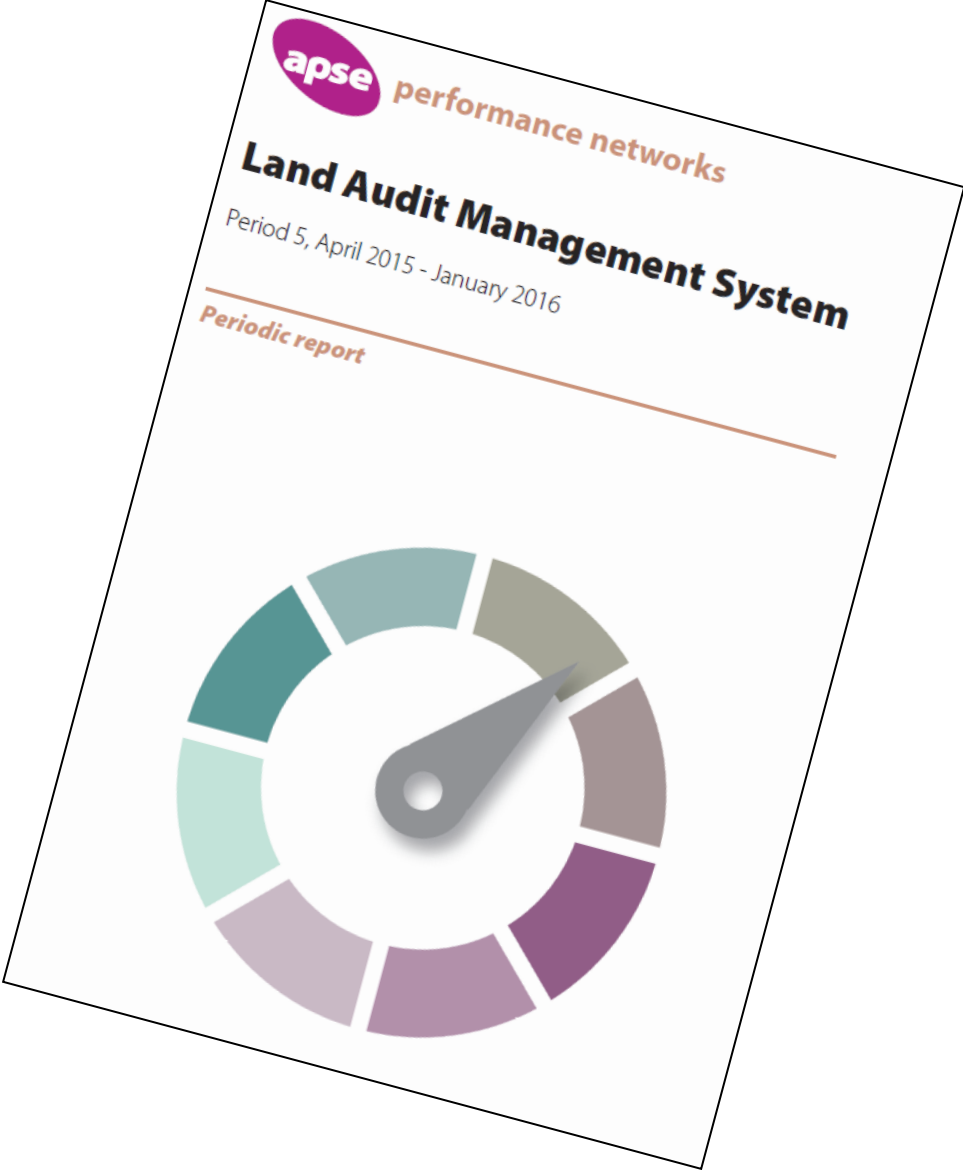


National Update



Mo Baines
APSE update...

Land Audit Management System (LAMS)



Land Audit Management System (LAMS)



- ✓ A consistent quality audit of measuring the quality of grounds maintenance within cemeteries and crematoria
- ✓ Trigger for immediate intervention at local level
- ✓ Data source for comparative Performance Indicators at national level (real time & annual)
- ✓ Simple to undertake & administer 'What the public would see' rather than requiring a technical inspection.
- ✓ Will contribute to annual performance awards
- ✓ Available free of charge to all members

Cemeteries & Crematoria Module



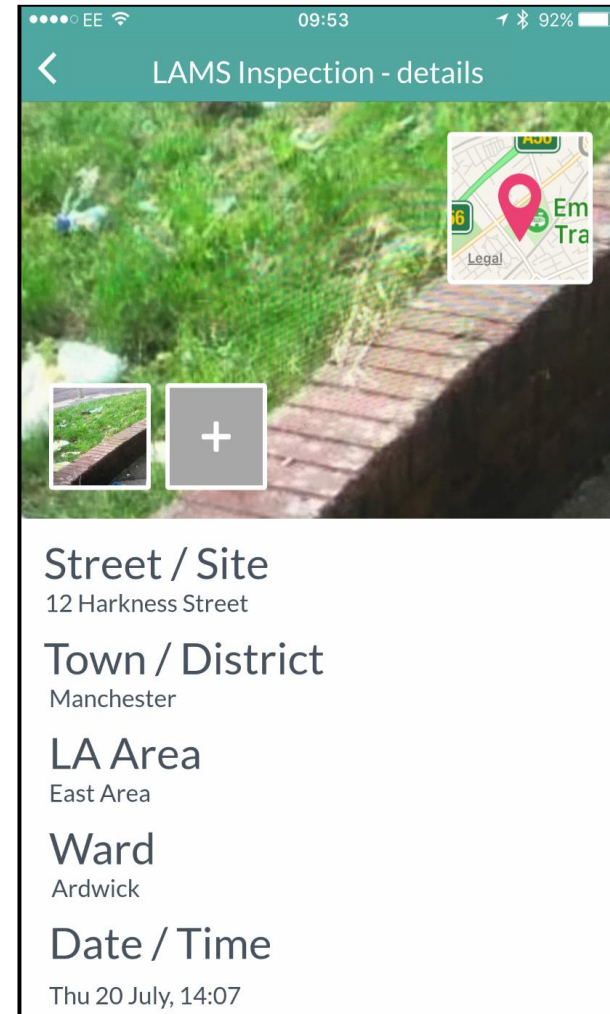
- ✓ Previous templates were based around Grounds and Street cleansing.
- ✓ Increased interest from Cemeteries & Crematoria services led us to develop a specific template for the service.
- ✓ The template and guidance notes have now been designed.



