Chief Officers and the Ensuring Council

Neil Barnett, Leeds Beckett University Arianna Giovannini, De Montfort University Steven Griggs, De Montfort University

The issue

- Chief Officers and research- 'The Missing Middle'
- Yet- much to suggest roles are changingpressures.....
- Austerity
- Role in partnerships, commissioning, commercial activities....external facing
- Loss of support?
- New pressures, new skills?... How much has changed, and how?

- Commonly held assumptions-
- Chief Officers are 'austerian realists'-no challenge, complying, firefighting... OR
- Chief Officers are helping create a 'new model' of Local Govt.-very strategic
- The 21st Century Public Servant—diplomat, story teller, innovator.
- Do these match reality?

The Research

- Telephone interviews with @ 30 Chief Officers
 - across UK
- Follow up with focus group
- Questions @ austerity; external facing and commercial roles; political pressures and relationships with Cllrs and central govt.
- How do they experience change?; how do they see the 'austerian' world, as it is?

(Very) early thoughts

- Continuity!
- Core values strong; policy tools change
- More strategic but what is strategic
- Intermediaries
- Optimism
- Now the norm....this is what we do
- Questions what is seen as strategy; how are these things interpreted?; how is austerity perceived in practice at various levels?



Laura Church Corporate Director Place and Infrastructure Luton Borough Council





Professional Bodies





















Luton Council and its groups of companies















Property Portfolio

The Grange, MK



Capita House, Kent



Xchanging, Chatham



No 1Capability Green



Maylands Ave, Hemel Hempstead



Arclite House Swindon







Luton Borough Council







Place Leadership













Skills

- ✓ Visionary leadership
- ✓ Effective management and delegation
- ✓ Communication and negotiation
- ✓ Understanding of a multi-faceted business operation
- ✓ Strong financial acumen
- ✓ In depth knowledge of markets and changing business environments
- ✓ Complex problem solving
- ✓ Effective decision making

