

#### Be part of the conversation! Follow APSE on Twitter and LinkedIn





@apseevents
@apsenews

**@APSE - Association for Public Service Excellence** 



## Challenges and Opportunities in FM, Catering and cleaning

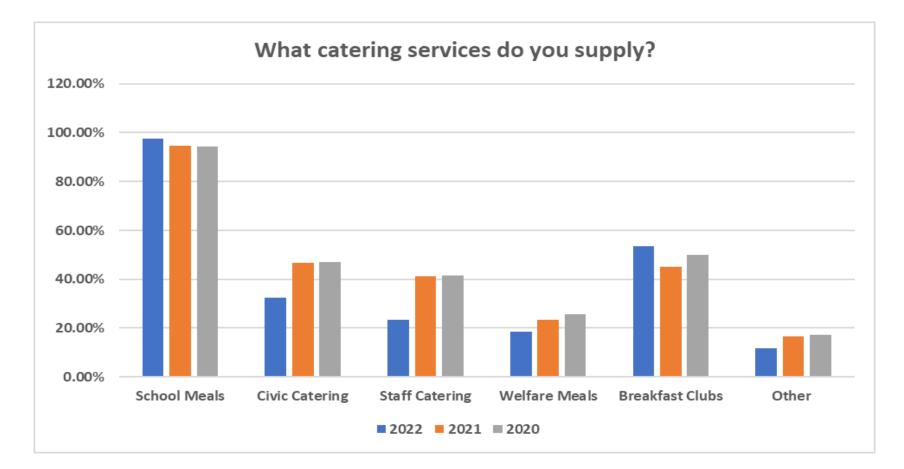


## APSE State of the Market Catering





## **Scope of the service**





## Pay

• 82.50% pay the higher Living Wage

 55.26% state as at April 2021 basic hourly rate is £9.50-£10.00

• 20.00% state as of April 2022 basic hourly rate will be £10.00-£10.50

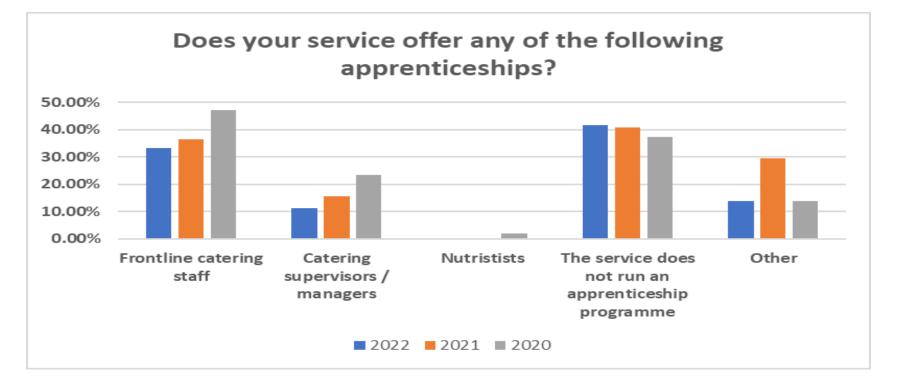


## Lower spine

- Scp 1 £9.50
- Scp 2 £9.60
- Scp 3 £9.79
- Scp 4 £9.99
- Real Living Wage £9.90 and £11.05
   London rate

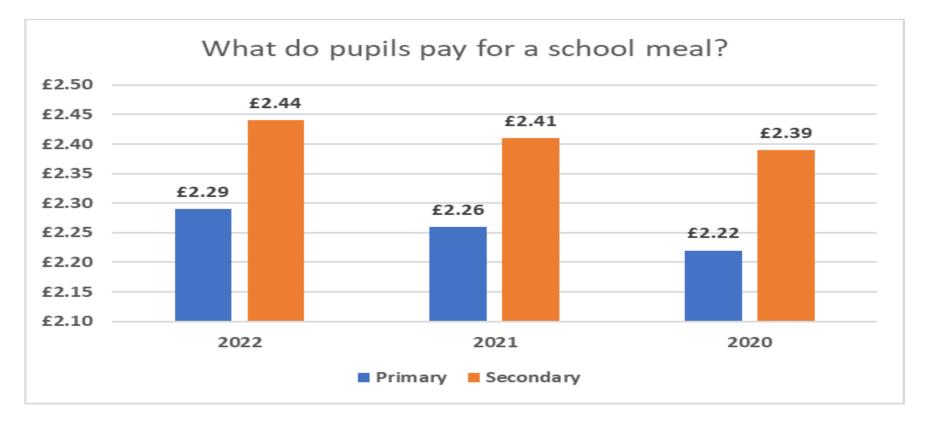


## **Apprenticeships**





### **School meal prices**





## The Brucie...

- The lowest primary school meal £1.90
- The lowest secondary school meal £1.95
- The highest primary school £2.60
- The highest secondary £2.80
- 69.23% reported that the price had stayed the same and
- 23.08% advised that the price had increased by 0-20%.

