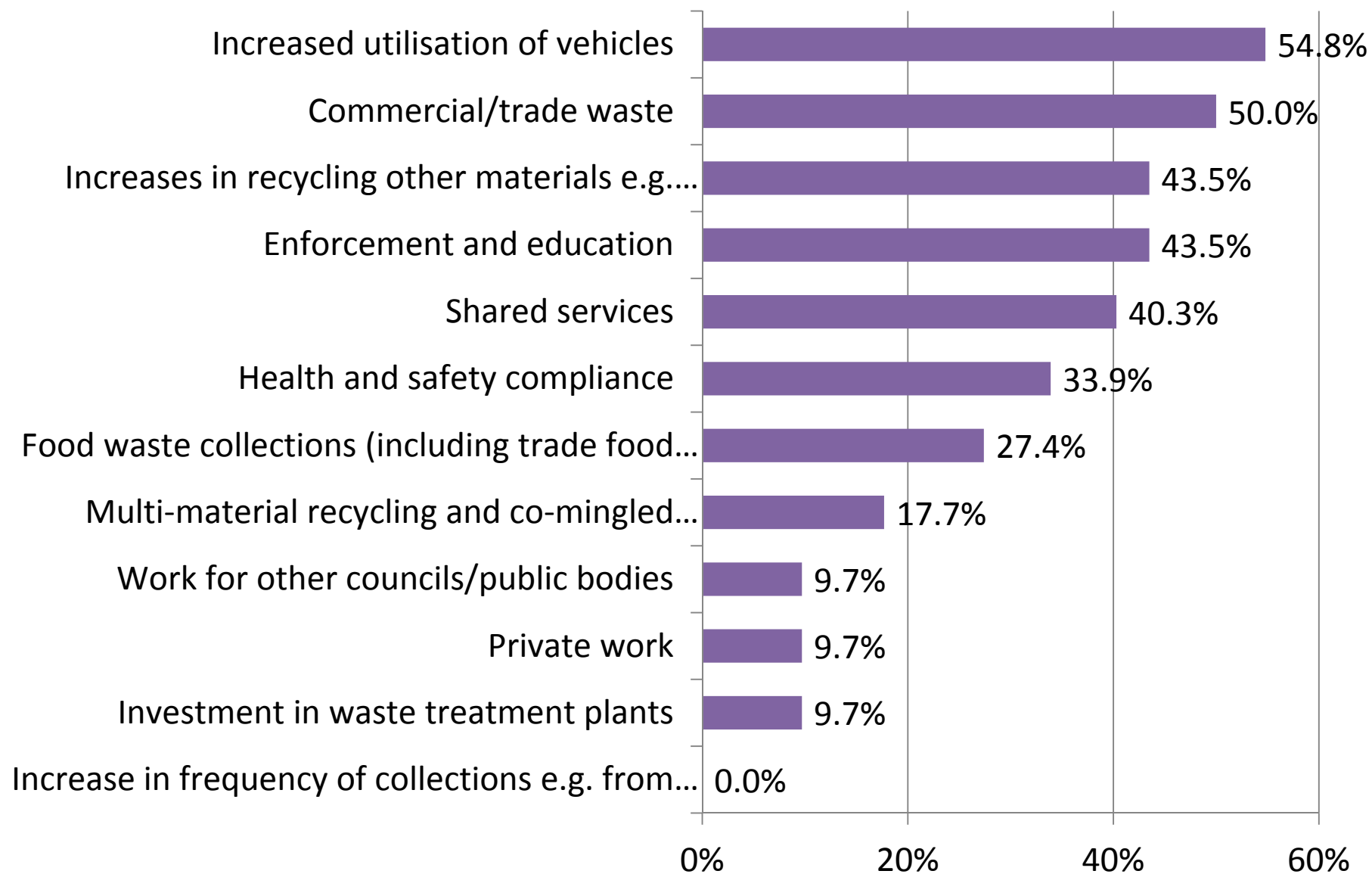
Please give your opinion on the following statements:

Answer Options	Agree strongly	Agree	Disagree	Disagree strongly	No opinion
The public prefer weekly collections	9	21	29	7	6
Rewards will motivate the public to recycle more	2	20	34	8	8
Enforcement is effective in changing behaviour in waste	13	38	13	1	6
Current enforcement powers are too harsh	0	0	43	19	10
Charging for bulky waste increases fly-tipping	1	8	42	16	5

