

Facilities Building
Cleaning.



Overview of Building Cleaning within Monmouthshire County Council.

- ▶ There is currently 127 Hygiene Operatives / Caretakers employed through our 64 SLAs.
- ▶ SLA's that are currently in place cover the following site -
 - County Hall - Usk
 - 5 Libraries / Hubs
 - 2 Castles
 - 3 Museums
 - 6 Council Depots
 - 19 Primary Schools / 1 Comprehensive School
 - 2 Pupil Referral Units
 - 1 Social Services, Safe House
- ▶ SLAs in place with the following town councils for the cleaning of public conveniences
Abergavenny Town Council, Monmouth Town Council, Caldicot Town Council, Usk Town Council
and Llanelly Community Council.

Benefits of joining Monmouthshire County Council - Building Cleaning SLA.

- We are a not-for-profit organisation. Any underspend within our department at the end of the financial year will be redistributed within the Monmouthshire County Council spending pot.
- Regular site visits and regular meetings with key stakeholders, audits and satisfaction surveys aimed at maintaining and improving service standards.
- Dedicated locally based management team, ensuring regular contact and quick response in case of emergencies.
- Assurance that high standards will be maintained at site by staff undertaking BICS level 1 training and regular site monitoring.
- Full COSHH and risk assessed chemicals and procedures, always ensuring health and safety compliance.
- Support from a team with a wealth of experience and knowledge of soft facilities.
- In house training available to ensure cleaning staff maintain a professional, reliable and consistent service, in line with relevant health and safety regulations.
- Inhouse training packages to enable career progression e.g., ILM Level 3/4 in leadership and management, IOSH / NEBOSH, BICS Level one training.
- Regular review of working practices to achieve greater productivity levels.

The challenges for Building Cleaning within Monmouthshire C.C

- ▶ Monmouthshire covers 373 sq miles.
- ▶ Covering 5 towns and numerous villages.
- ▶ Rural authority.
- ▶ Recruitment of staff.
- ▶ Ageing workforce.
- ▶ Communication.
- ▶ Increased janitorial costs.
- ▶ Increased transportation costs - own vehicles.
- ▶ Competing with the Market.

The Opportunities and future proofing of the for service.

- ▶ Restructuring the service.
- ▶ Increase resilience.
- ▶ Collaboration.
- ▶ Existing stakeholders.
- ▶ Ongoing training with workforce.
- ▶ Climate change.

Thank you / Diolch yn Fawr iawn



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