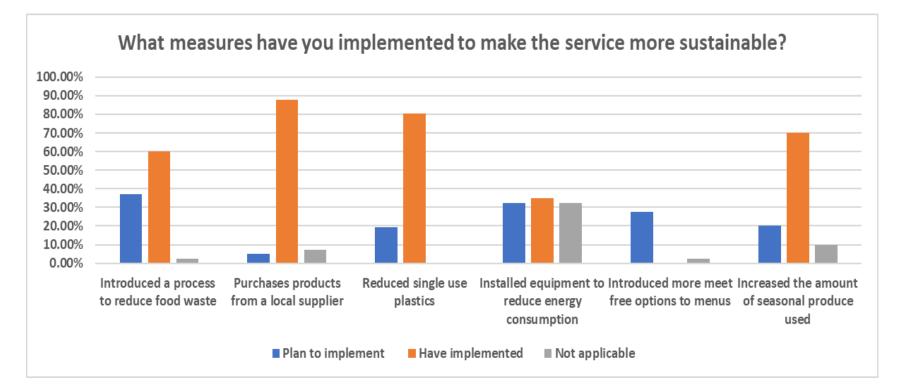


## Mitigating the impact of food price rises

|                                       | 2022   | 2021   | 2020   |
|---------------------------------------|--------|--------|--------|
| Worked with suppliers                 | 89.47% | 87.04% | 93.33% |
| Increased the use of seasonal produce | 44.74% | 40.74% | 46.67% |
| Introduced meat free days             | 50.00% | 38.89% | 38.33% |
| Reduced the options available         | 21.05% | 33.33% | 28.33% |
| Decreased portion sizes               | 5.26%  | 3.7%   | 5.0%   |
| Other (please specify)                | 10.53% | 14.81% | 15.0%  |