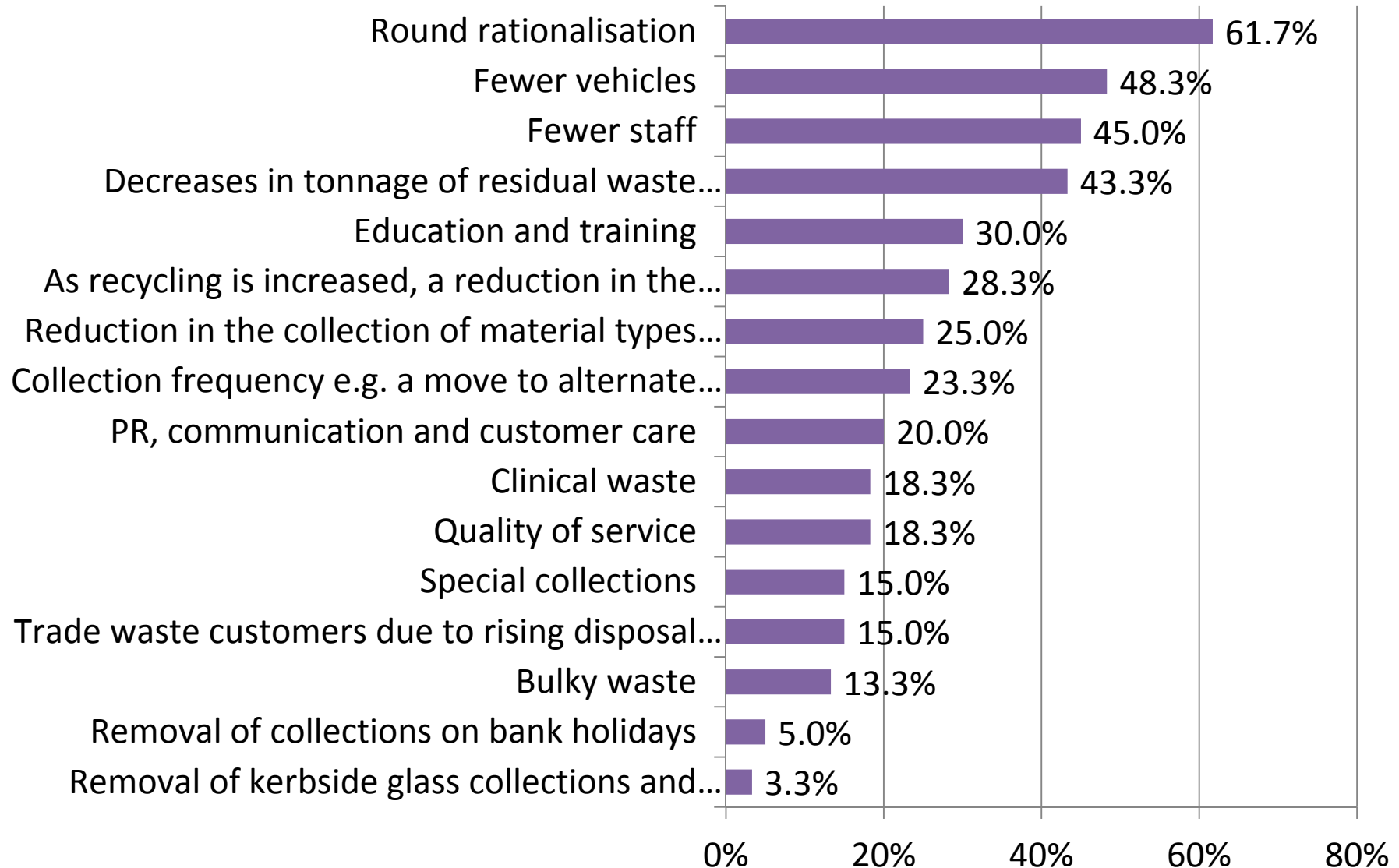
Are staff absence levels at an acceptable level?