New App



- ✓ Partnered with BBITS (Love Clean Streets) to develop an App for LA's to collect the data
- ✓ To be launched on 24 May
- ✓ Training / testing / pilots during June and July



Land Audit Management System (LAMS) Important dates



| Inspections completed for | Results to APSE by | Report back to authorities by |
|----------------------------------|---------------------------|--------------------------------------|
| April & May | 08 June 2018 | 15 June 2018 |
| June & July | 10 August 2018 | 17 August 2018 |
| August & September | 05 October 2018 | 12 October 2018 |
| October & November | 14 December 2018 | 21 December 2018 |
| December & January | 08 February 2019 | 15 February 2019 |
| February & March | 05 April 2019 | 12 April 2019 |



Education catering

- New 'K' file (same with building cleaning)
- APSE/LACA survey:
 - England only
 - Focuses on free meal uptake
 - End of May 2018, responses by mid-September 2018
 - Launch at APPG



Choices available to Local Authorities

Complete APSE/LACA
survey monkey
(September)

Complete reduced 'K'
file
(October)

Complete full 'M'
template
(October)



DMG Project (Highways in England)



- Success of SCOTS and CSS Wales
- Benchmarking between county councils and others (3 years) through DMG – Dorset CC administering this
- Support of DfT, Steve Berry:

"Effective Benchmarking is a key component in any performance management framework and the Department has been following the Direct Management Group's initiative with interest. We fully support this proposed alignment with APSE's Performance Networks and believe this will ensure members will be able to demonstrate best practice in accordance with the local highways maintenance Incentive Fund self-assessment principles."



How does it work?

- Members of PN highways get the project included in subscription and any additional questions added to existing template
- Non-members pay £800 each for DMG comparison across a range of report types
- Excludes UK-wide comparisons, full PI set and awards
- Liaising with Adept over wider involvement
- Training (July), Deadline (End of July), Event (October)



Corporate services

- Developed in Northern Ireland
- Being rolled out UK-wide – 6 June initial meeting with 10 pilot authorities
- Performance indicators include:
 - *Organisational development / human resources (OD / HR)*
 - *Information and communications technology (ICT)*
 - *Registration services*
 - *Legal services*
 - *Training / learning*
 - *Democratic services*
 - *Complaints*
 - *Finance and financial services*
 - *Overall customer satisfaction*
 - *Cost of services*
 - *Accessibility*



Final points

- New web portal
- SCOTS – customer satisfaction surveys
- Northern Ireland progressing well again with a new module in Building Control – Earlier reporting cycle
- Markets – working with NABMA – fully roll out this year
- Working with Scottish Government on Litter
- Data was published in the Defra litter dashboard



Litter incidents reported in apps



11,900 incidents

Great British Spring Clean



303,000 volunteers

Great British Beach Clean
(and supplementary beach surveys)



744 items of litter per 100 metres of beach

Places meeting the acceptable standard for litter



88%

Percentage of people perceiving litter as a problem



30%

Cost of keeping the streets clean per household



£29

Research



- Launch of latest APSE and TCPA research at Parliament in May
- New Municipalism – out in June! Watch this space!
- Local Government Finance Research – due in September
- APSE has one of the biggest research programmes in local government

Annual Seminar 2018!!

A vertical poster for the APSE Annual Seminar 2018. The top section is a solid purple bar containing the APSE logo and the text "annual seminar 2018". Below this is the main title "Greener, Cleaner, Smarter:" in white, followed by the subtitle "Revitalising frontline services". The central part of the poster is a photograph of the Edinburgh skyline at dusk, with the city lights and the Edinburgh Castle illuminated against a blue and orange sky. The bottom section is another solid purple bar containing the dates "12-13 September 2018", the location "The Assembly Rooms, Edinburgh", and a small Twitter icon with the text "Join the conversation: @apsevents #apse18".

apse annual seminar 2018

Greener, Cleaner, Smarter:
Revitalising frontline services

12-13 September 2018
The Assembly Rooms, Edinburgh

Join the conversation:
@apsevents #apse18



Contact details

**Mo Baines, Head of Communication and
Coordination**

Email: mbaines@apse.org.uk

Association for Public Service Excellence

2nd floor Washbrook House, Lancastrian Office Centre, Talbot Road,
Old Trafford, Manchester M32 0FP.

telephone: 0161 772 1810

fax: 0161 772 1811

web: www.apse.org.uk



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