## **Sustainability**



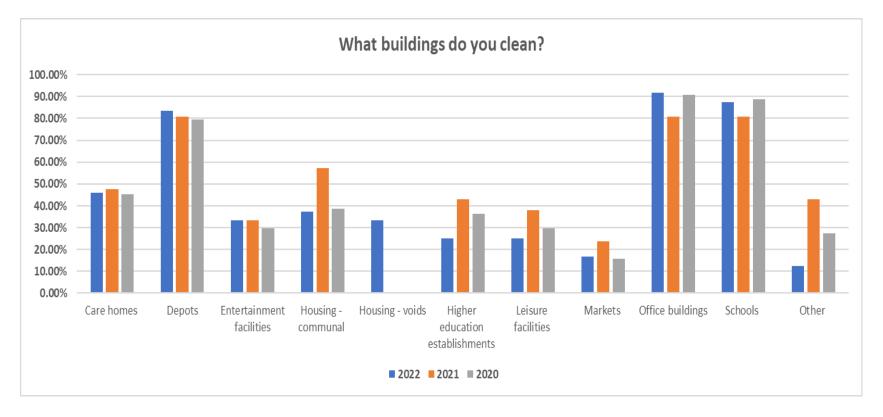


## APSE State of the Market Building Cleaning



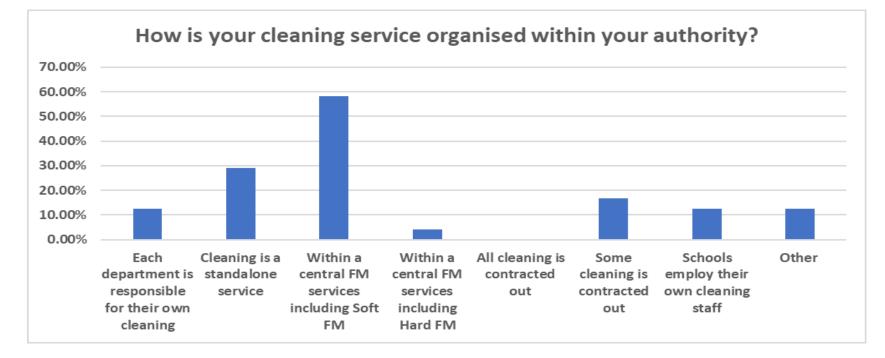


## What buildings does your service clean?

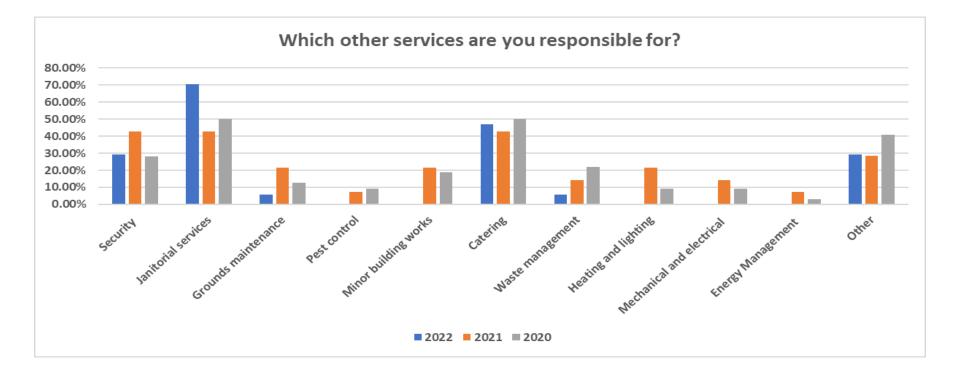




# How are cleaning services organised?







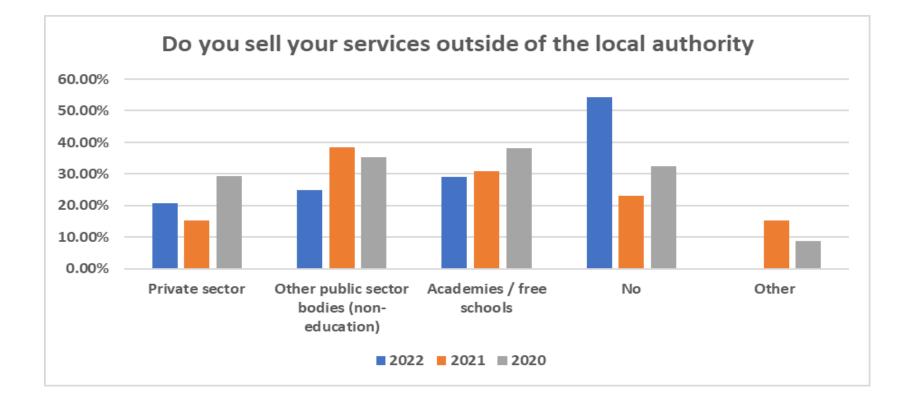
#### www.apse.org.uk

seminars

•



## Services outside the LA





### **Price rises**





## Pay rates

- 89.47% pay higher Living Wage
- £8.20 lowest rate paid
- £10.22 highest rate paid

• £9.19 average



## **Sustainability: Good news**









## Levelling Up?

- Physical capital infrastructure, machines and housing.
- Human capital the skills, health and experience of the workforce.
- Intangible capital innovation, ideas and patents.
- Financial capital resources supporting the financing of companies.
- Social capital the strength of communities, relationships and trust.
- Institutional capital local leadership, capacity and capability.



## Levelling Up in Numbers....

- Male life expectancy between areas of the UK grew from 10.0 years in 2015 to 2017 to 11.6 years in 2018 to 2020; for females, it grew from 7.8 years to 9.6 years.
- 4.3 million children live in poverty in the UK
- 46% of children from black and minority ethnic groups live in poverty
- 75% of children growing up in poverty live in working families
- 450,000 fewer kids would live in poverty if child benefit was increased by £10 a week



## The Takeaways.....

- Socially responsible Living Wage
- Commercial could we do better on longer term service level agreements?
- Apprenticeships Community wealth or Social Value objectives?
- Climate Change positives on sustainability



## Wider role of FM services?

- Beyond price
- Subsidy is not a dirty word!
- 'Client' social responsibility the role of school governors and head teachers
- Integration with local economic outcomes
- FM services are part of the solution not the problem!
- Saviours during Covid!

## **NEW MUNICIPALISM** Delivering for local people and local economies



### **Contact details**

## Mo Baines, Deputy Chief Executive Email: mbaines@apse.org.uk



Association for Public Service Excellence

3rd floor, Trafford House, Chester Road, Old Trafford, Manchester M32 0RS. **telephone:** 0161 772 1810 **web:**www.apse.org.uk