Answer Options	Response Percent
Too high	38.60%
Slightly above average	21.40%
About average	20.00%
Slightly below average	15.70%
Very low	4.30%

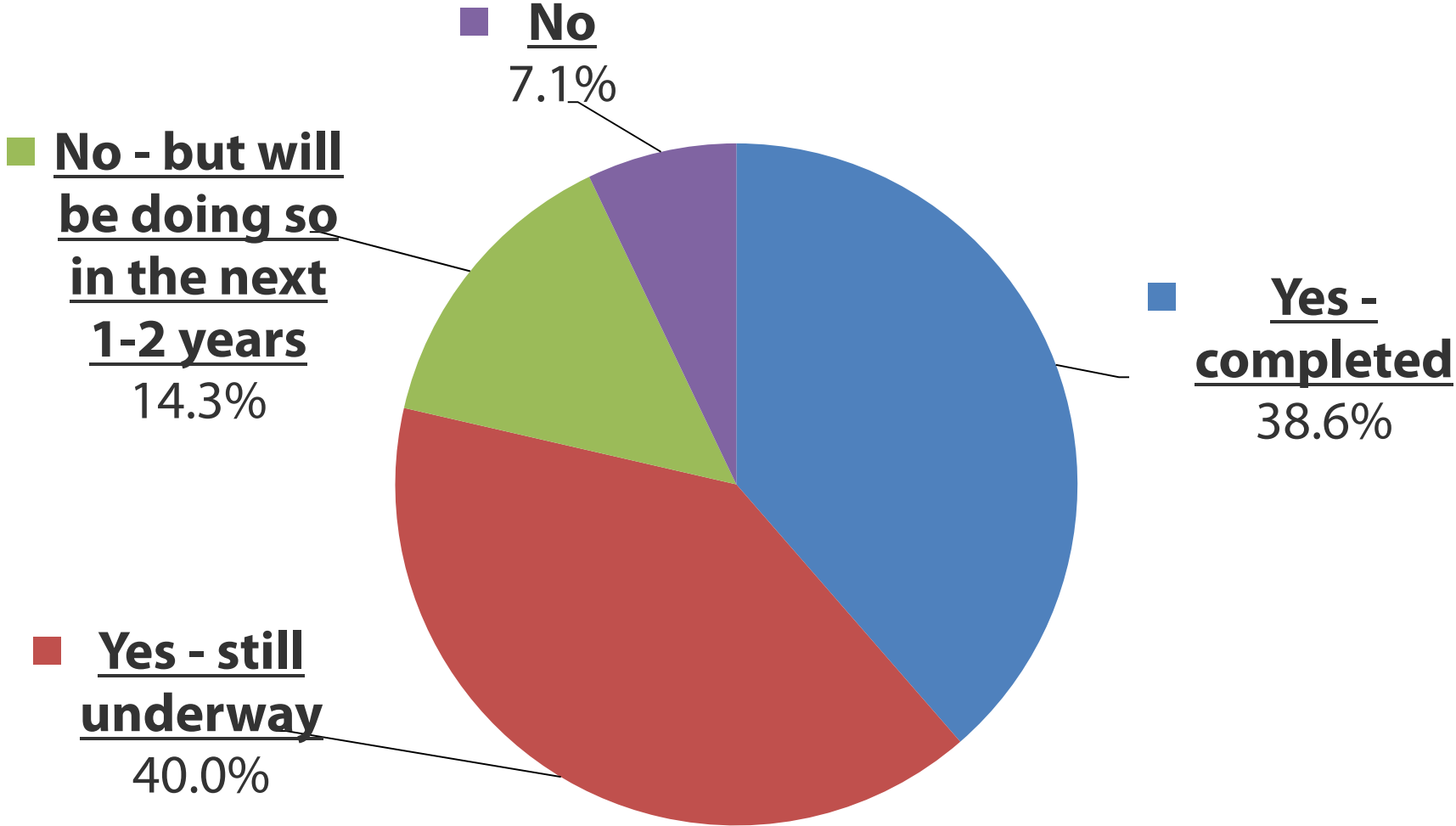
Where do you see growth for the service over the next 12 months?



Where do you see future decreases in work for the service?



Have you undertaken a service review recently?



Will your service review involve any of the following:

Answer Options	Response Percent
Route optimisation	81.7%
Utilisation of vehicles	68.3%
Service re-design	61.7%
Review of working time/rota's	48.3%
Income generation capacity	48.3%
GPS tracking	46.7%
Review of productivity/work study	41.7%
CRM handhelds	28.3%
Eco drive vehicle monitors	18.3%
Using systems thinking techniques	18.3%

LOCAL SERVICES

LOCAL SOLUTIONS

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